
A Day in the Life of a Request

A story by Sreeharsha Dakkili

Imagine this

“A partner sends an urgent email request. It gets buried under 50 other emails. The partner follows up, frustrated. You spend hours hunting down who’s working on it... Sound familiar?”

“Now imagine all of that being replaced with a seamless system where requests are submitted, tracked, and resolved—all in one place. That’s exactly what the Asana Ticketing System does.”

**Let me show you how
easy and effective this is!**

Live Demo



Operations Requests / Issues

Set status

SD DF NP

Share

Customize

Overview List Board Timeline **Dashboard** Calendar Workflow Messages Files Workload +

+ Add widget

[Send feedback](#)

Total completed

160

1 Filter

Total incomplete tasks

37

1 Filter

Total overdue tasks

7

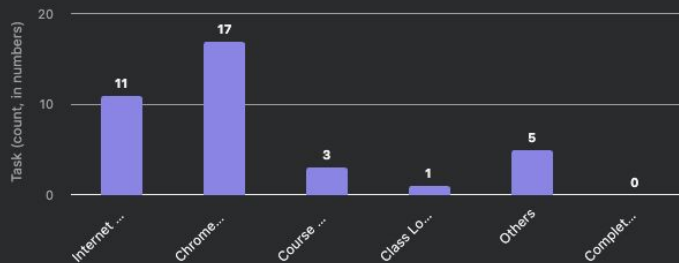
1 Filter

Total tasks

197

No Filters

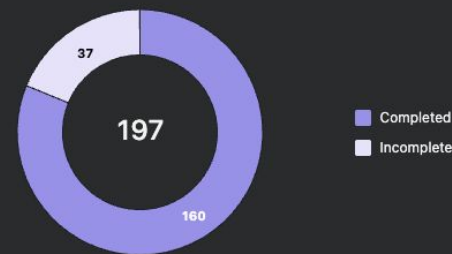
Total incomplete tasks by section



2 Filters

See all

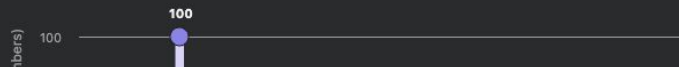
Total tasks by completion status



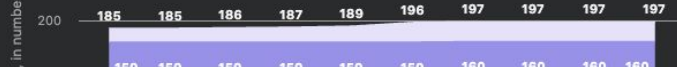
1 Filter

See all

Total completed tasks by assignee



Task completion over time



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“This isn’t just about managing requests—it’s about saving time, reducing stress, and ensuring every issue gets the attention it deserves.”

“With this system, no request will ever fall through the cracks again.”

Thank you
