

## Consumer Complaints Resolution

Consumer complaint resolution is important to any business. In this particular case we have been given details consumer complaints along with whether consumer disputed with the conclusion. If we are able to predict this, consumer likely disputed can be given more attention as to how the complaints are handled as well as how to convincingly convey the final conclusions to them. Your target here is to build prediction model for column "Consumer disputed"

Training Data = 'Consumer\_Complaints\_train.csv'

Test Data = 'Consumer\_Complaints\_test\_share.csv'

All the column names are self-explanatory. You need to build your model on Train data. Test data does not have response column 'Consumer disputed', you need to predict those values and submit it a csv format.