# Sreeram Melpadi

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## Education

State University of New York At Buffalo, Buffalo, NY, USA

M.S. in Computer Science (AI/ML Specialization)

The National Institute of Engineering, Mysuru, KA, India

*GPA*: 4.0 / 4.0 Aug 2017 - June 2021

GPA: 8.73 / 10

Aug 2024 - Dec 2025

B.E. in Electronics and Communication Engineering

# Work Experience

Sandvine, Bangalore Feb 2021 - July 2024

Senior Software Engineer (R&D)

Dec 2023 - July 2024

- Worked **on-site** in Australia for 40 days as the team's **SME**, leading a production deployment at **NBN Co**, Australia's largest network provider, ensuring better network QoE for **hundreds of thousands of subscribers** and retained a \$1M deal.
- Led the design, architecture, and development of a full-stack Web app with Django (Backend), ReactJS (Frontend), and Vertica
   (DB) to visualize subscriber and network locations' QoE, providing real-time insights for improved network performance.

#### Software Development Engineer (R&D)

Jul 2021 - Nov 2023

- Performed bulk data analysis on millions of subscribers' network packet meta-data like bandwidth, round-trip time, and packet loss to understand, analyze, and find potential areas of QoE improvement. (Python, Pandas, Numpy)
- Enhanced the disaster recovery by implementing Active-Active High Availability and Active-Passive Geo Redundancy by containerizing and clustering servers while load-balancing across the data centers with an RTO of 4 minutes. (Docker, Consul)
- Designed and developed efficient asynchronous RESTful APIs for microservices-based containers, enabling horizontal scaling of processing nodes thereby increasing request handling rate by 64%. (Python, Linux)
- Optimized throughput performance of Congestion Management product by **850%** using efficient algorithms and design and reducing redundancy over the product pipeline after profiling and analyzing expensive method calls using **cProfile** and **py-spy**.

Software Engineer Intern Feb 2021 - June 2021

- Optimized configuration management by migrating from a YAML-based program to ConfD (CLI) and NETCONF, accelerating
  configuration speed by 300% and enhancing functionality with dynamic validations and structured data models.
- Incorporated efficient SQL transformative queries to boost the performance of the Database operations by 40%. (Vertica, SQL)

# **Projects**

# TheraPT: Empathetic Dialogue Generation using Transformer-based Conversational Agent With Reasoning

Apr, 2025

Developed a mental health-focused **conversational agent** by fine-tuning **GPT-2** on counseling datasets along with **BART**-based context compression to summarize prior user interactions and enable long-range coherence. Integrated **chain-of-thought** prompting to induce reasoning. Achieved strong semantic alignment with human responses (**BERTScore F1: 0.8948**).

## MazeNav: Maze Exploration with Sparse Rewards using N-Step Double Q-Learning

Dec, 2024

Trained a **reinforcement learning** agent using **N-Step Double Q-Learning** in **PyTorch** to navigate a custom maze environment with sparse rewards, achieving 86% success rate after 1,000 episodes. Implemented environment from scratch (by inheriting OpenAI Gym Environment) and visualized learning progression through animated path traces and Q-value heatmaps.

#### Face Mask Detection, Recognition, and Attendance System

Mav. 2021

 Developed a face mask detection and (face) recognition system using live-feed from Raspberry Pi, marking attendance with mask status in a remote database. Trained a CNN model on GPU with 89% accuracy using TensorFlow/Keras, scraped images with Beautiful Soup, and OpenCV for human detection. Deployed the system on Cloud using AWS EC2, RDS (MySQL) and Flask.

# Skills

Languages: Python, C/C++, SQL, Bash, JavaScript, R

**Frameworks:** PyTorch, Tensorflow, Keras, ReactJS, Django, Flask **Cloud & Infrastructure:** AWS, EC2, RDS, Docker, Kubernetes

Database: MySQL, MongoDB, Vertica

Data Science & Analytics: Pandas, Numpy, Matplotlib, Kaggle, Hugging Face

Technologies & Tools: Linux, Git, CI/CD, Consul, CUDA, Excel, MicroStrategy, Kaggle, Apache Spark, OpenSSL

Soft Skills & Methodologies: Quick Learning, Problem-Solving, Leadership, Critical Thinking, Adaptability, Agile (Scrum)