

Sreeja P Sreenivasan

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PROFESSIONAL SUMMARY:

- Currently working as a Lead QA Engineer with Kovan Technology Labs, Coimbatore. Previous experiences includes working as a Quality Analyst / Process Auditor with Assistanz Networks, Coimbatore, and as a Quality Analyst with Capillary Technologies, Bangalore
- Have around 9 years of experience in Software Testing - with exposure to all stages of testing from Requirement analysis, Test planning, Test case development, Environment setup, Test execution, Test cycle closure and Post release testing.
- Experienced in preparation of User documentation for the released products.
- Worked as an Internal Auditor to define and maintain SOPs, and performs process audits for various delivery and internal functions in the organization.
- Proven ability as a team leader, handling teams working in both Traditional and Agile methodologies.
- ISTQB Foundation level certified by Indian Testing Board.
- Completed Internal Auditor Training for QMS (ISO 9001) and ISMS (ISO 27001).
- Professional Scrum Master I Certification by Scrum.org.
- Well experienced in tools like Selenium, TestNg, Eclipse, Tortoise SVN, Visual Studio, Redmine, Bugzilla, Maven, Jira, qTest, HP ALM, Confluence & Zephyr
- Familiar with Languages like Java, C, C++, HTML, JCL, COBOL, CICS (Mainframe), and Databases like DB2, Oracle 8i, MS SQL, MySQL and PostgreSQL.

EDUCATION:

- ❖ MSc. Computer Science, Calicut University, Kerala, 2003
- ❖ BSc, Mathematics, Calicut University, Kerala, 2000

TECHNICAL EXPERIENCE:

Lead QA Engineer - Kovan Technology Labs

June 2019 – Till date

Project Name: GWC

Client: One of the top 3 US based Credit Rating Agency

Project description:

GWC is one of the main applications in customer's rating process. In this application, the analyst can create entities for different agents. They can edit and update entity details from workarea and create rating letters for entities.

Roles & Responsibilities:

- ✓ I was involved in end to end testing of 'Landing Page Messaging Tool and 'Credit Groups'. Also involved in the testing of feature enhancement for 'Work Area', 'Rating Letter' body tab and 'Rating Selection' page.
- ✓ Tasks included preparing test estimates for the user stories for testing and creating sprint goals, Preparing Test Plans and Test Cases in qTest, Execution of Test Cases, Defect reporting and tracking using Jira
- ✓ Preparing Test Logs & Test Reports, Preparing release notes after post production testing, Preparing User documentation

Project Name: RAC Module and RIDF

Client: One of the top 3 US based Credit Rating Agency

Project description:

The main functionality of RAC module and RIDF is to prepare the content which will get published in the customer's website (GWS) for any entity or sector.

Roles & Responsibilities:

- ✓ I was involved in the testing of a new enhancement in the 'Language template' of RAC.
- ✓ Handled end to end testing of Rating Cart creation and publishing it in GWS.
- ✓ Tested the RIDF for query optimization for large carts and other feature enhancements in RAC and RIDF by validating them against the standard excel template.
- ✓ Tasks included preparing test estimates for the user stories for testing and creating sprint goals, Preparing Test Plans and Test Cases in qTest, Execution of Test Cases, Defect reporting and

tracking using Jira

- ✓ Preparing Test Logs & Test Reports, Preparing release notes after post production testing, Preparing User documentation

Senior QA Engineer - AssistanZ Networks Pvt Ltd

October 2014 – June 2019

Project Name: Wolf – Cloud Management Portal for Public Cloud

Client: New Product

Project description:

Wolf Cloud Management Portal is a new product developed based on Apache CloudStack, an open source software designed to deploy and manage large networks of virtual machines. Cloud Management Portal provides cloud metering/billing solutions and subscription management for users.

Roles & Responsibilities:

- ✓ Test lead for a team of 3 testers – work planning and estimates
- ✓ Responsibilities included Capturing business requirements, Preparing test plans and test cases, Execution of test cases and defect reporting and tracking using 'Jira' and 'Redmine' software.
- ✓ Preparing Test Logs & Test Reports, Releasing a new version of code to client as per request, Preparing release notes after post production testing and Preparing user documentation

Project Name: Panda – Multi Cloud solution for Public Cloud

Client: Various

Project description:

Panda - Multi Cloud Solution is a product developed for some of the clients to manage the usage and billing of the hosted virtual servers. In our application a third party provider hosts hardware, servers, storage and other infrastructure on behalf of its users. Users can pay on a monthly plan based on the amount of virtual machine space they use. This helps to eliminate the capital expense of deploying in-house hardware and software. Product features also include monitoring the server and trigger alerts depending on the set metrics. Version 1 of the application was completed with Apache CloudStack.

Roles & Responsibilities:

- ✓ Test lead for a team of 3 testers – work planning and estimates
- ✓ Responsibilities included Capturing business requirements, Preparing test plans and test cases, Execution of test cases and defect reporting and tracking using 'Jira' and 'Redmine' software.

- ✓ Preparing Test Logs & Test Reports, Releasing a new version of code to client as per request, Preparing release notes after post production testing and Preparing user documentation

Project Name: **Travel Management Portal**

Client: **Al-Hussam Travel & Tours**

Project description:

Al Hussam, is a leading travel and hospitality services provider based in Saudi Arabia, noted for its Hajj-Umrah services. They provide all the required assistance for the devotees travelling for the Hajj pilgrimage to Mecca. AssistanZ manages and maintains the website of Al Hussam Company. They also manage the IT back-end systems for Al Hussam. These systems support many sub agents to whom the service requirements are outsourced and many suppliers who provide the required facilities for devotees.

Roles & Responsibilities:

- ✓ Test lead for a team of 3 testers – work planning and estimates
- ✓ Responsibilities included Capturing business requirements, Preparing test plans and test cases, Execution of test cases and defect reporting and tracking using 'Jira' and 'Redmine' software.
- ✓ Preparing Test Logs & Test Reports, Releasing a new version of code to client as per request, Preparing release notes after post production testing and Preparing user documentation

Project Name: **ISO 9001 / 27001 Certification and Audits**

Client: **Internal**

Project description:

AssistanZ had decided to go for ISO 9001/27001 Certification to meet the industry standards for quality requirements. I was identified as an Internal Quality Auditor.

Roles & Responsibilities:

- ✓ Underwent extensive training on QMS and ISMS process areas and had successfully completed training and examination in these subjects.
- ✓ Worked along with Management representatives and External consultants to define SOPs for all major internal processes.
- ✓ Scheduled and conducted training for project teams for process awareness. Effectiveness of training is captured via Floor quizzes, Q&A and Mock drills.
- ✓ Planned, scheduled and conducted internal audits to prepare the team for external audit.
- ✓ External audit certification for ISO 9001 and ISO 27001 was completed.
- ✓ I continued to perform periodic audits for all delivery and internal functions of the organization.

QA Engineer - Capillary Technologies India Pvt Ltd

July 2010 – May 2013

Project Name: In Touch – Customer Loyalty Management

Client: Market Facing Product

Project description:

Capillary Technologies is leading marketing services company offering retailers innovative solutions for customer loyalty and retention. Its flagship product 'In touch' is a mobile based Customer Loyalty management Solution which provides instant customer engagement solutions to retailers with mobile numbers. This is backed by industry leading analytics and integrated campaigns, operational services and helps retailers increase their business substantially by using lower cost, data driven marketing as compared to high cost advertising.

'In touch' application consists of Server and Client modules which communicate using HTTP API calls(ReST protocol). The Testing and Release Team ensure that the development of new features to these modules for various clients are error free and fit for release.

Roles & Responsibilities:

- ✓ I was one of the team members of the Testing and Release Team. The main responsibility of the team is testing the application (both server and client side) when new functionalities are added or existing ones are enhanced. Team also uses MySQL queries to extract required data from test/live database for testing client and server. The team maintains the version control of the code (using Tortoise SVN) and release new version of tested code to different clients as per client requirement or whenever new functionalities are added to the software.
- ✓ My responsibilities involved - Capture test requirements, Preparing estimates and test plans, and preparing test cases
- ✓ Development of simple automated test scripts using Selenium webdriver, TestNG and Java's Jersey client library (for server webpage automation and cross browser testing), Preparing test data in Fitnesse (Data driven test framework), Execution - Manual and Automation
- ✓ Defect reporting and tracking using 'Bugzilla' software, Preparing Test Logs & Test Reports.
- ✓ - Releasing new version of code to clients as per request, Writing MySQL queries to extract data for testing.