

Jordan Hewitt

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Soft Skills	Hard Skills
Problem Solving	Dev/Ops Integration
Leadership	Docker
Highly Collaborative	Git — GitHub, GitLab
High Creativity	Python
Bold Decision-Making	Express.js
Long-term Success Mindset	WordPress
Mentoring Junior Developers	MySQL
Sharing Knowledge	PostgreSQL
Open-Mindedness	React, Angular, Vue.js
Caring Nature	Cypress
	Kubernetes
	Java
	PHP
	AWS

Professional Highlights

Bachelor's degree in Computer Science, or equivalent experience in software development 10+ years in related experience and training

Work History

Tech Creation Lead, Damn Good Technology | November 2017 - Present

- With many of these roles, I handled project design and automated deployment on a variety of teams in the range of 5-10 members.
- Implement OMEMO and Double Ratchet encryption in golang for the XMPP protocol used by millions of people worldwide.
- Monitor logs through log tools similar to Datadog
- Developed and deployed a Django-based system to handle customer communication with hundreds of customers and 12-50 customer service representatives via a text-to-email gateway.
- Developed Python and Node.js solutions for businesses and clients.
- Offers consultancy services for entrepreneurs, businesses, and development teams.
- Deployed and deployed an Azure database in a cloud microservices environment.
- Introduced Kubernetes into an Amazon S3 cloud storage solution to enhance file sharing capabilities on a microservice architecture.

- Organized and tracked tasks using Jira and updating relevant information on Confluence pages.
- Developed ETL process to import large SQL databases (multiple gigabytes) for business intelligence purposes.
- Contributed to improving overall application performance and fixing software defects, including eliminating bottlenecks in GraphQL queries.
- Streamlined the development process by configuring a CI/CD platform-as-a-service system similar to Jenkins for faster, cheaper deploys.
- Ensured secure, efficient cloud architecture migration of a significant legacy e-commerce website, resulting in increased speed and availability.
- Directed team efforts toward improving UX features during testing and fixing critical bugs in an executive training video conferencing program.
- Collaborated with cross-functional teams to implement push notifications in Django applications supported by a backend database on OneSignal.
- Optimized scripting tools to streamline regression testing, leading to enhanced test coverage and reduced failure rates.
- Assisted in creating Windows installers for applications, allowing customers to easily set up programs without assistance.
- Designed React components and integrating them into web applications.
- Helped rescue a failing WordPress project by setting it up with version control, modifying custom plugins, and finally deploying the updated site to production servers.
- Addressed software bugs within open-source libraries and actively participated in question-and-answer sessions on StackOverflow.
- Frequently published informative technology-related articles online and answers technical queries posed by peers and colleagues.
- Organized coding clinics to support junior developers.

Senior Validation Engineer | Staff Finders w/ Intel • Hillsboro, OR | July 2019 – Sept 2019

- Determined and designed Python automation tools to reduce human error in complex processes and increase efficiency and error data collection in production testing pipeline on several proprietary devices. Used Jenkins to manage automatic deployments.

Senior Product Developer | UST Global w/ Intel • Hillsboro, OR | Sept 2016 – Sept 2017

- Designed, developed, maintained, and tested Intel's propriety products.
- Acted a senior technical resource for junior and less senior team members in the areas of Python, CI/CD and testing.

Senior Software Consultant | Taj Global Solutions • Global | Sept 2014 – Sept 2016

- Provided consulting services to clients regarding Java-based IBM cloud services with a team of five support engineers to improve business communication with client and thousands of client customers. Maintained and built out existing server stack. Ran overnight deployments of upgrades.

Education

Portland State University | Portland, OR | B.S in Computer Science (2012)