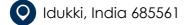
# Sreenath.V.R

## IT Lead Business Analyst





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- An Asst.Manager-IT of Eastern Condiments (P) Ltd having extensive experience in implementing, upgrading and supporting two ERP solutions like ORACLE E-Business Suite and ORION.
- Strong domain knowledge in Sales Force solutions and implementations, Distributor Management, Trade Promotion Management, and/or IT Analytics.
- Expertise in Data Analytics
- In a multinational FMCG company with at least 18 years commercial IT experience.
- Result oriented, self driven, highly motivated, smart and hungry to learn new technologies, methodologies, strategies and processes.



### **Skills**



SQL,PL/SQL



Oracle, MS SQL, MS Access



## **Work History**

2016-04 - Current

## **Assistant Manager-IT**

Eastern Condiments (P)Ltd, Adimaly

- Conducting routine evaluations of network and data security
- Locating and seizing chances to enhance and update software and systems
- Creating and implementing the organization's IT policy and best practice manuals
- Creating workshops and training programes for staff
- Running routine system operations reports and sharing them with top employees
- Organizing and establishing deadlines for major IT projects such system updates, migrations, upgrades, and outages
- Ability to meet strict deadlines
- Strong data analytical skills
- Designing, implementing, and testing wireless, Local Area Network (LAN), Wide Area Network (WAN), internet, and other data communications systems and segments.
- Performing network hardware/software troubleshooting, performance tuning, and security auditing.

- Inspecting and testing lines and cables, recording and analysing test results, to assess transmission characteristics and locate faults and malfunctions.
- Providing on-call technical support for network and communication problems.
- Researching and choosing hardware and software products to be deployed and supported by client services.

#### **ERP - ORACLE E-Business Suite**

Project Name : <u>ORACLE E-Business Suite</u>
Role : Sr. Project implementation Officer – IT
Environment : Oracle Developer, Oracle SQL

Project Description:

<u>ORACLE E-Business Suite</u>

Oracle's **E-Business Suite** (also known as Applications/Apps or EB-Suite/EBS) consists of a collection of enterprise resource planning (ERP), customer relationship management (CRM), and supply-chain management (SCM) computer applications either developed or acquired by Oracle. The software utilizes Oracle's core Oracle relational database management system technology. Significant technologies incorporated into the applications include the Oracle database technologies, (engines for RDBMS, PL/SQL, Java, .NET, HTML and XML), the "technology stack" (Oracle Forms Server, Oracle Reports Server, Apache Web Server, Oracle Discoverer, Jinitiator and Sun's Java).

- Responsible for the overall coordination of installations and post installation activities of the project
- Handle the tasks of preparing and executing project plans to meet project resource, budget, and time line
- Perform responsibilities of weekly follow-up with clients after the implementation of the project
- Assigned responsibilities of defining project scope and monitoring project status
- Handle the tasks of preparing post-installation project summary, implementation process, and managing internal resources
- Responsible for reviewing templates for project life cycle like concept, analysis, design, and construction phase
- Performed responsibilities of preparing test case as well as conduct peer review of project documents
- Performing diagnostic tests and resolving issues to optimize performance.
- Providing technical support and training ERP end-users.
- Preparing development progress updates and documenting ERP processes.
- Adhering to company policies and industry regulations.
- Keeping abreast of the latest ERP upgrades and offerings.

<u>Eastern SCA (Sales Channel Automation) Mobile apps Implementation and support for Sales Force</u>

Project Name : Eastern SCA Role : Sr.Project Leader Environment : Python Project Description: Eastern SCA is focused on mobilizing and automating the routine activities of the sales force, customer executives and the field representatives who are on the move. It is developed exclusively to connect the mobile field sales force with the corporate back office and thereby, ensure a real-time, robust and comprehensive flow of information between both the entities. The result is a complete end-to-end field force management app focusing on integrating the planning and execution of field staff activities along with the availability of business-critical information right on time.

- Operating independently, reviewing, and directing the work of more junior staff
- Developing solutions to client problems through application of methods and tools; validates solutions to subject matter experts.
- Reporting on progress and quality, using established tooling
- Performing and executing all functional testing. Developing use cases, test scripts, and translate these for usage in automated regression testing
- Providing support for the day to day management of SCA
- Professional training in application design and development or solutions architecture or some equivalent discipline
- Performing administrative tasks such as setting up users, creating or updating fields, workflows, reports and dashboard and managing data using data loader or other tools
- Developing a continuous Salesforce training program to ensure users are always up-to-speed with new features
- Working with business colleagues to gain user acceptance and take up

#### MIS Reporting and Data analysis

- Built out the data and reporting infrastructure from the ground up using Excel and SQL to provide real-time insights into the product, marketing funnels, and business KPIs.
- Providing expertise in data storage structures, data mining, and data cleansing
- Analyzing sales figures, market research, logistics, or transport data
- Develop the dashboards and charts for marketing team for achieving targets

#### Sr.Officer-IT

Eastern Condiments(P)Ltd, Adimaly

#### **ERP Support**

**Project Name: ORION** 

Role: Sr.Aplication support Executive – EDP Environment: Oracle Developer, Oracle SQL

**Project Description:** 

#### **ORION**

ORION<sup>TM</sup> Enterprise is a dynamic enterprise resource planning solution that allows organizations to smoothly integrate disparate teams, functions, processes and systems. The ERP platform, with built-in CRM and SCM capabilities, offers organizations sharp insights into and control over operations across the value chain through a single application. With its powerful suite of tools such as workflow management and portal and a set of ready functional modules, ORION<sup>TM</sup> Enterprise addresses the needs and challenges of diverse industries.

2012-04 - 2016-03

- Extensive support experience in ERP solutions like ORION ERP (Developed by 3i infotech)
- Competent with MM, PM, FI, and HR modules
- Extensive knowledge of SQL server 2012 and windows server 2012
- Writing customized programs and scripts, as well as configuring ERP applications.
- Assisted in incorporating ORION ERP applications into business models
- Installing ERP software and ensuring seamless integration with IT systems.
- Performing diagnostic tests and resolving issues to optimize performance.
- Providing technical support and training ERP end-users.
- Preparing development progress updates and documenting ERP processes.

# <u>GPRS enabled Handheld Machine Implementation and support for Sales Force</u>

Project Name: GPRS online billing system

**Role: Project Leader** 

**Environment: ASP.NET, MS-SQL** 

**Project Description:** 

The GPRS enabled billing machine is the device for using spot billing. In this system the data is transferred through GPRS system in both ways. A handheld machine is used for billing and the printer configured in it. After completing each transaction in the machine the data will automatically send to the server. By this way management can analyze the current status of the company.

- Handled responsibilities of designing and developing of the GPRS enabled handheld applications required for the project
- Assigned the tasks of assisting developers and testers in developing software and preparing test cases
- Performed responsibilities of preparing daily and weekly status report and updated the same to the project manager
- Assigned the tasks of preparing issues register and change management process required for the project
- Performed responsibilities of monitoring and guiding software developers in development phase of the project.
- Monitoring and troubleshooting the software and hardware issues related to GPRS enabled machines.
- Preparing MIS reports for the management.

#### Officer-IT

Eastern Condiments(P) Ltd, Adimaly

Manufacturing Execution System (MES)

Project Name: Manufacturing Execution System (MES)

**Role: Project Implementation Officer** 

**Environment: VB.Net, MS-SQL** 

**Project Description:** 

The Manufacturing Execution System (MES) is a complete ERP system for production area of FMCG companies. This is an in-house developed program. This is covered all the areas of production like Raw material receive, Roasting, Grinding, Packing and dispatch.

MES covers the job scheduling of machinery like Pulverizers, packing

machines etc. and calculate the manpower using for each job.

2004-04 - 2012-03

- Handle the tasks of developing, designing, evaluating and modifying systems consistent with employees and regulatory requirements
- Responsible for providing technical support during change package implementation, when requested
- Perform the tasks of developing system architecture and ensure the integrity of the architecture/design
- Contribute to the fulfillment of projects and organizational objectives while building working relationships with internal employees.
- Coordinate with a team of engineers to develop system architecture to meet requirements.
- Handle the tasks of reviewing technical requirements and assisting users in defining requested new features related to system network



### **Education**

MBA: Systems

Madhurai Kamaraj University - Madhurai

Bachelor of Science: Maths
 Govt.College Munnar - Munnar



## **Accomplishments**

Best Employee Eastern Condiments(P)Ltd - M.E Meeran excellency Award



## Languages

- English
- Tamil
- Malayalam