
Search and Contact Us Form - Test Cases

➤ Home Page - Search Test cases:

TC001 - User enters "dress" in the search bar in the homepage

- Type: Functional
- Priority: Medium
- Preconditions:
Navigate to:
<http://automationpractice.multiformis.com/index.php>

Steps:

1. Step description:
Enter "dress" in the search bar at the top of the homepage and press Enter.

Expected Result:

1. The user is redirected to the "dress" products on the site.
2. All the items listed should be dress items.

TC002 - User searches for a product with an invalid keyword

- Type: Functional
- Priority: High

- Preconditions:

Navigate to:

<http://automationpractice.multiformis.com/index.php>

Steps:

1. Step description:

Enter "xyz123" in the search bar and press Enter.

Expected Result:

A message is displayed saying, "No results were found for your search 'xyz123'."

TC003 - User leaves the search bar empty and presses enter

- Type: Functional

- Priority: High

- Preconditions:

Navigate to:

<http://automationpractice.multiformis.com/index.php>

Steps:

1. Step description:

Leave the search bar empty and press Enter.

Expected Result:

A message should prompt the user to enter a search term: "Please enter a search keyword."

➤ Contact Us Test cases:

TC001 - User submits the form successfully with all required fields filled

- **Type:** Functional
 - **Priority:** High
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Preconditions:

Navigate to the **Contact Us** page:

<http://automationpractice.multiformis.com/index.php?controller=contact>

Steps and Expected Results:

1. **Step description:**

Select **Customer Service** from the **Subject Heading** dropdown.

- **Expected Result:**

A text saying "**For any question about a product, an order**" appears.

2. **Step description:**

Enter "**Sarahfarghaly@gmail.com**" in the email field.

- **Expected Result:**

1. The email field is highlighted in **green**.

2. A **green checkmark icon** appears to confirm that the entered email is valid.

3. **Step description:**

Enter "**demo_2**" in the **Order Reference** field.

- **Expected Result:**

The order reference is entered successfully without any **validation errors**.

4. **Step description:**

Upload "**file.png**" in the **Attach File** field.

- **Expected Result:**

The file uploads successfully with no errors.

5. **Step description:**

Enter "**This is a test message for submission.**" in the **Message** field.

- **Expected Result:**

The message is entered seamlessly.

6. **Step description:**

Click the **Send** button to submit the form.

- **Expected Result:**

A success alert is displayed: "**Your message has been successfully sent to our team.**"

TC002 - User cannot submit the form with an invalid email address

- **Type:** Functional
 - **Priority:** High
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Preconditions:

Navigate to the **Contact Us** page:

<http://automationpractice.multiformis.com/index.php?controller=contact>

Steps and Expected Results:

1. **Step description:**

Select **Customer Service** from the **Subject Heading** dropdown.

- **Expected Result:**

A text saying "**For any question about a product, an order**" appears.

2. **Step description:**

Enter "+-user@gmail.com" in the **Email field** (invalid email format).

- **Expected Result:**

1. The email field is highlighted in **red**.
2. A **red wrong mark icon** appears to confirm that the entered email is invalid.

3. **Step description:**

Enter "demo_2" in the **Order Reference** field.

- **Expected Result:**

The order reference is entered successfully without any **validation errors**.

4. **Step description:**

Upload "file.png" in the **Attach File** field.

- **Expected Result:**

The file uploads successfully with no errors.

5. **Step description:**

Enter "This is a test message for invalid email address." in the **Message field**.

- **Expected Result:**

The message is entered seamlessly.

6. **Step description:**

Click the **Send** button to submit the form.

- **Expected Result:**

An **error message** is displayed: "**Invalid email address.**"

TC003 - User cannot submit the form with an empty message field

- **Type:** Functional
 - **Priority:** High
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Preconditions:

Navigate to the **Contact Us** page:

<http://automationpractice.multiformis.com/index.php?controller=contact>

Steps and Expected Results:

1. **Step description:**

Select **Customer Service** from the **Subject Heading** dropdown.

- **Expected Result:**

A text saying "**For any question about a product, an order**" appears.

2. **Step description:**

Enter "**sarah@example.com**" in the **Email field**.

- **Expected Result:**

1. The email field is highlighted in **green**.

2. A **green checkmark icon** appears to confirm that the entered email is valid.

3. **Step description:**

Enter "**demo_2**" in the **Order Reference** field.

- **Expected Result:**

The order reference is entered successfully without any **validation errors**.

4. **Step description:**

Upload "**file.png**" in the **Attach File** field.

- **Expected Result:**
The file uploads successfully with no errors.
- 5. **Step description:**
Leave the Message field empty.
 - **Expected Result:**
The message field remains empty.
- 6. **Step description:**
Click the **Send** button.
 - **Expected Result:**
An error message is displayed: "**The message cannot be blank.**"

TC004 - User cannot submit the form when uploading unsupported file type

- **Type:** Functional
- **Priority:** High

Preconditions:

Navigate to the **Contact Us** page:

<http://automationpractice.multiformis.com/index.php?controller=contact>

Steps and Expected Results:

1. **Step description:**
Select **Customer Service** from the **Subject Heading** dropdown.

- **Expected Result:**
A text saying "**For any question about a product, an order**" appears.
 - 2. **Step description:**
Enter "**Sarahfarghaly@gmail.com**" in the **Email field**.
 - **Expected Result:**
 1. The email field is highlighted in **green**.
 2. A **green checkmark icon** appears to confirm that the entered email is valid.
 - 3. **Step description:**
Enter "**demo_2**" in the **Order Reference** field.
 - **Expected Result:**
The order reference is entered successfully without any **validation errors**.
 - 4. **Step description:**
Upload an **Excel file** (unsupported type) in the **Attach File** field.
 - **Expected Result:**
File is **uploaded**, but it should trigger a validation error upon submission.
 - 5. **Step description:**
Enter "**Testing file upload validation.**" in the **Message** field.
 - **Expected Result:**
The message is entered without issues.
 - 6. **Step description:**
Click the **Send** button to submit the form.
 - **Expected Result:**
An **error message** is displayed: "**Bad file extension.**"
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TC005 - User cannot submit the form without selecting a subject heading

- **Type:** Functional
 - **Priority:** High
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Preconditions:

Navigate to the **Contact Us** page:

<http://automationpractice.multiformis.com/index.php?controller=contact>

Steps and Expected Results:

1. **Step description:**

Leave the **Subject Heading** dropdown unselected.

- **Expected Result:**

The **Subject Heading** dropdown remains unselected.

2. **Step description:**

Enter "**sarah@gmail.com**" in the **Email field**.

- **Expected Result:**

1. The email field is highlighted in **green**.

2. A **green checkmark icon** should appear to confirm the email is valid.

3. **Step description:**

Enter "**demo_2**" in the **Order Reference** field.

- **Expected Result:**

The text "**demo_2**" is entered seamlessly without any errors.

4. **Step description:**

Upload a valid **file.png** in the **Attach File** field.

- **Expected Result:**
The file uploads successfully without any issues.
- 5. **Step description:**
Enter "**This is a test for subject heading**" in the **Message field**.
 - **Expected Result:**
The message is entered seamlessly.
- 6. **Step description:**
Click the **Send** button to submit the form.
 - **Expected Result:**
An **error message** is displayed:
"**There is 1 error: Please select a subject from the list provided.**"

TC006 - User cannot submit the form when the email field is left empty

- **Type:** Functional
- **Priority:** High

Preconditions:

Navigate to the **Contact Us** page:

<http://automationpractice.multiformis.com/index.php?controller=contact>

Steps and Expected Results:

1. **Step description:**
Select **Customer Service** from the **Subject Heading** dropdown.

- **Expected Result:**
A text saying "**For any question about a product, an order**" appears.

2. **Step description:**

Leave the **Email field** empty.

- **Expected Result:**
The **Email field** remains empty.

3. **Step description:**

Enter "**123456**" in the **Order Reference** field.

- **Expected Result:**
The **Order Reference** is entered successfully without any **validation errors**.

4. **Step description:**

Upload "**file.png**" in the **Attach File** field.

- **Expected Result:**
The file uploads successfully with no errors.

5. **Step description:**

Enter "**Testing Empty Email Scenario**" in the **Message field**.

- **Expected Result:**
The message is entered seamlessly.

6. **Step description:**

Click the **Send** button to submit the form.

- **Expected Result:**
An **error message** appears: "**There is 1 error: Invalid email address.**"

TC007 - User leaves the "Attach File" field empty and submits the form

- **Type:** Functional
 - **Priority:** Low (since the field is optional)
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Preconditions:

Navigate to the **Contact Us** page:

<http://automationpractice.multiformis.com/index.php?controller=contact>

Steps and Expected Results:

1. **Step description:**

Select **Customer Service** from the **Subject Heading** dropdown.

- **Expected Result:**

A text saying "**For any question about a product, an order**" appears.

2. **Step description:**

Enter "**sarah@gmail.com**" in the **Email** field.

- **Expected Result:**

- 1. The email field is highlighted in **green**.

- 2. A **green checkmark icon** appears to confirm the email is valid.

3. **Step description:**

Enter "**demo_2**" in the **Order Reference** field.

- **Expected Result:**

The **Order Reference** is entered seamlessly without validation errors.

4. **Step description:**

Leave the **Attach File** field empty.

- **Expected Result:**

The form remains valid since the **Attach File** field is optional.

5. **Step description:**

Enter "**Testing optional file attachment field.**" in the **Message field**.

- **Expected Result:**

The message is entered seamlessly.

6. **Step description:**

Click the **Send** button to submit the form.

- **Expected Result:**

A **success alert** appears: "**Your message has been successfully sent to our team.**"

TC008 - User leaves the "Order Reference" field empty

- **Type:** Functional
 - **Priority:** Low (since the field is optional)
 - **Assigned To:** None
 - **Estimate:** None
 - **References:** None
 - **Automation Type:** None
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Preconditions:

Navigate to the **Contact Us** page:

<http://automationpractice.multiformis.com/index.php?controller=contact>

Steps and Expected Results:

1. **Step description:**

Select **Customer Service** from the **Subject Heading** dropdown.

- **Expected Result:**
A text saying "**For any question about a product, an order**" appears.

2. **Step description:**

Enter "**sarah@gmail.com**" in the **Email field**.

- **Expected Result:**
 1. The email field is highlighted in **green**.
 2. A **green checkmark icon** appears to confirm the email is valid.

3. **Step description:**

Leave the **Order Reference** field empty.

- **Expected Result:**
The form remains valid since the **Order Reference field is optional**.

4. **Step description:**

Upload a valid **file.png** in the **Attach File** field.

- **Expected Result:**
The file uploads successfully with no errors.

5. **Step description:**

Enter "**Testing optional order reference field.**" in the **Message field**.

- **Expected Result:**
The message is entered seamlessly.

6. **Step description:**

Click the **Send** button to submit the form.

- **Expected Result:**
A **success alert** appears: "**Your message has been successfully sent to our team.**"