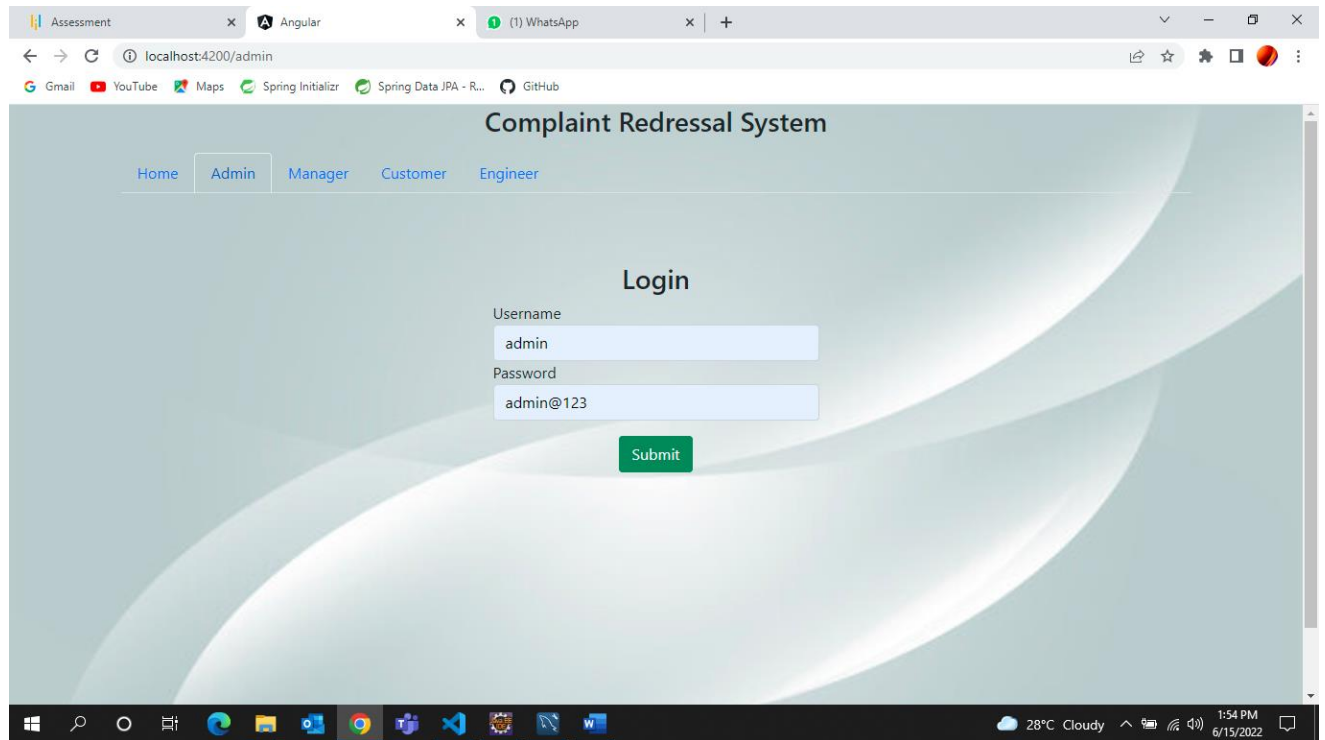
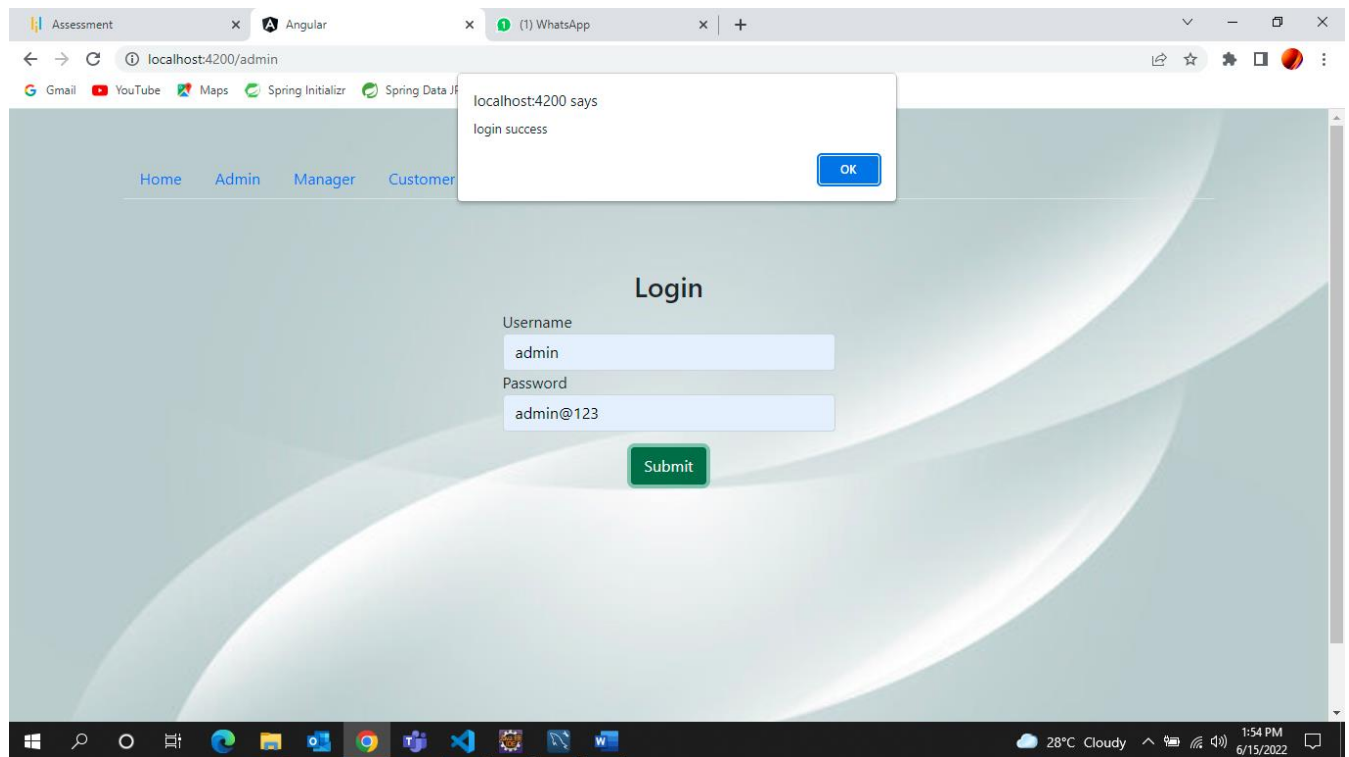


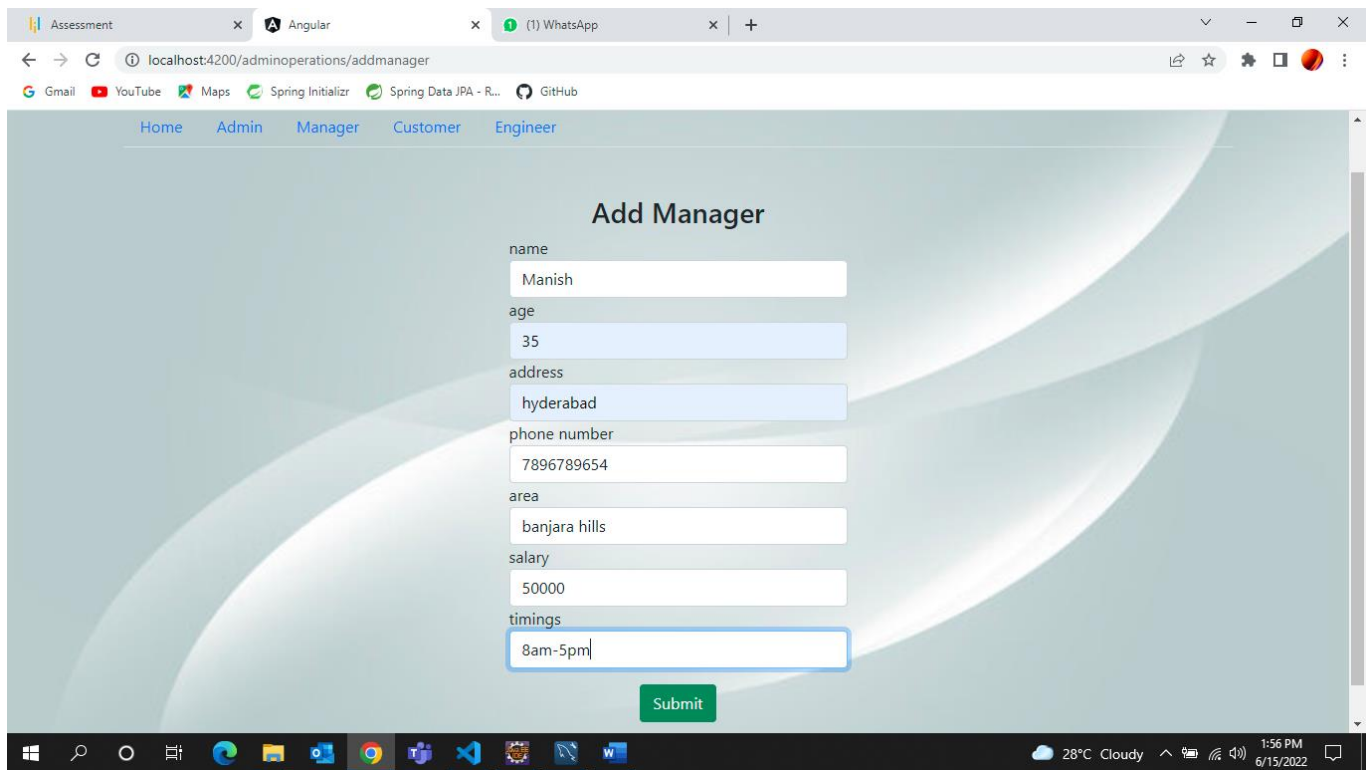
1. SCREENSHOTS



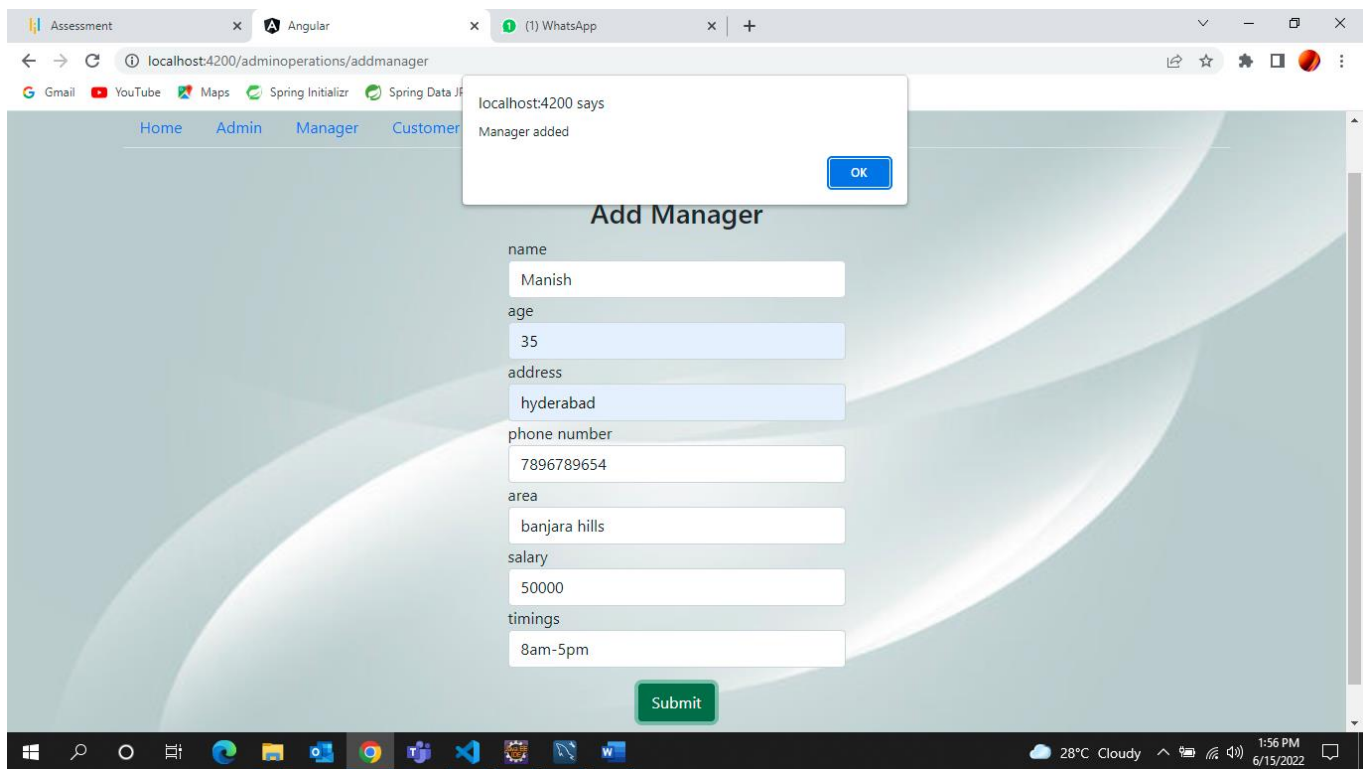
1.1 Admin Login



1.2 Admin Successfully Login



1.3 Admin Operation – Add Manager



1.4 Manager Creation Successful

Assessment Angular (1) WhatsApp

localhost:4200/adminoperations/viewmanager

Home Admin Manager Customer Engineer

Manager List

Name	Age	Address	Phonenumber	Area	Salary	Timings
ganesh	45	hyderabad	7986876758	banjara hills	50000	9am-5pm
sourav	38	hyderabad	6345763731	punjagutta	40000	10am-5pm
rahul	41	banglore	8948416758	hebbal	65000	9am-7pm
sreekar	20	nacharam	9618775399	raghavendra nagar	50000	10am-6pm
RK	33	hyderabad	9878687678	vidyanagar	45000	7am-9pm
Ramesh	35	mumbai	9856985690	wankhede	66000	6am-3pm
sampath	44	hyderabad	8907687901	jublee hills	76000	11am-4pm
Manish	35	hyderabad	7896789654	banjara hills	50000	8am-5pm

28°C Cloudy 1:56 PM 6/15/2022

1.5 Manager Added

Assessment Angular (1) WhatsApp

localhost:4200/adminoperations/addcustomer

Home Admin Manager Customer

localhost:4200 says
Customer Added
OK

Add Customer

name
Raghav

address
kachiguda

pincode
500043

phonenumber
8065871209

type of problem
low bandwidth

status
NOT RESOLVED

Submit

Start watchlist 2:00 PM 6/15/2022

1.6 Customer Creation Successful

Assessment Angular (1) WhatsApp

localhost:4200/adminoperations/viewcustomer

Gmail YouTube Maps Spring Initializr Spring Data JPA - R... GitHub

Complaint Redressal System

Home Admin Manager Customer Engineer

Customer List

Name	Address	Pincode	Phonenumber	Type of Problem	Status
sreekar	nacharam	500076	9618775349	voice breaking	RESOLVED
virat	attapur	500048	9949246555	low sound	NOT RESOLVED
rohit	nizambad	500013	8987768989	voice breaking	NOT RESOLVED
sainath	delhi	500078	9856985690	disconnection	NOT RESOLVED
suresh	banglore	500078	9856985690	voice distortion	NOT RESOLVED
Raghav	kachiguda	500043	8065871209	low bandwidth	NOT RESOLVED

Start watchlist 2:00 PM 6/15/2022

1.7 Customer Added

Assessment Angular (1) WhatsApp

localhost:4200/adminoperations/addengineer

Gmail YouTube Maps Spring Initializr Spring Data JPA - R... GitHub

Home Admin Manager Customer Engineer

Add Engineer

name
madhavi

age
35

address
hyderabad

phonenumber
9959638695

area
masabtank

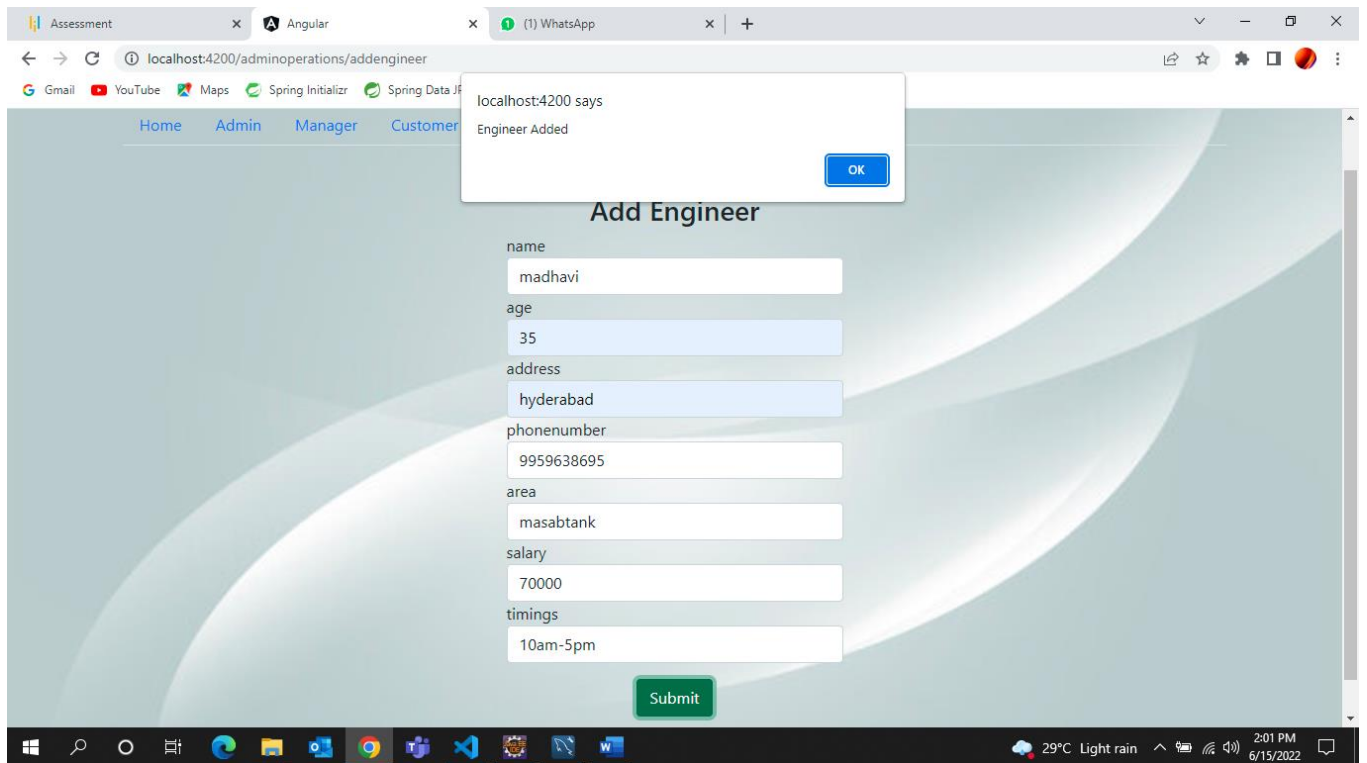
salary
70000

timings
10am-5pm

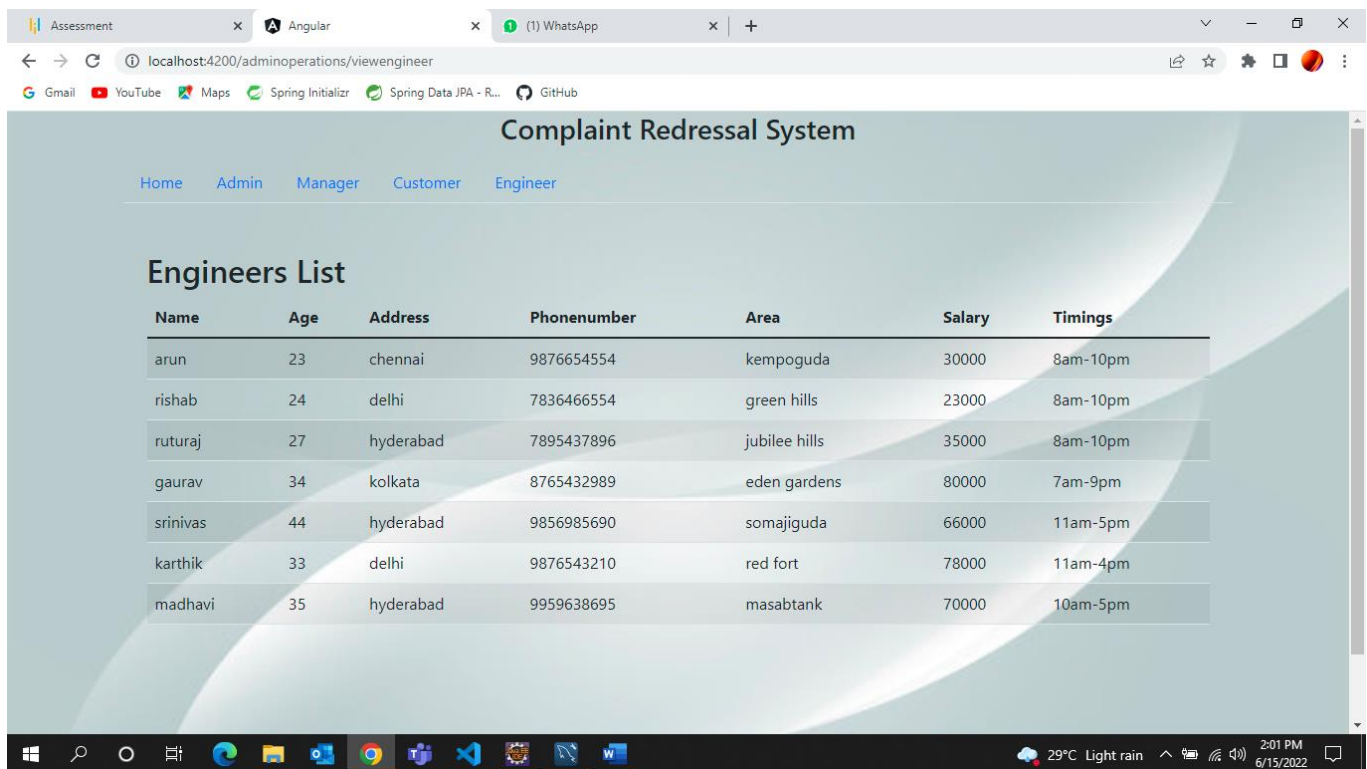
Submit

29°C Light rain 2:01 PM 6/15/2022

1.8 Admin Operation – Add Engineer



1.9 Engineer Creation Successful



1.10 Engineer Added

Manager List

Name	Age	Address	Phonenumber	Area	Salary	Timings
ganesh	45	hyderabad	7986876758	banjara hills	50000	9am-5pm
sourav	38	hyderabad	6345763731	punjagutta	40000	10am-5pm
rahul	41	banglore	8948416758	hebbal	65000	9am-7pm
sreekar	20	nacharam	9618775399	raghavendra nagar	50000	10am-6pm
RK	33	hyderabad	9878687678	vidyanagar	45000	7am-9pm
Ramesh	35	mumbai	9856985690	wankhede	66000	6am-3pm
sampath	44	hyderabad	8907687901	jublee hills	76000	11am-4pm
Manish	35	hyderabad	7896789654	banjara hills	50000	8am-5pm

1.11 Admin Operation – View Managers

Complaint Redressal System

Customer List

Name	Address	Pincode	Phonenumber	Type of Problem	Status
sreekar	nacharam	500076	9618775349	voice breaking	RESOLVED
virat	attapur	500048	9949246555	low sound	NOT RESOLVED
rohit	nizambad	500013	8987768989	voice breaking	NOT RESOLVED
sainath	delhi	500078	9856985690	disconnection	NOT RESOLVED
suresh	banglore	500078	9856985690	voice distortion	NOT RESOLVED
Raghav	kachiguda	500043	8065871209	low bandwidth	NOT RESOLVED

1.12 Admin Operation – View Customers

The screenshot shows a web browser window with the URL `localhost:4200/adminoperations/viewengineer`. The page title is "Complaint Redressal System". The navigation bar includes links for Home, Admin, Manager, Customer, and Engineer. The main content area displays a table titled "Engineers List" with the following data:

Name	Age	Address	Phonenumber	Area	Salary	Timings
arun	23	chennai	9876654554	kempoguda	30000	8am-10pm
rishab	24	delhi	7836466554	green hills	23000	8am-10pm
ruturaj	27	hyderabad	7895437896	jubilee hills	35000	8am-10pm
gaurav	34	kolkata	8765432989	eden gardens	80000	7am-9pm
srinivas	44	hyderabad	9856985690	somajiguda	66000	11am-5pm
karthik	33	delhi	9876543210	red fort	78000	11am-4pm
madhavi	35	hyderabad	9959638695	masabtank	70000	10am-5pm

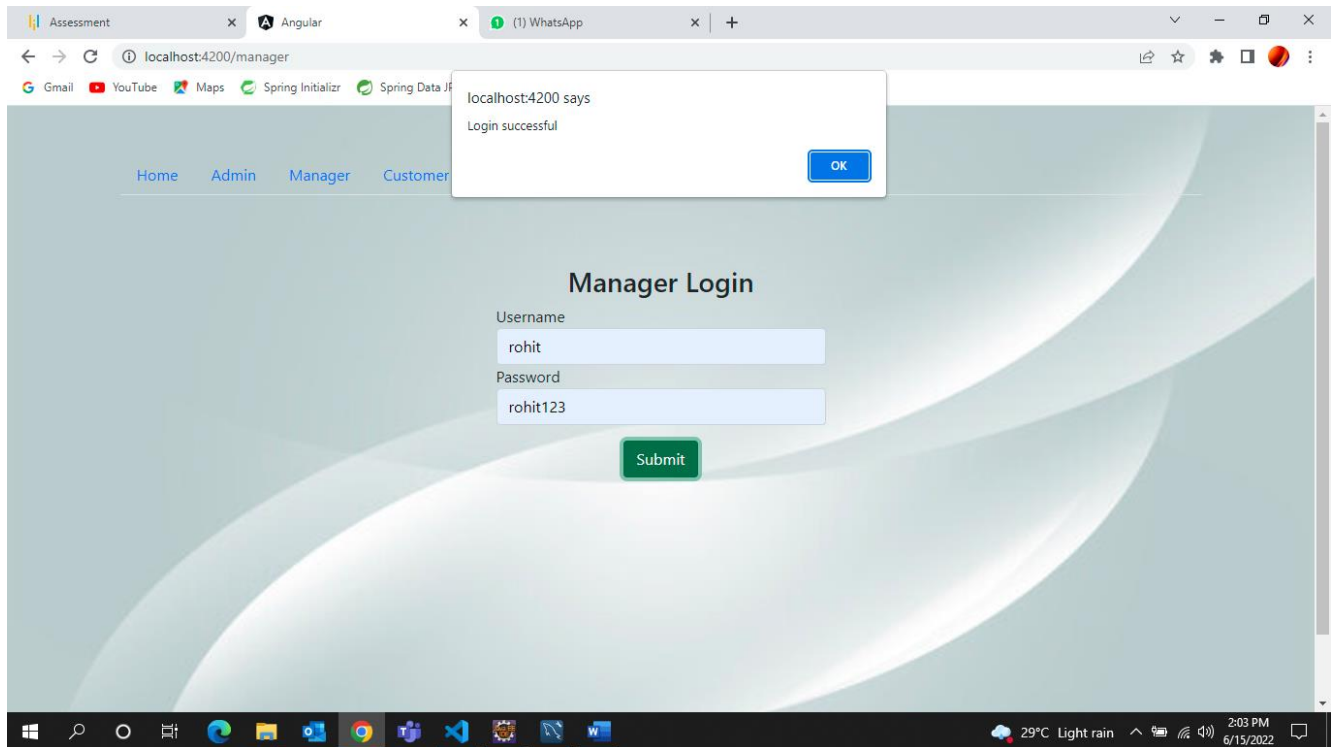
1.13 Admin Operation – View Engineers

The screenshot shows a web browser window with the URL `localhost:4200/manager`. The page title is "Complaint Redressal System". The navigation bar includes links for Home, Admin, Manager, Customer, and Engineer. The main content area displays a form titled "Manager Login" with the following fields and a submit button:

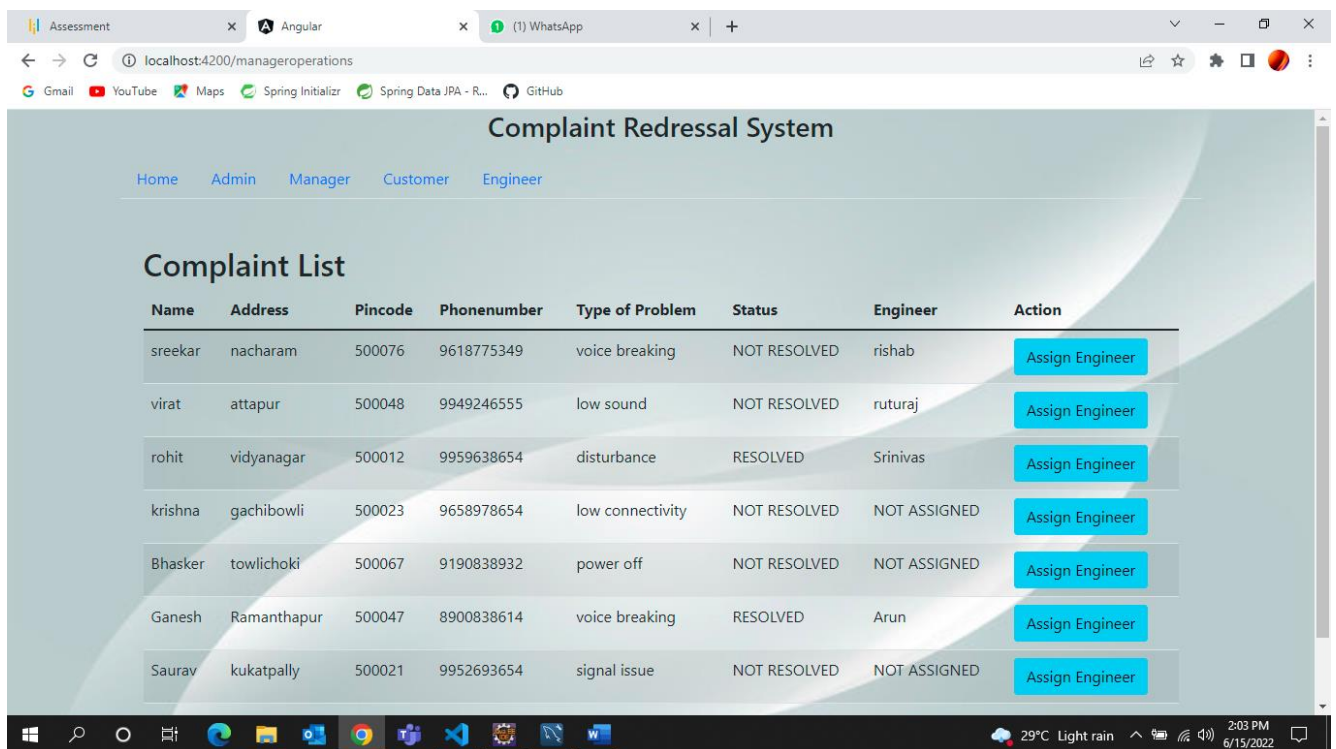
Username:

Password:

1.14 Manager Login



1.15 Manager Successfully Login



1.16 Manager Operation – Assign Engineer

Assessment Angular (1) WhatsApp

localhost:4200/manageroperations/assignengineer/krishna

Gmail YouTube Maps Spring Initializr Spring Data JPA - R... GitHub

Home Admin Manager Customer Engineer

Assign Engineer

name
krishna

address
gachibowli

pincode
500023

phonenumber
9658978654

type of problem
low connectivity

status
NOT RESOLVED

engineer
karthik

Submit

29°C Light rain 2:03 PM 6/15/2022

1.17 Assign Engineer Form

Assessment Angular (1) WhatsApp

localhost:4200/manageroperations/assignengineer/krishna

Gmail YouTube Maps Spring Initializr Spring Data JPA - R... GitHub

Home Admin Manager Customer

localhost:4200 says
Engineer Assigned
OK

name
krishna

address
gachibowli

pincode
500023

phonenumber
9658978654

type of problem
low connectivity

status
NOT RESOLVED

engineer
karthik

Submit

29°C Light rain 2:04 PM 6/15/2022

1.18 Engineer Assigned Successfully

Assessment Angular (1) WhatsApp

localhost:4200/manageroperations

Gmail YouTube Maps Spring Initializr Spring Data JPA - R... GitHub

Complaint Redressal System

Home Admin Manager Customer Engineer

Complaint List

Name	Address	Pincode	Phonenumber	Type of Problem	Status	Engineer	Action
sreekar	nacharam	500076	9618775349	voice breaking	NOT RESOLVED	rishab	Assign Engineer
virat	attapur	500048	9949246555	low sound	NOT RESOLVED	ruturaj	Assign Engineer
rohit	vidyanagar	500012	9959638654	disturbance	RESOLVED	Srinivas	Assign Engineer
krishna	gachibowli	500023	9658978654	low connectivity	NOT RESOLVED	karthik	Assign Engineer
Bhasker	towlichoki	500067	9190838932	power off	NOT RESOLVED	NOT ASSIGNED	Assign Engineer
Ganesh	Ramanthapur	500047	8900838614	voice breaking	RESOLVED	Arun	Assign Engineer
Saurav	kukatpally	500021	9952693654	signal issue	NOT RESOLVED	NOT ASSIGNED	Assign Engineer

29°C Light rain 2:04 PM 6/15/2022

1.19 After Assigning engineer Karthik to customer Krishna

Assessment Angular (1) WhatsApp

localhost:4200/customer

Gmail YouTube Maps Spring Initializr Spring Data JPA - R... GitHub

Complaint Redressal System

Home Admin Manager Customer Engineer

Customer Login

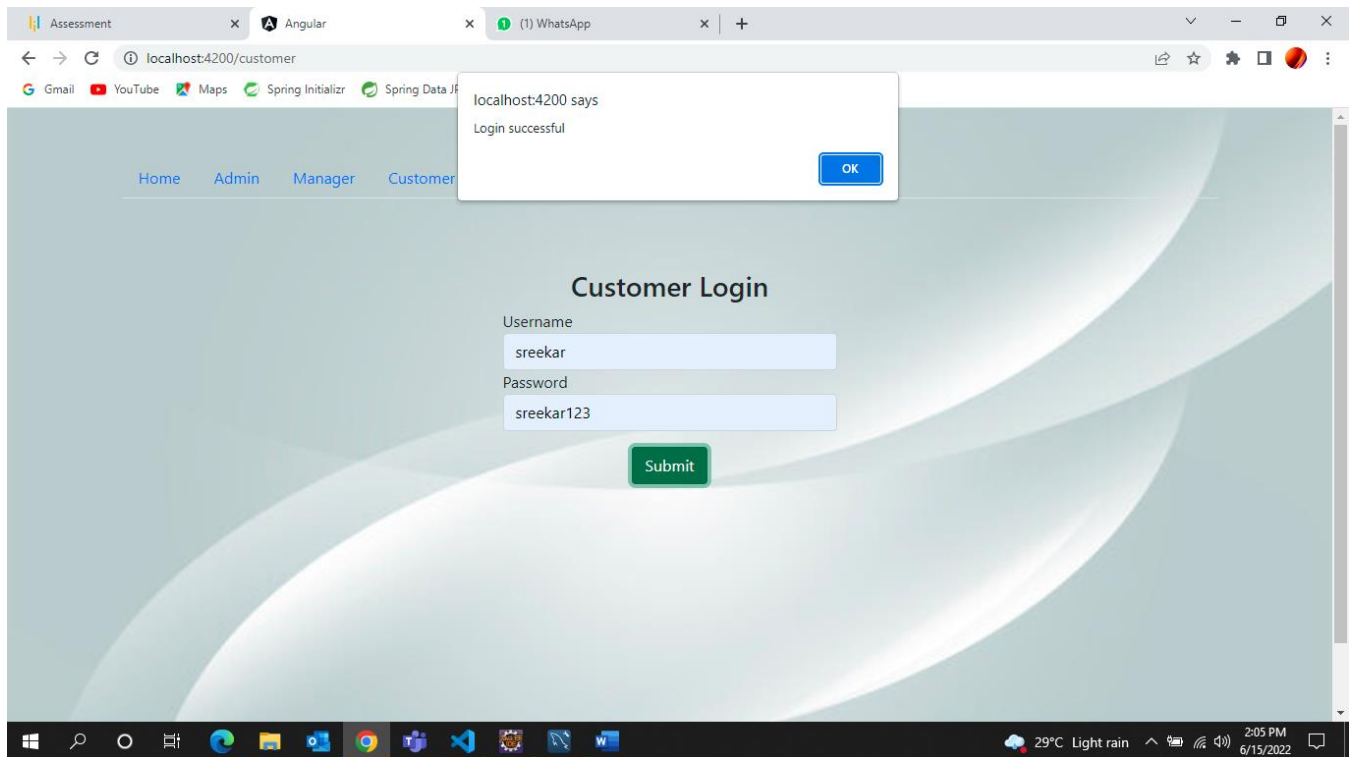
Username
sreekar

Password
sreekar123

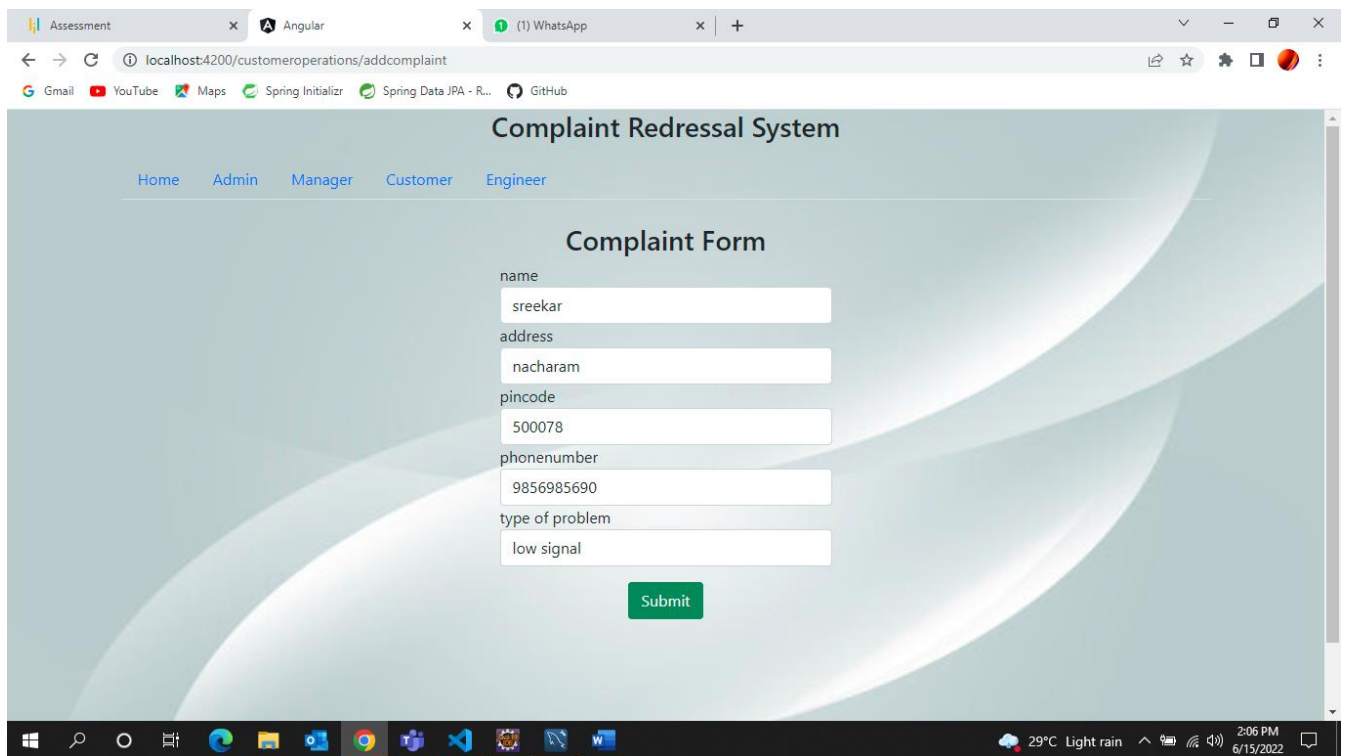
Submit

29°C Light rain 2:05 PM 6/15/2022

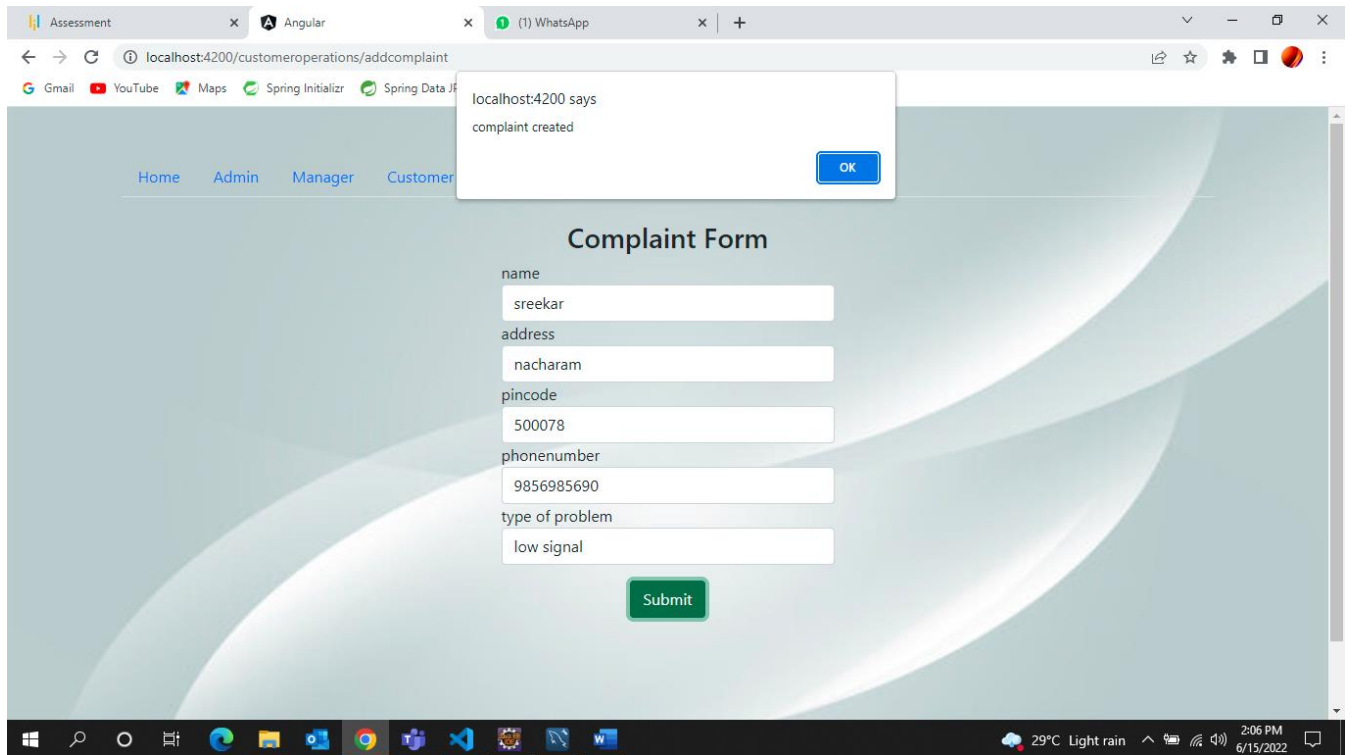
1.20 Customer Login



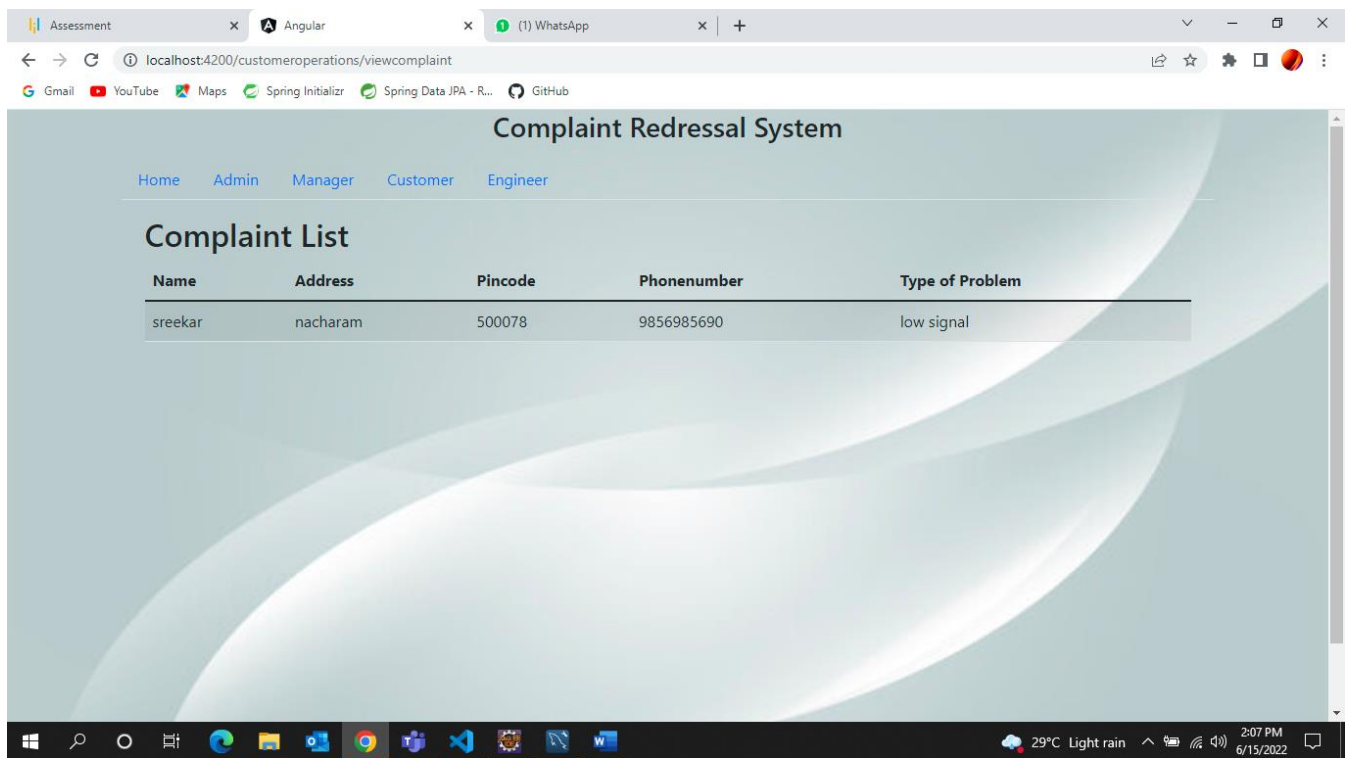
1.21 Customer Successfully Login



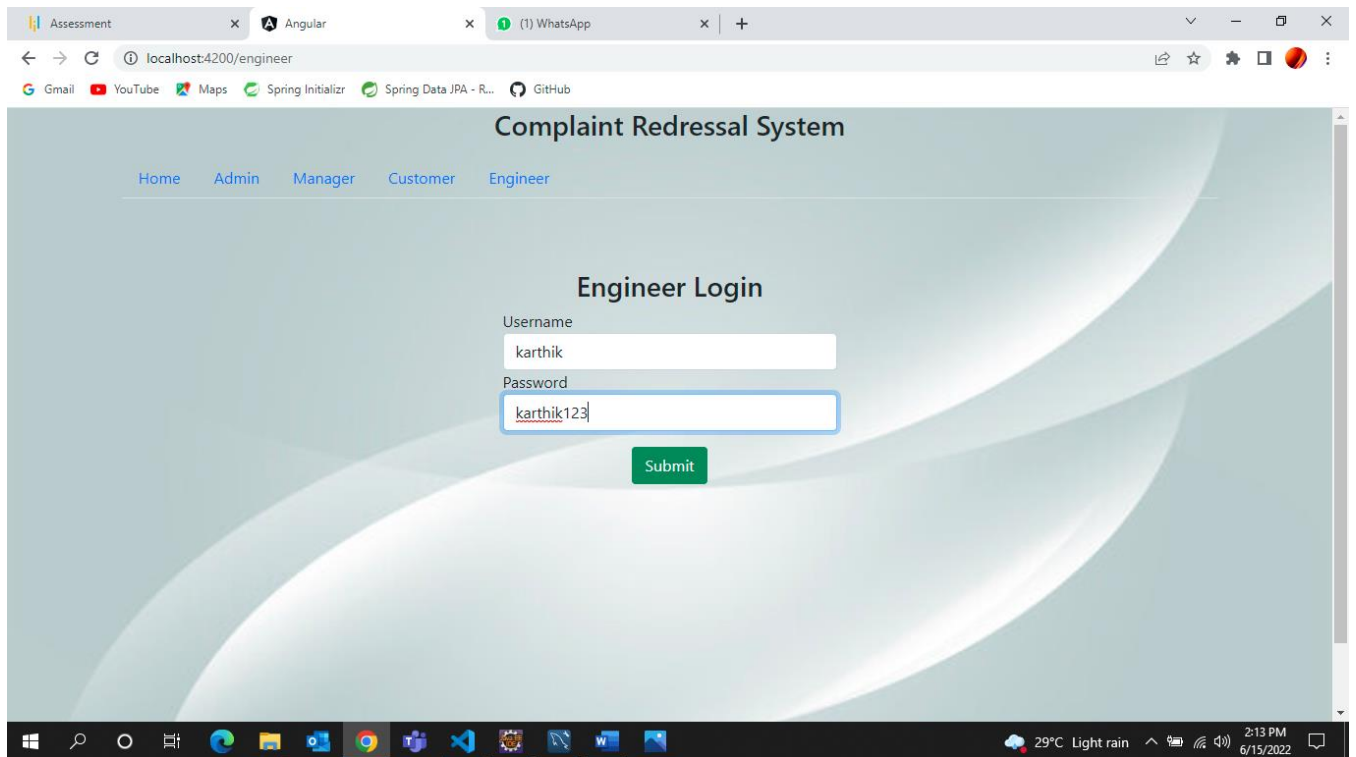
1.22 Customer Adding Complaint



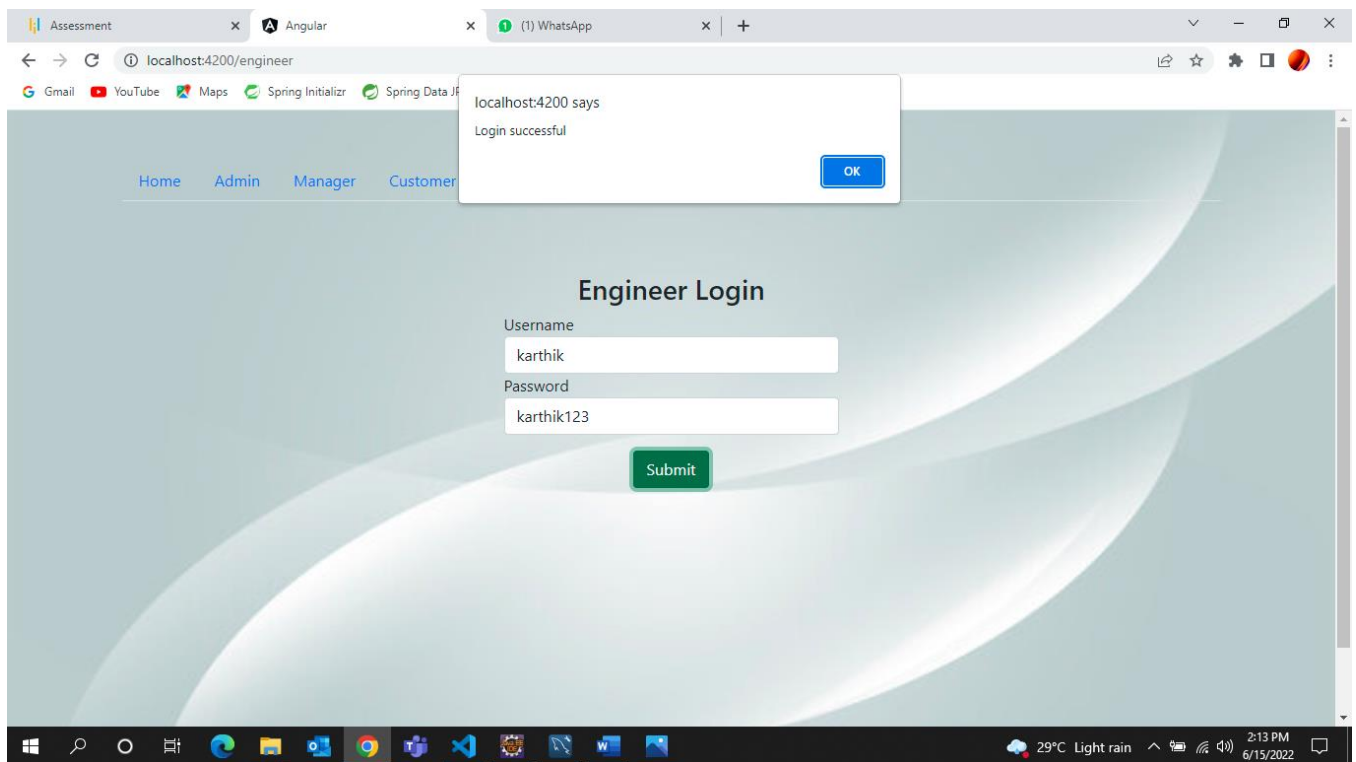
1.23 Complaint Added Successfully



1.24 Viewing Customer Complaint



1.25 Engineer Login



1.26 Engineer Successfully Login

Assessment x Angular x (1) WhatsApp x +

localhost:4200/engineeroperations

Gmail YouTube Maps Spring Initializr Spring Data JPA - R... GitHub

Complaint Redressal System

Home Admin Manager Customer **Engineer**

Complaint List

Name	Address	Pincode	Phonenumber	Type of Problem	Status	Action
sreekar	nacharam	500076	9618775349	voice breaking	RESOLVED	Change status
virat	attapur	500048	9949246555	low sound	NOT RESOLVED	Change status
rohit	nizambad	500013	8987768989	voice breaking	NOT RESOLVED	Change status
sainath	delhi	500078	9856985690	disconnection	NOT RESOLVED	Change status
suresh	banglore	500078	9856985690	voice distortion	NOT RESOLVED	Change status
Raghav	kachiguda	500043	8065871209	low bandwidth	NOT RESOLVED	Change status
krishna	gachibowli	500023	9658978654	low connectivity	NOT RESOLVED	Change status

29°C Light rain 2:13 PM 6/15/2022

1.27

Engineer Operation – Change Status

Assessment x Angular x (1) WhatsApp x +

localhost:4200/engineeroperations/changestatus/krishna

Gmail YouTube Maps Spring Initializr Spring Data JPA - R... GitHub

Complaint Redressal System

Home Admin Manager Customer **Engineer**

Change Status

name
krishna

address
gachibowli

pincode
500023

phonenumber
9658978654

type of problem
low connectivity

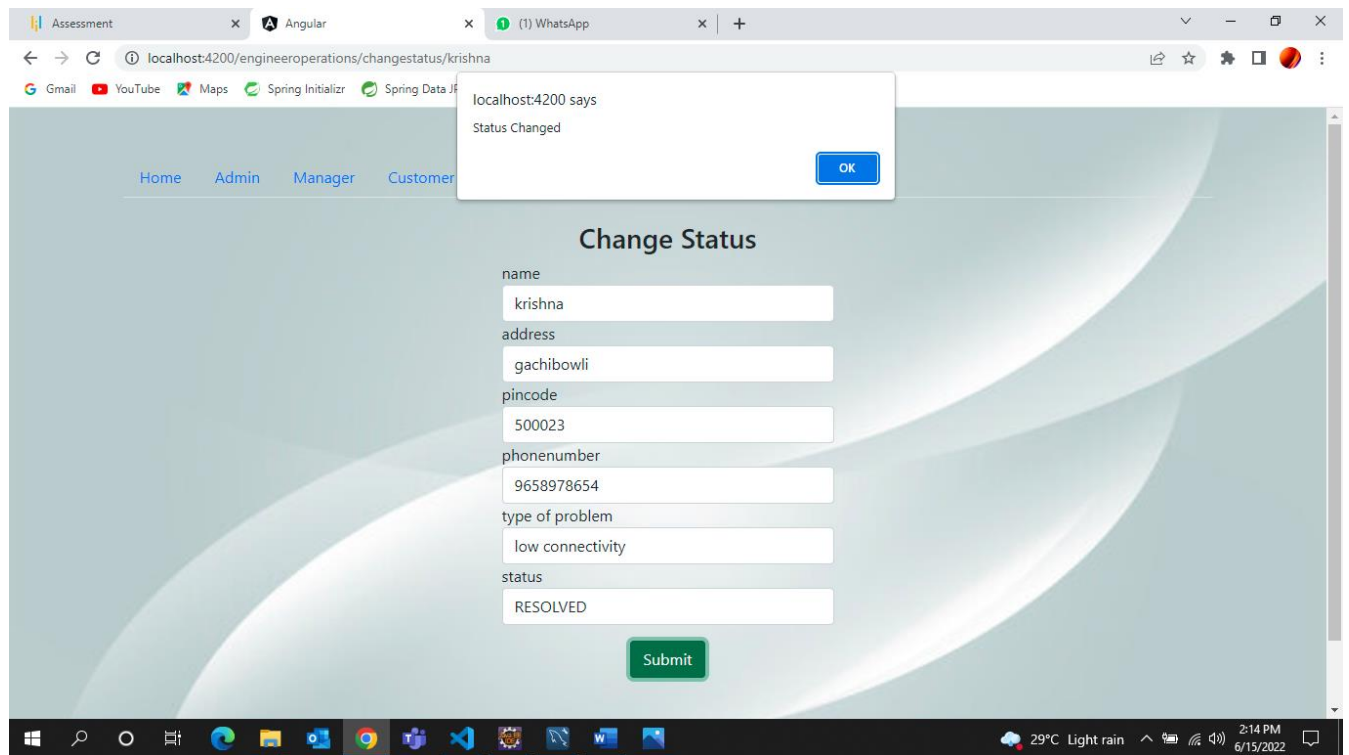
status
RESOLVED

[Submit](#)

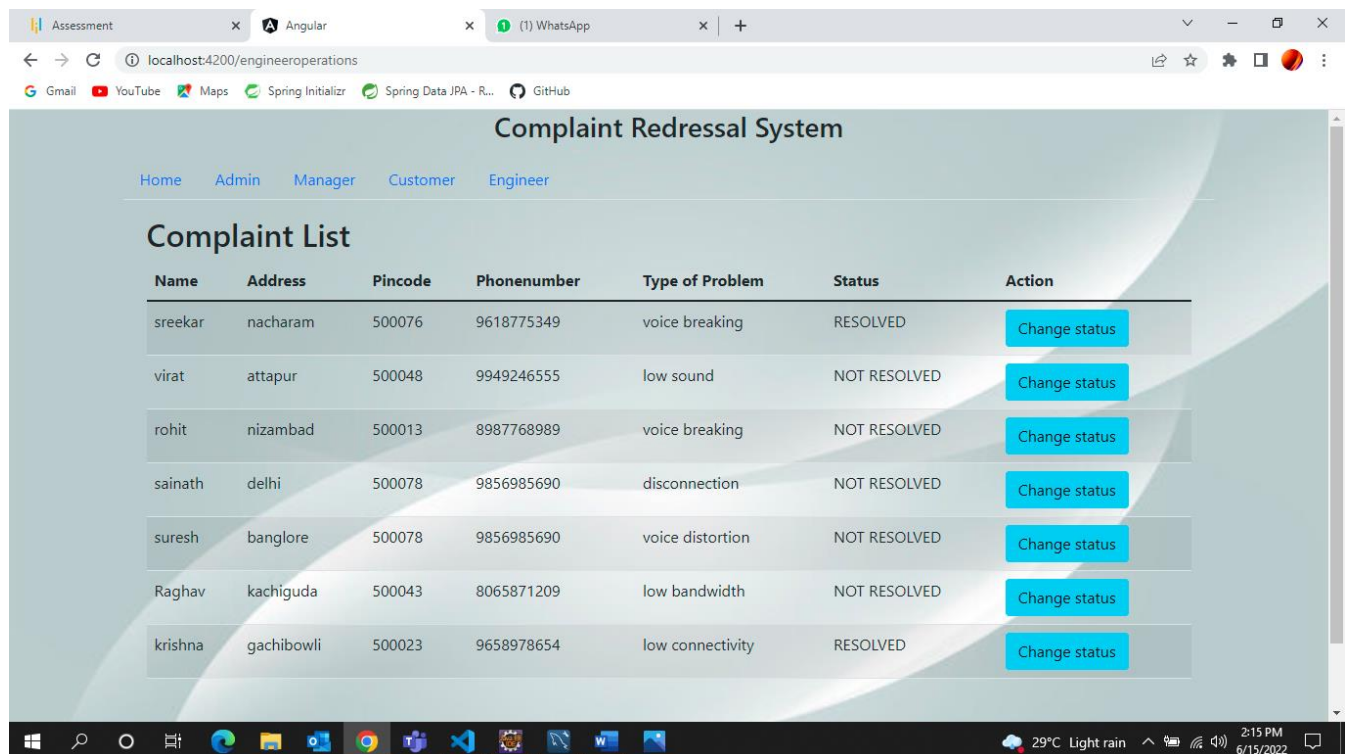
29°C Light rain 2:14 PM 6/15/2022

1.28

Change Status Form



1.29 Change Status Successful



1.30 After Successfully Changing the status of customer Krishna

