



## Sushant Sharma

**SAP BASIS HANA Consultant | SAP HANA Certified**

Tata Consultancy Services | B. Tech | Experience: 10+ years



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### Summary

Experienced SAP BASIS HANA Consultant with a proven track record in TDI migration, IXOS ISO to SF Migration, implementation, configuration, and managing SAP systems. Proven track record of delivering high-quality solutions that align with business objectives. Strong expertise in SAP HANA database administration, backup and recovery strategies, and system performance optimization. Strong analytical skills combined with effective communication and collaboration abilities, enabling successful project execution and client satisfaction.

Seeking a challenging Consultant position to leverage my skills and contribute to driving innovation and efficiency in SAP environments.

### IT Skills

<b>Database:</b>	SAP HANA 2.0 SP07, SAP HANA 1.0 SP12, Oracle 11g, Oracle 12c, Oracle 19c
<b>Tools &amp; Applications:</b>	SAP BASIS, Archive Center 21.2/23.4, UC4, Libelle, SM9, HPOMI, Patrol, ITSM
<b>Operating Systems:</b>	Linux, AIX
<b>Language:</b>	Java, HTML
<b>Environment:</b>	S4H 2023 FPS01, AC 23.4, BW 7.4, SAP FC 10.1 SP08, SRM 7.0, SCM 7.0

### Certifications/ Training

- SAPHANA SPS 12 Certified- (Edition 2016) (C\_HANATEC\_12)
- IMS SAP BASIS L2 Certified
- Agile Methodology Trained
- HMM-Change Management Trained

### Technical Skills

- SAP HANA Administration
- Projects & System Management
- Team Management
- Liaising & Coordination
- Troubleshooting / Incident Management
- SAP BASIS Administration
- Client Relationship Management
- Quality Management
- DR Test
- SMD Agent Installation
- ERP /APO system installation and upgrade
- SAP S/4 HANA Upgrade from S/4 1709 to S/4 1809
- OpenText Archive Center Upgrade from 21.2 to AC23.4
- IXOS ISO to SF Migration
- GRC EAM HANA Integration
- SAP HANA TDI Migration from GPFS Based Architecture
- SAP HANA Installation, Upgrade, HA Setup using HSR, DR Setup Using HSR, Scale up
- SAP HANA Update and Maintenance
- SAP FIM and FC Environment
- SPS and EHP Upgrade of ECC System
- System Refresh and Kernel Patch Upgrade
- App Server Installation using SWPM
- Oracle Upgrade from 11.2.0.4 to 12.1.0.2 and SBP Upgrade
- EWA Handling

### Tata Consultancy Services (Mar 2022 – Present)

**Role:** SAP BASIS HANA Consultant

**Delivery Units:** A Swedish multinational networking and telecommunications company

**Responsibilities:** As a seasoned SAP BASIS HANA Consultant, I am adept in system implementation, configuration, and maintenance. Proficient in S/4 HANA, OpenText Archive Center Administration, SAP CRM, SAP SSC, SAP ECP, HANA database administration, performance tuning, and troubleshooting. Strong analytical and communication skills, delivering effective solutions aligned with business goals.

- Lead strategic planning initiatives for SAP Basis operations, aligning them with the organization's business objectives and IT roadmap.
- Conduct in-depth technical assessments and provide recommendations for system enhancements, performance improvements, and security measures.
- Provide leadership and guidance to a team of SAP Basis consultants, fostering a culture of collaboration, learning, and continuous improvement.
- Mentor junior consultants, sharing knowledge and expertise to help them develop their skills and advance in their careers.
- Lead initiatives to continuously improve SAP Basis processes, tools, and methodologies, driving efficiency gains and cost savings for the organization.
- Proactively identify opportunities for automation, standardization, and optimization to streamline operations and enhance service quality.
- Collaborate closely with business stakeholders, IT teams, and other key stakeholders to understand their requirements, address concerns, and align SAP Basis services with business priorities.
- Communicate project updates, risks, and recommendations in a clear and concise manner, fostering transparency and trust among stakeholders.

### T-Systems ICT Pvt. Ltd (Mar 2020 – Mar 2022)

**Role:** SAP BASIS HANA Administrator (OPM Techno Functional)

**Client:** A Japan Based Electronics Company

**Responsibilities:** As an SAP BASIS HANA Administrator and the SPoC from T-systems ICT Pvt Ltd. side for the customer, I am specialized in Operations, Performance, and Maintenance (OPM) in a Techno-Functional capacity. Skilled in system installation, configuration, monitoring, and optimization. Proficient in database administration, security, troubleshooting, and disaster recovery planning. Strong collaborator with a track record of delivering high-quality solutions and providing technical support.

- Managed SAP HANA databases, including backup and recovery, performance tuning, database security, and user management.
- Proactive handling of System performance, health checks, and availability using tools like SAP Solution Manager or third-party monitoring solutions. Perform routine maintenance tasks such as system refreshes, patching, and upgrades.
- Implemented and maintained security policies, roles, and authorizations within the SAP HANA environment to ensure data confidentiality and integrity.
- Analyzed system performance metrics, identified areas for improvement, and implement optimizations to enhance system performance and efficiency.
- Developed and maintained disaster recovery plans and procedures to minimize downtime and data loss in the event of system failures or disasters.
- Created and maintained technical documentation, including system configurations, procedures, and troubleshooting guides, to support system operations and knowledge transfer.

- Collaborated with other IT teams, such as development, infrastructure, and business intelligence, to ensure seamless integration and support for SAP HANA systems. Provide technical support and guidance to end users and stakeholders as needed.
- Stay updated with the latest SAP technologies, trends, and best practices. Explore and implement innovative solutions to optimize system performance, reduce costs, and improve user experience.
- Handled a team of 10+ BASIS Consultants
- Skilled in offering Hyper Care support and proactive solution management.

#### **Infosys Ltd. (Feb 2014 – Mar 2020)**

**Role:** SAP BASIS HANA Administrator

**Client:** A Swiss healthcare organization

**Responsibilities:** As an SAP BASIS HANA Administrator, I performed system installation, configuration, monitoring, and optimization. Proficient in database administration, security, troubleshooting, and disaster recovery planning. Strong collaborator with a track record of delivering high-quality solutions and providing technical support.

- Executed Health Checks, Profile-Parameters setup, Operation modes, Created & Monitored background Jobs sending System Messages and Analyzed System Logs
- Performed STMS configuration and creation of transport layer/route; transport request, releasing and handling transport request to import into quality & production systems Performance monitoring and tuning.
- Created Single user, mass users, resetting passwords, Locking /unlocking users, copying users and deletion of users.
- Download and Apply support pack, Performed SAP Note Implementation using SNOTE.
- Mapped requirements & provided them with the best solutions involving evaluation & definition of scope of project & finalization of project requirements.
- Monitored multiple projects from conceptualization and visualization to technology mapping and final execution.
- Managed resource allocations and setting up of the communication channels across the various horizons of the organization structure.
- Understood client requirements / enhancements to the product, resourcing requirement analysis software and manpower; implemented solutions that effectively resolve problems or provide improvement.
- Directed software development activities for business process mapping of the client and identifying appropriate development methodology.
- Maintained documentation for design plan, review specifications for modifications, integrating components & testing.
- Ensured best technical solutions are designed for performance, reliability, scalability, maintainability, supportability, business continuity and business agility by leveraging industry's best practices.
- Supported business application software for clients; transforming functional requirements into technical solution; planning, executing, monitoring, and reviewing on-going projects / service management.
- Ensured on-time completion and delivery of project to the client, extending production support of multiple applications.

#### **Academics Qualification**

- **B. Tech, Electronics and Communications Engineering (2009-2013)**  
United College of Engineering & Research, Greater Noida (UP)
- **Intermediate - PCM (2007-2008)**  
L.D.A.V.I.C. Anupshahr, UP
- **High School (2005-2006)**  
L.D.A.V.I.C. Anupshahr, UP

#### **Declaration**

I hereby declare that the information mentioned above is true to the best of my knowledge.