

Garage Management System

By

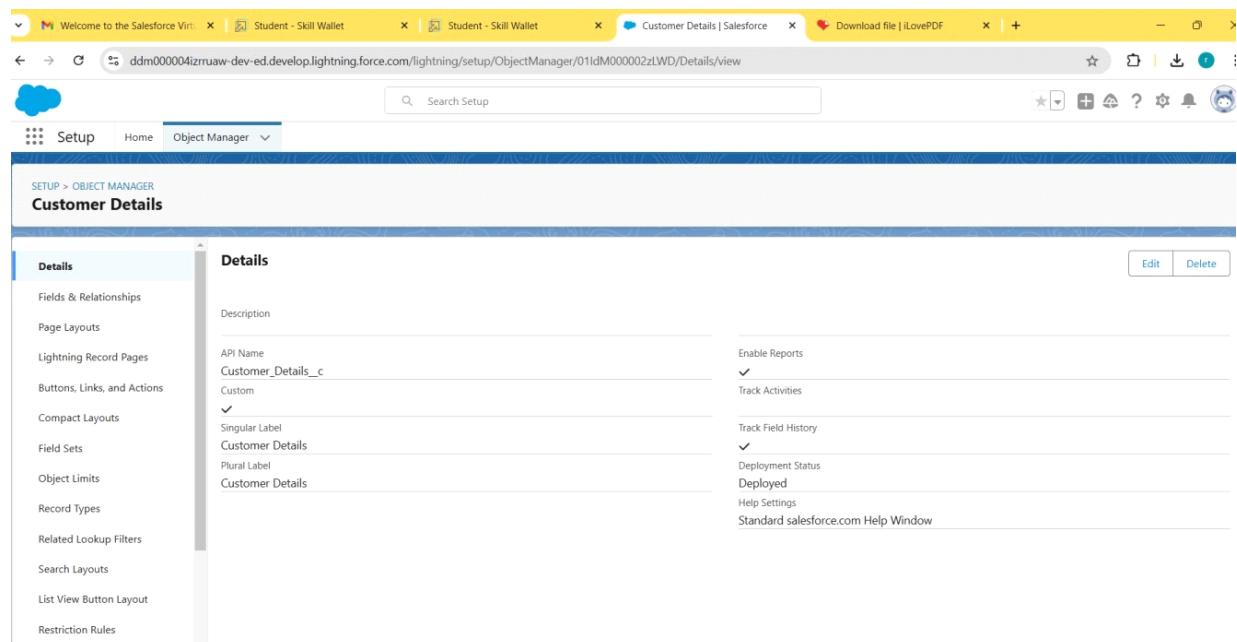
Sravya Regalla

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Task 1 (Object Creation)

Output Screenshots:

1. Customer Details Object:



The screenshot shows the Salesforce Setup interface, specifically the Object Manager section for the 'Customer Details' object. The left sidebar lists various configuration options like Fields & Relationships, Page Layouts, and Lightning Record Pages. The main 'Details' tab is selected, showing fields such as API Name (Customer_Details__c), Singular Label (Customer Details), and Plural Label (Customer Details). On the right, there are checkboxes for enabling Reports, Activities, and Field History, along with deployment status (Deployed) and help settings. Navigation tabs at the top include 'Customer Details | Salesforce' and 'Object Manager'.

2. Appointment Object:

The screenshot shows the Salesforce Setup interface for the 'Appointment' object. The left sidebar lists various configuration options: Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, and Restriction Rules. The main panel displays the 'Details' tab for the 'Appointment' object. It includes fields for API Name (Appointment_c), Singular Label (Appointment), and Plural Label (Appointments). On the right, there are sections for Enable Reports (checked), Track Activities, Track Field History (checked), Deployment Status (Deployed), Help Settings, and a Standard salesforce.com Help Window link.

3. Service Records Object:

The screenshot shows the Salesforce Setup interface for the 'Service records' object. The left sidebar lists the same configuration options as the previous screenshot. The main panel displays the 'Details' tab for the 'Service records' object. It includes fields for API Name (Service_records_c), Singular Label (Service records), and Plural Label (Service records). On the right, there are sections for Enable Reports (checked), Track Activities, Track Field History (checked), Deployment Status (Deployed), Help Settings, and a Standard salesforce.com Help Window link.

4. Billing Details and Feedback Object:

The screenshot shows the Salesforce Setup interface under the Object Manager section. A new object named 'Billing details and feedback' is being created. The left sidebar lists various object configuration options like Details, Fields & Relationships, Page Layouts, and Lightning Record Pages. The main pane displays the 'Details' tab with fields for API Name ('Billing_details_and_feedback__c'), Singular Label ('Billing details and feedback'), and Plural Label ('Billing details and feedback'). Other settings include Enable Reports (checked), Track Activities (checked), Track Field History (checked), Deployment Status ('Deployed'), Help Settings, and a link to the Standard salesforce.com Help Window.

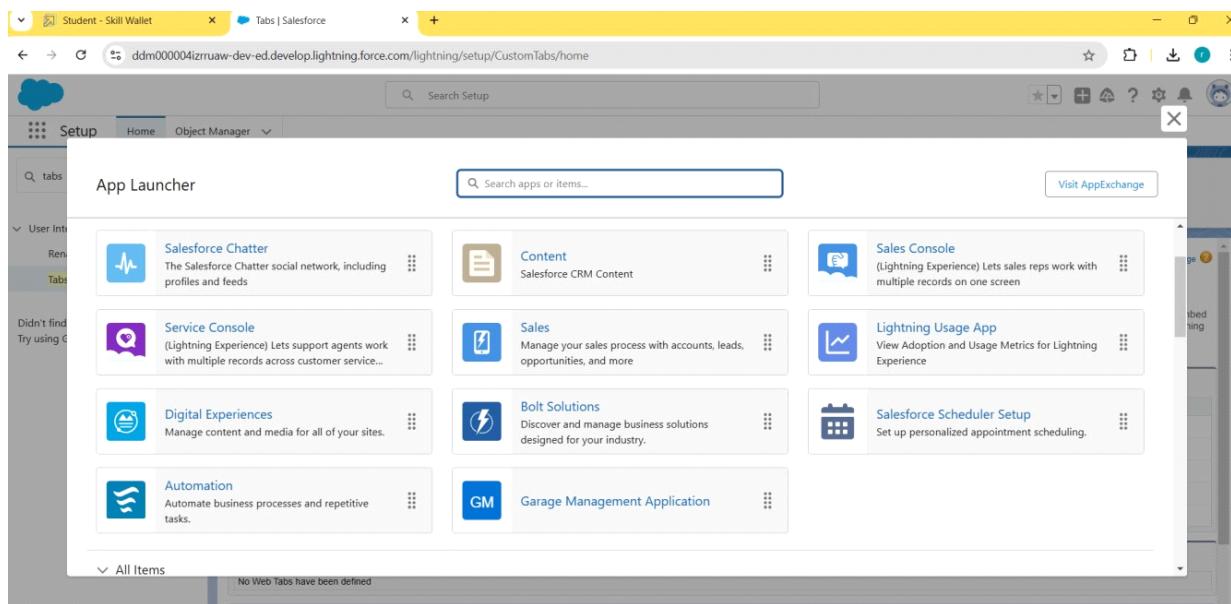
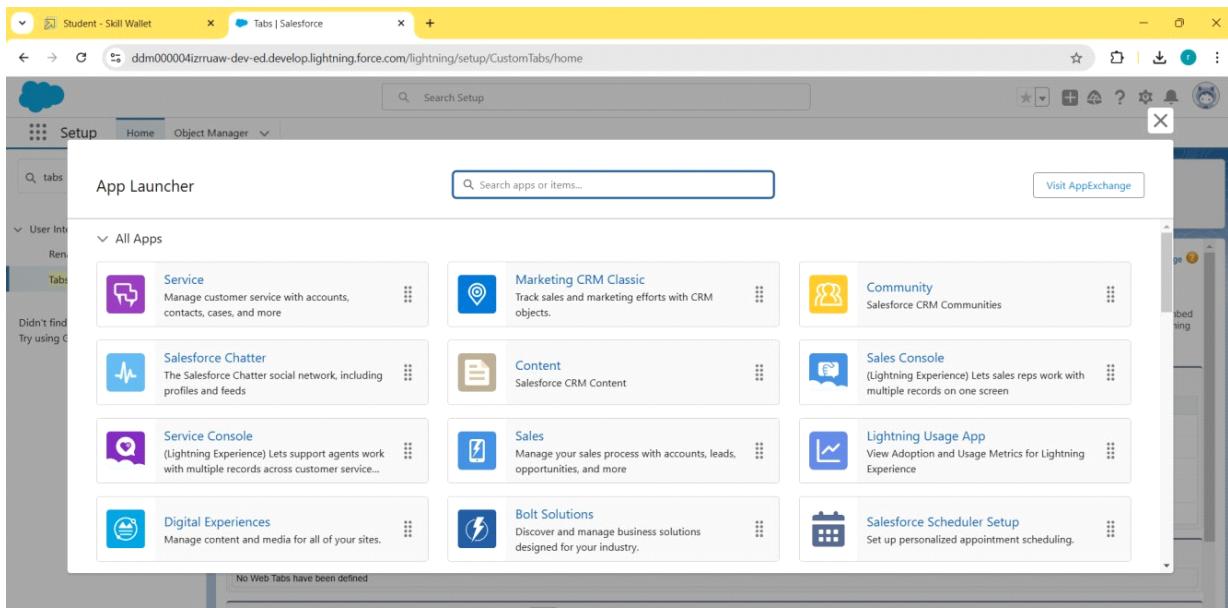
Task 2 (Tabs Creation)

1. Creating A Custom Tab

The screenshot shows the Salesforce Setup interface under the Tabs section. A new custom tab named 'Billing details and feedback' is being created. The left sidebar lists tabs for User Interface, Rename Tabs and Labels, and Tabs. The main pane shows the 'Custom Tabs' section with a table for 'Custom Object Tabs'. The table includes columns for Action (Edit | Del), Label, Tab Style (with options Hexagon, Pencil, Heart, Square, Books), and Description. The tab 'Billing details and feedback' is listed with a Hexagon style. Below this are sections for 'Web Tabs' (No Web Tabs have been defined) and 'Visualforce Tabs' (No Visualforce Tabs have been defined).

Task 3 (The Lightning App Creation)

1. Create A Lightning App



Customer Details
Recently Viewed

10 items • Updated a few seconds ago

	Customer Name
1	aaru
2	jyoshna
3	sindhu
4	ashrita
5	rajarsi
6	varsha
7	sathwika
8	sharanya
9	shruthi
10	svarya

Task 4 (Fields Creation)

1. Creation Of Fields For The Customer Details Object

SETUP > OBJECT MANAGER
Customer Details

Fields & Relationships

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedBy	Lookup(User)		
Customer Name	Name	Text(80)		
Gmail	Gmail_c	Email		
Last Modified By	LastModifiedBy	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		
Phone number	Phone_number_c	Phone		

2. Creation Of Currency Fields in appointment

The screenshot shows the Salesforce Object Manager interface for the 'Appointment' object. The left sidebar lists various setup categories like Page Layouts, Lightning Record Pages, and Field Sets. The main content area displays the 'Fields & Relationships' section with 11 items. The table includes columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed status. Key fields shown include 'Appointment Date', 'Appointment Name', 'Created By', 'Customer Details', 'Last Modified By', 'Maintenance service', 'Owner', 'Repairs', and 'Replacement Parts'. The 'Service Amount' field is also listed at the bottom.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment Date	Appointment_Date__c	Date		
Appointment Name	Name	Auto Number		✓
Created By	CreatedBy	Lookup(User)		
Customer Details	Customer_Details__c	Lookup(Customer Details)		✓
Last Modified By	LastModifiedBy	Lookup(User)		
Maintenance service	Maintenance_service__c	Checkbox		
Owner	OwnerId	Lookup(User,Group)		✓
Repairs	Repairs__c	Checkbox		
Replacement Parts	Replacement_Parts__c	Checkbox		
Service Amount	Service_Amount__c	Currency(19,2)		

3.Field In Service Records Object

The screenshot shows the Salesforce Object Manager interface for the 'Service records' object. The left sidebar lists various setup categories. The main content area displays the 'Fields & Relationships' section with 8 items. The table includes columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed status. Key fields shown include 'Appointment', 'Created By', 'Last Modified By', 'Owner', 'Quality Check Status', 'service date', 'Service records Name', and 'Service Status'. The 'Service Status' field is highlighted with a yellow background.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Appointment	Appointment__c	Lookup(Appointment)		✓
Created By	CreatedBy	Lookup(User)		
Last Modified By	LastModifiedBy	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓
Quality Check Status	Quality_Check_Status__c	Checkbox		
service date	service_date__c	Formula (Date)		
Service records Name	Name	Auto Number		
Service Status*	Service_Status__c	Picklist		

4.Service and bill feedback object Creating Formula

The screenshot shows the Salesforce Object Manager interface. The top navigation bar includes tabs for 'Student - Skill Wallet', 'Billing details and feedback | S', 'Object Manager | Salesforce', 'Google Account', and 'Welcome to the Salesforce Virt...'. The main title is 'SETUP > OBJECT MANAGER Billing details and feedback'. On the left, a sidebar lists various setup categories like Details, Fields & Relationships, Page Layouts, Lightning Record Pages, etc. The 'Fields & Relationships' section is selected, displaying a table with columns: FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED. The table contains eight items, sorted by Field Label. The first item is 'Billing details and feedback Name' (Name, Auto Number). Other items include 'Created By' (CreatedBy, Lookup(User)), 'Last Modified By' (LastModifiedBy, Lookup(User)), 'Owner' (OwnerId, Lookup(User,Group)), 'Payment Paid' (Payment_Paid__c, Currency(18, 0)), 'Payment Status' (Payment_Status__c, Picklist), 'Rating for service' (Rating_for_service__c, Text(1) (Unique Case Insensitive)), and 'Service records' (Service_records__c, Lookup(Service records)).

Task 5 (Validation Rule Creation)

1. To Create A Validation Rule To An Appointment Object

The screenshot shows the Salesforce Object Manager interface. The top navigation bar includes tabs for 'Student - Skill Wallet', 'Appointment | Salesforce', 'Object Manager | Salesforce', 'Google Account', and 'Welcome to the Salesforce Virt...'. The main title is 'SETUP > OBJECT MANAGER Appointment'. On the left, a sidebar lists various setup categories like Details, Fields & Relationships, Page Layouts, Lightning Record Pages, etc. The 'Validation Rules' section is selected, displaying a table with columns: RULE NAME, ERROR LOCATION, ERROR MESSAGE, ACTIVE, and MODIFIED BY. There is one item listed: 'Vehicle' (Vehicle number plate, Please enter valid number, Active, modified by regalia sravya on 29/10/2024, 2:14 pm).

2. To Create A Validation Rule To An Service Records Object

The screenshot shows the Salesforce Object Manager interface. The top navigation bar includes tabs for 'Student - Skill Wallet', 'Service records | Salesforce', 'Object Manager | Salesforce', 'Google Account', and 'Welcome to the Salesforce Virt...'. The main content area is titled 'SETUP > OBJECT MANAGER' and 'Service records'. On the left, a sidebar lists various setup options like Details, Fields & Relationships, Page Layouts, etc. The right side displays a table titled 'Validation Rules' with one item: 'service_status_note' (Rule Name), 'Service Status*' (Error Location), 'still it is pending' (Error Message), checked (Active), and 'regalla savya, 29/10/2024, 2:17 pm' (Modified By). The bottom status bar shows the date as 05-11-2024.

3.To Create A Validation Rule To An Billing Details And Feedback Object

The screenshot shows the Salesforce Object Manager interface. The top navigation bar includes tabs for 'Student - Skill Wallet', 'Billing details and feedback | Salesforce', 'Object Manager | Salesforce', 'Google Account', and 'Welcome to the Salesforce Virt...'. The main content area is titled 'SETUP > OBJECT MANAGER' and 'Billing details and feedback'. The sidebar on the left is identical to the previous screenshot. The right side displays a table titled 'Validation Rules' with one item: 'rating_should_be_less_than_5' (Rule Name), 'Rating for service' (Error Location), 'rating should be from 1 to 5' (Error Message), checked (Active), and 'regalla savya, 29/10/2024, 2:19 pm' (Modified By). The bottom status bar shows the date as 05-11-2024.

Task 6 (Duplicate Rule Creation)

1.To Create A Matching Rule To An Customer Details Object

The screenshot shows the Salesforce Setup interface with the URL ddm000004zruruw-dev-ed.lightning.force.com/lightning/setup/MatchingRules/page?address=%2F%2F%2Fe%3FreURL%3D%252FDJ. The page title is "Matching Rules". The left sidebar shows "Data" and "Duplicate Management" sections, with "Matching Rules" selected. The main content area is titled "Customer Details" and "Step 2 of 2: Configure Matching Rule". It includes fields for "Object" (Customer Details), "Rule Name" (Matching customer details), "Unique Name" (Matching_customer_details), and a "Description" field. The "Matching Criteria" section lists fields like "Gmail" and "Phone number" with matching methods like "Exact". At the bottom right, there are "Previous", "Save", and "Cancel" buttons.

2.To Create A Duplicate Rule To An Customer Details Object

The screenshot shows the Salesforce Setup interface with the URL ddm000004zruruw-dev-ed.lightning.force.com/lightning/setup/DuplicateRules/home. The page title is "Duplicate Rules". The left sidebar shows "Data" and "Duplicate Management" sections, with "Duplicate Rules" selected. The main content area is titled "All Duplicate Rules". It displays a table of existing rules, including "Customer Detail Duplicate", "Standard Account Duplicate Rule", "Standard Contact Duplicate Rule", and "Standard Lead Duplicate Rule". Each rule has a description, object (Customer Details), matching rule (e.g., Matching customer details), active status (checked), and last modified date (29/10/2024). At the bottom right, there are "Activate Windows" and "View" buttons.

Task 7 (Profiles Creation)

Manager Profile

1. To create a new profile:

The screenshot shows the Salesforce Setup interface with the 'Profiles' tab selected under 'Users'. The page title is 'Profiles'. A search bar at the top right contains the text 'Search Setup'. Below the title, there is a table with columns: Action, Profile Name, User License, and Custom. The table lists several profiles: Manager (Salesforce), Marketing User (Salesforce), Minimum Access - API Only Integrations (Salesforce Integration), and Minimum Access - Salesforce (Salesforce). At the bottom of the table, there are navigation links for 'A' through 'Z' and 'All'. The status bar at the bottom right shows '18:14 05-11-2024'.

The screenshot shows the Salesforce Setup interface with the 'Profile Manager' page for a specific profile. The title is 'Profile Manager'. The 'Profile Overview' section includes fields for Description, User License (Salesforce), Created By (regalla.sravya), Last Modified By (regalla.sravya), and a 'Custom Profile' checkbox. The 'Assigned Users' section is currently empty. The 'Apps' section contains several settings: 'Assigned Apps' (Settings that specify which apps are visible in the app menu), 'Assigned Connected Apps' (Settings that specify which connected apps are visible in the app menu), 'Object Settings' (Permissions to access objects and fields, and settings that specify which record types, page layouts, and tabs are visible), 'App Permissions' (Permissions to perform app-specific actions, such as "Manage Call Centers"), 'Apex Class Access' (Permissions to execute Apex classes), 'Visualforce Page Access' (Permissions to execute Visualforce pages), and 'External Data Source Access' (Settings that apply to Salesforce apps, such as Sales, and Marketing). The status bar at the bottom right shows '18:15 05-11-2024'.

Student - Skill Wallet | Profiles | Salesforce | Object Manager | Salesforce | Google Account | Welcome to the Salesforce Virt... | +

ddm000004izrruaw-dev-ed.lightning.force.com/lightning/setup/EnhancedProfiles/page?address=%2F00edM000007oBVh%3Fs%3DAssignedApps

Setup Home Object Manager

Search Setup

Profile Manager

Manager

Assigned Apps

App Name	Visible	Default
All Tabs (standard__AllTabSet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Analytics Studio (standard__Insights)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
App Launcher (standard__AppLauncher)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Automation (standard__FlowApp)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Bolt Solutions (standard__LightningBolt)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Community (standard__Community)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Content (standard__Content)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Data Manager (standard__DataManager)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Digital Experiences (standard__SalesforceCMS)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Garage Management Application (Garage_Management_Application)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Lightning Usage App (standard__LightningInstrumentation)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Marketing CRM Classic (standard__Marketing)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Queue Management (standard__QueueManagement)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sales (standard__LightningSales)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sales (standard__Sales)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sales Console (standard__LightningSalesConsole)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

javascriptrcSelf("%2F00edM000007oBVh%3Fs%3DAssignedApps%26sdt%3Dp1"); after

26°C Haze

ENG IN 18:16 05-11-2024

Student - Skill Wallet | Profiles | Salesforce | Object Manager | Salesforce | Google Account | Welcome to the Salesforce Virt... | +

ddm000004izrruaw-dev-ed.lightning.force.com/lightning/setup/EnhancedProfiles/page?address=%2F00edM000007oBVh%3Fs%3DOBJECTsAndTabs%26o%3D01dM000002zLZR

Setup Home Object Manager

Search Setup

Profile Manager

Manager

Appointments

Tab Settings

Default On

Record Types and Page Layout Assignments

Record Types	Page Layout Assignment	Assigned Record Types	Default Record Type
-Master-	Appointment Layout	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Object Permissions

Permission Name	Enabled
Read	<input checked="" type="checkbox"/>
Create	<input type="checkbox"/>
Edit	<input checked="" type="checkbox"/>
Delete	<input checked="" type="checkbox"/>
View All	<input checked="" type="checkbox"/>
Modify All	<input checked="" type="checkbox"/>

https://ddm000004izrruaw-dev-ed.my.salesforce.com/one/one.app#/alohaRedirect/00edM000007oBVh?i=ObjectsAndTabs&o=01IdM000002zLZR&sdt=p1

26°C Haze

ENG IN 18:21 05-11-2024

The screenshot shows the Salesforce Setup interface with the 'Profiles' tab selected. The main content area displays the 'Manager' section for profiles. It includes tabs for 'Service records', 'Tab Settings', 'Record Types and Page Layout Assignments', 'Object Permissions', and 'Field Permissions'. The 'Record Types and Page Layout Assignments' table shows a single entry for 'Service records Layout'. The 'Object Permissions' table shows various permissions like Read, Create, Edit, Delete, View All, and Modify All, all set to 'Enabled'. The 'Field Permissions' section is collapsed. The browser address bar shows the URL for the profile setup page.

This screenshot shows the same Salesforce Setup interface as the first one, but with a different configuration. In the 'Record Types and Page Layout Assignments' section, the 'Page Layout Assignment' for 'Service records Layout' has been changed to 'Billing details and feedback Layout'. The rest of the interface, including the 'Object Permissions' and 'Field Permissions' sections, remains the same. The browser address bar shows the URL for the profile setup page.

2.Sales Person Profile:

Profile
sales person

Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.

If your organization uses Record Types, use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.

Profile Detail

Name	sales person	Edit Clone Delete View Users
User License	Salesforce Platform	Custom Profile <input checked="" type="checkbox"/>
Description		Modified By Ajay Sharma 02/10/2024, 11:52 am
Created By	Ajay Sharma	

Page Layouts

Standard Object Layouts	Global	Email Application	Home Page Layout	Account	Alternative Payment Method	Appointment Invitation	Asset	Asset Relationship	Assigned Resource	Lead	Location	Location Group	Location Group Assignment	Object Milestone	Operating Hours	Order	Payment
	Global Layout [View Assignment]	Email Application Layout [View Assignment]	Home Page Default Layout [View Assignment]	Account Layout [View Assignment]	Alternative Payment Method Layout [View Assignment]	Appointment Invitation Layout [View Assignment]	Asset Layout [View Assignment]	Asset Relationship Layout [View Assignment]	Assigned Resource Layout [View Assignment]	Lead Layout [View Assignment]	Location Layout [View Assignment]	Location Group Layout [View Assignment]	Location Group Assignment Layout [View Assignment]	Object Milestone Layout [View Assignment]	Operating Hours Layout [View Assignment]	Order Layout [View Assignment]	Payment Layout [View Assignment]

Task 8 (Role & Role Hierarchy Creation)

1.Creating Manager Role

Creating the Role Hierarchy

You can build on the existing role hierarchy shown on this page. To insert a new role, click **Add Role**.

Your Organization's Role Hierarchy

- Collapse All Expand All
- SalesForce**
 - Add Role**
 - CEO** Edit | Del | Assign
 - CFO** Edit | Del | Assign
 - CCO** Edit | Del | Assign
 - CTO** Edit | Del | Assign
 - Manager** Edit | Del | Assign
 - SVP.Customer_Service & Support** Edit | Del | Assign
 - SVP.Human_Resources** Edit | Del | Assign
 - SVP.R&D** Edit | Del | Assign
 - SVP.Sales & Marketing** Edit | Del | Assign
- Service**
 - Case Teams**
 - Case Team Roles**
 - Contact Roles on Cases**
- Sales**
 - Contact Roles on Contracts**
 - Contact Roles on Opportunities**

Did't find what you're looking for?
Try using Global Search.

2.Creating Sales Person Roles

The screenshot shows the Salesforce Setup interface with the 'Roles' page selected. The left sidebar has 'Users' expanded, with 'Roles' selected. The main area displays the 'Your Organization's Role Hierarchy' tree. At the top of the tree is 'SalesForce', followed by 'Add Role', 'CEO', 'CFO', 'COO', 'CTO', 'Manager', 'sales person', 'SVP.Customer Service & Support', 'SVP.Human Resources', 'SVP.R&D', 'SVP.Sales & Marketing', and 'SF Admin'. Each node has 'Edit | Del | Assign' options. A search bar at the top right says 'Search Setup'.

Task 9 (Users Creation)

1. Creating Another User (Sales Role):

The screenshot shows the Salesforce Setup interface with the 'Users' page selected. The left sidebar has 'Users' expanded, with 'Users' selected. The main area shows a table of 'All Users'. A new user, 'Chatter_Expert', is highlighted in the list. The table columns include Action, Full Name, Alias, Username, Role, Active, and Profile. The 'Active' column for 'Chatter_Expert' has a checked checkbox. Other users listed include 'Concepción Morales_Maria', 'Figueroa_José', 'Mikaelson_Niklaus', 'Olivera_Leonardo', 'sathwika_peddolla', 'shruthi_budde', 'sravya_regala', 'Thomasson_Sam', 'User_Inactive', and 'User_Inactive'. The 'Role' column shows various roles like Research Team, Research Manager, Manager, Research Team, sales_person, sales_person, SF Admin, sales_person, CTO, Force.com - Free User, and Force.com - Free User. The 'Active' column for most users is checked, except for the two 'User_Inactive' entries which are unchecked.

New User - Salesforce - Developer Edition

Field	Value
First Name	regalla srujan
Last Name	
Alias	
Email	
Username	
Nickname	
Title	
Company	
Department	
Division	
Role	None Specified
User License	Chatter Free
Profile	None
Active	✓

User Detail

Field	Value
Name	regalla srujan
Alias	rsvr
Email	2111cs040115@mailreddyuniiversity.ac.in [Verified]
Username	sravysalesforce4@gmail.com
Nickname	User17180982329417053
Title	Salesforce
Company	Salesforce
Department	
Division	
Address	IN
Time Zone	(GMT+05:30) India Standard Time (Asia/Kolkata)
Locale	English (India)
Language	English
Delegated Approver	
Manager	
Receive Approval Request Emails	Only if I am an approver
Federation ID	
Role	SF Admin
User License	Salesforce
Profile	System Administrator
Active	✓

Task 10 (Public Groups Creation)

Creating New Public Group

Public Groups

Action	Label	Group Name	Created By	Created Date
Edit Del	IT	sravya_regalia	11/06/2024, 12:40 pm	
Edit Del	sales_team	sravya_regalia	30/10/2024, 11:31 am	

Task 11 (Sharing Setting Creation)

Creating Sharing Settings

Sharing Settings

Object	Sharing	Access
Service Appointment	Public Read/Write	Private
Service Appointment Attendee	Private	Private
Service Contract	Private	Private
Service Resource	Public Read/Write	Private
Service Territory	Public Read/Write	Private
Shift	Private	Private
Shipment	Private	Private
Shipping Carrier	Public Read Only	Public Read Only
Shipping Carrier Method	Public Read Only	Public Read Only
Shipping Configuration Set	Public Read Only	Private
Billing Channel	Public Read/Write	Private
Tableau Host Mapping	Public Read Only	Private
VisitList	Private	Private
Web Cart Document	Private	Private
Work Order	Private	Private
Work Plan	Private	Private
Work Plan Template	Private	Private
Work Step Template	Private	Private
Work Type	Private	Private
Work Type Group	Public Read/Write	Private
ApfLog	Public Read/Write	Private
Appointment	Public Read/Write	Private
Billing details and feedback	Public Read/Write	Private
Customer Details	Public Read/Write	Private
Research Proposal	Public Read/Write	Private
Service record	Private	Private

Sharing Settings

Standard Report Visibility Manual User Record Sharing Manager Groups Secure guest user record access Require permission to view record names in lookup fields

Activate Windows [Go to Settings to activate Windows.](#)

The screenshot shows the 'Sharing Settings' page in the Salesforce Setup. A new sharing rule is being created:

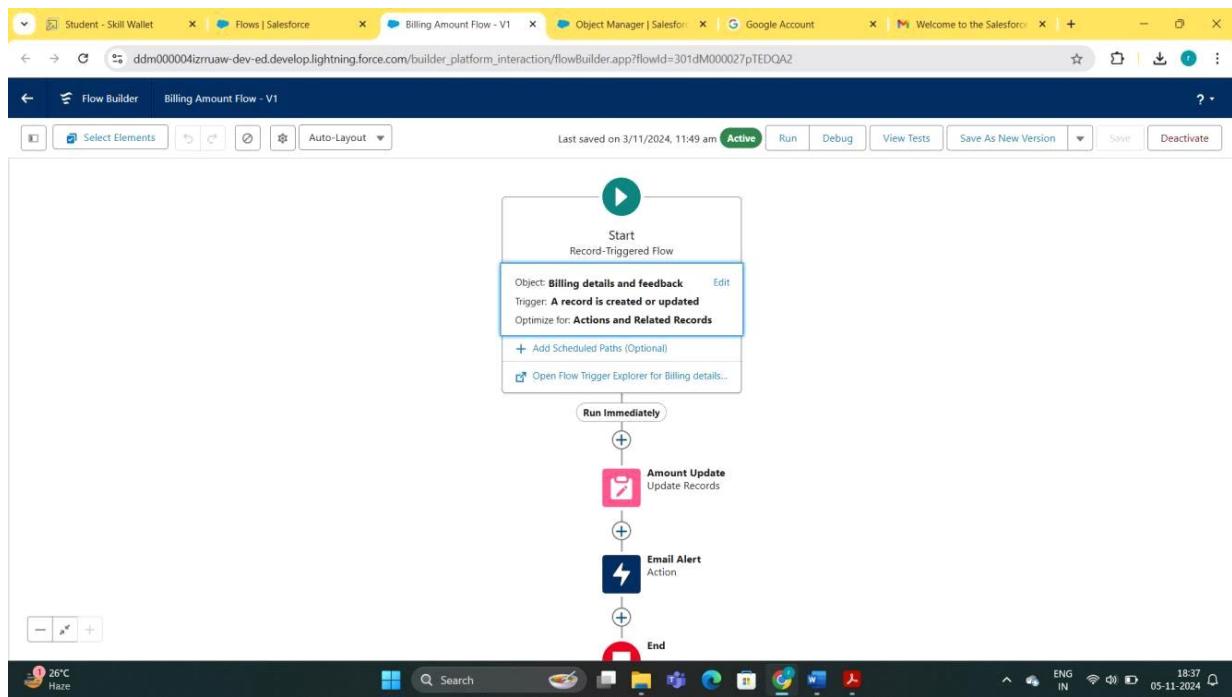
- Step 1: Rule Name**: Label is 'Sharing setting', Rule Name is 'Sharing_setting'.
- Step 2: Select your rule type**: Based on record owner.
- Step 3: Select which records to be shared**: Service records owned by members of Roles: sales person.
- Step 4: Select the users to share with**: Share with Roles: Manager.
- Step 5: Select the level of access for the users**: Access Level: ReadWrite.

Task 12 (Flows Creation)

Create A Flow:

The screenshot shows the 'Flows' page in the Salesforce Setup. The 'Flows' category is selected under 'Process Automation'. The page displays a list of flow definitions:

Flow Label	Process Type	Action	Time	Package State	User	Last Modified Date
Add or Modify Service Appointment Attendees	Salesforce Scheduler Flow	✓	✓	Managed-Installed		
Basic Approval Request	Flow Orchestration for CMS	✓	✓	Managed-Installed		
Billing Amount Flow	Autolaunched Flow	✓	✓	Unmanaged	regalla sravya	03/11/2024, 11:49 am
Book Appointment from Invitation	Salesforce Scheduler Flow	✓	✓	Managed-Installed		
Cancel Item Flow	Screen Flow	✓	✓	Managed-Installed		
Change Case Owner to Incident Owner	Screen Flow	✓	✓	Managed-Installed		



Task 13 (Reports Creation)

Create Report

Report Name	Description	Folder	Created By	Created On	Subscribed
New Service information Report	Garage Management Folder	regalla savya	4/11/2024, 3:10 pm		

The screenshot shows a Salesforce report titled "Report: Service information New Service information Report". At the top, it displays "Total Records" (5) and "Total Payment Paid" (₹16,000). Below this is a horizontal bar chart titled "Sum of Payment Paid" with categories 1, 2, 3, 4, and 5. Category 3 has the highest value. A table below the chart lists service details: Rating for service (1), Payment Status (Pending), Customer Name (sindhu), Appointment Date (03/11/2024), Service Status (Completed), and Payment Paid (₹0). The table includes filters for Rating for service, Payment Status, Customer Name, Appointment Date, Service Status, and Payment Paid. The bottom of the screen shows a taskbar with various icons and system status.

This screenshot shows a more detailed version of the same report. It lists individual service entries with columns for Rating for service, Payment Status, Customer Name, Appointment Date, Service Status, and Payment Paid. Each entry includes a "Subtotal" row. The total payment paid is listed as ₹16,000. The table includes filters for Rating for service, Payment Status, Customer Name, Appointment Date, Service Status, and Payment Paid. The bottom of the screen shows a taskbar with various icons and system status.

Task 14 (Dashboards Creation)

Create Dashboard

Student - Skill Wallet | Flows | Salesforce | Customer review | Salesforce | Object Manager | Salesforce | Google Account | Welcome to the Salesforce

ddm000004izrruaw-dev-ed.lightning.force.com/lightning/r/Dashboard/01ZdM000002bBJVUA2/view

Garage Management... Customer Details Appointments Service records Billing details and feedback Reports Dashboards

Dashboard Customer review

Last refreshed 1 day ago. Refresh this dashboard to see the latest data.

As of 04-Nov-2024, 3:16 pm Viewing as regala sravya

New Service information Report

Sum of Payment Paid

Rating for service

Payment Status

Pending Completed

View Report (New Service information Report)

AH43 / NH44 / Construction

Search

18:45 05-11-2024 ENG IN