

# SAVEETHA SCHOOL OF ENGINEERING

## SIMATS, CHENNAI - 602105

**CSA0695**-DESIGN ANALYSIS AND ALGORITHMS  
FOR OPEN ADDRESSING TECHNIQUES



## APPROXIMATION ALGORITHM FOR NEAREST NEIGHBOR ALGORITHM

Guided BY,  
Dr. R. Dhanalakshmi

Presented by:-  
D.SRAVIKA REDDY(192225071)

## PROBLEM STATEMENT:

**Context:** An appliance repair company, FixItAll, employs several service technicians who visit customer locations to perform repairs. Each day, a technician starts from the company headquarters and needs to visit multiple customer locations before returning to the headquarters. The goal is to minimize the total travel distance for each technician, ensuring all customers are served efficiently

### Input:

1. Customer Locations: A set of locations  $L = \{l_1, l_2, \dots, l_n\}$  with known coordinates.
2. Headquarters: A single headquarters location  $H$ .
3. Distance Matrix: A matrix  $M$  where  $M_{ij}$  represents the distance between location  $l_i$  and location  $l_j$ .

### Objective:

Design an approximation algorithm using the Nearest Neighbor Heuristic to determine the route for each technician, such that:

1. Each customer location is visited exactly once.
2. The total travel distance is minimized.
3. The route starts and ends at the headquarters

**ABSTRACT:**

To optimize service technician routes using the Nearest Neighbor Heuristic, start by reading the customer locations, headquarters, and the distance matrix. Initialize an array to track visited locations and create a route that begins at the headquarters. Employ the Nearest Neighbor Heuristic to iteratively select the closest unvisited location, move to it, and mark it as visited. Continue this process until all customer locations have been visited, then return to the headquarters. Calculate the total travel distance of the completed route and print both the route and the total distance. If there are multiple technicians, repeat these steps to determine optimal routes for each.

**INTRODUCTION:**

In the dynamic field of appliance repair, optimizing the routes for service technicians is crucial for enhancing efficiency and reducing operational costs. Each technician is tasked with visiting multiple customer locations each day, starting and ending their journey at the company's headquarters. Given the large number of customer locations, solving this problem requires an effective strategy to minimize travel distance and ensure timely service delivery.

## SAMPLE OUTPUT:

```
Output Clear
^ /tmp/JZRJaLVz3.o
D.sravika reddy--192225071
Enter the number of locations (including headquarters): 2
Enter the distance matrix:
2
6
3
8
Route:
0 1 0
Total Distance: 9

=== Code Execution Successful ===4
```

### **BEST CASE:**

In the best-case scenario for the Nearest Neighbor Heuristic, the heuristic might achieve optimal or near-optimal routing if the locations are arranged in a way that the nearest neighbor always leads to the shortest possible path. For instance, if all customer locations are in a line or circular arrangement, the heuristic could closely approximate the optimal route.

### **Worst Case:**

In the worst-case scenario for the Nearest Neighbor Heuristic, the algorithm may produce a route significantly longer than the optimal one. This occurs when the heuristic consistently makes locally optimal choices that lead to a suboptimal overall path.

### **Average Case:**

In the average case, the Nearest Neighbor Heuristic often provides a reasonably good approximation to the optimal route but is generally not guaranteed to be close to the best possible solution.

## **Future Scope:**

Future advancements in route optimization for service technicians could involve integrating more sophisticated algorithms, such as Genetic Algorithms or Ant Colony Optimization, to improve accuracy and efficiency beyond the Nearest Neighbor Heuristic. Machine learning techniques could be employed to predict traffic patterns and dynamically adjust routes. Additionally, incorporating real-time data and constraints, such as time windows and service priorities, could further enhance route planning. Exploring hybrid approaches that combine multiple heuristic methods might also offer better performance. Finally, expanding the solution to multi-vehicle scenarios could address the needs of larger fleets.

## **CONCLUSION:**

In conclusion, the Nearest Neighbor Heuristic offers a practical and efficient approach for optimizing service technician routes, balancing computational feasibility with route quality. While it may not always yield the optimal solution, it provides a useful approximation that reduces travel distance and operational costs. Future developments, including advanced algorithms and real-time data integration, hold promise for further enhancing route optimization. Embracing these innovations will enable more precise and adaptable solutions, improving overall service efficiency and customer satisfaction.

