

Dhanalakshmi B

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Objective:

To establish myself as a successful Professional by executing my skills acquired from my academic qualifications, rich experience by personal approach to a given problem. Application of my talents and skills in the new atmosphere, with challenging outlook to gain the desired result in the field of SAP FICO.

Professional Summary:

- Total 7 years of experience out of which 5 years of SAP FICO Experience and 2 years of Experience as a **Quality Analyst**.
- Involved in 2 Implementation, 1 Rollout and 2 Production support experience in FICO.
- Excellent training skill, ability to interact with the users globally and understand the requirements to provide the timely and accurate solutions.
- Good Team Player with positive attitude in the team
- Flexible, adaptable to all environments and ready to take responsibilities.

Functional Know how on SAP Competency:

- Financial Accounting - GL Accounting, AP, AR, Asset Accounting.
- Controlling Module – Cost Element Accounting, Cost Center Accounting, Internal Orders.
- Worked in Blueprint, Design, Configuration, Testing & Post Go-Live support
- Very Good Working experience in SAP S4 HANA.
- Very Good Working experience in APP & BRS
- Very Good Working experience in Asset Accounting
- Very Good Working experience in FI-MM and FI-SD Integration mechanism.
- Very Good Working experience in New GL and Document splitting.
- Very Good Working experience in foreign currency valuation (FCR).
- Very Good Worked with Legacy System Migration workbench tool (LSMW) for importing data from legacy system to SAP R/3.
- Created many Validations and Substitution rules as per the needs of the client and involved in creating SAP queries and user exits.
- Having good working experience on Testing like Unit testing, Integration testing.
- Involved in Year-end closing support activities

Professional Qualification:

- B.COM from Bangalore University

Technical skills:

- ERP : AP R/3 & ECC6EHP7
- ERP : S/4 HANA 1809
- Packages : MS-Office, Advance excel, Tally ERP9

Project Details: #5 Support Project

Client	Randstad
Company	Yash Technologies
Production Support Project	Feb 23 to Till now

Randstad specializes in human resource services for temporary and permanent jobs, including contract staffing of professionals and senior managers. In most of these countries, Randstad works according to a unit structure, whereby each unit consists of two consultants who are responsible for service provision to clients and selecting candidates. Randstad promotes these activities under two brand names: Randstad and Tempo Team.

Roles and responsibilities

- Proactively participated in discussion of critical issues with other functional consultants for timely resolution and solving tickets with the best technique. Issues relating to Accounts Payable, Individual Check printing for some vendors, Issues related to bank statement processing.
- Issues related to Accounts Receivable.
- Configuration of any new requirements or changes for the business processes as per the requirement of the client.
- Prepared Business process procedure document
- Supported in resolving day-to-day end-user issues pertaining to FI =sub-modules include General Ledger, Accounts Payable, Accounts Receivable and Asset Accounting
- Providing the first level support on SAP FICO issues raised by end users
- Assisting the end users in posting day to day transaction into SAP
- Carried out Unit Testing and Integration Testing and keeping project documentation up to Date.
- Involved in Negative testing and regression testing before moving the TR's to PRD system for all stages.
- Responsible for Month end closing activities
- Settings of Validation and substitution rules as per business requirements.
- Keeping track of issues and preparing Weekly status report on the status of issues & New Business Requirement.
- Uploading transaction data by using BAPI method.
- Given training to the end users as per S4 Hana changes.
- Responsible for Month end closing activities.

Project Details: #4 Rollout Project

Client	COPT
Company	Yash Technologies
Rollout Project	May 23 to July 23

Cochin Port or Kochi Port is a major port on the **Arabian Sea – Laccadive Sea – Indian Ocean** sea-route in the city of **Kochi** in **Ernakulam** district in the state of **Kerala** and is one of the largest **ports** in **India**. It is also the first **transshipment** port in India. The port lies on two islands in the **Vembanadu Lake** **Willingdon Island** and **Vallarpadam**, towards the **Fort Kochi** river mouth opening onto the Laccadive Sea. The **International Container Transshipment Terminal (ICTT)**, part of the Cochin Port, is the largest container transshipment facility in India.

The port is governed by the Cochin Port Authority (CoPA), a Government of India establishment. It was established in 1928 and has completed over 90 years of active service.

Roles and responsibilities

- Responsible to review existing process from current SAP system from exiting company and try to understand new company business requirements.
- Responsible to prepare documents and work flow for new acquired company with reference from existing company.
- Working on new configuration for new company for FICO, MM, SD module as per reference company. Maintain organization standard as per requirements.
- Analysis standard reports for GL, AR, AP are used to record the transaction or the data flow in SAP FI experience over record to report method for all FI related entries.
- Support AR and AP Team to maintain records in SAP system. Setup Dunning process and other AR supporting process. Maintain Vendor master data to support AP.
- Creation of General Ledger master records. General Ledger (GL): Grouping G/L accounts into various account groups, Creation of reconciliation accounts for accounts receivables and accounts payables.
- Copying from existing company to new company codes of G/L master data, Field status groups, Fiscal year Variants, posting periods, document number ranges. Setting up of document types and posting keys for business transactions.
- FI-MM and FI-SD integration.
- Perform Functional Acceptance Testing (FAT) for the Configuration & also check UAT in the integrated environment.
- Provided Training to the End users of Client side and created the User Manuals based on client's business process.
- Carried out Unit Testing and Integration Testing and keeping project documentation up to Date.
- Providing production support in all areas of finance and helping the business users in their day-to-day process and month end process.
- Support all departments for month end and year end process in SAP System.
- Work closely with SAP Support team for any SAP note implementation requirements or any update.

Project Details: #3 Implementation Project

Client	USAA
Company	Capgemini
Implementation Project	September 21 to Jul 2022

Client: The United Services Automobile Association (USAA) is an American financial services company providing insurance and banking products exclusively to members of the military, veterans, and their families. It was founded in 1922 in **San Antonio, Texas**, by a group of 25 U.S. Army officers as a mechanism for mutual **self-insurance** when they were unable to secure auto insurance because of the perception that they, as military officers, were a high-risk group.

As a Team Member for FI/CO Module responsible for:

- Active in client interaction in order to understand their operation processes and regular meeting with clients to discuss issues.

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- Configuration of organizational structures, chart of accounts, G/L master data, Field status groups, Fiscal year Variants, posting periods, document number ranges. Setting up of document types and posting keys for business transactions.
- Creation of General Ledger master records. General Ledger (GL): Grouping G/L accounts into various account groups, Creation of reconciliation accounts for accounts receivables and accounts payables.
- Configuration of interest indicators for interest calculation on arrears and special GL transactions like down payments.
- Configuration for automatic payment program.
- In New GL configured parallel ledgers, parallel currencies and maintained additional document types and number ranges.
- Configured 'Chart of Depreciation' and Asset classes Asset Accounting
- Determine depreciation areas in asset class and Define posting rules and posting intervals for various depreciation areas and depreciation keys, calculation methods. Integration with GL through account determination, and screen layouts.
- Carried out the tax migration process from TAXINJ to TAXINN, which was the pre-requisite for the GST implementation in all the company codes.
- FI-MM and FI-SD integration.
- Perform Functional Acceptance Testing (FAT) for the Configuration & also check UAT in the integrated environment.
- Provided Training to the End users of Client side and created the User Manuals based on client's business process.
- Carried out Unit Testing and Integration Testing and keeping project documentation up to Date.
- Involved in Negative testing for all stages
- Uploading Master data by using LSMW.
- Coordinating and supporting other teams regarding issues
- Coordinating with users and giving solutions within time
- Providing support to invoice verification activities & related issues
- Providing production support in all areas of finance and helping the business users in their day-to-day process and month end process.

Project Details: #2 Support Project

Client	Chase
Company	Situs AMC
Production Support Project	February 21 to August 2021

Client: JPMorgan Chase Bank, N.A., doing business as Chase Bank or often as Chase, is an American national bank headquartered in Manhattan, New York City, that constitutes the consumer and commercial banking subsidiary of the U.S. multinational banking and financial services holding company, JPMorgan Chase.

Roles and Responsibilities:

- Proactively identifying issues and providing appropriate corrective solutions.
- Frequent interactions with the client for discussing support issues.

- Proactively had discussion with other module consultants for critical support issues.
- It involves mainly in production support as well application development as need arises. We receive the tickets and solve them based on priority.
- Configured BP roles, BP grouping and number ranges in S/4 Hana
- Handled various types of issues by receiving and acknowledging the client by giving an immediate response and gather needed information.

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- Proactively participated in discussion of critical issues with other functional consultants for timely resolution and solving tickets with the best technique.
- Adhering to time period in resolution of tickets and Solving FI-CO related issues as per Service Level Agreement (SLA)
- Issues relating to Accounts Payable, Individual Check printing for some vendors, Issues related to bank statement processing.
- Issues related to Accounts Receivable.
- Configuration of any new requirements or changes for the business processes as per the requirement of the client.
- Settings of Validation and substitution rules as per business requirements.
- Keeping track of issues and preparing Weekly status report on the status of issues & New Business Requirement.
- Uploading transaction data by using BAPI method.
- Given training to the end users as per S4 Hana changes.
- Responsible for Month end closing activities.

Project Details: #1 Implementation & Support

Client	Fannie Mae
Company	Ocwen Financial Solutions
Implementation Project	June 2018 to Feb 2021

About Client: The Federal National Mortgage Association, commonly known as Fannie Mae, is a United States government-sponsored enterprise and, since 1968, a publicly traded company.

Roles and Responsibilities:

- Active in client interaction in order to understand their operation processes and regular meeting with clients to discuss issues.
- Configuration of organizational structures, chart of accounts, G/L master data, Field status groups, Fiscal year Variants, posting periods, document number ranges. Setting up of document types and posting keys for business transactions.
- Creation of General Ledger master records. General Ledger (GL): Grouping G/L accounts into various account groups, Creation of reconciliation accounts for accounts receivables and accounts payables.
- Configuration of interest indicators for interest calculation on arrears and special GL transactions like down payments.
- In New GL configured parallel ledgers, parallel currencies and maintained additional document types and number ranges.
- Configured 'Chart of Depreciation' and Asset classes Asset Accounting
- Carried out the tax migration process from TAXINJ to TAXINN, which was the pre-requisite for the GST implementation in all the company codes.
- FI-MM and FI-SD integration.
- Perform Functional Acceptance Testing (FAT) for the Configuration & also check UAT in the

- Performed functional acceptance testing (FAT) for the configuration & also check ERM in the integrated environment.
- Provided Training to the End users of Client side and created the User Manuals
- Carried out Unit Testing and Integration Testing and keeping project documentation up to Date.
- Involved in Negative testing for all stages
- Coordinating and supporting other teams regarding issues
- Coordinating with users and giving solutions within time
- Providing support to invoice verification activities & related issues

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Client	Humana
Company	HGS
Quality Analyst	July 2016 to June 2018

About Client: Humana Inc. is a for-profit American health insurance company based in Louisville, Kentucky. In 2020, the company ranked 52 on the Fortune 500 list, which made it the highest ranked company based in Kentucky. It has been the third largest health insurance in the nation.

Roles and Responsibilities:

- Responsible for auditing the Letters sent by the company to the clients for the insurance claim.
- Answered calls and all mails received by clients and resolved their queries and complaints daily
- Proving due diligence in checking the Letters through mails and approved by the operation team and ensure the data provided is accurate.
- Ensured that all the e-mail communication activities are performed in accordance with the company policies
- Maintaining process reports such as weekly planning reports, training update reports, inventory and performance reports, error logs etc. and presenting the same to the management on a regular basis.

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AGENCY EXPIRED CANDIDATE

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