

# Software Specification and Requirements Document

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# **OVERVIEW**

This document specifies the software specifications and requirements for five main components in our Storage Vault. Based on the different view perspectives of lenders and consumer's we designed our five components: 1) Storage Space Lending and Usage, 2) Peer Collaboration, 3) Market Place, 4) Ratings and Reviews, 5) Protection Plans. Each component consists of user interviews, user stories, user cases with flow diagrams that describe how each service work, class, and database diagram.

## COMPONENT 1: STORAGE SPACE LENDING AND USAGE

#### 1.1 INTERVIEWS

#### **User Interview #1: Small Business Owner**

- Looking for a system that can provide security for the data. Securely store, send, and sync data—without restrictions.
- Access and share all my files and documents in a few simple clicks.
- Should have Limitless storage, a convenient access facility and the ability to send large files—without clogging email and help accelerate productivity.
- Should be able to retrieve the data from all over the world. The system should give a single, secure point of access to all data, regardless of environment or endpoint.

## **User Interview #2: Teenager**

- Needs to be able to store large media files (Images, Videos and Songs)
- Should have a minimal network latency or response time to retrieve and play these media files.
- Need to have a data backup in case of data loss to retrieve the lost data.

## User Interview #3: Small Firm

- Should be able to use a minimum amount of storage space that is lying unused.
- Needs to have a payment process that is flexible and gives options to pay through various sources.
- Needs an application that keeps track of the utilization of your lent storage device space usage, on daily or monthly basis.

#### **1.2 USER STORIES**

## **User Story #1: A Small Company**

• A small company spends much money on buying new servers, installing them, and maintaining them on a regular basis. While the manufacturer claims their newest

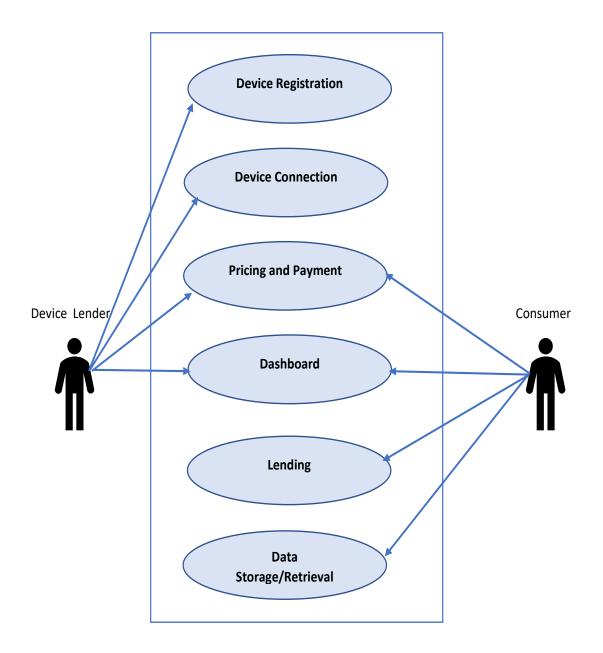
- system is reliable and needs no ongoing maintenance, something always goes wrong. The company is looking at some cloud storage options that can eliminate the need for expensive in-house systems and possibly save some dollars in the long run.
- They have concern regarding the loss of valuable data due to server failures, employee mistakes, natural disasters, and more.

# User Story #2: A Small Business Owner

- He wants to lend his storage device that he is not using and wants to earn some benefits from it.
- He logs into the system to check if the amount of available storage satisfies the minimum requirements for lending.
- He wants to see the monetary benefits he will gain by lending that storage space and decides upon the period to lend his device.

# **User Story #3: A Student**

- He wants to be able to store and organize the study documents of my four years of
  graduation on a central storage that takes quiet an amount of space which will not
  be sufficient on his device and he does not intend to use many external hard drives
  to save the data.
- He does not want to spend a fortune for this, but with a little investment he is looking for a secure storage space.
- He also wants to be able to access these documents through web from anywhere in the world and wants to give access to multiple users for certain documents.

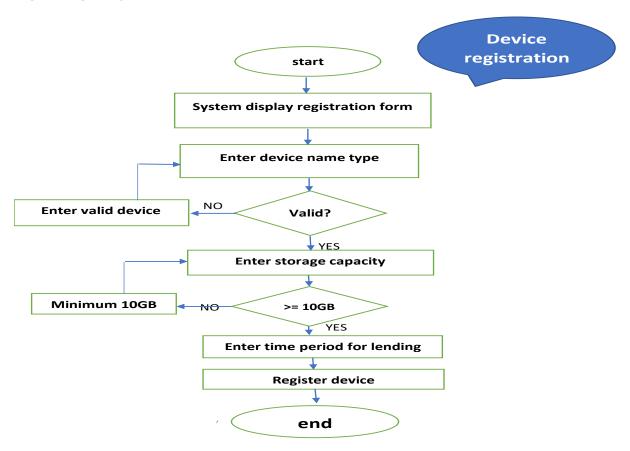


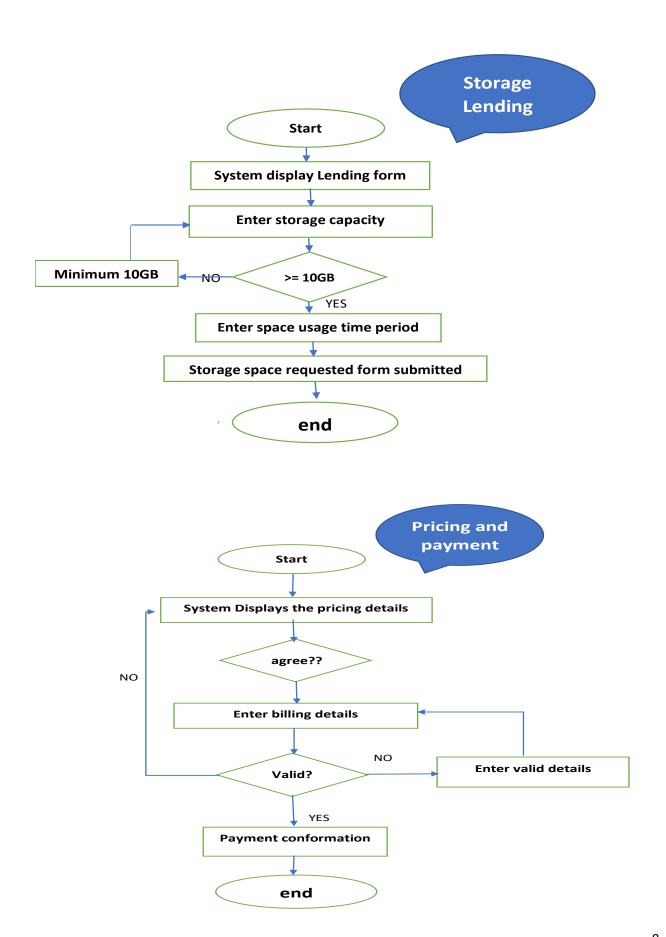
Device Registration and Storage Lending
Consumers utilizing the storage space which is lent by the lenders who
have unused extra space.
Consumers, Lenders
[Describe the state the system is in before the first event in this use case.]
<ul> <li>The lender needs to register himself with his personal or business details.</li> </ul>
The Consumer needs to register himself with his personal details.
The lender registers his device with the following details: device
type, storage capacity, time period.
<ul> <li>The consumer request for storage space with the following details:</li> </ul>
memory space required, time period.
Device with network capability ex. NAS
<ul> <li>Minimum storage capacity 10 GB</li> </ul>
<ul> <li>A well-set Internet connection.</li> </ul>
<ul> <li>Always connected to the network during the lending period.</li> </ul>

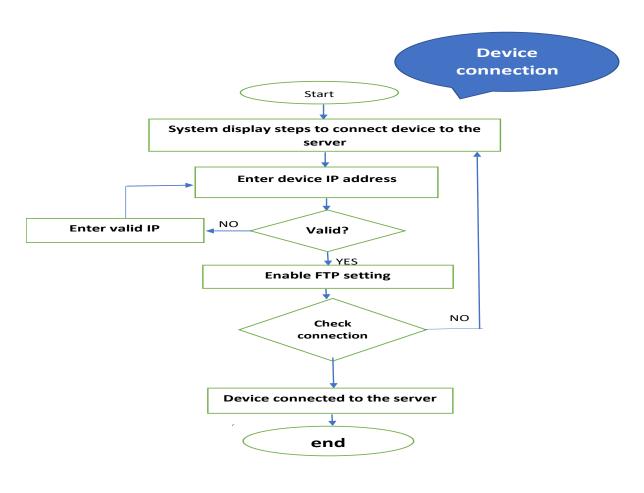
Title:	Pricing and Payment
Description:	Lenders are providing with a quote for lending their memory space and Consumers are provided with a quote for utilizing the space required.  Based on the contract a billing options will be provided to both the lenders and the consumers
Primary Actor:	Consumers, Lenders
Preconditions:	<ul> <li>The Lenders needs their device to be registered with the vault with the device name, storage space and time for lending.</li> <li>The Consumer is registered with vault with the required space request and time for the space requested.</li> </ul>
Postconditions:	<ul> <li>Once the payment conditions are approved consumer, he is provided with the data storage and retrieval options through the web service.</li> <li>After a mutual agreement with the lender, he is provided with the payment plan and provided with the details to connect to the remote server.</li> </ul>
Requirements:	<ul><li>Provide Bank account details.</li><li>Debit/Credit card Details.</li></ul>

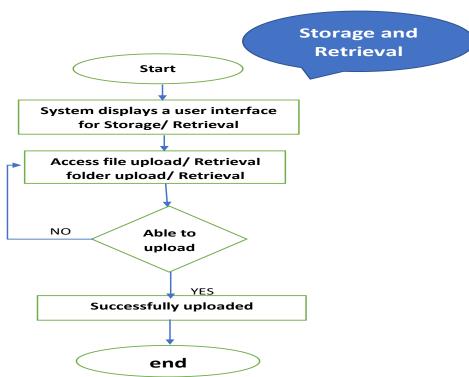
Title:	Device Connection and Data Storage/Retrieval
Description:	The lender connects his device to the remote server and the consumer accesses the storage space through the web services.
Primary Actor:	Consumers, Lenders
Preconditions:	The lender and consumer agree for the payment policies and registered with their payment account details.
Postconditions:	The lenders and consumers are provided with a Dashboard where they can access their device utilization, storage, and payment details.
Requirements	The lender Device should have an IP address and compatible with network through FTP.
	A registered device available in the vault to be able to provide storage space to the consumer.
	An internet Access with minimum mbps for access.

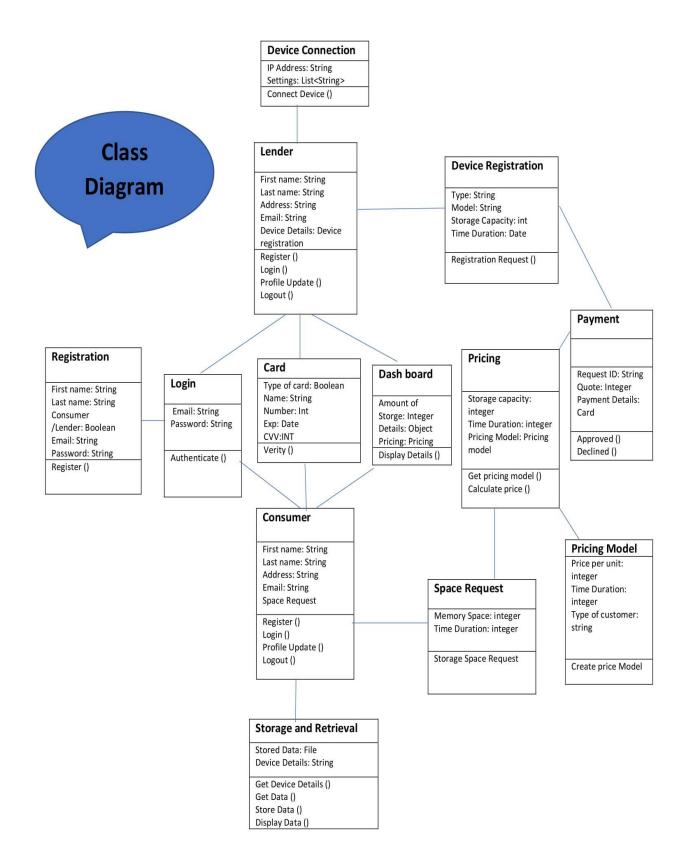
# **FLOW DIAGRAMS**

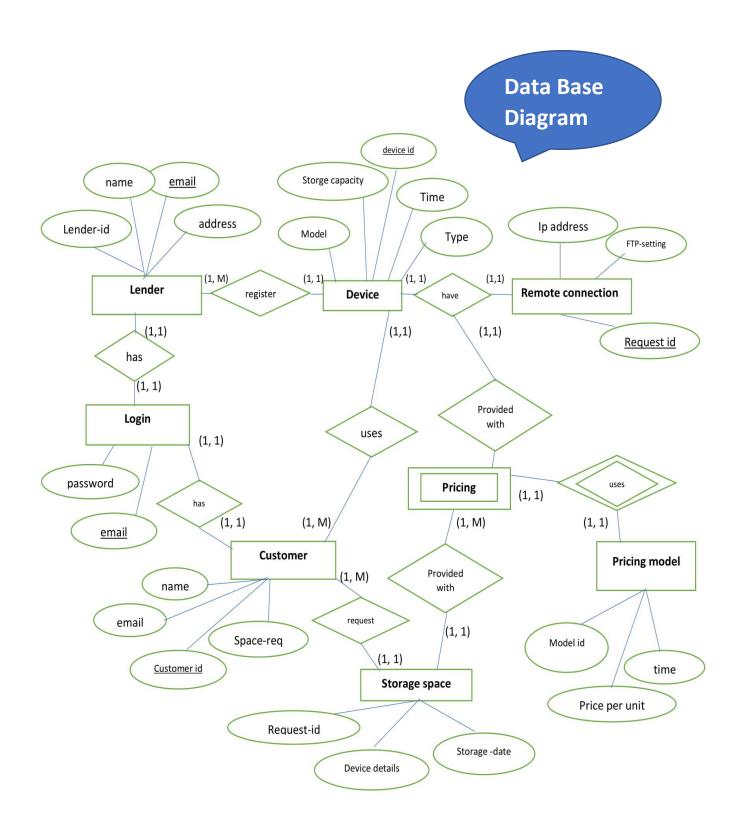












#### User Interview #1: A Private Firm Owner

- I want to be able to contact people who are also the clients of the same software service that I am using.
- Want to have a one-one collaboration with my peers through direct messaging.
- Should be able to see all the options to join with my peers to lend our space together.

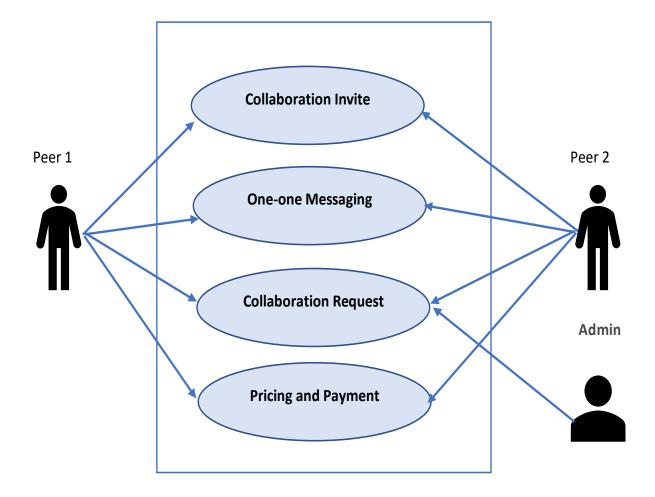
#### User Interview #1: A Vault Customer

- I want the application to provide a user-friendly form with no hidden details for a seamless peer collaboration.
- Want a very clear and descriptive pricing detailed with how the benefits would be distributed among the peers.
- Should be given an opportunity collaborate and lend even the minimum amount of storage space to the vault.

#### **2.2 USER STORIES**

# **User Story #1: Small Business Owner**

- He is an active vault user, lending 20 GB of storage space to the vault receiving certain amount, but he intends to increase the percentage of the benefit he is receiving.
- He logs into the system and checks the peer collaboration to find some of his peers interested in collaborating to share the storage space together as such increase the revenue and profitability for all the peers in collaboration.
- The received benefits are shared among all the peers based on their amount of memory.

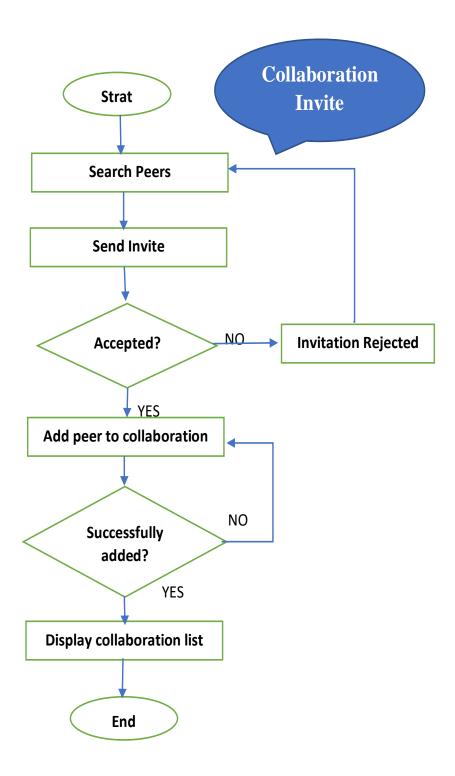


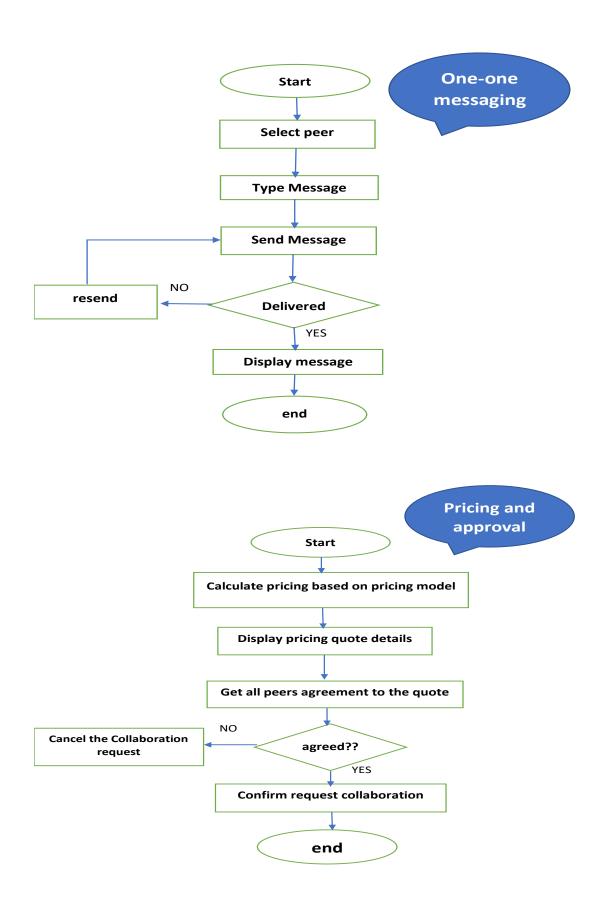
Title:	Collaboration Invite
Description:	The lenders communicate with their peers to collaborate and lend their storage space together.
Primary Actor:	Lenders
Preconditions:	The lenders should be registered users with the vault.
Postconditions:	The lenders are provided with a one-one messaging platform for discussion.
Requirements	Lenders needs to be registered with the vault in-order to collaborate.
	They should be having at least 10GB storage space to collaborate with each side.

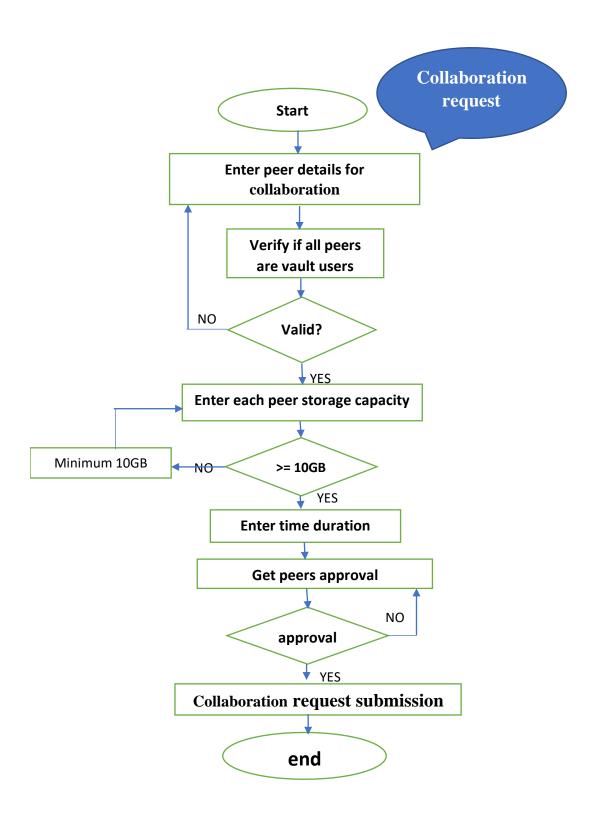
Title:	One-one Discussion Board
Description:	The lenders communicate with their peers to collaborate and lend their storage space together.
Primary Actor:	Lenders
Preconditions:	The lenders should be registered users with the vault.
Postconditions:	The lenders mutually decide to lend particular amount space from their end for a specified period of time to utilize the maximum benefits of storage lending.
Requirements	<ul> <li>Lenders needs to be registered with the vault in-order to collaborate.</li> <li>They should be having at least 10GB storage space to collaborate with each side.</li> </ul>

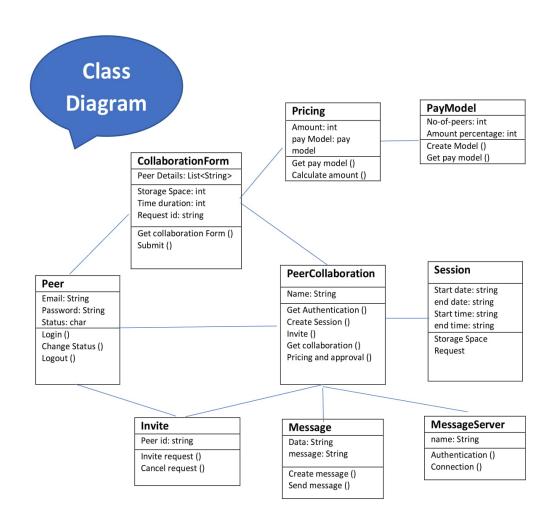
Title:	Collaboration request to admin
Description:	The lenders discuss the storage details and time for lending through the one- one discussion and send a filled collaboration request form to the admin approval.
Primary Actor:	Lenders, admin
Preconditions:	The lenders need to collaborate through a one-one discussion to discuss their peer collaboration requirements and proposal
Postconditions:	The lenders receive either approval or denial notice from the admin. If collaboration request got approved, the lenders will be provided with calculated quote for their collaborated lending.
Requirements	Should have a registered account with account details with the vault.  All peers in the group have to fill the collaboration form.

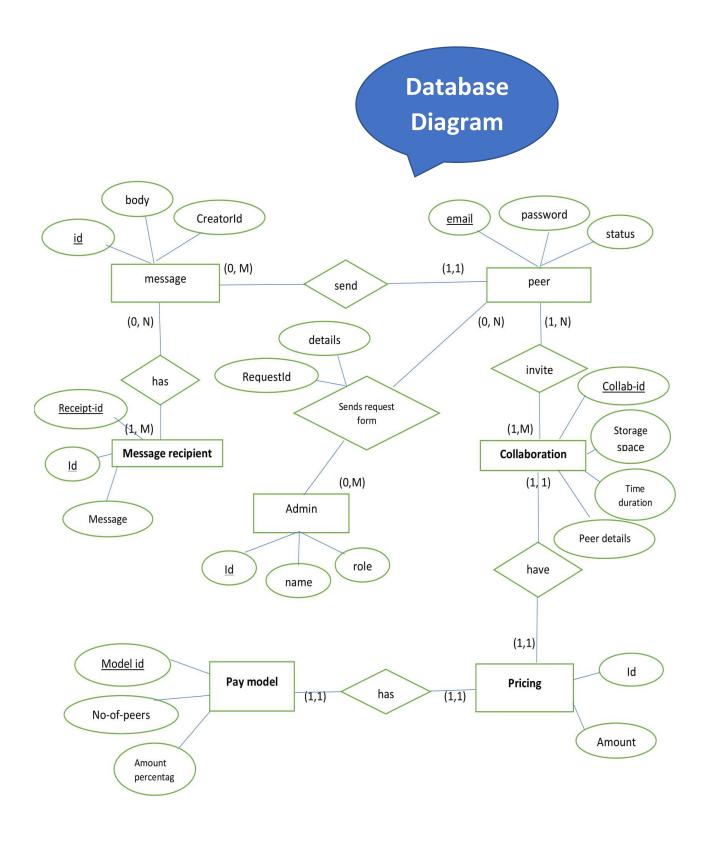
Title:	Pricing and Approval
Description:	The lenders provided with collaboration approval notice and a calculated pricing details by the admin for their collaborated lending.
Primary Actor:	Lenders, Admin
Preconditions:	The lenders in order to receive the price details, they require to fill a collaboration request form that has to be approved by the admin.
Postconditions:	The lenders are provided with a calculated price through the pricing model and based on the peer's agreement to the quote provided, the collaboration request is either confirmed or cancelled.
Requirements	Lenders need to accept the quote of the pricing model to be accepted for the peer collaboration.  Should have a registered account with account details with the vault.











# User Interview #1: Teenager

- Need to have an application that is convenient, and you do not have to set up and monitor an additional account to buy and sell my storage devices.
- I should be able to purchase items or create an advertisement.

#### User Interview #2: A Vault Customer

- The application should be able to give an option to connect directly with the sellers.
- Need to buy an item on marketplace by messaging the seller and negotiating a price or accepting the price as it is.
- The search filters should allow you to find a specific storage device from the available listings.

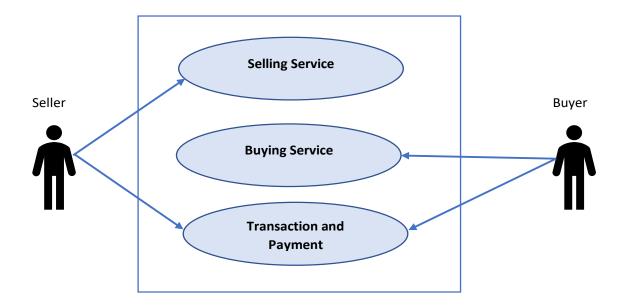
## **3.2 USER STORIES**

# User Story #1: A Vault customer who is also a dealer of Storage devices.

- This person wants to use this platform to advertise his products, since he can find more potential buyers through this application.
- He wants to check out what are the other products in the market which are in demand through the buying and selling pattern.
- After finding his potential customers he wants to connect with them directly to give a more detail description of his product.

# **User Story #2: A Frequent Traveler**

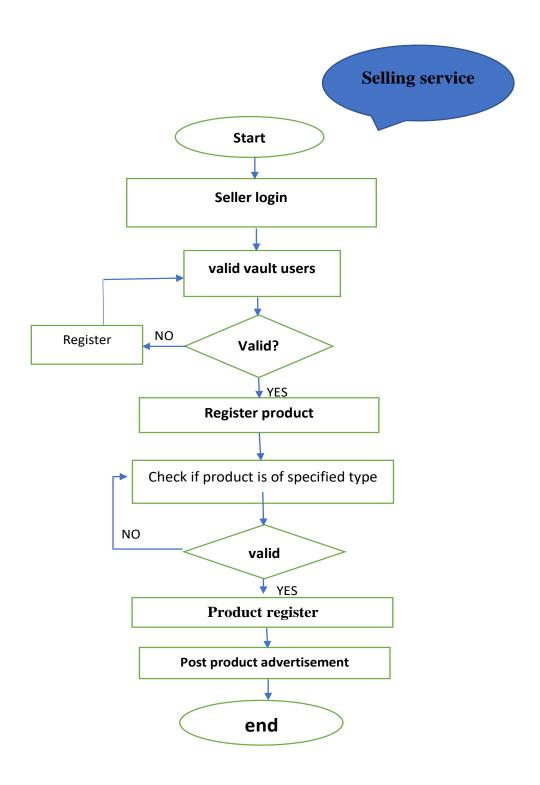
- Looking to buy a storage device with sufficient memory to carry with him during travel.
- He is not willing to pay a large amount for it, so he is searching for someone who can sell him the device on a discounted price.
- He is also willing to buy a used device if the seller has provided a detail description of his device.
- A one-one interaction with the seller to know about the device functionality and price negotiation would be an added advantage.

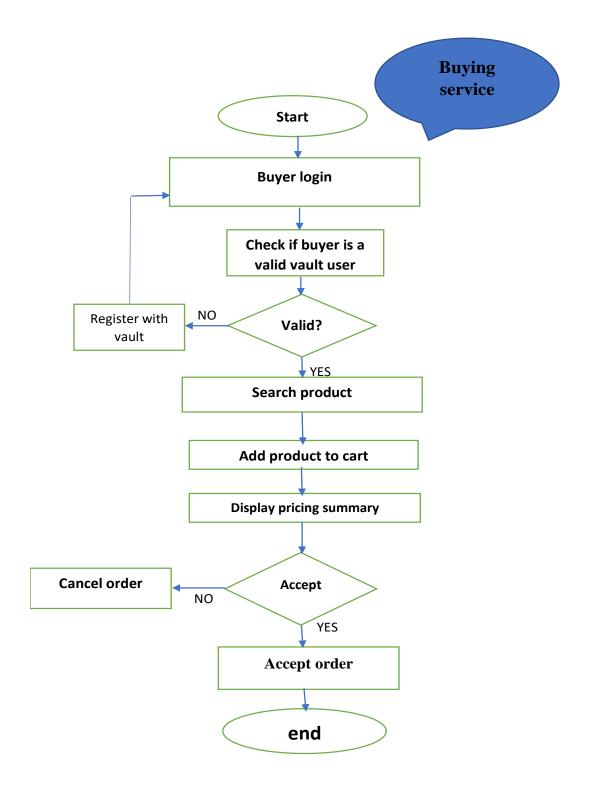


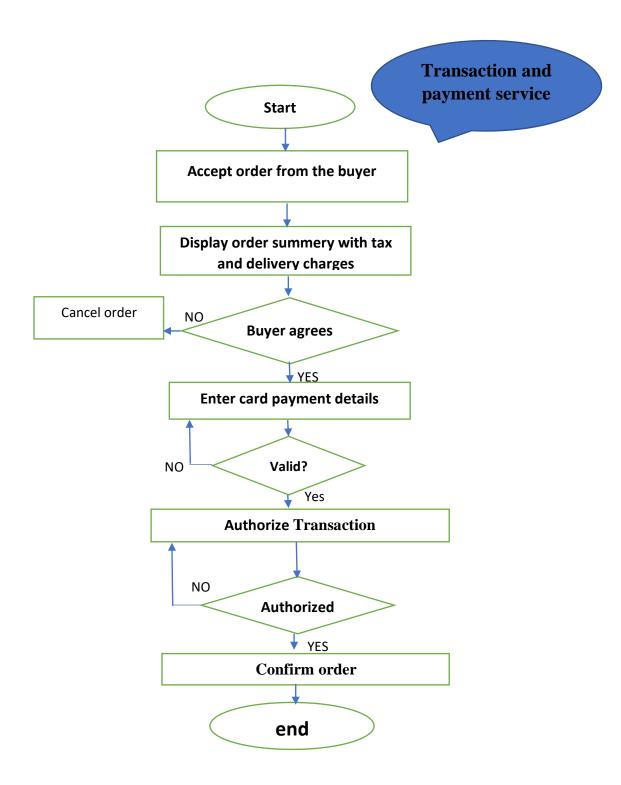
Title:	Selling Service
Description:	Registered Vault users can utilize this feature to advertise and sell their storage
	devices to other registered vault users.
Primary Actor:	Seller
Preconditions:	The sellers should be registered users with the vault.
	Give the details of the type and specifications of the product he would like to sell.
Postconditions:	The seller is registered to the marketplace if he is valid user.
	If the product or the device, they are trying to sell is specified in the list of type of
	products allowed for trade then the sellers product is registered for trade.
Requirements	Lenders needs to be registered vault users.
	<ul> <li>The device must be of the type that is in the list of products allowed for selling and buying.</li> </ul>

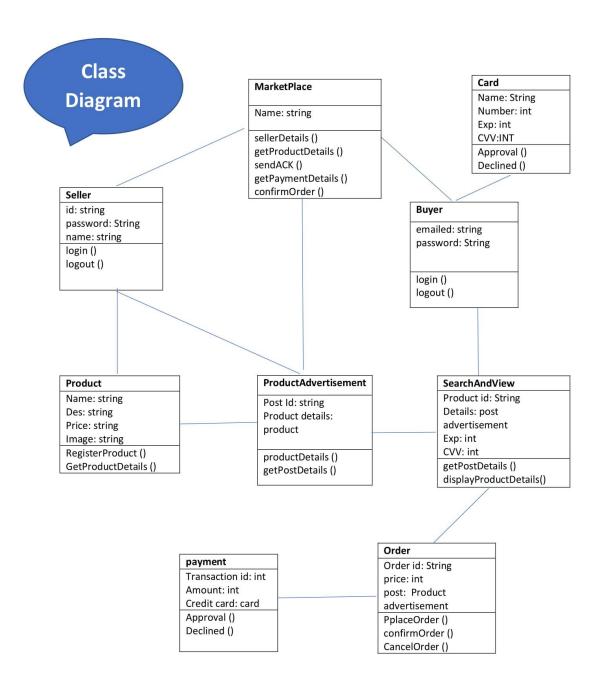
Title:	Buying Service
Description:	Registered Vault users can utilize this feature to buy the products on discounted prices from the other vault users instead of paying high prices for the same products outside.
Primary Actor:	Buyers and Sellers
Preconditions:	The buyers should be registered users with the vault.
Postconditions:	The buyers search for all the available products on the marketplace and if the products match their requirement, requests a quote from the seller.
Requirements	<ul> <li>Buyers and sellers need to be registered vault users.</li> <li>The buyers should accept the price quote from the sellers.</li> </ul>

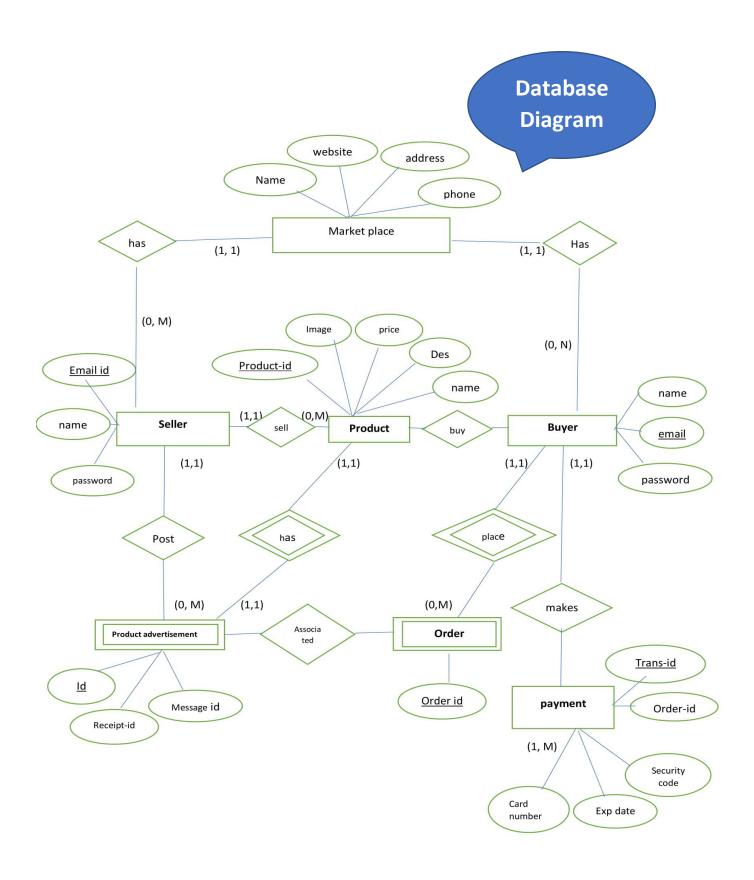
Title:	Transaction and Payment Service
Description:	The seller for the specified product provides the buyer with a quote for his product and if the seller is satisfied with that quote, they make a deal and the buyer and
	seller provide their transaction details for debit and credit.
Primary Actor:	Buyers and Sellers
Preconditions:	The buyer should accept the price quote provided by the seller.
Postconditions:	The order summary is generated with the details of the product and price and if the seller agrees to this order summary, he provides his account details to complete the transaction.
Requirements	<ul><li>Provide Bank account details.</li><li>Debit/Credit card Details.</li></ul>











# **User Interview #1: A Prospect Customer**

- To view the Reviews, I should not have to create an account and login.
- I should be able to filter and view the reviews and ratings for every component in the application.

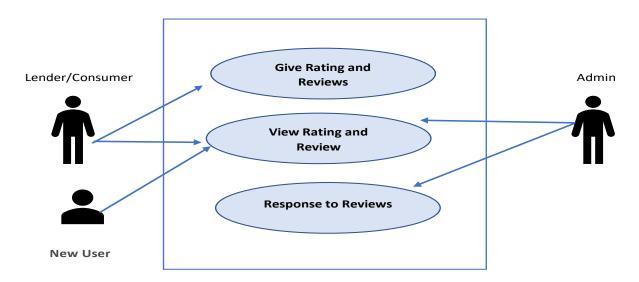
#### User Interview #2: A Vault User

- I should be able to review each, and every service provided for every component in the application.
- I should be able to sort the reviews and ratings based on highest, lowest, recent and relevance.

## **4.2 USER STORIES**

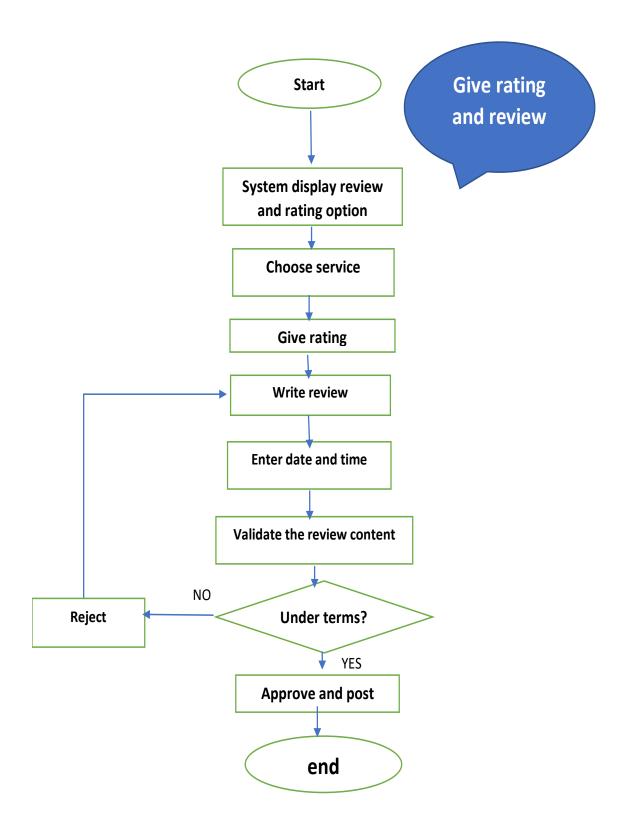
# User Story #1: A Student looking for an online data storage.

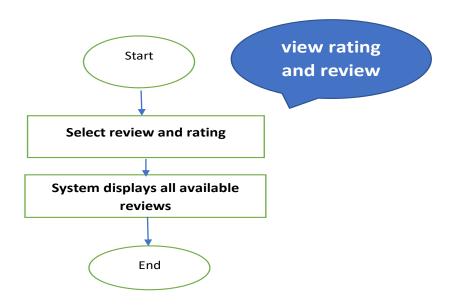
- He is using an application for which he was not able to review the services, as such he is not satisfied with the efficiency of the application.
- Reviews based on the security of data, latency will give an opportunity to lend or store data through the following application.

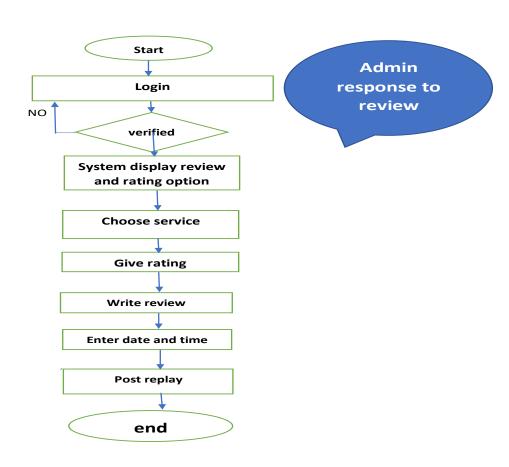


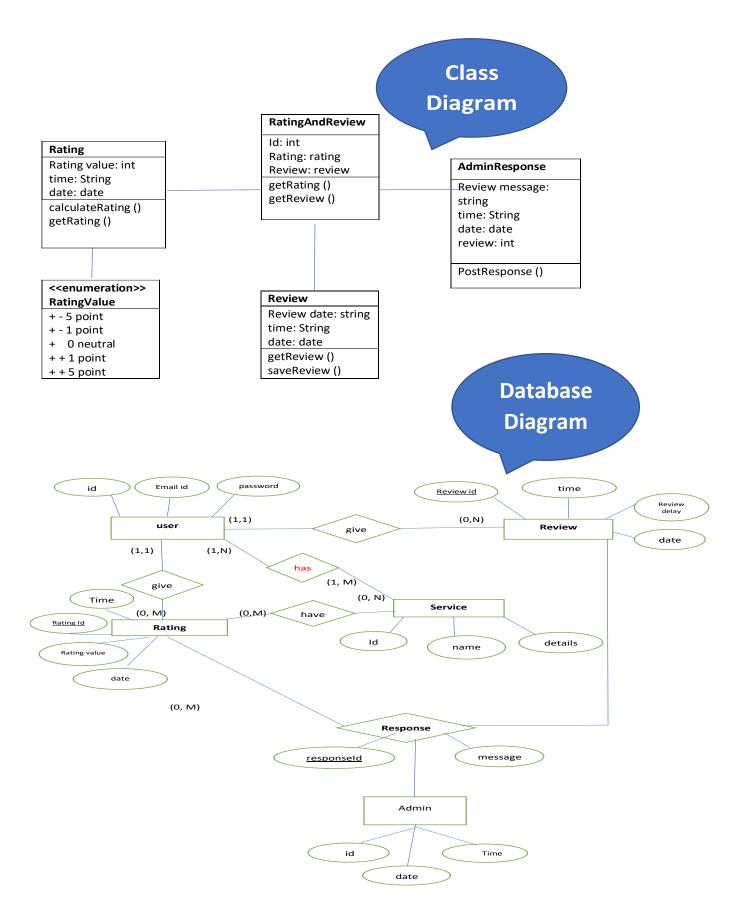
Title:	Give Rating and Review
<b>Description:</b>	The lenders and Consumers are given an option to provide ratings and reviews for the services provide by the storage vault application. These reviews are visible to anyone who opens this application, as such it gives a platform to attract more users to the vault.
Primary Actor:	Lenders and Consumers
Preconditions:	Ratings and reviews can be given by only the registered users of the vault. The registered users of the vault should have been utilizing the facilities of the vault application for at least a month to give a reliable review for the application.
Postconditions:	The reviews and ratings for the services is visible to the new and existing users and the admin.
Requirements	The lenders and consumers reviewing the application must be authorized users of the vault.

Title:	View Ratings and Reviews and Admin Response
Description:	The reviews and ratings for the vault services by its customers is visible to the admin and new users for view. The new users can have an idea about the functionalities of the application and the admin can reply to the reviews.
Primary Actor:	Lenders, Consumers, New Users and Admin
Preconditions:	Ratings and reviews will be given by the vault customers for view.
Postconditions:	The new users can view these comments and the admin can reply to these comments wherever necessary.
Requirements	There should be reviews and ratings given by the vault customers for the admin to respond.  The new users need not register to the vault to view the review and ratings for the application.









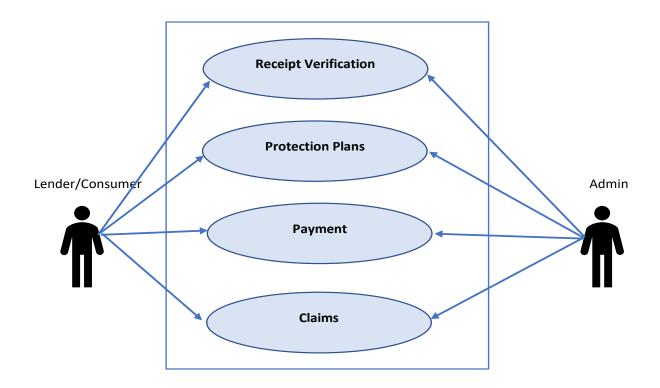
#### User Interview #1: A Student

- Looking for a plan which cover any old or new device, accidents, damages with greater discounts.
- An easy option to switch between the standard and premium plans.
- Continues coverage when he upgrades his device.

## **5.2 USER STORIES**

# User Story #1: A student

- He experienced some damage to his old NAS storage devices in the past year. His protection plan does not cover old devices.
- He paid a huge amount for a one-year protection plan, but the insurance company does not want to replace the faulty device even after 2 months of purchase, since the policy does not cover replacement.
- His previous insurance company took around one month to process his lost device claim request. He is looking for an easy and quick process.



Title:	Receipt Verification
Description:	The vault user is provided with an option where he uploads the receipt of the device purchase. With the receipt number, the admin verifies with the store with whom vault has a collaboration.
Primary Actor:	Vault user, Vault admin
Preconditions:	The vault user has to purchase the storage device from one of the vault's collaborated stores.
Postconditions:	For verified purchase, the vault user will be provided with various protection plans to select either standard or premium.
Requirements:	<ul> <li>The user must be a registered user with the vault.</li> <li>The device purchase must be from one of the vault collaborators.</li> </ul>

Title:	Protection plans
Description:	For a verified purchase, the vault user will be provided an option to choose from the various standard and premium protection plans.
Primary Actor:	Vault user, Vault admin
Preconditions:	The vault user has to verify his device purchase with the vault admin.
Postconditions:	For the selected protection plan, the vault user is provided with payment details.
Requirements:	The device purchase must be verified.

Title:	Payment
Description:	The Vault user is provided with various payment options to pay for his protection plan quote.
Primary Actor:	Vault user, Vault admin
Preconditions:	The vault user has to choose a suitable protection plan.
Postconditions:	In the future, he can begin claiming based on the protection plan coverage.
Requirements:	The user has to have a credit or debit card.

Title:	Claims
Description:	The vault user is provided with a claiming option for device repair, damage, or replacement service.
Primary Actor:	Vault user, Vault admin
Preconditions:	He must pay the amount of the protected plan which he has chosen.
Postconditions:	Based on the plan coverage, he will be provided with either repair or replacement of the device.
Requirements:	The user has to wait for at least three months to claim his first request after the payment.

