
UI Bug report-- My Store

Field	Description
Issue ID	1
title	Incorrect Items Returned in Search Results for “Dress”
summary	<p>When performing a search with the keyword “dress” in the search bar, the results page includes two unrelated items:</p> <ol style="list-style-type: none">1. Blouse2. Faded Short Sleeve T-Shirt <p>These items do not match the search intent, which is expected to return only dresses.</p>
preconditions	<p>User is in the Home page of my store: http://automationpractice.multiformis.com/index.php</p>
Steps to reproduce	<ol style="list-style-type: none">1- Navigate to the homepage of My Store.2- Type the keyword "dress" in the search bar.3- Press Enter or click the Search icon.
Expected result	Only dresses should appear in the search results when the keyword " dress " is used.
Actual result	<p>The following non-dress items appear in the search results:</p> <ul style="list-style-type: none">• Blouse• Faded Short Sleeve T-Shirt
priority	Medium
Severity	Medium
environment	<p>The my store website : http://automationpractice.multiformis.com/index.php</p>
Attachment	Those items where returned in the search result page:

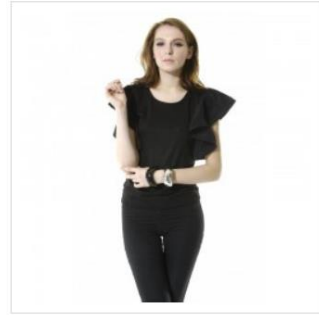


Faded Short Sleeves T-shirt

\$16.51



Out of stock

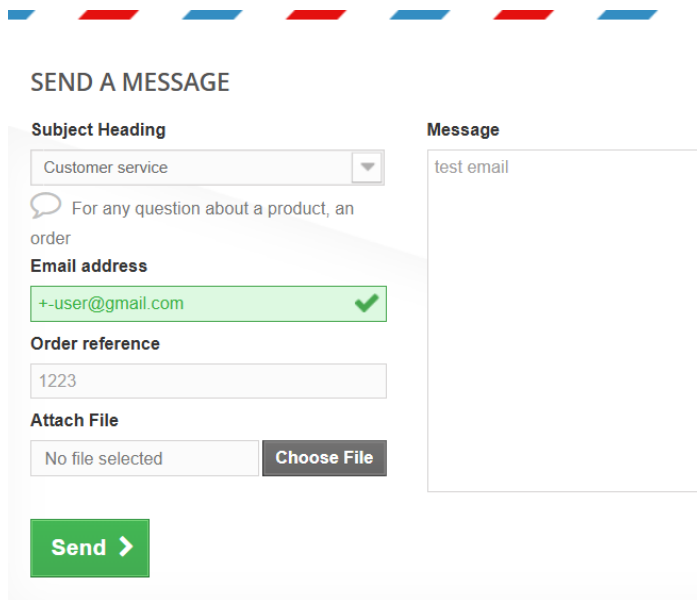


Blouse

\$27.00




Out of stock

Field	Description
Issue ID	2
title	Contact Us Form Accepts Invalid Email Address Format Backend and Front-End Validation Issue
summary	The Contact Us form accepts the email address +user@gmail.com , which is not a valid email format. The form submission is processed successfully
preconditions	User is in the Contact us page of my store: http://automationpractice.multiformis.com/index.php?controller=contact
Steps to reproduce	<ol style="list-style-type: none"> 1- Navigate to the Contact Us page. 2- Enter +user@gmail.com in the Email field. 3- Fill in the remaining fields with valid data. 4- Click Send to submit the form.
Expected result	The system should display an " Invalid email address " error message and prevent form submission.
Actual result	The form accepts email formats as : +user@gmail.com , 11@gmail.com , user..name@example.com and user@example.c and processes the submission successfully.
priority	High
Severity	High
environment	The Contact us form page: http://automationpractice.multiformis.com/index.php?controller=contact
Attachment	 <p>The screenshot shows a web form titled "SEND A MESSAGE". It has several input fields: "Subject Heading" (set to "Customer service"), "Message" (containing "test email"), "Email address" (containing "+-user@gmail.com" with a green checkmark indicating it's valid), "Order reference" (containing "1223"), and "Attach File" (showing "No file selected" and a "Choose File" button). A green "Send" button is at the bottom left.</p>

Output after submission:

CUSTOMER SERVICE - CONTACT US

 Your message has been successfully sent to our team.

[← Home](#)

Field	Description
Issue ID	3
title	Invalid Email Address Accepted in Contact Us Form Front-End Validation Issue
summary	The Contact Us form incorrectly verifies certain invalid email formats on the front end. Although the green checkmark indicates that the email is valid, clicking the Send button results in an "Invalid email address" error.
preconditions	User is in the Contact us page of my store: http://automationpractice.multiformis.com/index.php?controller=contact
Steps to reproduce	<ol style="list-style-type: none"> 1- Navigate to the Contact Us page. 2- Enter one of the following invalid emails into the Email address field: <ul style="list-style-type: none"> • user.name@example..com • +user@gmail.com 3- Ensure the form displays a green checkmark, indicating the email is valid. 4- Fill in other required fields with valid data. 5- Click the Send button to submit the form.
Expected result	<ol style="list-style-type: none"> 1- Invalid emails such as user.name@example..com and +user@gmail.com should not pass front-end validation. 2- The green checkmark should not appear for these inputs.
Actual result	<ol style="list-style-type: none"> 1- The front-end validation shows a green checkmark, indicating the email is valid. 2- After clicking Send, the form returns an "Invalid email address" error.
priority	Medium
Severity	High
environment	The Contact us form page: http://automationpractice.multiformis.com/index.php?controller=contact
Attachment	

SEND A MESSAGE

Subject Heading

Customer service



For any question about a product, an order

Email address

user.name@example.com



Order reference

0000

Attach File

No file selected

Choose File

Send >

Message

ojo

order

Email address

+user@gmail...com



Order reference