JIRA

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1. Introduction

Jira is a software application developed by the Australian software company Atlassian that allows teams to track issues, manage projects, and automate workflows. It is a popular agile project management tool that supports agile methodologies like Kanban and Scrum. It allows the project teams to adapt the agile practices easily.

Types of Jira: application types, deployment types, plans(cloud)

Jira is used as a project tracking tool with benefits like:

- Ability to track project progress from time to time
- Use cases include project management, bug tracking, feature implementation
- Easily customizable and extensible
- Platform-independent
- Report time and monitor progress
- Keep an authoritative, historical & legal record

2. Important Terms & Definitions

Issue

- It is an individual item in Jira
- Each time you create an item, you are creating a new issue with a unique key to identify it.

Project

- Collection of issues
- There is generally one Jira project per department, system, team, or application.
- Each project has a long name and short name.
 Eg: Long name >> Digital Resume Builder Project Group 5
 Short name >> DRBG5
- Each issue in a Jira project has a unique identifier/key. It is made up of the project's shortname and a unique number.
- Different Jira application types have different project types Eg: 4 Jira cloud project types
 - ➤ Software project(from Jira software)
 - > Support project(from Jira Service Desk)
 - ➤ Business project(from Jira core)
 - ➤ Next gen project(means next generation)

Board

- It is a status based view of issues from one or more projects
- It is an easy way to see the status of many issues at the same time
- 2 types;
 - >> Scrum Board: for teams that plan in chunks of work called "sprints".
 - >> **Kanban Board**: for teams with less structured/flexible delivery schedules.

While Scrum and Kanban are development terms, any team can benefit from viewing their work on a board.

Dashboard

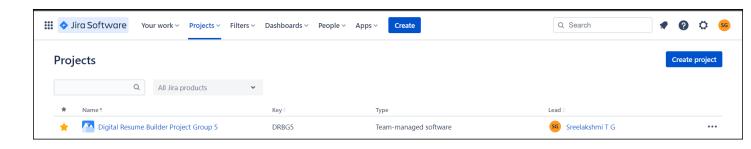
- It is a statistics-based view of issues from one or more projects.
- It shows a lot of issue data at one time.
- It shows counts, trends, and charts.
- There is a default system dashboard for everyone to use and you can create a custom dashboard.
- Gadgets display summaries of Jira projects and issue data on the dashboard. You can customize gadgets to display projects and issue details relevant to particular users.
 Eg:

Gadget	Description
Activity Stream Gadget	Displays a summary of your recent activity
Days Remaining in Sprint Gadget	Displays days remaining in a sprint
Pie Chart Gadget	Displays issues from a project or issue filter, grouped by a statistic type, in pie-chart format. Issues can be grouped by any statistic type (e.g. Status, Priority, Assignee, etc)
Projects Gadget	Display information and filters related to a project(s)
Sprint Health Gadget	Visual snapshot of the health of a sprint
Two Dimensional Filter Statistics Gadget	Displays tabular data based on a filter

3. Let us create a project in Jira

3.1. Create a Project

click Create project (or Projects \rightarrow Create project) \rightarrow Name: Digital Resume Builder Project Group 5 \rightarrow select Software Project \rightarrow select Project template: Scrum \rightarrow select Project type: Team managed \rightarrow Key: DRBG5(you can also edit the key) \rightarrow click "Create"

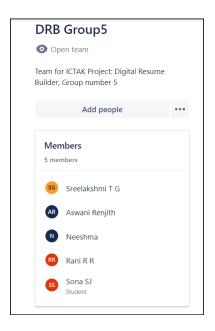


3.2. Create Team

People → Create a team → Team name: DRB Group5 → click "Create team"

3.3. Invite people to our team

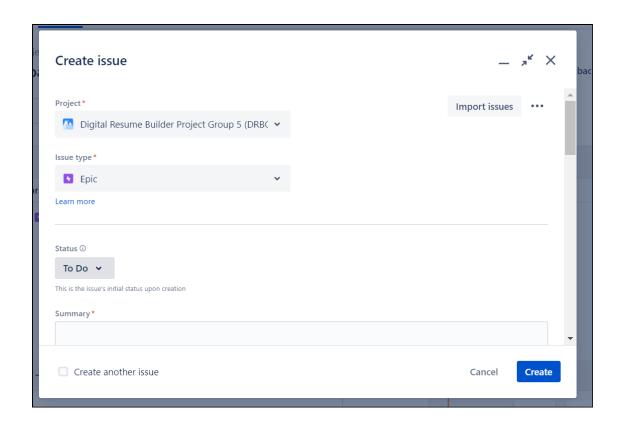
People \rightarrow Invite people to Jira \rightarrow Enter other members email id \rightarrow click "Add 4 people"

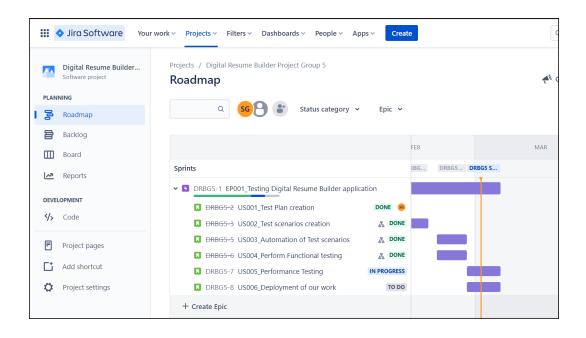


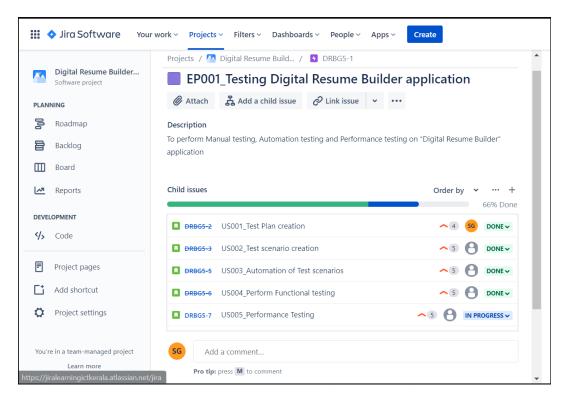
3.4. Create Epic, User stories, Sub tasks

3.4.1.Create Epic

click "Roadmap" → Create
Select 'Epic' from the 'Issue type' drop down box.
And add status, summary, description, assignee, etc.

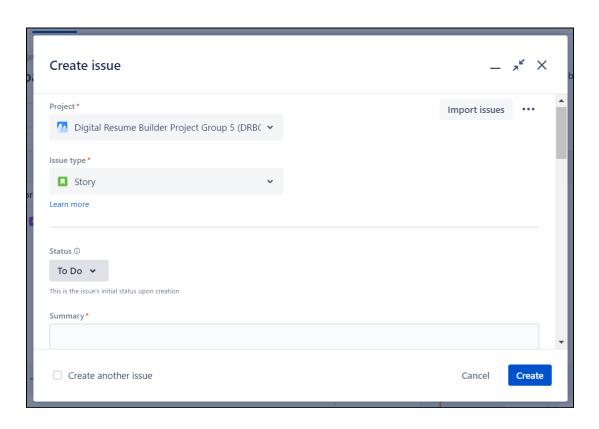






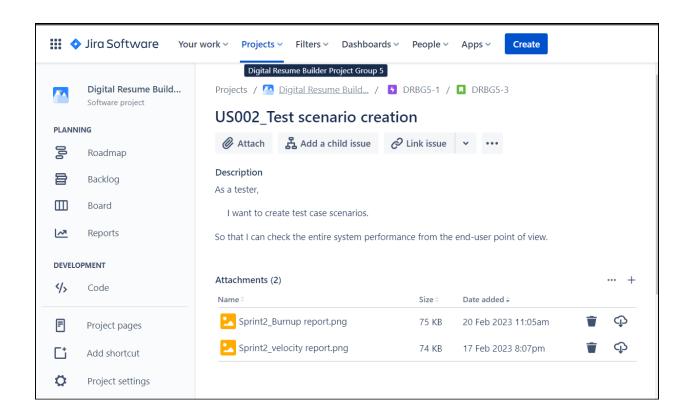
3.4.2. Create User story

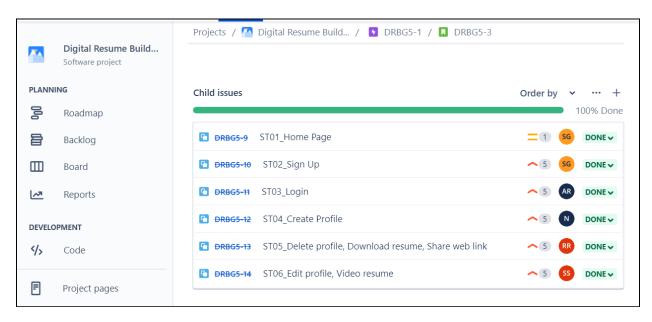
click "Roadmap" → Create
Select 'Story' from the 'Issue type' drop down box.
And add status, summary, description, assignee, etc.



3.4.3. Create Sub tasks

Select a User story in which we want to create their sub tasks. Click 'Add a child issue'

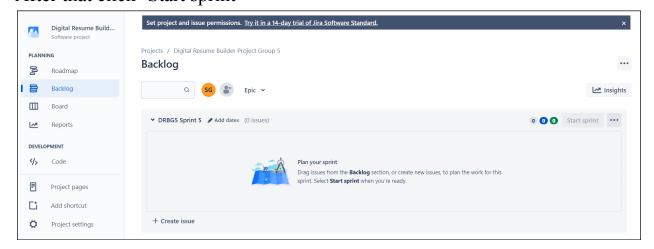




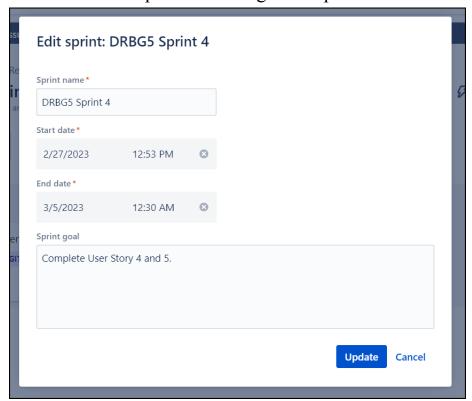
3.5. Create Sprint

Click 'Backlog' from the left sidebar → Create a new issue/ drag an issue(s) from Backlog, which shows that the remaining issue(s) to be solved.

After that click 'Start sprint'



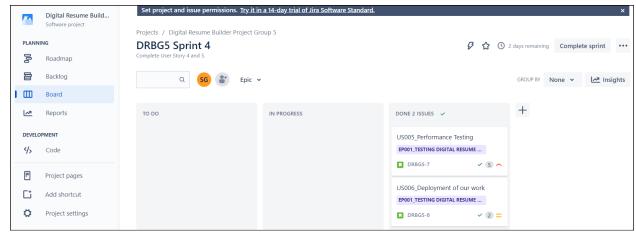
We can edit our sprint according to our plan.



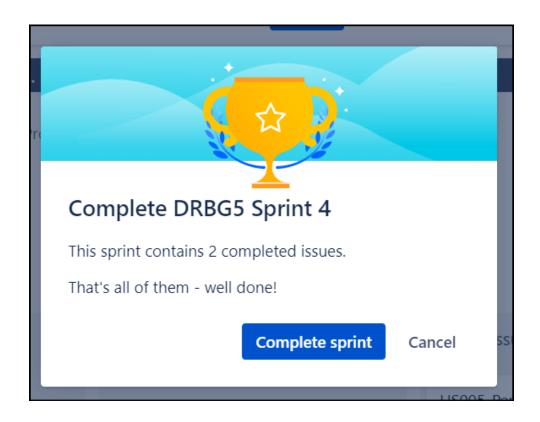
There are 3 states;

To Do \rightarrow In Progress \rightarrow Done

When our issues gone to 'done' state, then click 'Complete sprint'

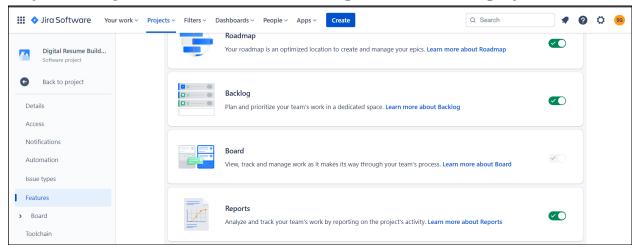


When we click the 'Complete sprint' button, we will see a pop up message like this. Then click 'Complete sprint'.



3.6. Enable Reports

Project settings → Features → Enable 'Reports' → Back to project



Reports of our project;

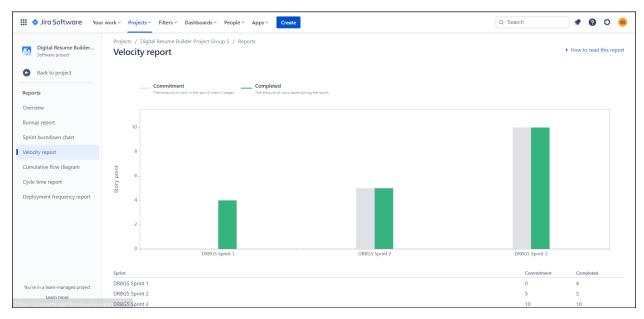


FIG1: Velocity report

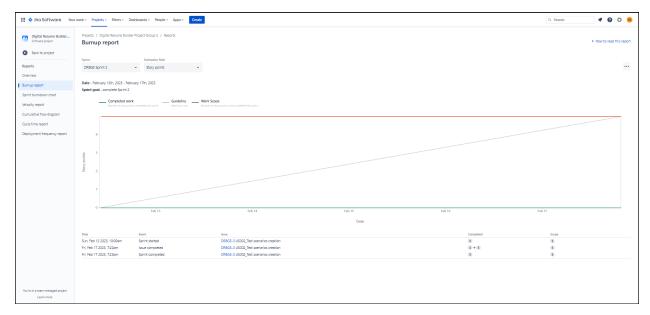
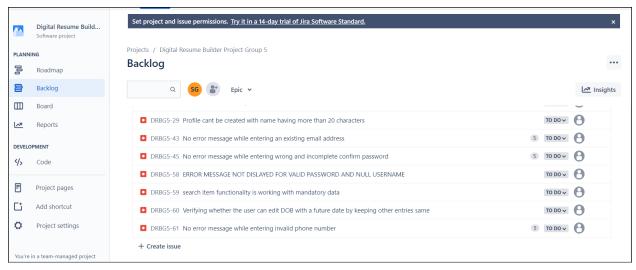


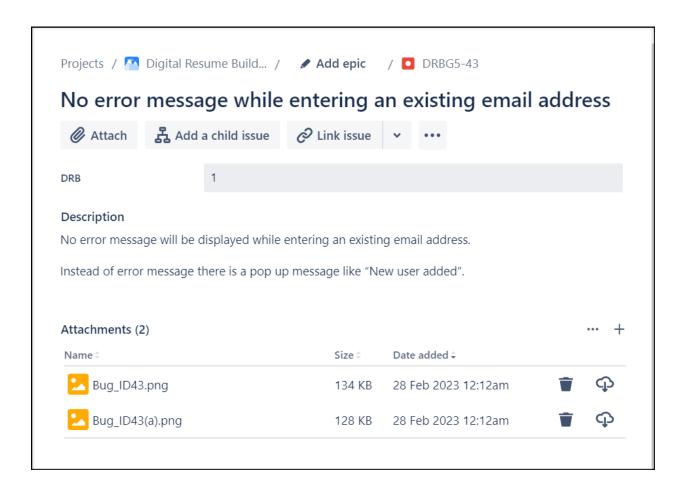
FIG2: Burnup report

3.7. Create Bugs

Select 'Backlog' from left sidebar → Create issue → select 'Bug' from drop down list.

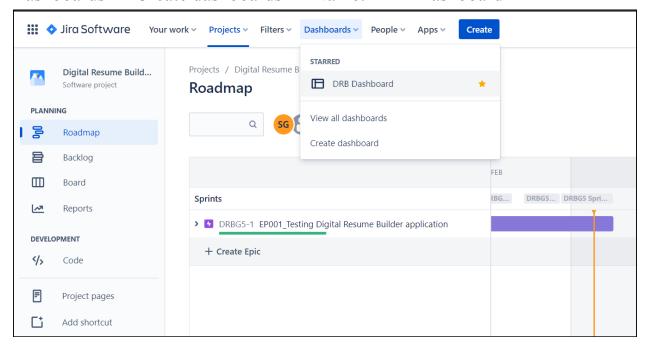


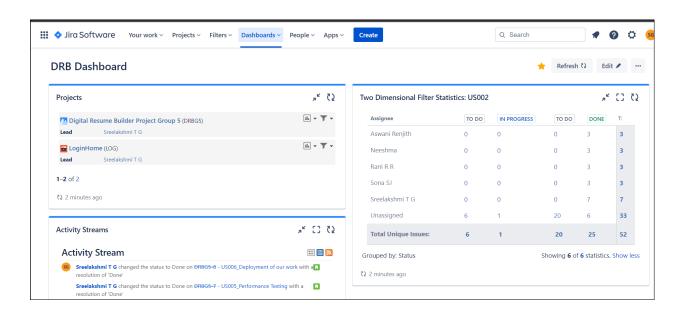
We can add bug description, assignee, screenshot of bugs, etc.



3.8. Create Dashboard, edit gadgets

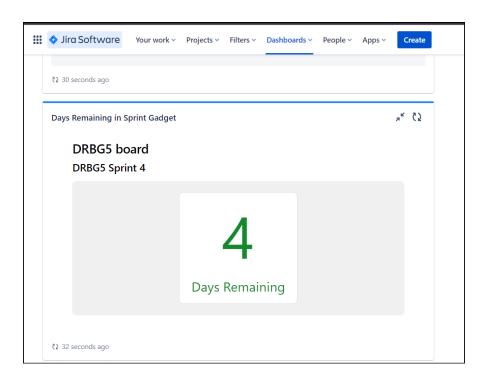
Dashboards → Create dashboards → Name: DRB Dashboard



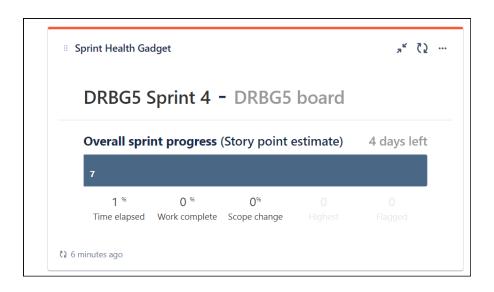


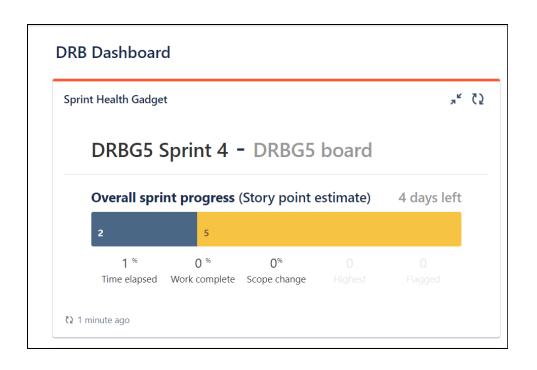
List of Gadgets we are used;

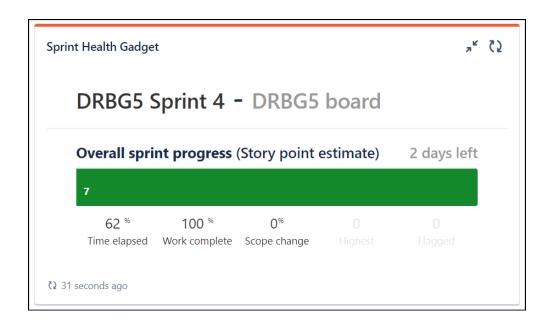
1) Days Remaining in Sprint Gadget



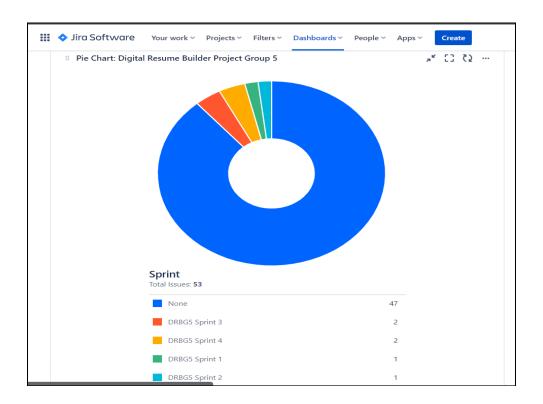
2) Sprint Health Gadget



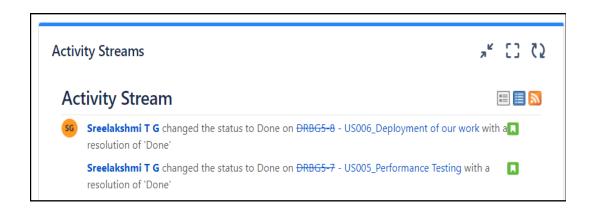




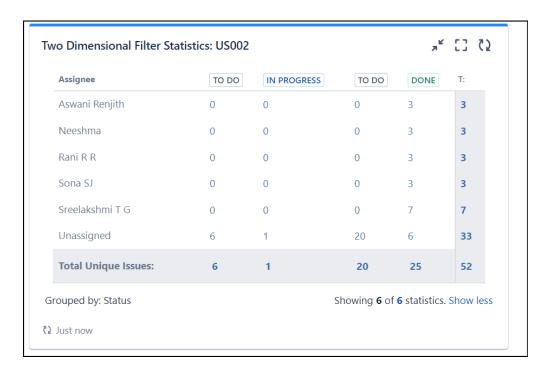
3) Pie Chart Gadget



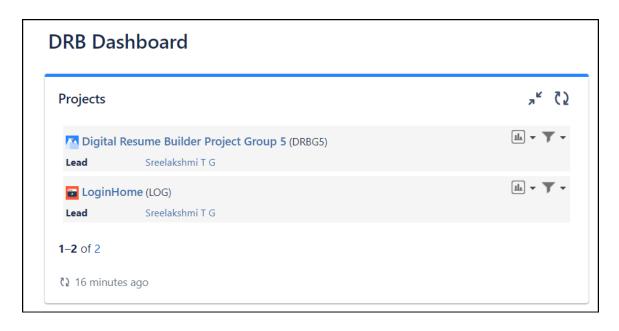
4) Activity Streams Gadget



5) Two Dimensional Filter Statistics Gadget



6) Projects Gadget



Please visit this page for more information about our Jira project.

https://jiralearningictkerala.atlassian.net/jira/software/projects/DRBG5/boards/2/roadmap?shared=&atlOrigin=eyJpIjoiZGY0ZGNmYWNmNGVmNGEwYmJmODZlZmM3ZDAzMTFlYzEiLCJwIjoiaiJ9