# Sign in

#### Tactical solution email

# Dear Sarah Smith,

Thank you for starting your Personal Independence Payment (PIP) claim.

We need to find out more information about your daily living and mobility needs to help us make our decision.

#### What you need to do

Fill in the How your disability affects you form: [LINK TO DOCUMENT 1: INTERACTIVE PIP2 PDF FORM]

Please open and save your form onto a computer, tablet or phone straightaway as this link will only work for 7 days.

Textphone: 0800 121 4493 if you have speech or hearing difficulties and ask us to resend them to you.

If the link has expired or you lose your documents, please call 0800 121 4433 or

You can fill in the form on a computer, tablet or phone. You do not need to print it out. The form works best on a computer or tablet. More information about completing the form can be found in:

the How your disability affects you booklet [LINK TO DOCUMENT 2: INFORMATION BOOKLET]
 PIP additional information [LINK TO DOCUMENT 3: ADDITIONAL

a flyer that explains the types of supporting information you should send [LINK TO DOCUMENT 4: FLYER]
 Gather any supporting information that shows how your condition or disability

Upload your completed form and any supporting information to [URL of service] by [93 days from today's date] or sooner if you can.

If you do not unload the form back by this date we may end your PIP claim. If you

# Strategic solution email

Thank you for starting your Personal Independence Payment (PIP) claim.

We need to find out more information about your daily living and mobility needs to

#### What you need to do

[content about saving this email].

help us make our decision.

Tell DWP how your disability affects you and upload any supporting documentary information using our online service.

Go to [URL of service]

### When you need to do it by Answer all the questions, upload any supporting documentary evidence and submit

them to DWP using the online service by xx Month 2020.

If you do not do it by this date we may end your PIP claim. If you currently get

# Disability Living Allowance this will stop. Get help

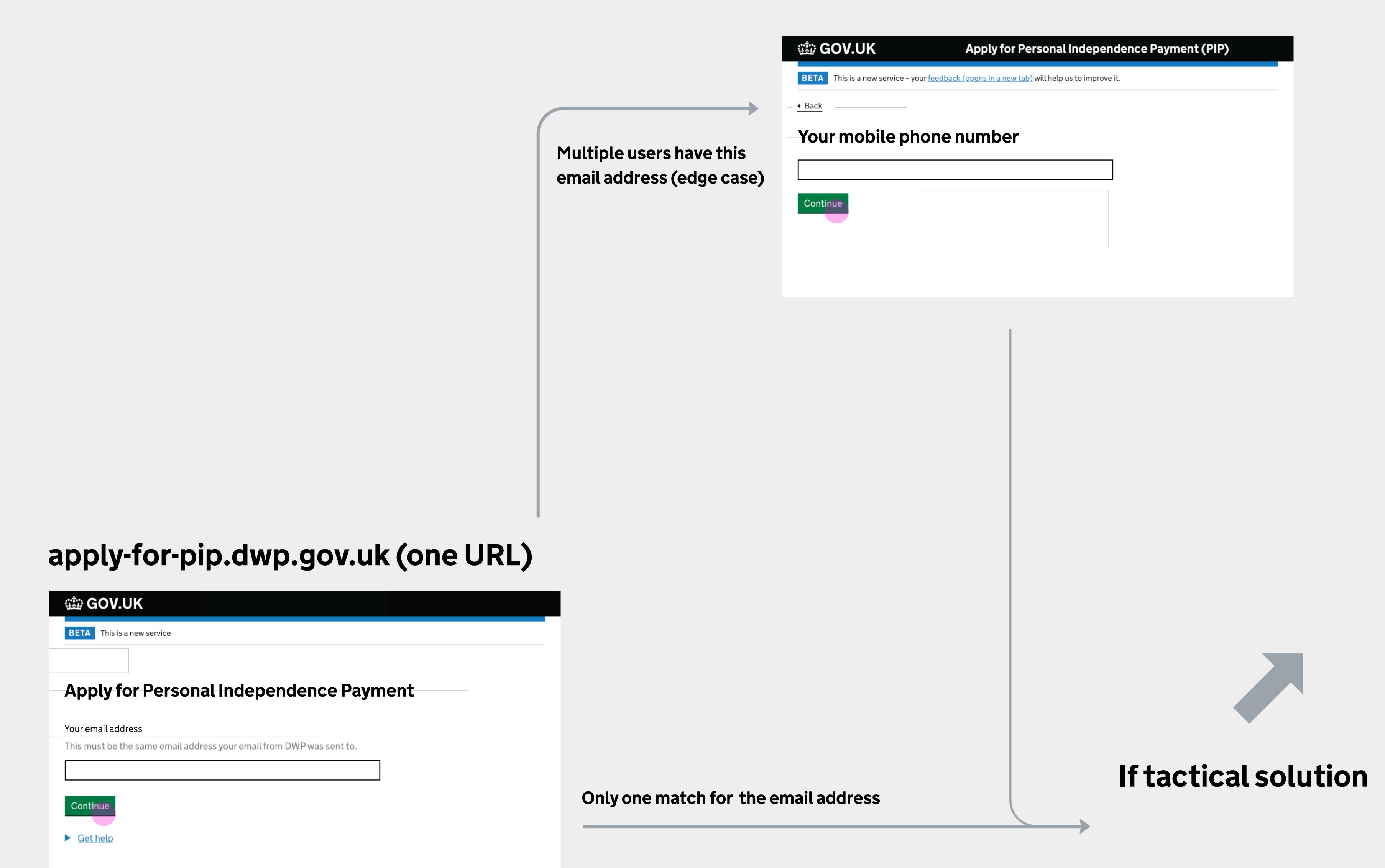
You can ask a friend, relative, carer, representative, or local support organisation to help you.

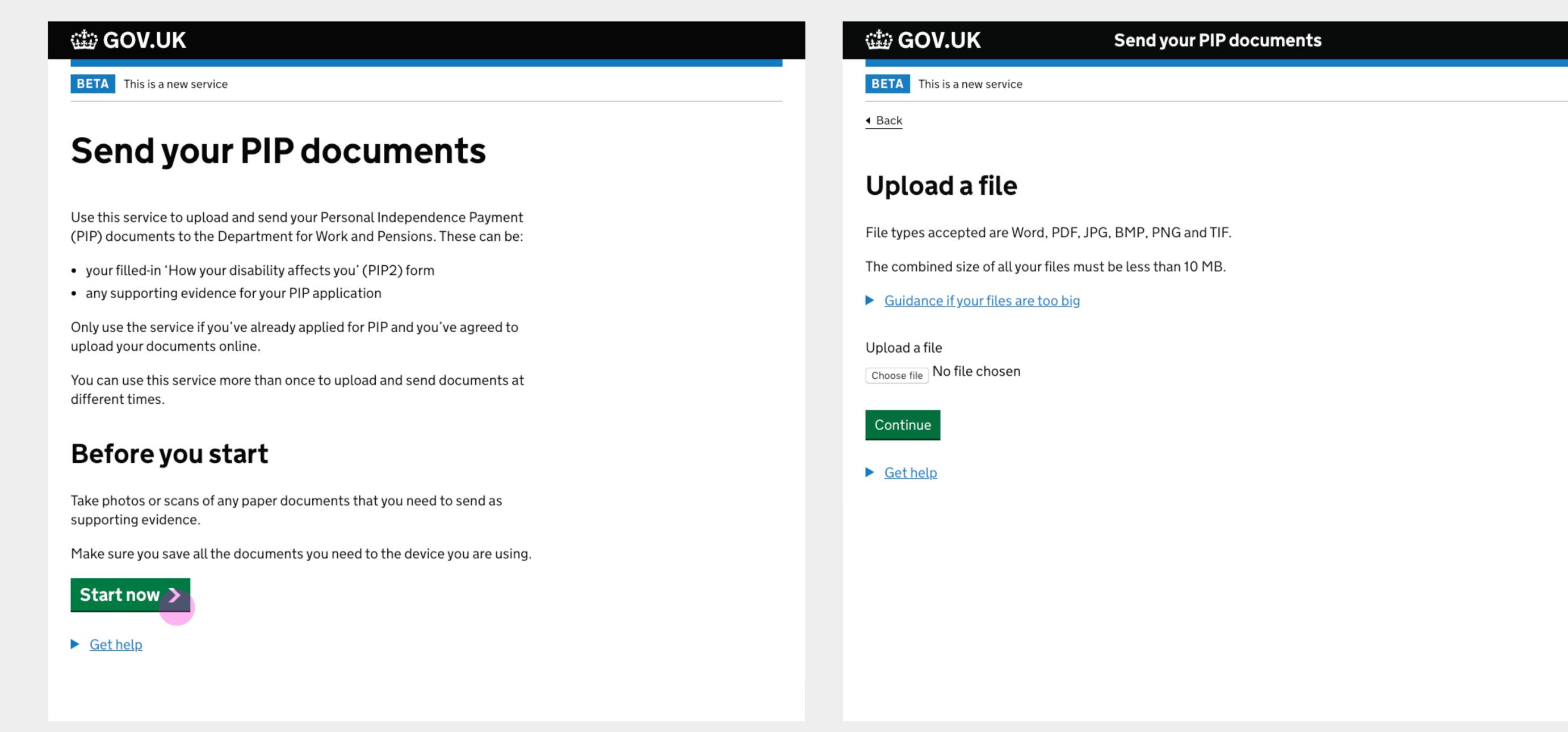
# There is information in each step of the online service to help you. Other ways to send your information

If you decide you would prefer to fill in and send a paper form and any supporting information in the post instead contact:

Phone: 0800 121 4433 Textphone: 0800 121 4493 if you have speech or hearing difficulties

Yours sincerely,
Office Manager



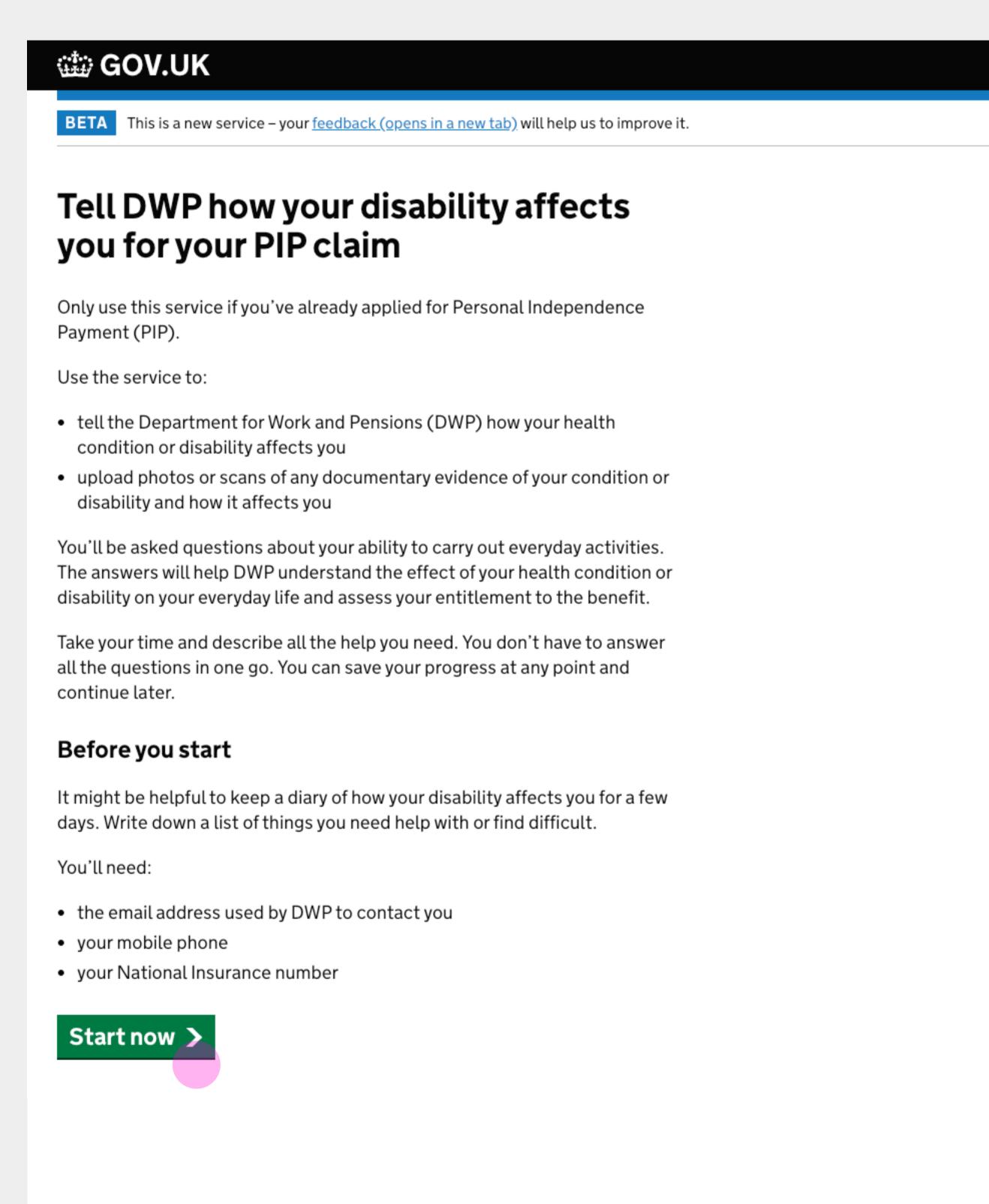


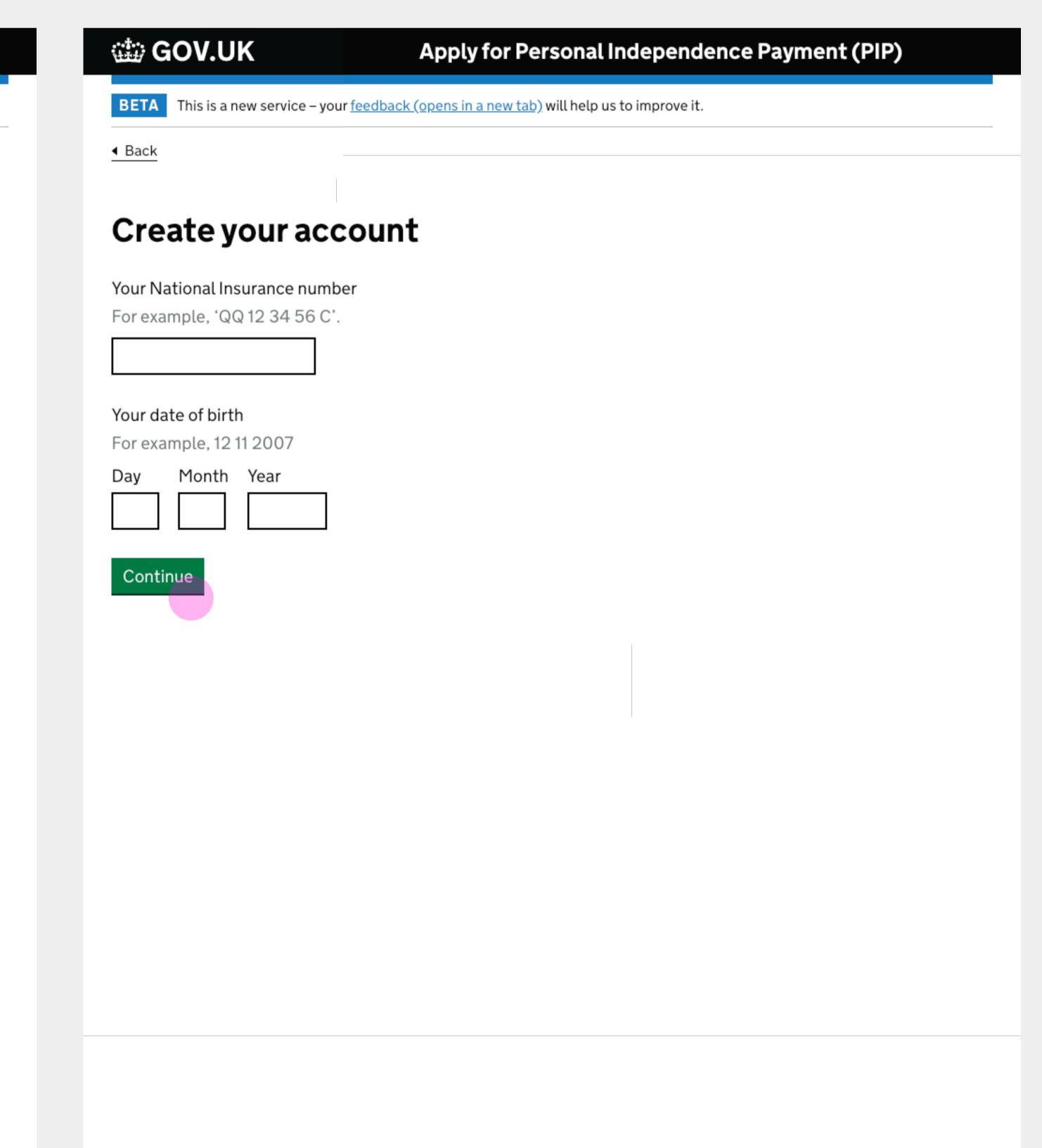
Etc...

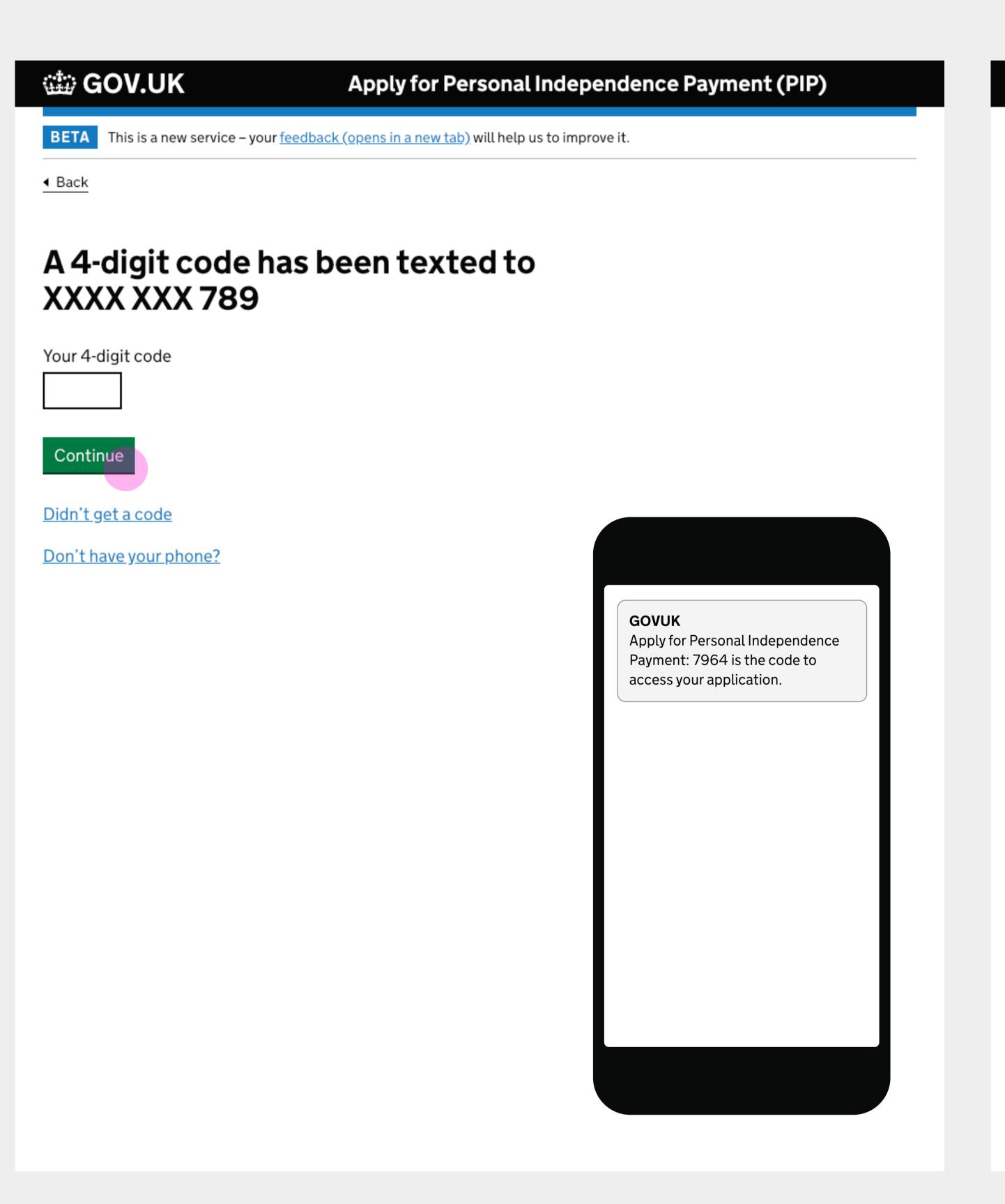
# If strategic solution

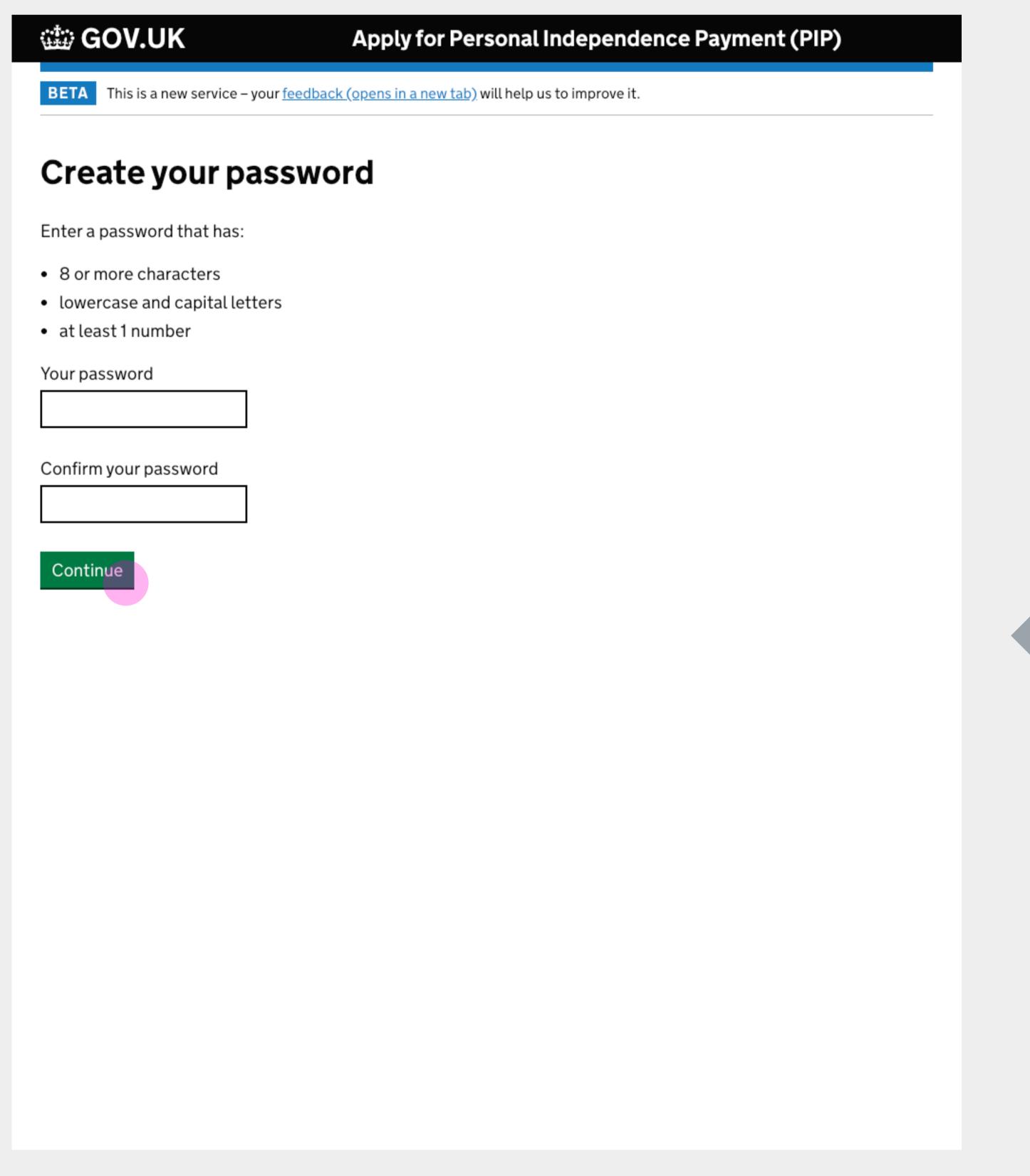


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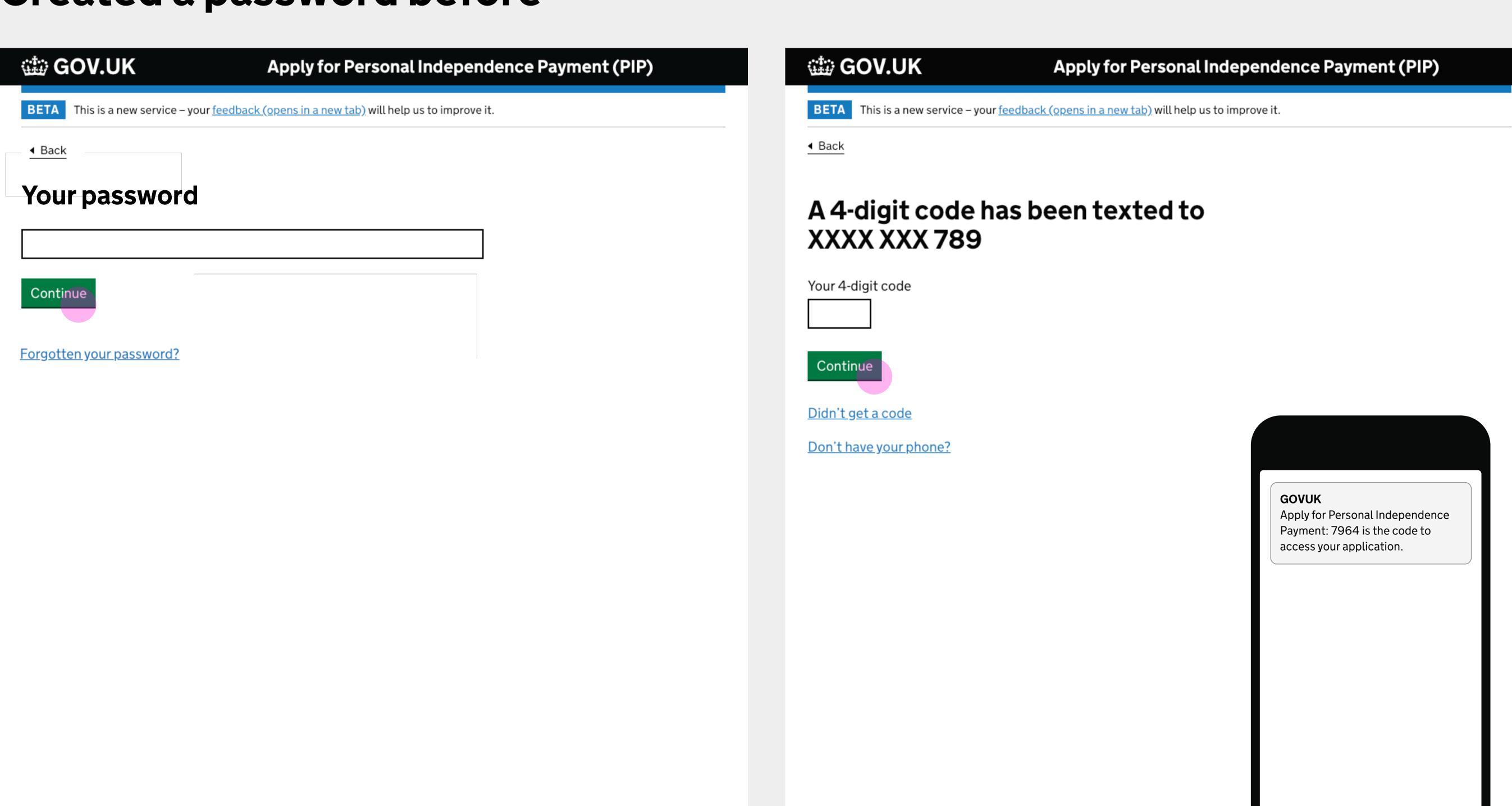


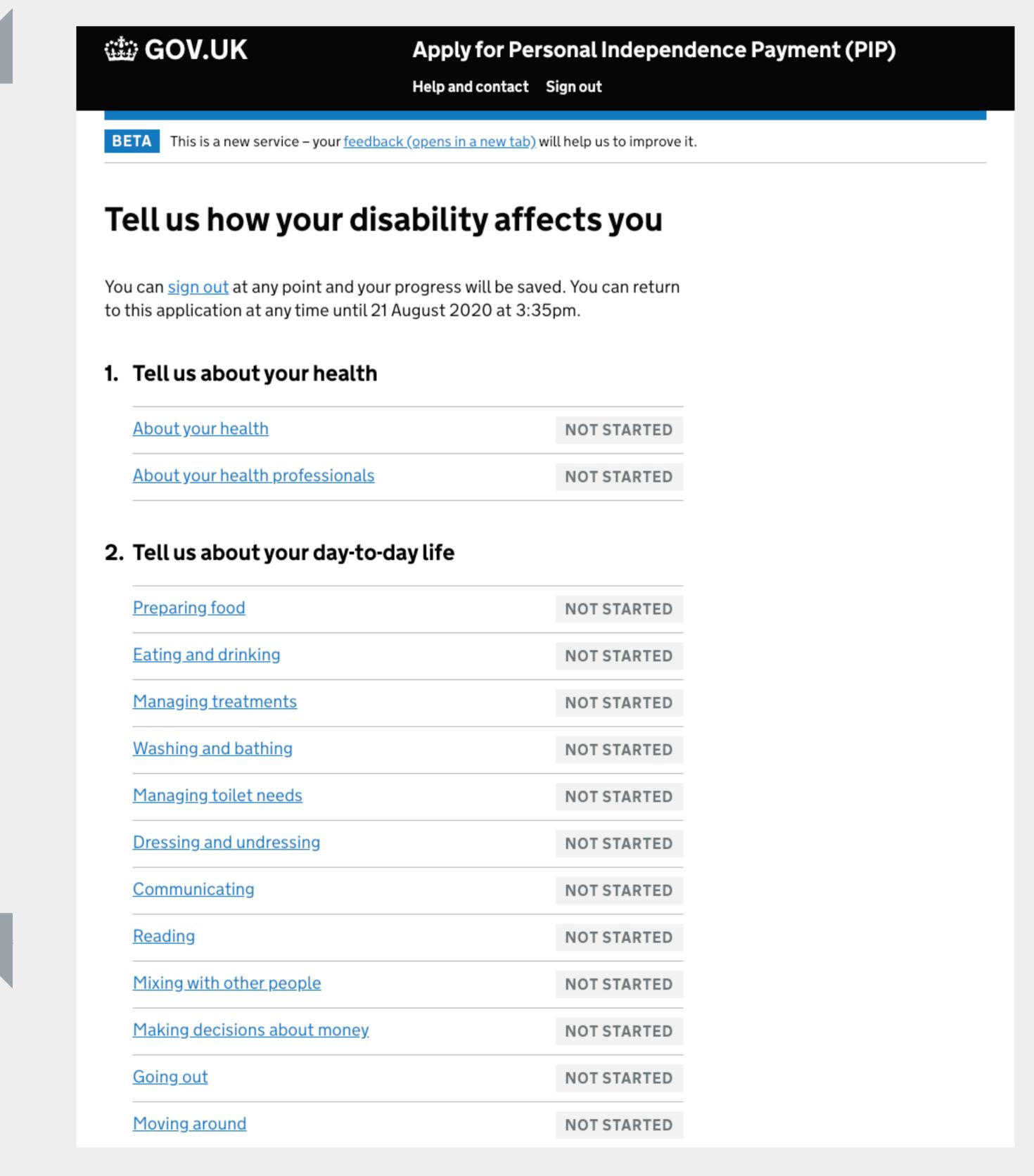






# Created a password before





Etc...