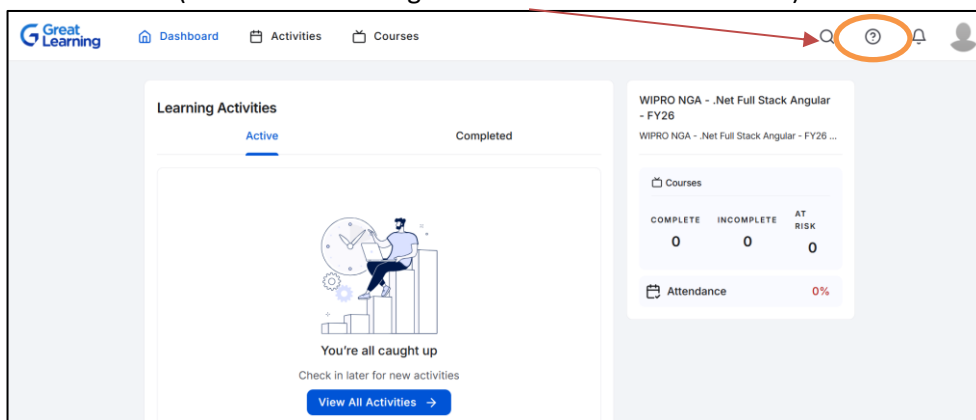


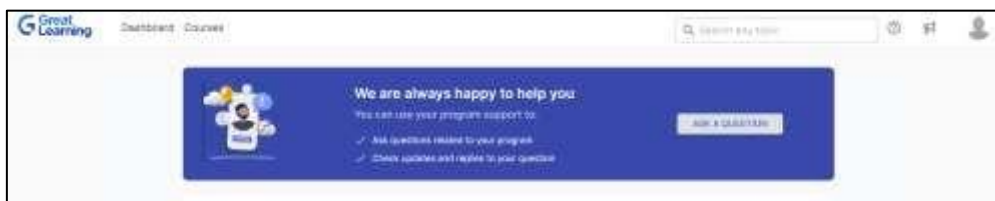
Program Support

At Great Learning, we always strive to give learners the best learning experience. As a learner you may have a query, a question, or a concern, you may raise the same to us by the program support feature present on the Olympus. Below are the basic instructions as to using this feature to raise a request to program support:

- Login on Olympus using your credentials
- On the student dashboard page, you can find the support feature on the top right-hand side (refer to below image – encircled with a red marker).



On the next screen you will find the link to raise a request to program office (refer below)



You will get a prompt below to fill the required details such as categories of the concern like assessments, video content, projects etc., mention the problem that you are facing and submit it. Your request will get acknowledged with an automated email as it gets raised to the program office and will get resolved within 24 to 48 hours.