

# Resume

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## Personal Details

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## Executive Summary

- Having 12+ years of strong technical experience in SAP R/3 as a **SAP BASIS, Security & HANA, DB2 and Oracle, BTP Admin Consultant**
- To get an opportunity to work with a dynamic organization where my **SAP BASIS & Hana DB** skills can be utilized in the best possible way to achieve the goal of the company and to keep up my skills with the cutting edge of SAP Technologies. Fast Learner, good communication and ability to quickly adapt to the technical environment coupled with very positive user interaction & team spirit.

## Key SAP Skills

- Technical support to end users on different SAP products and platforms.
- Very strong experience in Go-Live, Post Go-Live, and Production Support projects.
- Worked on End to End implementation and Migrated systems from On-premise to Azure cloud.
- Having Good Experience handling Scale out and Scale up Hana DB environment.
- Having Good Experience configure SCS,ERS, Hana DB HA and DR configuration in SUSE Cluster Environment.
- Installed Hana Cockpit and configured all the SAP Hana satellite systems to monitor.
- Worked on New systems Builds/setup including Hardware Design.
- Experience in analyzing System errors & ABAP Dumps, updates, SAP locks.
- Setup SAP Cloud connector for data transfer from SAP ECC to SAP BTP sub-account.
- Good Experience in SAP Installation, Applying Support packs, Plug-ins, Upgrade and system refresh (both Backup/Restore and homogeneous system copy)
- Applying Support packages in all the ABAP & JAVA Systems using SUM..
- Transport Management system for Three system Landscape (DEV,QA,PRD)
- Client Administration: - Creation of new client (SCC4), Local client copy (SCCL), Remote client copy (SCC9), Client Export & Import (SCC8, SCC7), Client Deletion (SCC5).
- Having Experience in DMO migration Solman system from oracle to Hana DB system.
- Deep Knowledge in SAP HANA Administration Activities.
- Hands on Experience in SAP HANA DB Installation, Configuration and Troubleshooting.

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## **Certification & Trainings attended**

- Successfully completed Entry Level training Program for SAP BASIS/Security (a part of the corporate training) in IBM India Pvt Ltd. In the month of April 2007.
- Successfully completed SAP BASIS & Hana Admin Internal TCS certification.
- Successfully completed GRC 10.0 training Program in SAP India.
- SAP Hana Administration Certified Consultant (HANA 2.0)
- Successfully completed Azure Admin Certifications (**AZ-900, AZ-104 and AZ-120**)
- Successfully Completed the SAP External Certification **C\_HCADM\_05 - SAP HANA Cloud Provisioning and Administration**

## **Education**

- Bachelor of Engineering (Computer Science) in Krishnasamy College of Engineering & Technology from Anna University Chennai, in May 2006.
- TamilNadu State Board Higher Secondary Examination (HSC) in St.Joseph's Higher Secondary School,Cuddalore,in March 2002.
- TamilNadu State Board Examination (SLC) in St.Joseph's Higher Secondary School,Cuddalore,in March 2000.

## **Professional Experience**

Organization	Industry	From	To
Tata Consultancy Services (TCS)	IT	July'14	Till Date
Cognizant (CTS)	IT	Jan'10	June '14

## **SAP Project Experience:**

**Project Name:** ABB Ltd (Asea Brown Boveri)

**Project Description:** Client had engaged TCS for supporting S/4 Hana ,BW and Solman

**Duration:** June 2022– Till Now

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**About Client:** ABB was formed in 1988 when Sweden's Allmänna Svenska Elektriska Aktiebolaget (ASEA) and Switzerland's Brown, Boveri & Cie merged to create Asea Brown Boveri, later simplified to the initials ABB. Both companies were established in the late 1800s and grew into major electrical equipment manufacturers, a business in which ABB remains active. Its traditional core activities include power generation, transmission and distribution; industrial automation, and robotics.

### Project Responsibilities:

- S/4 Hana 2021 Support Pack update from 01 to 05.
- S/4 Hana upgrade from 1909 to 2022.
- Analysis and Implement EWA recommendation and Monthly SAP vulnerability report.
- Troubleshoot High Memory, High CPU utilization issues, Hanging Thread issues and generating Full System and Run Time dump in Hana DB.
- Implement Technical Parameter Optimization (TPO) Recommendation in Hana DB
- SAP Cloud Connector Installation and add BTP Sub Account in SAP Cloud Connector.
- Configured Hana System Replication Primary and DR Hana DB.
- Hana DB Failover and Failback DR activities.
- SAP Cloud Connector upgrade, SAP JVM Update and certificate update.
- Configured Hana workload management to control Hana CPU and Memory utilization.
- Hana DB SPS update from 05 to 07 and Revision update.
- Hana DB XSA Port based, Hostname based routing mode installation.
- Host Agent update and Kernel Upgrade.
- Hana Host failover, Table partitioning, Table redistribution, Alert Configuration, Configure alert threshold, Configure email notification.
- SPAM, SAINT, STPI & STAPI update in SAP ABAP systems.
- System Refresh activity from Production system to pre-prod system in Hana DB Environment.
- Configured SAP HANA Backup and Recovery through Commvault backup tool.
- Performed Near Zero Downtime (NZDT) activity during OS patching activity in Production systems.

### Project Name: Woolworths (WOW)

**Project Description:** Client had engaged TCS for supporting ECC, BPC, BI, PO, EP, UDF and Solman systems

**Duration:** April 2016 – June 2022

**About Client:** Woolworths is a supermarket/grocery store chain in Australia, owned by Woolworths Limited. Along with Coles, Woolworths form a near duopoly of Australian supermarkets, together accounting for about 80% of the Australian market, however the Australian expansion of discount supermarket chain Aldi has challenged this duopoly in recent years. Woolworths mostly specializes in selling food (vegetables, fruit,

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meat, packaged foods, etc.), but they also sell magazines, DVDs and stationery items among other things .Woolworths currently operates 980 stores across Australia, as well as a further 16 convenience stores carrying the same logo, without the Woolworths name.

### Project Responsibilities:

- Worked on Azure Cloud Migration project (Onprem to Azure - ECC,PO,Lama,Solman,CAR,Sidecar)
- Installed SAP Netweaver Application Server 7.5 for LaMa3.0 (SAP Landscape Virtualization Management)
- Configured all the Production systems in LaMa 3.0 for Auto Stop and Start SAP application Instance.
- Worked on Hana Tenant Move as a part of HANA cloud migration.
- Performed Web Dispatcher upgrade and recent kernel upgrade from 7.20 to 7.45.
- Implemented SAP Note Assistant SNOTE.
- Implemented SAP Digital Note across the landscape.
- Performed Kernel/hostagent upgrade in all types of environments.
- Performed SOLMAN 7.2 SPS update from SP06 –SP08.
- Applying Support packages in ABAP/Java systems.
- Adding and resizing the data files of table spaces using BRTOOLS.
- Performed the complete STMS Reconfiguration with issues and resolved it.
- Performed Diagnostics Agent (DAA) installation & uninstallation.
- Managed SAP HANA License, Managing SAP HANA users and monitoring system.
- Monitor overall system/services status, Monitor system alerts and resolve and Monitor resource utilization.
- Routine Operation tasks-Start/stop system, Restart database services, Parameter configuration, Manual Delta Merge, Avoid Log full situation.

### Project Name: Marks-and-Spencer (M&S)

**Project Description:** Client had engaged Cognizant for Supporting ECC, BI, PI, EP systems for its different divisions.

**Duration:** June 2014 – April 2016

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**About Client:** Marks & Spencer (M&S) is a major British retailer, with over 895 stores in more than 40 territories around the world, over 600 domestic and 295 international. The company, with its head office in the Waterside House in the City of Westminster, London, England, is the largest clothing retailer in the United Kingdom, as well as being an up market food retailer, and as of 2008, the 43rd largest retailer in the world.

### Project Responsibilities:

- Administered and supported the SAP Production, Quality and development systems(R/3, XI, BI and EP) in DB2 & AIX environment
- Daily administration of R/3 systems in the landscape for system logs, verification ABAP Short Dumps, database growth, process overview, updates, lock entries.
- Maintained OSS connections, OSS accounts, SSCR keys, and apply OSS notes for problem resolutions/bug fixes
- Background jobs scheduling and monitoring, monitoring routine system checks for any system errors, update errors etc
- Define operation modes and distributed workload among available application servers
- Performing workload analysis of SAP servers and work processes
- E-mail configuration in sap system using SCOT
- Participated in 24x7 SAP Basis on call rotation support
- Performed Client Administration like local client copy, remote client copy, client transport
- Apply the support pack for ABAP stack using SAPM and JAVA stack using JSPM/SDM
- DB2 Database admin tasks Startup/Shutdown of Instance, Backup (Online, offline), Restoration of DB2 database and Database tuning (update DB2 parameters)