SREEKUTTY KOTTUKKAL AJAMALAN

36 Rann Mor Walk, Crievesmith, Letterkenny,F92x5na,Co.Donegal

**+353892007215,**[**sreekuttykaajamalan@gmail.com**](mailto:sreekuttykaajamalan@gmail.com)

# Summary

I’m an enthusiastic person seeking a part-time job in your establishment. I have excellent teamwork and communication skills and previous experience in customer service roles in different sectors. I’m proficient in using modern technology and can quickly adapt to new environments.

# SKILLS

* Computer skills including MS Office (Outlook, Word, Excel, PowerPoint)
* Customer Service
* Good in math
* Team Collaboration
* Adaptability
* Good in data entry
* Problem Resolution
* Time Management
* Efficient Transaction Processing

# EMPLOYMENT EXPERIENCE

## Lulu Hypermarket Toys Section, Kerala, India (Sales Associate) – (Part Time) January 2024- August 2024

## Assisted customers in finding toys, games, and gifts suitable for children of all ages.

## Provided exceptional customer service by actively listening to customer needs.

## Maintained a tidy, organized store layout, and ensured products were well-stocked and displayed attractively.

## Operated cash registers, processed payments, and balanced tills at the end of the day.

## Delivered outstanding customer service by engaging with families, answering product questions, and offering recommendations.

## Assisted with stock takes, inventory management, and unpacking new deliveries.

## Dessi Kuppa Cashier (Part-Time) Feb 2019 - December 2023

* Processed transactions quickly and accurately at the cash register.
* Supported the sales floor by providing backup to sales associates during peak hours.
* Handled customer inquiries and resolved complaints professionally.

## Kidz Center Volunteer Assistant - (Part Time) January 2018- January2019

# Organized children’s playgroups, assisting with activities and games.

# Engaged with children and their parents to provide a fun, welcoming environment.

# Helped plan and run events, such as toy giveaways and holiday parties.

# EDUCATION BACKGROUND

* Master Science in Devops-Atlantic Technical University
* Bachelor of Technology (ECE) (2014 to 2018)- Viswajyothi College of Engineering and Technology, India.

\*\* Mondays, Wednesdays, and Fridays after 1 PM.

\*\*Thursday available after 4 PM.

\*\* Full day available in Sunday, Saturday, Tuesday, and holidays.