



Nikitha Rao

SAP FICO Consultant

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OBJECTIVE

SAP FICO consultant handling SAP FICO module for a pharmaceutical client specialized in resolving the incidents and carry out the change requests reported by business users, Southern water client specialised in handling the enhancement and integration changes. Proficient in HANA support incident handling and understanding the client business requirements. Adept at managing team to deliver final solutions to customers. Successful translating between business and technical language. Skilled in SAP-related user support, troubleshooting and resolutions.

SKILLS:

- SAP FINANCE (accounts payable, accounts receivable, General ledger, Bank accounting)
- Basic Knowledge in CONTROLLING, WBS, IO and Asset accounting concepts
- Worked on various House bank, Bank account, ranking order, Payment Methods setup at company code level and understanding of country level configuration
- Handled multiple DME configurations as a part of monthly change requests and trading partners creations.
- Worked on various exchange rate table updates and configurations in OBA1. Also handled change request in Default account assignment configuration OKB9
- Extended support for clients through high tickets in Automatic payment run and Manual clearing areas to avoid payment delays and penalties.
- Configured withholding tax codes at invoice and payment levels. Created tax codes as per business requirements using FTXP.
- Configured Substitution and Validation
- Moved a Month end enhancement where the periods would automatically get opened for special user before a day when month end starts.
- Supporting for code debugging and analyzing the issue through incidents and works for Bug Fix in code if required
- Knowledge on Ledger postings and reconciliation.
- Good Knowledge in SAP FI Integration with MM and other modules
- SAP FI
- MS WORD
- MS POWERPOINT
- General Ledger



EXPERIENCE:

Project-1 **SAP FI COUNSULTANT**

IBM, Bengaluru (2022 – till now)

Part of Enhancement Project

- Gathering the Client requirement and Analysis in SAP system.
- Documenting Functional Script as per requirement.
- Certified SAP FICO Functional Consultant
- Meeting and Discussion with the Business team to provide the Functional solution.
- Preparing the FS document for the approved solution and processing the approval meeting.
- Preparing the Field mapping table between the different system and the middleware system.
- Defining the Custom table, error log and configuration tables.
- Meeting and analysis call with the development team to handle this solution in the development SAP system.
- Closing the comments review raised by the business and handling the situations.
- Preparing the FUT document based on the development work progress.
- Preparing the Test script for the testing the different scenario.

Project-2 **SAP FI COUNSULTANT**

IBM, Bengaluru (2021-2022)

Part of Upgradation project

- Upgrading from SAP ERP to SAP HANA.
- Roles and Responsibilities.
- Worked on SAP ENABLE NOW TOOL.
- Preparing Functional training materials and online courses.
- Interactive, hands-on product and feature demonstrations.
- Helps users easily record, edit, and convert records into different outputs, including E-Learning modules, word document guides.
- Practice test modes and test scripts.
- Installation manuals and other documentation content

Project-3 **SAP Development Senior Analyst**

Accenture, Bengaluru (2020-2021)

Part of Migration project

- Configured House banks, Bank accounts, GL structure, posting rules for automatic assignment and Automatic Payment Program (APP) configuration
- Handled Tickets and Problem-Solving issues relating to FI in co-ordination with the Users, Development, and Production teams.
- Worked on the creation of Company code from the scratch.
- Defined Fiscal year variant, posting periods, tolerance groups, document types and number ranges.
- Configured Tax, WHT, Payment Terms.
- Basic understanding of Cost Centre, profit centre.



- Hands on experience with Cutover activities.
- Worked on FI-MM integration.
- Hands on experience with usage of LSMW.
- Developed detailed functional specifications that can be utilized by ABAP developers to perform programming and testing.
- Working with cross functional team to resolve the issues.
- Providing Resolution to the tickets/ Incidents raised by the End Users on day-to-day basis.
- Functional testing and maintaining of test documents in the tool.
- Work on enhancement, normal changes and incident resolution.

Project-4 Application Development Analyst

Accenture, Remote (2018-2020)

Part of Support Project

- Working as an SAP FICO Consultant at Accenture with total experience of 2 years.
- Being a part of Production support team for a client, responsible for Incident, Problem management issues monitoring and resolving them for uninterrupted business.
- Active resource in Continuous improvement (CI) team and identified the repetitive issues/bugs and got them rectified, hence User and Job Tickets were reduced.
- Monitored multiple interfaces on Job failures and collaborate with their support team for rectifying the failures.
- Experience of handling international business users and helping them with understanding of root cause and resolution of the issues.
- Committed to resolve user tickets with no SLA miss for which positive feedback from the clients were received.
- Worked on the different maintenance service request, change request and specialized in analysing the automatic system issues raised by background job run.
- Organized multiple Knowledge Transfer meeting for new joiners on Standard SAP and Client customization.
- Manage RFC process for change requests & bug fixes in the system, also documented customer requirements, test cases and results in testing tool.
- Arrange KT calls for juniors and helping new joiner with the tools and team SOP knowledge.
- Automated Job-related incidents handling through Autosys Workload Management tool
- Good working knowledge on Cost centre Accounting, Cost element Accounting
- Conducted research and analysis to determine current and future SAP trends

ACADEMIC CREDENTIALS

2014 - 2018 (Graduation) , 68.67%

Proudhadevaraya Institute of Technology, Hosapete.

2013 – 2014 (Higher Secondary), 64%

Karnataka Dept of Pre-University Education, Hosapete.



2012 (Secondary), 83.84%

Karnataka Dept of Pre-University Education, Hosapete.

ACCOMPLISHMENT

- In the financial year 2020 Achieved a best DELIVERY CHAMPION at the client level.
- Received Star of the Month Award With in the team
- Received recognition from Client Lead and offshore Manager for the CI works done in the team which improved the team Deliverables.
- As a POC in the team, I have received recognition from Functional leads.

PERSONAL INFORMATION

- Date of birth : 31 Aug 1996
- Marital Status : Married
- Languages Known : English, Kannada, Hindi, Telugu.
- Address : Flat 003 Block A Ground Floor, RR Nagar Lakvin Elite.

HOBBIES AND INTEREST

- Dance
- Mandal Art
- Writing.