Sravani Gavallapalli

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Professional Summary:
Experienced Windows Administrator with strong expertise in hybrid cloud environments (Azure, AWS, and Oracle Cloud Infrastructure). Skilled in managing Active Directory, Windows Server environments, and virtualized infrastructure. Proficient in configuring IAM, MFA, EC2, S3, in cloud platforms, as well as handling incidents, changes, audits, and system upgrades. Well-versed in troubleshooting, patch management, and implementing security best practices.

Technical Skills:

Operating Systems:	Windows Server 2012/2016/2019/2022
Cloud Platforms:	Microsoft Azure, AWS, Oracle Cloud Infrastructure (OCI)
Virtualization:	VMware vSphere, vCenter
Directory Services:	Active Directory, Azure AD
Scripting & Tools:	PowerShell, Tanium, OPManger, Service-Now
IT Operations:	Incident Management, Audit Support, Ticketing Systems
Security:	IAM, MFA, Encryption, Access Control, Patch Management

Professional Experience:
HCL Technologies – Analyst
Windows Administrator – Cloud Environment
September 2023 – Present

Microsoft Azure:
- Managed IAM and configured Multi-Factor Authentication (MFA).
- Integrated Azure AD with on-prem Active Directory.
- Created and managed Resource Groups, VNETs, Subnets, and Virtual Machines.
- Created, managed, and deleted Azure AD users and groups.
- Assigned roles and permissions to users and groups for secure resource access.
- Configured conditional access policies and enforced security compliance settings.

AWS:
- Created and managed IAM users, groups, and roles.
- Configured and launched EC2 instances, VPCs, Watch clock, and S3 buckets.
- Applied cloud security best practices include encryption and access control.
- Monitored and optimized cloud performance.
- Created and maintained system snapshots for recovery

Oracle Cloud Infrastructure (OCI):
- Managed and configured database server instances.
- Performed user and instance administration.
- Created and maintained system snapshots for recovery.

VMware:
- Created VM templates and deployed new VMs.
- Installed VMware Tools and managed virtual machines.
- Performed VM migrations using vMotion and Storage vMotion.
- Managed snapshots, cloning, and resolved VM issues.
- Handled tasks, events, and alarms using vCenter Server.

Windows & Active Directory:
- Installed and configured Windows Server 2012, 2016, 2019, and 2022.
- Created and managed Active Directory user accounts and groups.
- Configured DNS, DHCP, and Group Policies.
- Assigned folder and share-level permissions.
- Handled incident tickets, audits, and daily operational checklists.

Windows Patch Management:
- Executed security patching using the Tanium tool.
- Deployed updates in a structured ring-wise approach (Ring 1, Ring 2, Ring 3).
- Coordinated manual patching of non-automated servers and ensured patch compliance.

Education:
Bachelor of Engineering: Electrical & Electronics Engineering Technologies
R.V.R And J.C College of Engineering, Guntur, Andhra Pradesh
June 2023

Certifications:
- Microsoft Azure Fundamentals (AZ-900)
- Certified in Python Programming
- Certified in AWS IAM
- ITIL® Foundation Certification in IT Service Management

Accomplishments:
- Appreciation from the client for consistently meeting SLAs and exceeding expectations.
- As a token of appreciation, we received a reward from the team.

Internship: Bengaluru, Acmegrade| Business Analyst Jan 2023- Aug 2023

Responsibilities:
- Hands-on experience in managing client relationships and customer interactions.
- Conducted product reviews and identified areas for improvement based on customer feedback.
- Analyzed market trends and competitor strategies to provide insights for decision-making.
- Assisted in developing strategies to enhance product performance and customer satisfaction.
- Collaborated with cross-functional teams to implement solutions and drive business growth.
- Contributed to the development of business plans and project proposals.
- Demonstrated strong interpersonal skills and ability to work effectively in a team environment.
- Gained exposure to various aspects of business operations.