

**Pooja V**

E-mail-id: **poojav666@yahoo.com**

Mobile: **+919900325905**

*SAP-Functional Associate Consultant (FICO)*

#### **PROFILE SUMMARY:**

- Having total **4+** years of experience in which **3+** years as a SAP FI Consultant
- Good understanding of business processes and categories in the areas of Financial Accounting and Controlling.
- Studying the current processes through detailed discussions with the client's core team.
- Decent exposure to all popular implementation methodologies.
- Detail oriented, quick learner, good listener with strong problem-solving skills.
- Defined enterprise data structures like Bank reconciliation, account determination error, GR/IR issues, FI interface issue.

#### **SAP SKILLS:**

- Good Knowledge in SAP's ASAP Methodology, SAP Dispute Management and well versed with business process, mapping & configuration in SAP ECC 6.0 and S/4 HANA.
- Proficient in configuration of FI sub-modules General Ledger, Accounts Payable, Accounts Receivables, Asset Accounting and Banking.
- Good Knowledge of FI-MM and FI-SD Integration mechanism.
- Good knowledge in configuration of Foreign currency valuation
- Good Knowledge of New GL Functionality
- Good knowledge of Validations & substitutions.
- Good Knowledge on S/4 Hana finance

#### **TECHNICALSKILLS:**

- ERP : SAP R/3 ECC 6.0.
- S/4 HANA : 1809-2020 version.
- System Used : Fiori, GUI.
- Microsoft Office : MS-Office.

#### **Certifications:**

- SAP Certified Financial Accounting (FI) SAP S/4 HANA 2021
- SAP Certified Management Accounting (CO) SAP S/4 HANA 2021
- Microsoft certified: Azure Fundamentals: AZ-900
- Agile Software development

#### **EDUCATIONAL QUALIFICATIONS:**

- **MBA** (Master of Business Administration) affiliated to Bengaluru Central University during the period 2018-2020. (76%)
- **B.Com** (Bachelor of Commerce) affiliated to Bangalore University, Bengaluru during the period 2014-2017. (63%)

#### **WORK-EXPERIENCE:**

- Currently working in Capgemini, Bangalore as SAP – FI Associate Consultant since Oct-2021 to Present.
- Worked as Accounting Associate-SAP in Accenture from Mar-2021 to Oct-2021.
- Worked as Claims Associate in Legato Health Technologies from Sep-2020 to Mar-2021.
- Worked as Inside Sales Executive in CITL from Feb-2018 to Dec-2018
- Worked as Client Relationship Executive in Crelton Services pvt ltd July 2017-Feb-2018

#### **SAP PROJECT: UPGRADATION AND SUPPORT**

##### **Project #5**

**Title** : Support and Implementation Project  
**Period** : Oct- 2022 to Present  
**Client Name** : Fresenius Kabi and Medical Care  
**Position** : Senior Analyst  
**Organization** : Capgemini

##### **Roles & Responsibilities:**

- Working as FI consultant for EMEA in a support project on SAP FICO, cFIN for Fresenius Project.
- Understanding landscape of Incident Management.
- Handling demand request and working on line demands ECC and S/4 HANA Migration.
- Analyzing the Incident for resolution, and provide exact solutions to the user generated error and incident.
- Resolving Incidents and Requests related to Financial Accounting and Controlling which are raised in Service Now tool.
- Monitoring the Scheduled jobs, Interface and creating new Incidents for failures.
- Interacting with Users for more information by Teams for priority issues, for providing the resolution with in SLA.
- Follow SLAs, schedule adherence, timely update & escalate issues, ensure no violation happens. Follow ITIL guidelines.
- Specialized in client front for interaction and resolving their query at the earliest with proper soft skills.
- When required interact with the client for challenging tasks. And ensure that all the tasks complete within time frame with the best quality.
- Working on high priority escalated issues, providing RCAs for reported issues and providing workaround or permanent solution to the problems.

**Project #4**

**Title** : S/4 HANA 1809 to 2020 Upgradation  
**Period** : Nov- 2021 to Oct-2022  
**Client Name** : IMERYYS  
**Position** : Senior Analyst  
**Organization** : Capgemini

**Roles & Responsibilities:**

- Collected user requirements, evaluated and defined business process flows, configuration.
- Familiar with Unit testing, Integration, Functional testing and UAT.
- Closely working with Sales and distribution team, Material Management team to solve the tickets like account determination error, GR/IR issues, profit centers issue, House banks, APP, Bank Reconciliation EBS, FI interface issue and MIRO and vendor invoice posting related errors.
- Asset accounting related issue like depreciation posting, new asset class creation.
- Established functional specifications and corresponded with the technical team.

**SAP ROLLOUT PROJECT:****Project #3**

**Period** : Mar 2021 to October 2021  
**Client Name** : Medtronic  
**Position** : Accounting Associate  
**Organization** : Accenture (Payroll Adecco India pvt ltd)

**Roles and Responsibilities:**

- Handling the issues related to FI and the issues related to integration with other modules.
- Dispute analyst for Italy market, mailbox management for Italy country specific.
- Creation of Disputes, Tax codes, Sales order, Debit memo and Credit memo.
- Handling the issues related to APP and Asset Accounting.
- Investigation of categories such as pricing, wrong bill to, sold to, Business process etc., .
- Reviewing OFI and escalations interacting with client to get their issues resolved.
- Conducted Leveraging session with Clients.

**NON-SAP Domain Experience:****Project #2**

**Period** : Sep-2020 to Mar-2021  
**Client Name.** : Legato ANTHEM Inc.,  
**Position** : Claims Associate  
**Organization** : Legato Health Technologies (Payroll Randstad India Pvt Ltd)

**Roles & Responsibilities:**

- Handling International Buying Office financials for the US client.
- Enrollment & maintenance of Insurance policy & renewals for Dental, Vision & medical policies.
- Making of 801 reports, LITES , ssn reports, prior coverage report.
- Routing the workitems to 834 complex maintenance.
- Intercompany accounts payable and payments.
- Handling vendor payment issues through emails.
- Daily DPL tracking UPC enrollment xref id.
- Supporting month end and year end activities.
- Preparing various tax reports as per US govt rate.

**Project #1**

**Period** : Feb-2018 to Dec-2018  
**Client Name.** : Cerebra Green  
**Position** : Inside Sales Executive  
**Organization** : Cerebra Integrated Technologies Ltd.

**Roles & Responsibilities:**

- Tele-marketing
- Sending mails and brochures to IT managers
- Giving description about E-waste, Refurbished laptops, workstations
- Fixing the appointments of IT companies and Corporate sectors. Given appointments almost more than 200 companies.
- MIS work
- Meeting the clients/managers
- Closed deal of almost 5 company worth 25 Lakhs such as Brady software, Nutanix, Future consumers, IDExcel.

**BPO Experience:**

**Period** : July-2017 to Feb-2018  
**Position** : Client Relationship Executive  
**Organization** : CRELTON SOLUTIONS INDIA PRIVATE LIMITED

- Working with govt project Youth empowerment for women and children
- Tele calling for unemployed youths and placement
- District coordinator for Hassan district
- Recruitment and placement drives

**Personal Details:**

- Date of Birth : 21<sup>st</sup> April 1997.
- Marital Status : Unmarried
- Languages Known : English, Kannada, Hindi.
- Permanent Address : No 64 1<sup>st</sup> Cross Bagalagunte Nagasandra post Bangalore-560073

*I hereby declare that all the above information given by me is true of my best knowledge.*

**Place:** Bangalore

**Date:**

**Pooja V**

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**V, Pooja**

9900325905 poojav666@yahoo.com