

Project Design Phase
Proposed Solution Template

Date	27 June 2025
Team ID	LTVIP2025TMID24658
Project Name	DocSpot — Seamless Appointment Booking for Health
Maximum Marks	2 Marks

Proposed Solution Template:

Project team shall fill the following information in the proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	Patients often face challenges like long waiting times, difficulty in booking appointments, lack of transparency, no reminders, and limited access to specialist doctors — especially in rural or semi-urban areas.
2.	Idea / Solution description	Our app offers a one-stop platform for patients to book, reschedule, or cancel appointments with doctors across multiple hospitals and clinics. Features include real-time availability, digital queue system, and reminders.
3.	Novelty / Uniqueness	The platform integrates multiple healthcare providers, offers AI-based doctor suggestions, enables teleconsultation, and allows users to access medical history and prescriptions in one place.
4.	Social Impact / Customer Satisfaction	Saves time, reduces stress, and makes healthcare more accessible. Enhances trust and satisfaction by showing verified reviews, real-time doctor availability, and supporting remote/rural patient needs.
5.	Business Model (Revenue Model)	Revenue is generated via doctor/hospital subscription plans, appointment booking fees, featured listings for clinics, and optional premium services like telemedicine and health plan recommendations.
6.	Scalability of the Solution	Built on cloud-based infrastructure with modular design. Can scale to new hospitals, regions, and countries. Supports multilingual interfaces and can integrate with wearable health devices and government health IDs.