# Insurance Company Database Management System

### **Team Members:**

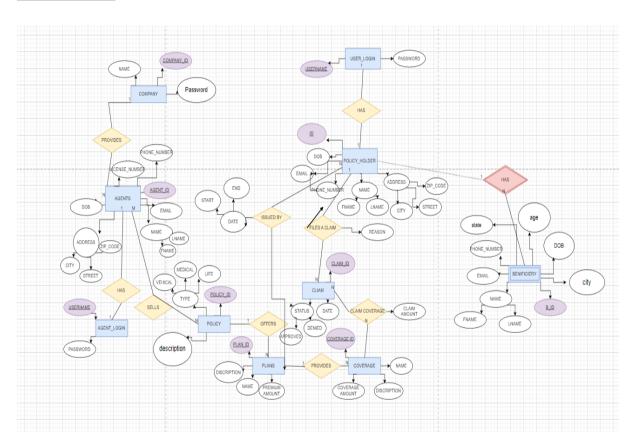
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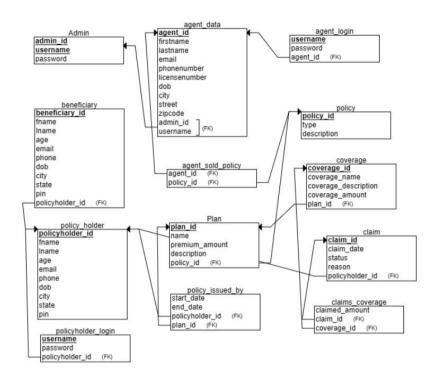
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## **ER Diagram**



### **Relational Schema**



### MINI PROJECT USER REQUIREMENT SPECIFICATION

### Purpose of project:

The purpose of an insurance company database catering to vehicle, medical, and life insurance policies with diverse plans and coverages is to efficiently manage and organise critical data related to policyholders, policies, claims, and financial transactions. It serves as the digital backbone of the insurance operations, supporting functions such as underwriting, premium calculations, claims processing, and customer service. By centralising and structuring data, the database enhances the company's ability to assess risk, customise policies, and provide timely and accurate services to policyholders. Moreover, it plays a crucial role in ensuring regulatory compliance, data security, and effective decision-making, ultimately contributing to the company's mission of offering reliable financial protection to its customers.

### Scope of project:

The scope of the insurance company database is comprehensive, covering a wide range of functionalities within the insurance domain. It includes the storage and management of policyholder information, policy details, coverage options, claims data, premium payments, and related financial records. This scope extends to supporting the intricacies of different insurance types, including vehicle, medical, and life insurance, each with its unique parameters and requirements. Additionally, the database must handle various plans and coverages, allowing for flexibility in policy customization. Scalability and adaptability are essential, as the database must accommodate evolving business needs, changing regulations, and advancements in data management technology.

#### **Project Overview:**

The insurance company database is the backbone of our operations, seamlessly connecting the complex web of policyholders, insurance products, and claims processes. In an era driven by data, it plays a pivotal role in efficiently managing vast amounts of information. From documenting policyholder details and coverage options to tracking claims and financial transactions, this database ensures the accuracy and accessibility of critical data. In the dynamic landscape of vehicle, medical, and life insurance, it's the linchpin that allows us to offer tailored plans with precision. Scalable and adaptable, it evolves with our business, accommodating changing customer needs, regulatory demands, and technological advancements. With robust security measures in place, it safeguards sensitive data and ensures compliance with industry standards. In essence, our insurance company database is the engine that powers our commitment to providing reliable and responsive financial protection to policyholders, solidifying our place as a trusted partner in safeguarding their futures.

### Major project functionalities:

**Policy Administration:** This functionality is the heart of the database system. It allows the insurance company to create, manage, and maintain various insurance policies. For instance, it enables the creation of policies for vehicle, life, and medical insurance. Within each of these insurance types, the system permits the customization of policies to suit individual needs. Policies can have different durations, coverage amounts, and terms, depending on the customer's preferences and requirements. Policy administration also includes features like policy issuance, modification, renewal, and cancellation, providing flexibility for policyholders to manage their coverage effectively.

<u>Plan and Coverage Customization:</u> Within each policy type, there are various plans and coverages available. This functionality allows policyholders to select from a menu of options to build a policy that aligns precisely with their needs. For example, in a medical insurance policy, a policyholder might choose between different plans that offer varying levels of coverage for hospitalization, doctor visits, or prescription medications. The system manages these choices and ensures that the policyholder receives the appropriate coverage based on their selections.

<u>Claims Management:</u> This crucial functionality handles the entire claims process. When a policyholder needs to make a claim, the system guides them through the process, collecting the necessary information and documentation. It then assesses the claim against the policy's terms and conditions, automating much of the evaluation process. Claims can be related to vehicle accidents, medical expenses, or life insurance payouts, each requiring different documentation and procedures. The system ensures that the correct procedures are followed and that legitimate claims are processed promptly.

<u>Premium Payments:</u> To ensure the continuity of coverage, policyholders need to pay their premiums regularly. The premium payment functionality allows policyholders to make payments conveniently through various methods, such as online payments, direct debit, or credit card payments. The system tracks payment histories, reducing the risk of policy lapses due to missed payments.

Beneficiary Management: This feature manages beneficiary information, a critical aspect of life insurance policies. Policyholders can designate one or more beneficiaries who will receive the policy's benefits in case of the policyholder's death. The system securely stores beneficiary details, ensuring that the right individuals receive the intended benefits. It also allows policyholders to update beneficiary information as needed, accommodating life changes like marriages, divorces, or the birth of children.

#### **User-Friendly Interface:**

A user-friendly interface is essential for all these functionalities. An intuitive interface ensures that both insurance company staff and policyholders can interact with the system easily. It includes dashboards, forms, and online tools that simplify policy management, claims filing, premium payments, and beneficiary updates.

### **System Features and Functional Requirements:**

1. The Insurance Company offers 3 different types of policies which include Vehicle insurance, Life insurance, Medical insurance.

The company provides multiple agents who sell the above mentioned insurance policies.

The entities involved are -:

Insurance Company, Agents, Policy.

2. Each policy offers many plans based on different premium amount and benefits each of these provide different forms of coverage.

The entities involved are -:

Policy, Plan, Coverage.

3. Each Policy holder can buy different types of policies and choose a suitable plan for the policy that they buy .

Each policy holder can file a claim based on their need and this claim will be fulfilled if it meets the requirements of the coverage .

The policy holder will get to know if the claim is approved or denied or pending based upon the status of the claim.

Claims can be related to vehicle accidents, medical expenses, or life insurance payouts, each requiring different documentation and procedures

The entities involved are-:

Policy, Plan, Policy holder, Claims, Coverage.

4. Each policy holder can make a premium payment for the policy that they bought using different methods such as net-banking, credit card, debit card, cash.

The system tracks payment histories, reducing the risk of policy lapses due to missed payments.

The entities involved are-:

Policy holder, Premium payment

5. Each policy holder can have multiple beneficiaries, these beneficiaries benefit from the claims made by the policy holder.

It also allows policyholders to update beneficiary information as needed, accommodating life changes like marriages, divorces, or the birth of children.

The entities involved are-:

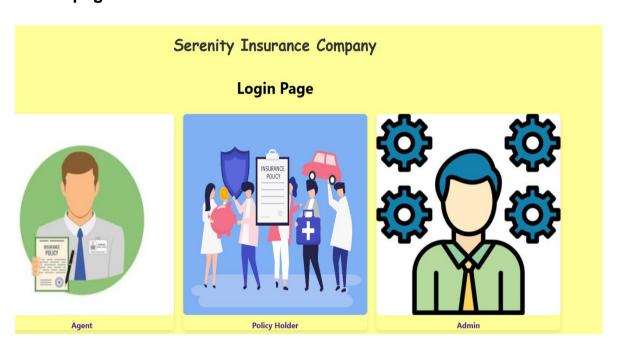
Beneficiary, Policy holder

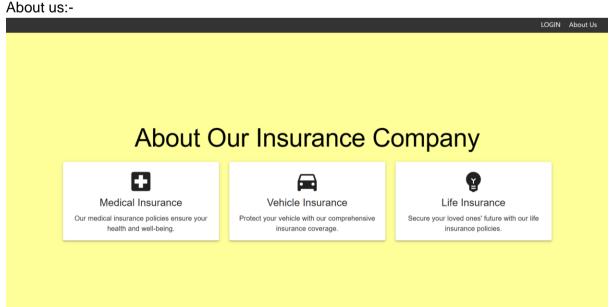
6. Sign-up/Login -There will be a prompt given where in they can choose if they are an agent or a user who wants to buy a policy .An account is created for user/Agent if they are signing in and their details are stored.

The entities involved are-:

Agent\_login, User\_login

### Home page:-





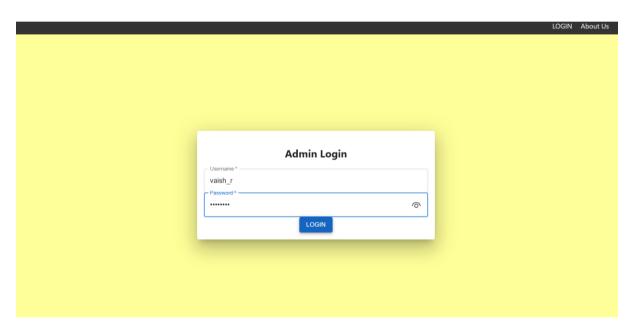
## **ADMIN-**

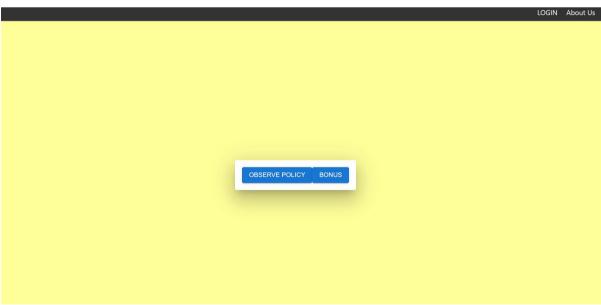
## **Admin Login:-**

### **SQL QUERY-**

CREATE ROLE 'Admin\_role';
GRANT ALL PRIVILEGES ON insurance\_db.\* TO 'Admin\_role';
CREATE USER 'vaish\_r'@'localhost' IDENTIFIED BY 'vaish123';
GRANT Admin\_role TO 'vaish\_r'@'localhost';

### GUI-





### TO OBSERVE THE POLICY SALE ON ADMIN SIDE-

#### **SQL QUERY:**

```
`SELECT
  policy id,
  SUM(count plan id) AS total count plan id,
  MAX(test1.policy type) AS policy type
FROM
  (
    SELECT
      plan id,
      COUNT(plan id) AS count plan id,
      MAX(test.policy id) AS policy id,
      MAX(test.policy type) AS policy type
    FROM
      (
        SELECT
          pib.plan id,
          pib.policyholder id,
          p.type AS policy_type,
          p.policy id,
          pl.name AS plan name
        FROM
          policy issued by AS pib
          JOIN plan AS pl ON pib.plan id = pl.plan id
          JOIN policy AS p ON pl.policy id = p.policy id
      ) AS test
    GROUP BY
      plan id
  ) AS test1
GROUP BY
  policy id`
```

### **GUI:**



#### **AGENT BONUS -**

### **SQL QUERY-**

```
CREATE PROCEDURE CalculateBonus(IN agent_username VARCHAR(255), OUT bonus_amount INT)
BEGIN

DECLARE agent_id INT;
DECLARE sold_policies_count INT;

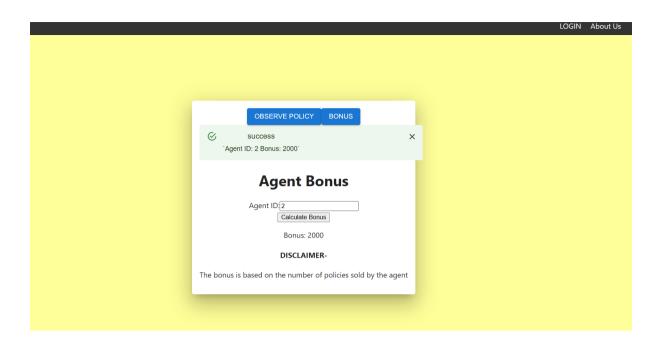
SELECT agent_id INTO agent_id
FROM agent_data
WHERE agent_data.username = agent_username;

SELECT COUNT(*) INTO sold_policies_count
FROM agent_sold_policy
WHERE agent_id = agent_id;

SET bonus_amount = sold_policies_count * 1000;

END //
DELIMITER;
CALL CalculateBonusForAgent(2);
```

### GUI -



## **Agent Register:**

### **SQL Query:**

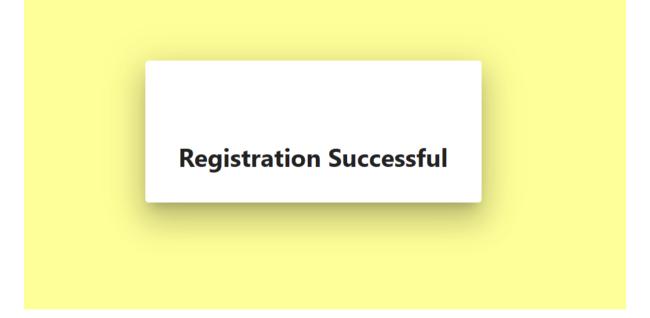
### INSERT INTO agent\_data

(firstname,lastname,email,phonenumber,licensenumber,dob,city,street,zipcode) VALUES (max,mec,max@gmail.com,45698234,3456,08-06-1989,Bengaluru,jpnagar,560078);

INSERT INTO agent\_login (username, password,agent\_id) VALUES
(max\_m,max123,5)

### GUI:





,	+1rstname	lastname	email	phonenumber	licensenumber	dob	city	street	zipcode
1	jhon	brown	jhon@gmail.com	85768586	568456	1989-10-24	Bengaluru	jpnagar	560078
2	prarthana	bhat	bhat@gmail.com	56798	4567	1997-06-19	Bengaluru	jpnagar	560078
3	srinika	sai	sai@gmail.com	34567845	3456	1989-06-15	Bengaluru	jpnagar	560078
4	sirisha		siri@gmail.com	56789034	4567	1986-06-12	Bengaluru	jpnagar	560078
5	max	mec	max@gmail.com	45698234	3456	1989-06-08	Bengaluru	jpnagar	560078

```
mysql> select * from agent_login;

+------+

| agent_id | username | password |

+------+

| 1 | jhon_brown | brown123 |

| 5 | max_m | max123 |

| 2 | prarth | p123 |

| 4 | sirisha_c | siri123 |

| 3 | sri_sai | sri123 |

+------+

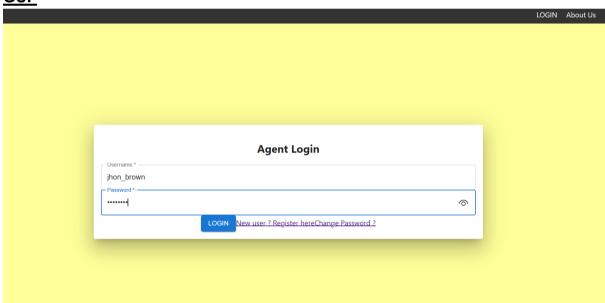
5 rows in set (0.00 sec)
```

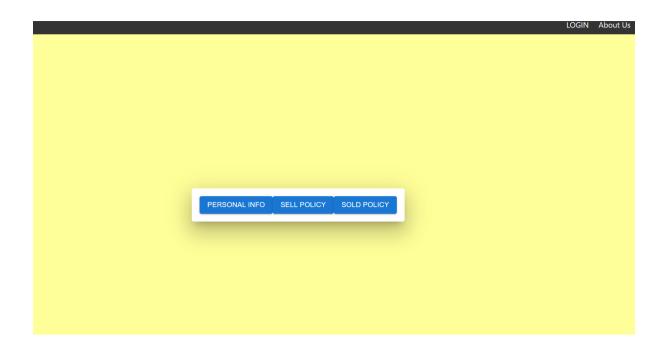
## **Agent Login:**

### **SQL Query:**

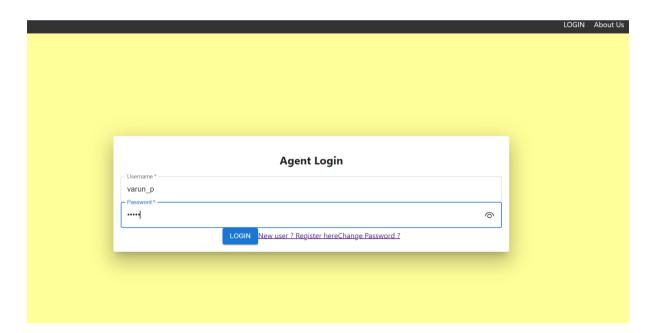
SELECT \* FROM agent\_login WHERE username =john\_brown;

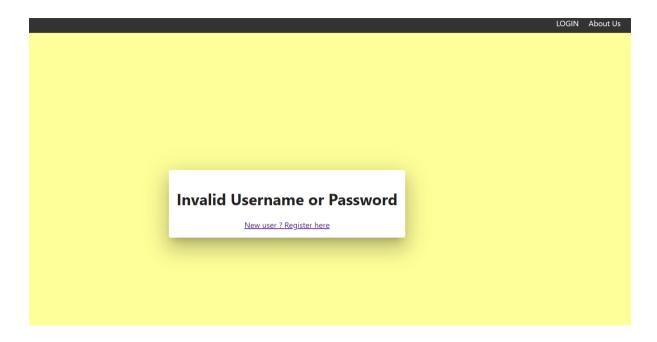
### **GUI-**





### **INVALID LOGIN-**

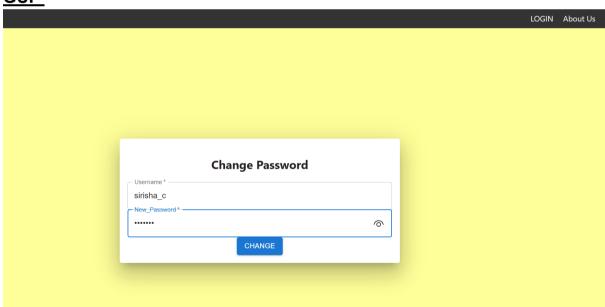




## CHANGE PASSWORD-SQL QUERY-

UPDATE agent\_login SET password = "sirisha\_c" WHERE username = s123;

## GUI -



### Before change-

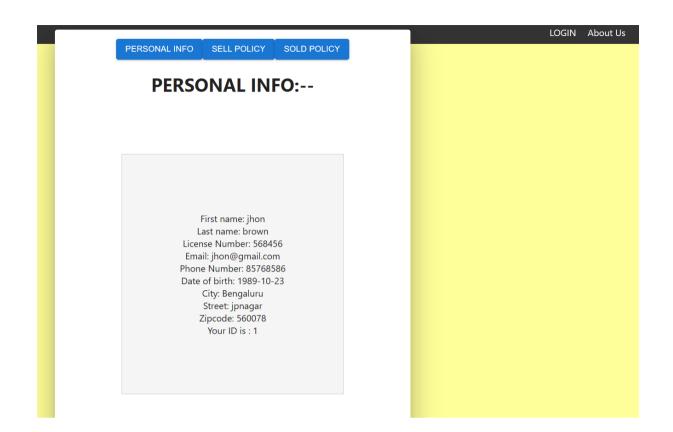
```
mysql> select * from agent_login;
+------+
| agent_id | username | password |
+------+
| 1 | jhon_brown | brown123 |
| 5 | max_m | max123 |
| 2 | prarth | p123 |
| 4 | sirisha_c | siri123 |
| 3 | sri_sai | sri123 |
+-----+
5 rows in set (0.00 sec)
```

### After change-

## PERSONAL INFO: SQL QUERY:

SELECT \* FROM agent\_data NATURAL JOIN agent\_login WHERE username
=john\_brown;

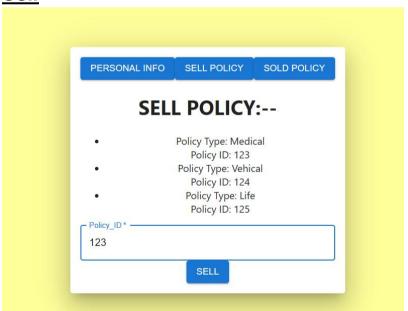
### GUI:



## SELL POLICY: SQL QUERY:

SELECT agent\_id FROM agent\_login WHERE username = "jhon\_brown"; INSERT INTO agent\_sold\_policy (agent\_id, policy\_id) values(1,123);

### **GUI:**



#### **SOLD POLICY:**

### **SQL QUERY:(Nested query)**

SELECT ph.fname AS policyholder\_name, ph.phone, po.name AS plan\_name, pl.type AS policy\_type

FROM (

SELECT pib.policyholder\_id, pib.plan\_id, p.policy\_id

FROM policy\_issued\_by AS pib

JOIN plan AS p ON pib.plan\_id = p.plan\_id

JOIN agent\_sold\_policy AS asp ON p.policy\_id = asp.policy\_id

WHERE asp.agent id = ?

) AS policy\_ids

JOIN policy\_holder AS ph ON policy\_ids.policyholder\_id = ph.policyholder\_id

JOIN plan AS po ON policy\_ids.plan\_id = po.plan\_id

JOIN policy AS pl ON policy\_ids.policy\_id = pl.policy\_id;

### GUI -

Policy Holder Name: karl

Phone Number: 64557465

Policy Type:Medical

Plan Name: Catastrophic Health Insurance

Policy Holder Name: Ram

Phone Number: 567583

Policy Type:Medical

Plan Name: Catastrophic Health Insurance

Policy Holder Name: karl

Phone Number: 64557465

Policy Type:Medical

Plan Name: Children's Health Insurance

Policy Holder Name: Akash

Phone Number: 468484

Policy Type:Medical

Plan Name: Children's Health Insurance

Policy Holder Name: karl

Phone Number: 64557465

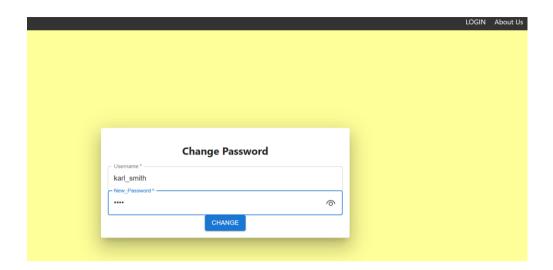
Policy Type:Life

## POLICY HOLDER:

Policy holder Register is same as Agent Register. GUI:

Policy Holder Registra	ıtion
First Name  Rohan	
Last Name singh	
Age	
45	
rohan@gmail.com	
Phone Number	
67890456	
22-06-1978	<b>::</b>
City Hyderbad	
State	
Pincode	
5678	
Username* rohan_s	
Password*	
••••••	
Submit	

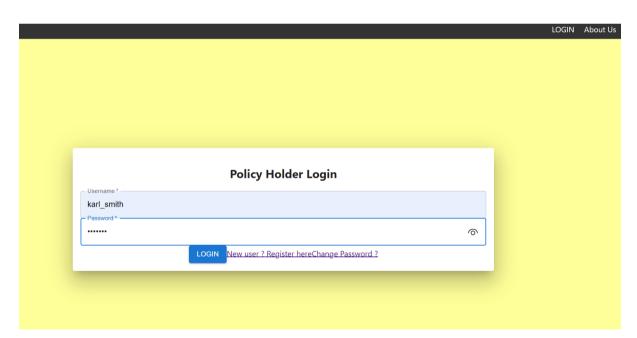
Policy holder Change Password is same as Agent Change Password.



## POLICY HOLDER LOGIN: SQL QUERY:

SELECT \* FROM policyholder\_login WHERE username = karl\_smith;

## GUI-





## **BUY POLICY: SQL QUERY:**

```
SELECT plan.* FROM policy JOIN plan ON policy.policy_id =
plan.policy id WHERE policy.type = "Vehicle";
```

SELECT plan\_id from plan where name="Commercial Auto Insurance";

INSERT INTO policy\_issued\_by (plan\_id,policyholder\_id,start\_date,end\_date) VALUES (262,13,23-11-2023,22-11-2025);

### Function to calculate the end - date:

```
CREATE FUNCTION end_date_plan(start_date DATE)

RETURNS DATE

DETERMINISTIC

BEGIN

DECLARE result_date DATE;

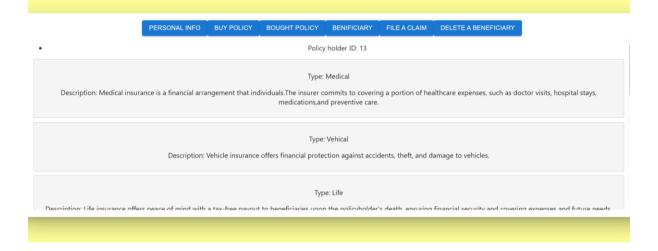
SET result_date = DATE_ADD(start_date, INTERVAL 2 YEAR);

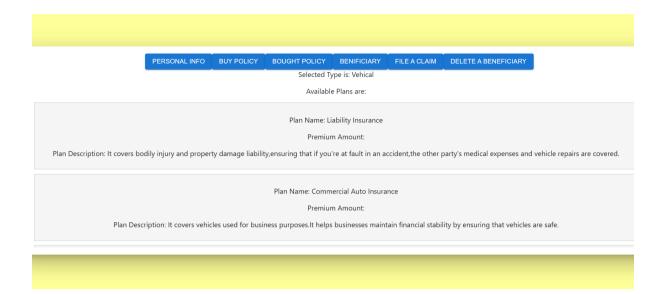
RETURN result_date;

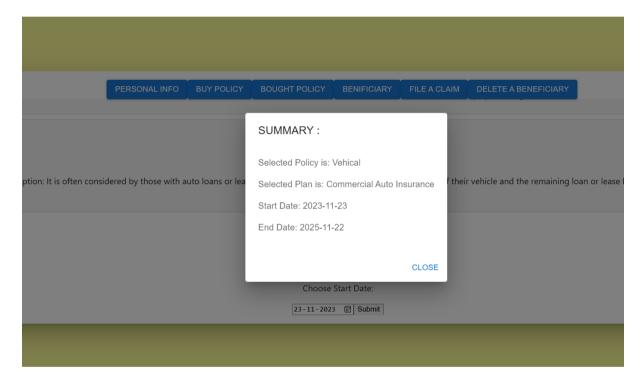
END;
```

Internally the queries are like as shown bellow

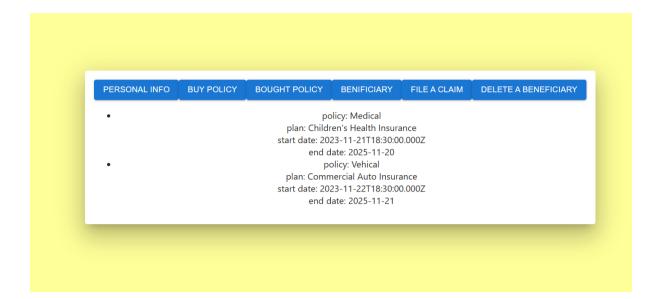
#### **GUI:**







### **AFTER THE POLICY IS BOUGHT -**



## BOUGHT POLICY: SQL QUERY:

SELECT pib.\*, p.type AS policy\_type, pl.name AS plan\_name FROM policy\_issued\_by AS pib JOIN plan AS pl ON pib.plan\_id = pl.plan\_id JOIN policy AS p ON pl.policy\_id = p.policy\_id WHERE pib.policyholder\_id = 1;

### **GUI-**

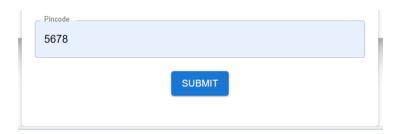
PERSONAL INFO	BUY POLICY	BOUGHT POLICY	BENIFICIARY	FILE A CLAIM	DELETE A BENEFICIARY
•		ро	licy: Medical		
			ophic Health Insu	rance	
		start date: 202	23-11-22T18:30:0	0.000Z	
			ate: 2025-06-18		
•			licy: Medical		
			en's Health Insura		
			23-11-10T18:30:0	0.000Z	
_			ate: 2025-11-09		
•			olicy: Vehical nercial Auto Insura	anco	
			23-11-08T18:30:0		
			ate: 2025-05-13	0.0002	
•		рс	olicy: Vehical		
		plan:	Gap Insurance		
		start date: 202	23-11-23T18:30:0	0.000Z	
			ate: 2026-10-12		
•			policy: Life		
			nole Life Insuranc		
			23-11-15T18:30:0 ate: 2025-07-07	0.0002	
•			policy: Life pint Life Insurance		
			23-11-20T18:30:0		
			ate: 1969-12-31	0.0002	

## BENEFICIARY: SQL QUERY:

INSERT INTO BENEFICIARY (policyholder\_id, fname, lname, age, email, phone, dob, city, state, pin) VALUES (Rahul, rao, 45, rahul@gmail.com, 45623987, 17-10-1978, Hyderabad, Telangana, 5678);

### **GUI:**

Beneficiary Re	gistration
Rahul	
Last Name	
rao	
Age	
45	
Email	
rahul@gaim.com	
Phone Number	
45623987	
17-10-1978	ii:
City	
Hyderbad	
State	
Telangana	



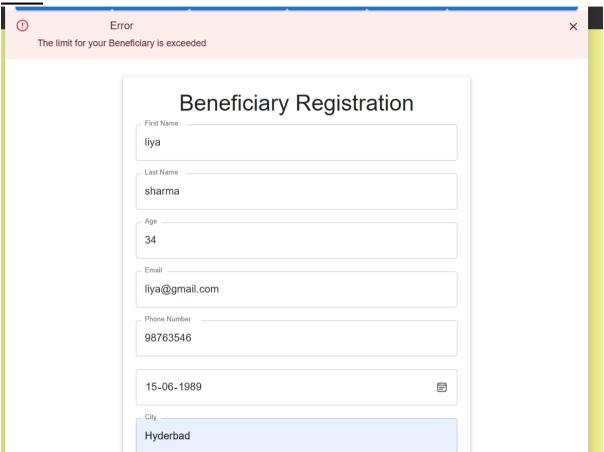
beneficiary_id	policyholder_id	fname	lname	age	email	phone	dob	city	state	pin
2	2	Akash	sharma	35	akash@gmail.com	468484	2023-11-09	Bengaluru	   NULL	   560078
3	2	abcd	abcd	56	abc@gmail.com	35678798	2023-11-09	Bengaluru	NULL	560078
4	2	pri	sha	76	pri@gmail.com	8758375	2023-11-09	Bengaluru	NULL	560078
5	2	pri	Nile	45	pri@gmail.com	8758	2023-11-23	Bengaluru	NULL	560078
7	2	Madhvi	Sharma	34	madhvi@gmail.com	7568785	1989-06-22	Bengaluru	NULL	560078
8	13	shreya	pal	34	pal@gmail.com	45567	1989-06-15	Bengaluru	NULL	560078
9	1	Rahul	rao	45	rahul@gaim.com	45623987	1978-10-17	Hyderbad	NULL	5678

## WHEN THE POLICY HOLDER HAS 5 BENEFICIARY ALREADY (this is for policy holder with the id 2)

### **SQL QUERY:**

select count(beneficiary\_id) from BENEFICIARY where
policyholder\_id=2;

### GUI:

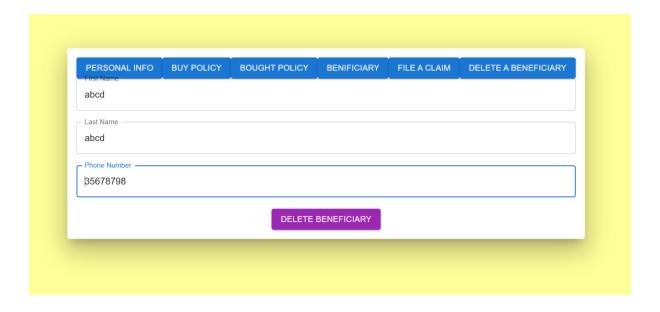


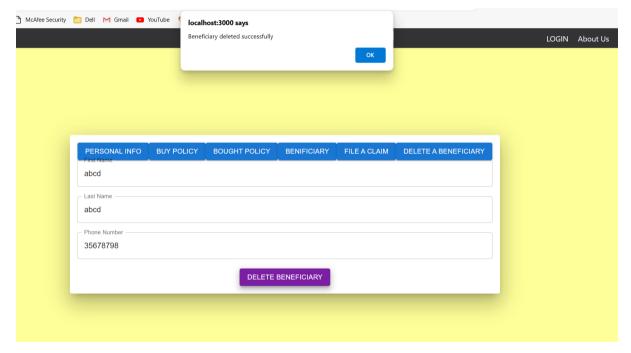
### **DELETE BENEFICIARY:**

### **SQL QUERY:**

DELETE FROM beneficiary WHERE fname = "abcd" AND Iname = "abcd" AND phone=35678798 AND policyholder\_id = 2;

### **GUI-**





### **FILE A CLAIM:**

### **SQL QUERY:**

SELECT policyholder\_id from policyholder\_login where username="akash\_sharma"; select coverage\_id from coverage where (plan\_id in (SELECT plan\_id from policy\_issued\_by where policyholder\_id=13)) and (coverage\_name="Property Damage Liability") and (coverage\_amount>="4250")

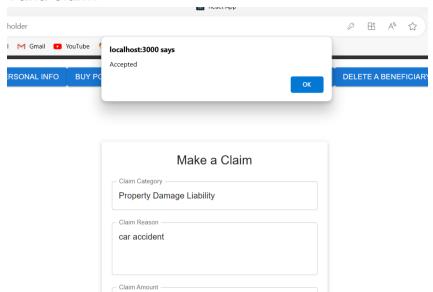
INSERT into claim (claim\_date, status, reason, policyholder\_id) values("22-11-2023","Accepted","car accident",13);

INSERT INTO claims\_coverage (claim\_id, coverage\_id, claimed\_amount) VALUES (21,118, 4250);

### Internally Queries work like this:

### **GUI:**

### Valid claim-



SUBMIT CLAIM

**=** 

### Invalid claim-

