

To Supply Leftover Food to Poor

► Project Overview

This project is focused on “To Supply Leftover Food to the Poor”, designed to address the challenge of food wastage and hunger. The goal is to deliver a comprehensive solution by leveraging Salesforce Nonprofit Cloud, Service Cloud, and Einstein Analytics. Through this project, we aim to enhance food redistribution efficiency, improve operational visibility, and foster community engagement, supporting the long-term goal of reducing food insecurity and minimizing food waste.

► Objectives

Business Goals

- a. Minimize food waste by redirecting leftover food to those in need.
- b. Create a transparent and traceable food donation process.
- c. Empower donors, NGOs, and volunteers with a seamless digital experience.

Specific Outcomes

- d. Development of a Salesforce-based platform to track and manage food donations.
- e. Real-time inventory and logistics management for food pickups and deliveries.
- f. Analytical dashboards to measure project impact and optimize operations.

► Salesforce Key Features and Concepts Utilized

Salesforce Nonprofit Cloud: For NGO collaboration and food request tracking.

Service Cloud: For handling donor and volunteering inquiries.

Einstein Analytics: To provide actionable insights through dashboards and reports.

Custom Objects:

- g. **Food Donations:** Tracks details of donated food.
- h. **Pickup Schedules:** Manages logistics for pickups and deliveries.
- i. **Distribution:** Logs food delivery to NGOs and end beneficiaries.

Automations:

- j. Email/SMS alerts for donation confirmations and task updates.

➤ Detailed Steps to Solution Design

Data Models

- ☐ **Entities:**
 - Donor: Stores donor details
 - Food Donation: Tracks donated food and quantity
 - NGO: Manages charity details.
 - Volunteer: Manages tasks assigned to volunteers.
 - Distribution: Records food delivery status.

User Interface Designs

- ☐ **Donor Portal:** Simple and intuitive interface for logging food donations.
- ☐ **Volunteer Dashboard:** A task overview page displaying pending and completed assignments.
- ☐ **NGO Management Panel:** Interface for NGOs to view available food and request donations.

Business Logic

- ☐ **Triggers:** Apex triggers to automatically assign logistics resources to food donations.
- ☐ **Validation Rules:** Ensures data integrity for donation entries (e.g., food expiry dates).
- ☐ **Scheduled Jobs:** Automates the cleanup of expired food donation records.



Search...



FoodConnect

Home

Venues ▾

Tasks ▾

Drop-Off Points ▾

Execution Details ▾

Volunteers ▾

Reports ▾

Dashboards ▾



Dashboard

Task Execution Details

Open

Refresh

Subscribe ▾

As of 13-Jan-2025, 2:35 pm Viewing as Sravan Kumar Bandaru

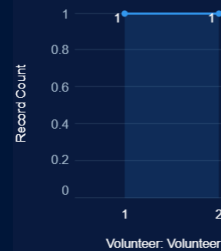
venue and Drop Off point

Venue Nam...	Drop-Off Point N...	Disla...
99 Mess	srikakulam	247.38C
Hotel taj	Vizianagaram	1.1876K

View Report (venue and Drop Off point)



Volunteer Task



View Report (Volunteer Task)

Venue Form

Venue Name

Email

you@example.com

Phone

Venue Location

Latitude

longitude



SETUP

Profiles

Profiles

All Profiles ▾ Edit | Delete | Create New View

New Profile






A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T

<input type="checkbox"/> Action	Profile Name ↑	User License	Custom
<input type="checkbox"/> Edit Del ...	NGOs Profile	Salesforce Platform	✓




Venue Hotel taj

Related Details

Venue Name	Hotel taj	Owner	 Sravan Kumar Bandaru
Contact Email	taj@gmail.com		
Contact Phone	9584641415		
Location	15, 16		
Venue Location	Vizag		
Created By	 Sravan Kumar Bandaru , 13/01/2025, 2:29 pm		
		Last Modified By	 Sravan Kumar Bandaru , 13/01/2025, 2:29 pm

Drop-Off Point Vizianagaram



Related Details

Drop-Off Point Name	Vizianagaram	Owner	 Sravan Kumar Bandaru
Venue__c	Hotel taj		
Location 2	25, 20		
distance calculation	1,187.64		
State	Andhra Pradesh		
Distance	1,187.6400		
Created By	 Sravan Kumar Bandaru , 13/01/2025, 2:31 pm		
		Last Modified By	 Sravan Kumar Bandaru , 13/01/2025, 2:31 pm



Task Supply food

Related **Details**


Task Name	Supply food	Owner	 Sravan Kumar Bandaru 
Venue	Hotel taj		
Drop-Off Point	Vizianagaram		
Task ID	TASK-2		
Date	08/01/2025		
Food Category	Veg;Non-Veg		
Number of People Served	100		
Name of the Person	Sravan		
Phone			



Volunteer Suresh

Related **Details**

Volunteer Name	Suresh
Drop-Off Point	Vizianagaram
Volunteer ID	2
Gender	Male
Available On	08/01/2025
Age	25
Email	suresh12@gmail.com
Contact Number	9,96,85,92,333



Execution Detail

Supply food

Related

Details

Execution Detail Name

Supply food


Volunteer

Suresh

Task


Supply food

Created By



Sravan Kumar Bandaru, 13/01/2025, 2:34 pm

Last Modified By



Sravan Kumar Bandaru, 13/01/2025, 2:34 pm

➤ Testing and Validation

Unit Testing:

- Apex classes and triggers were tested with a minimum of 95% code coverage.
- Validation rules and workflows were tested with dummy data to ensure correct behavior.

User Interface Testing:

- Conducted end-to-end testing for donor, NGO, and volunteer portals.
- Ensured mobile compatibility for on-the-go access.
- Tested usability with stakeholders for a user-friendly experience.

➤ Key Scenarios Addressed by Salesforce in the Implementation Project

This gives clarity that you are addressing various use cases or situations that Salesforce can handle during the implementation.

Food Donation Management: Donors can log leftover food details, and the system tracks food availability in real time.

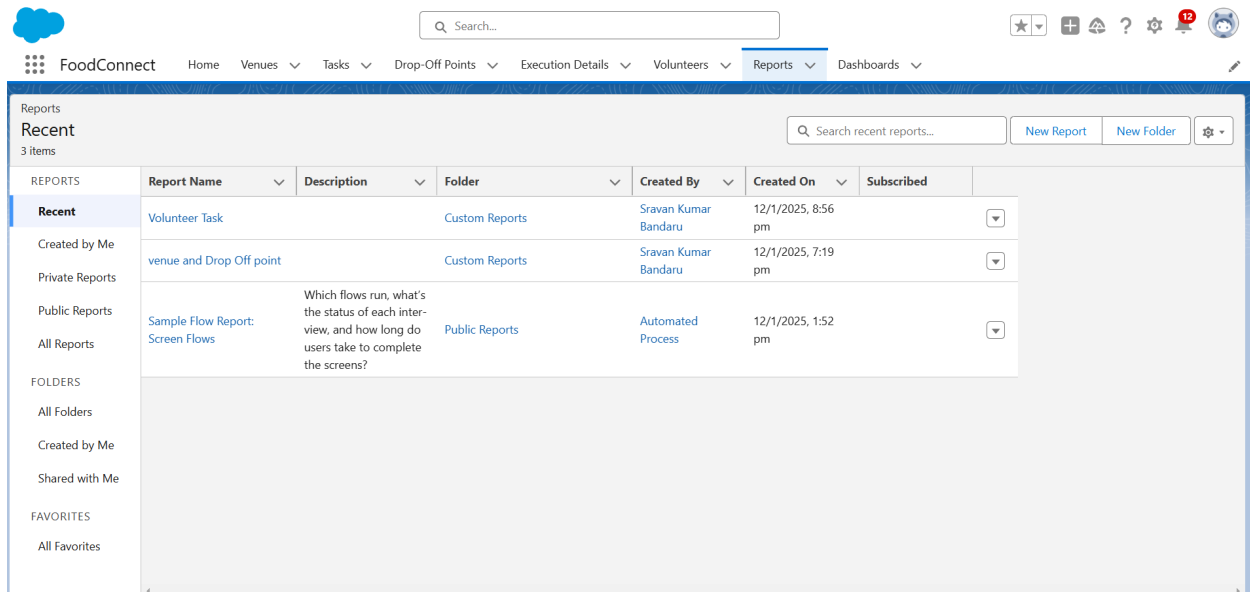
Pickup and Delivery Scheduling: Volunteers receive automated assignments for

pickups and deliveries.

Transparency and Reporting: NGOs receive detailed reports on food distribution, while donors can track their impact.

Scalability: The system supports multiple regions and can expand as the initiative grows.

Quality Assurance: Alerts notify the system admin about food nearing expiration, ensuring timely distribution.



Reports

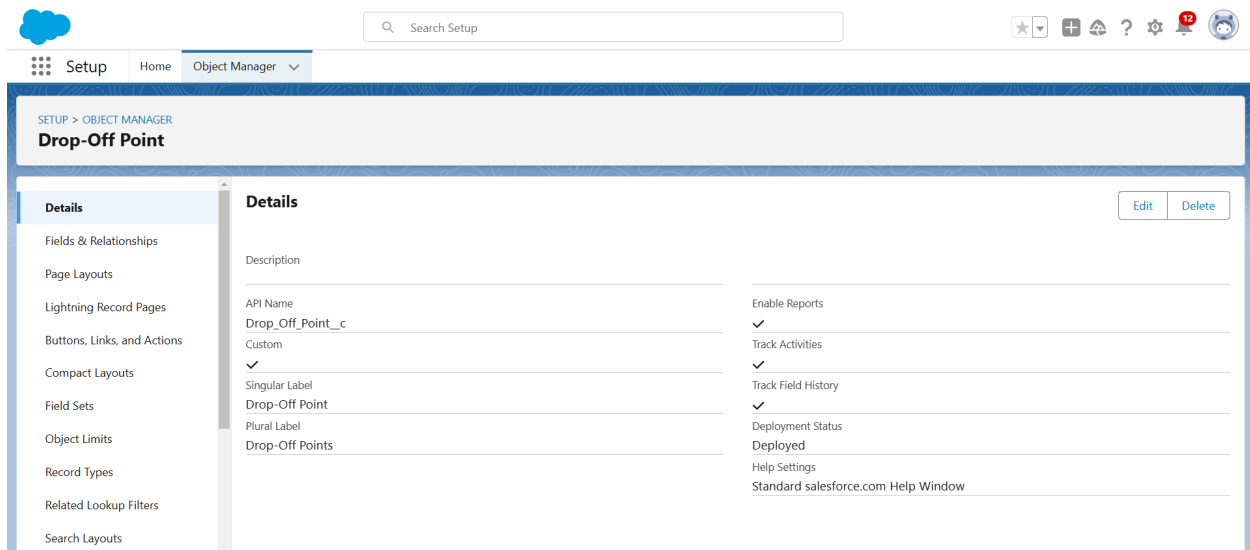
Recent

3 items

Search recent reports...

New Report New Folder

REPORTS	Report Name	Description	Folder	Created By	Created On	Subscribed
Recent	Volunteer Task		Custom Reports	Sravan Kumar Bandaru	12/1/2025, 8:56 pm	
Created by Me	venue and Drop Off point		Custom Reports	Sravan Kumar Bandaru	12/1/2025, 7:19 pm	
Private Reports						
Public Reports	Sample Flow Report: Screen Flows	Which flows run, what's the status of each interview, and how long do users take to complete the screens?	Public Reports	Automated Process	12/1/2025, 1:52 pm	
All Reports						
FOLDERS						
All Folders						
Created by Me						
Shared with Me						
FAVORITES						
All Favorites						



Setup > OBJECT MANAGER

Drop-Off Point

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Details

Description

API Name

Drop_Off_Point_c

Custom

Singular Label

Drop-Off Point

Plural Label

Drop-Off Points

Enable Reports

Track Activities

Track Field History

Deployment Status

Deployed

Help Settings

Standard salesforce.com Help Window

Edit Delete

➤ Conclusion

The “To Supply Leftover Food to the Poor” project successfully addresses the dual challenge of food waste and hunger by implementing a Salesforce-based solution.

Achievements include:

- a. Development of a transparent and efficient food redistribution platform.
- b. Empowerment of stakeholders with real-time insights and streamlined workflows.
- c. Significant reduction in food waste and meaningful contributions to communities in need.

This project demonstrates the power of technology in addressing social challenges and lays a foundation for future expansion and innovation.