

Vipul Agarwal

agarwal_vipul@ymail.com

+91-9599312969



A BRIEF OVERVIEW

- 13.5+ years of experience in SAP BASIS and SAP Solution Manager handling SAP Implementation, Upgrade, Migration, maintenance, and support Projects.
- Hands-on Configuring SAP Solution Manager as a functional and technical consultant.
- Multi-skilled in Maintenance and implementation of SAP Basis, software landscape design, Hardware sizing, SAP Solution Manager, licensing and audit, High Availability, Disaster Recovery, etc.
- Hands-on capabilities include Installations, Upgrades, Migrations, Post Installations, Configuration, Security, Spool and Client Administration, System Copy, System Administration, Transport Management, SECATT Scripts and System Integration, Troubleshooting, and support.
- People manager able to lead and motivate the team ensuring they perform at their best through targeted development and coaching to ensure the direction and goals.
- An effective communicator with excellent relationship management skills and the ability to relate to people at any level of business and management.

Certificates

- SAP Certified Specialist - Project Manager - SAP Activate for Agile Implementation Management.

AREAS OF EXPOSURE

SAP ALM (SOLMAN, Focused Run and CALM)

- Experienced and Hands-on knowledge in Configuring Change request management, Retrofit Configuration, Solution Documentation, ITSM, Requirement Management, System Monitoring, Job Monitoring, UXMON, IT calendar, Interface and exception Monitoring, PI Monitoring, Test Suite And DVM.
- Hands-on Configuring System Monitoring on Focused Run (FRUN).
- Hands-on Configuring Health Monitoring on Cloud ALM (CALM).
- Hands-on configuring Change and Deployment in CALM.
- Hands-on configuring Transport Management for SAP SAC on SOLMAN (CCTS).
- Configured Focused Build for S/4 HANA system.
- Configured TREX ESH_COCKPIT Administration for free text search.
- Interact & co-ordination with Clients and cross-functional teams on various issues.
- Troubleshooting and Problem management: Resolving users' problems; Production support for SAP SOLMAN and BASIS Team.
- Responsible for the Service Level Agreements and the deadlines/deliverables agreed with the client.
- Experienced in leading teams, technical training, and end-user support.

SAP BASIS

- SAP ECC 6.0 EHP 8/7/6/5/4, SAP S/4 HANA 1709, SAP SOLMAN, NW 750/740/730/720, BI ABAP/JAVA, GRC, CFolder, Solution Manager 7.0/7.1/7.2, SCM APO, BoBj 4.1/4.2, SRM 7.0 EHP3, CRM 7.0 EHP3, MII, Process Orchestration, MCFU, SAP Gateway.
- Installation of Simple Finance Addon on SAP HANA ECC 6.0
- Work on SAP Screen Persona 2.0 and OSI-PI tool.

- Fiori App configuration.
- Interact & co-ordination with Clients and cross-functional teams on various issues.
- Troubleshooting and problem management: Resolve the problems faced by the users and provide production support for the SAP BASIS Team.
- Responsible for the Service Level Agreements and the deadlines/deliverables for special projects agreed with the client.
- Good experience in year-end activities, SAP enhancement pack, and support pack upgrades planning, coordinating with various teams, and executing the tasks as scheduled.
- Experienced in leading teams, technical training, and end-user support.
- Experience in managing/handling the end user's expectations, prioritizing the work, planning future workload, and delegating the work among team members.
- Team-oriented individual with a driven attitude, and strong interpersonal and communication skills effective information exchange and interaction with clients at all levels of management.

ORGANISATIONAL EXPERIENCE

	Project Name:	
Client	Terumo Medicals	
Role	SAP ALM SME	
Organization	Capgemini Technologies Pvt. Ltd.	
Duration	Sep'23-Till Now	
Environment (with skill versions)	FRUN 4.0 SPS 1	

Contribution and responsibilities

- Gather the client's requirements to configure the system monitoring in a focused run.
- A workshop was conducted with the client to prepare the Business Blueprint Doc.
- Configure the Metrics for PRD and Non-PRD systems.
- Email Configuration for Alert Notification.
- Providing Demos to the client and giving workshops on different monitoring.

	Project Name:	
Client	Atlas Copco – GEMS Project	
Role	SAP SOLMAN SME	
Organization	Capgemini	
Duration	May22-Aug'23	
Environment (with skill versions)	SAP SOLMAN 7.2SPS 12 ST-OST SPS 7	

Contribution and Responsibilities

- Gather the requirements from the client to configure the Focused Build and ChaRM.
- Conduct various workshops to show the Demo on Focused Build.
- Prepare the blueprint document as required.
- Implement the Focused Build for the Project track.
- Train and guide the team on the focused build.
- ChaRM Implementation and configuration, TMS configuration.
- Set up the Retrofit between the project track and the BAU Track.
- RFC creation, change document creation, and resolving issues related to ChaRM.
- Creating & maintaining ChaRM phase cycles in the Admin cockpit.
- SolDoc Maintenance for Test Suite.
- Handling Production deployment for release and maintenance landscape.

Client	Volvo IT	
Role	SAP SOLMAN Lead	
Organization	Capgemini	
Duration	May'22 – till now	
Environment (with skill versions)	SAP SOLMAN 7.2SP 12/15/17	Database: DB2

Contribution and responsibilities

- Change Management Configuration of SAP Analytical Cloud /BTP on Cloud ALM.
- ChaRM Implementation and configuration, TMS configuration.
- RFC creation, change document creation, and resolving issues related to ChaRM.
- Creating & maintaining ChaRM phase cycles in the Admin cockpit.
- Demo on Process Management.
- Scheduling and monitoring import jobs in Admin Cockpit.
- Supporting users with their ChaRM-related queries.
- Prepare Test case for the SP Upgrade checks.

HCL Tech

Dec'19 – Apr'22

Roles – SAP SOLMAN Lead

Project : Sasol Chemicals

- ChaRM Implementation and configuration, TMS configuration.
- RFC creation, change document creation, and resolving issues related to ChaRM.
- Creating & maintaining ChaRM phase cycles in the Admin cockpit.
- SolDoc Maintenance for Test Suite and attachment to ChaRM and ITSM.
- Scheduling and monitoring import jobs in Admin Cockpit.
- Supporting users with their ChaRM-related queries
- Handling Production deployment for release and maintenance landscape.
- Creating and maintaining RFC destinations.
- TMS configuration, importing change requests (Urgent, standard, and Normal change), troubleshooting transport-related problems.
- Configuring Metrics in System Monitoring with a defined threshold and setting up notifications.
- Configuring Tactical and operational dashboards in Focused Insights.

- Setup of IT Calendar with work modes using TechMon.
- Configuration and Setup of fiori App.
- Configuration of Process Management (Solution Documentation)
- Creation of Solution, Branches, Logical Component Group.
- Creation of Document types, Status Schema, Document type assignment
- Creation of Search connectors in ESH Cockpit.
- Creation and maintenance of Customer Attributes.
- ChaRM Configuration (SPRO).
- Worked on Custom Status Profile creation, Action definition, condition creation & maintenance.
- Configuration and enablement of DGP and CSOL.
- Unlocking objects under transports via SOLMAN (CSOL).
- Creation of Custom Partner Functions and customization of Approval procedure with Rule Policy.
- Troubleshooting the import logs and correcting the errors in ChaRM and related queries.
- BP number creation and maintenance for Users in SOLMAN.
- TMS Configuration, Logical component creation.
- Incorporate new landscapes and engage in Change Management process definition and operations.
- Setup Work Center, Configuration of Incident Management.
- Configuration of Status and sub-status for ITSM.
- Implemented Custom field creation in CRM UI and handled the status-dependent CRM UIelement control.

Accenture Solutions Pvt Ltd

Role: SAP BASIS Lead

Jan'11 – Dec'19

Client	Project Name	Environment	Role
JK Papers	SAP Implementation	S/4 1709, SAP SOLMAN, SAP PO	SAP BASIS Lead
UJVNL	SAP Implementation	SAP SOH, SAP BW on HANA, SAP BO, PO, SAP SOLMAN 7.2 SPS6	SAP BASIS Lead
IL&FS	SAP Implementation	SAP S/4 HANA(Sfin), SAP NW 740 EP, PO	SAP BASIS Lead
Indraprastha Gas Limited	SAP Implementation	ECC 6.0 EHP7, SAP CRM 7.0, TREX, PO, GRC	SAP BASIS Lead
Khanna Paper Mill	SAP Implementation	ECC 6.0 EHP7, SAP BO, NW 740	SAP BASIS Lead
Jindal Steel Power Ltd.	SAP Support Project	ECC 6.0 EHP4, SAP BI7.01/7.3, NW 702, SolMan 7.1	SAP BASIS Lead
Khanna Papers	SAP Implementation	SAP HANA ECC 6.0, SAP BODS, SAP BW	SAP BASIS Lead

NTPC-SAIL Power	SAP Implementation and support	ECC 6.0 EHP7, SRM 7, NW 740 ABAP/JAVA, SolMan 7.1, Oracle 11g	SAP BASIS Lead
Azure Power	SAP SI	ECC 6.0 EHP7, SolMan 7.1	SAP BASIS Lead
Trident Ltd	SAP SI	ECC 6.0 EHP7, BI, Solution Manager 7.1, SCM 703	SAP BASIS Lead
HPPCL	SAP Implementation	ECC 6.0 EHP4, NW 702/701, BI, BOBJ, Content Server, CFolder, Solution Manager 7.01/7.1, GRC 10.0	SAP BASIS Consultant

ACADEMIA

- B.E in Computer Science and Engineering from RGPV University, Bhopal

Personal Information

Date of Birth : 31st Jul 1988
 Sex : Male
 Nationality : Indian
 Marital Status : Married
 Permanent Address : Vaibhav Khand, Indirapuram, Ghaziabad
 Current Location : Ghaziabad(NCR)