

# Paytm Bus Ticket

FROM TO DATE OF JOURNEY  
**pune** **hyderabad** **11-08-2017**

REPORTING TIME DEPARTURE TIME STATUS PAYTM TICKET ID  
**11:00 PM** **11:15 PM** **BOOKED** **OSLDVM**

PASSENGER NAME SEAT TICKET PNR  
**srikanth bhukya** **A** **101950426-909709**

BOARDING POINT ADDRESS BUS TYPE  
**KARAN TRAVELS JHANGIR HOSPITAL,  
Jhangir hospital karan travels, Karan travels** **Ashok leyland 2X1(36) AC -Sleeper**

Rajkamal Travels -RAJKAMAL TOTAL FARE  
**020-26161245/44/46/47,30204700,9371010577** **2222**



At Paytm we value your trust. Your money is yours unless you get what you paid for.

Happy to help, 24x7 | [paytm.com/care](http://paytm.com/care)

**\*\* Always carry ticket printout and your ID proof while travelling**

**\*\* In case of Bus cancellation, do not cancel the ticket yourself. Write to us at [paytm.com/care](http://paytm.com/care) and we will issue a refund.**

## TERMS AND CONDITIONS

Paytm is only a bus ticket booking platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators and service providers. Paytm's advice to customers is to choose bus operators they are aware of and whose service they are comfortable with.

## CANCELLATION POLICY

Hours before Departure	Refund Percentage
Before 96 Hrs.	0%
Above 96 Hrs.	90%

- Refund policy mentioned above is indicative. The actual cancellation charges are determined by bus operators and bus providers at the actual time of cancellation. Paytm has no role in governing cancellation charges.
- Cancellation charges are calculated on the actual fare of the ticket, if any discount coupons are used while purchasing the ticket, the discounted value would be used to calculate the refund amount when a ticket is cancelled.
- For any kind of journey inconvenience and bus cancellation issues, contact us within 15 days of Journey date, else request would not be processed.
- Partial cancellation of bus ticket is not allowed.

## PAYTM IS RESPONSIBLE FOR

- Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators.
- Providing refund and support in the event of cancellation.
- Providing customer support and information in case of any delays / inconvenience.

## PAYTM IS NOT RESPONSIBLE FOR

- The bus operator's bus seats etc not being up to the customer's expectation.
- The bus operator canceling the trip due to unavoidable reasons.
- The baggage of the customer getting lost / stolen / damaged.
- The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.