

CALL CENTRE REPORT -2023

Calls
1,000
200

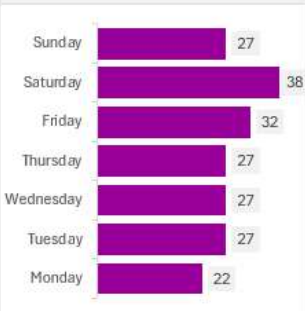
Amount
\$96,623
\$20,10

Duration
89,850
18,209

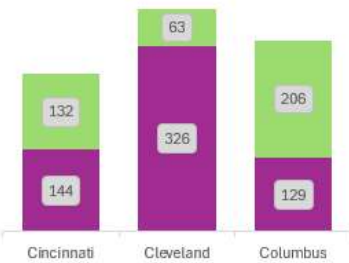
Avg. Rating
3.9
3.9

Happy Callers
307
51

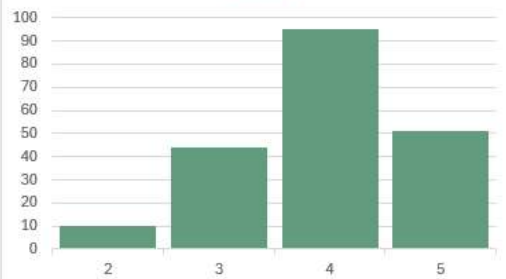
Call Trend



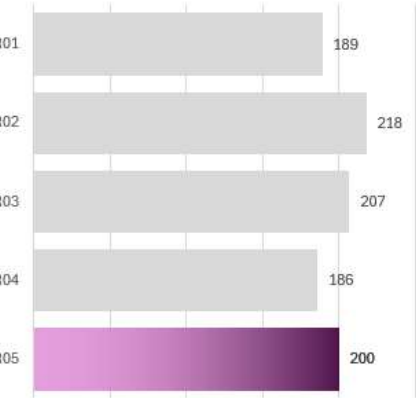
Female vs. Male Callers



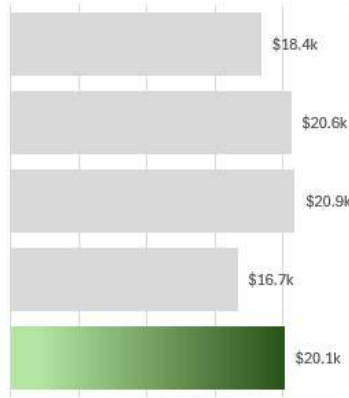
Rating



Calls



Amount



- Repre...
- R01
 - R02
 - R03
 - R04
 - R05



% of calls:20%
Call rank:3
Amount rank:3

	R01	R02	R03	R04	R05	TOTAL
Cincinnati						
C0003	\$891	\$1,332	\$1,282	\$739	\$560	\$4,804
C0004	\$1,991	\$1,886	\$1,206	\$884	\$1,722	\$7,689
C0011	\$1,163	\$1,180	\$1,616	\$1,043	\$1,747	\$6,749
C0012	\$1,438	\$1,616	\$866	\$829	\$2,070	\$6,819
Cleveland						
C0002	\$1,233	\$223	\$1,680	\$990	\$1,508	\$5,634
C0007	\$1,598	\$1,907	\$869	\$1,426	\$1,416	\$7,216
C0008	\$900	\$1,016	\$960	\$940	\$1,193	\$5,009
C0010	\$900	\$1,470	\$1,617	\$1,314	\$941	\$6,242
C0013	\$1,255	\$516	\$1,874	\$1,863	\$1,722	\$7,230
C0015	\$1,138	\$1,898	\$1,482	\$846	\$1,154	\$6,518
Columbus						
C0001	\$1,655	\$805	\$2,263	\$987	\$1,075	\$6,785
C0005	\$1,104	\$2,280	\$1,445	\$1,722	\$1,196	\$7,747
C0006	\$372	\$1,818	\$1,346	\$1,156	\$1,484	\$6,176
C0009	\$1,415	\$1,271	\$1,214	\$1,135	\$1,566	\$6,601
C0014	\$1,362	\$1,363	\$1,152	\$777	\$750	\$5,404