

Gowthami Boggarapu



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Profile

An engineer with nearly 3 years of experience working in Accenture Solutions Pvt Ltd, as an Application Development Analyst. Seeking a challenging role to leverage skills and expertise in SAP Identity and Management. Has hands-on experience in delivering end-to-end SAP IDM solutions with excellent negotiation and problem-solving skills.

Profile Summary

- Exposure in SAP Identity and Management.
- Strong exposure in analyzing and fixing issues in Production and Pre-production environments.
- Ability to work independently with minimal direction, & self-starter with strong initiative and with skills to manage/execute workload to deliver high-quality results.
- As a Technical Lead, mentored the team in all the required technical skills.
- Exposure to JavaScript, Rest API, HTML, CSS & MS SQL.

Work History

2020 - Current

Application Development Analyst: ACN, Hyderabad.

- Create and implement automated IDM processes to manage user processes based on organizational data.
- Investigating issues with the users, providing fix, or raising it with concerned team.
- Implement and customize Identity Management solutions, ensuring seamless integration with existing systems and applications.
- Able to manage IDM activities for all application under L2 operations.
- Connecting with clients and making config changes as per business requests.
- Configure and optimize identity provisioning, de-provisioning, and synchronization processes.
- Understanding of LDAP, RESTful APIs, and integration protocols.

- Data cleanup activities.
- Implementing workarounds for production issues until permanent fix is provided.
- Committed to optimizing business processes, improving security, and ensuring seamless integration for clients.
- Successfully implemented SAP IDM solutions for multiple clients, ensuring adherence to project timelines, budget, and requirements.

Key Areas

- Updating data using APIs, fetching data from database using SQL and RCA for issues in production.
- **Tools & Methodologies:** SAP IDM, ServiceNow, SQL, Eclipse Developer studio, LDAP.

Accomplishments

- Received appreciation from client for key support during hyper care, peak period, and data cleanup activities.
- Opportunity to work on-site with Clients.
- Received APEX Award as Extra Miler for my efforts in the project.
- Recognized as STAR Performer for all the good work.

Education

2020	Shri Vishnu Engineering College for Women - Bhimavaram B. Tech: Electronics and Communication
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Languages & Interests

Languages	English, Telugu, Hindi.
Interests	Music, Movies, Sports.