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| Resume | | | |
| **Name:** | Srikant Kumar | | |
| **Passport No.:** | J9753801 | | |
| **Date of Birth (DD/MM/YYYY):** | 19/10/1987 | | |
| **Educational Qualification** | **Course** | **Institute** | **Year of Passing** |
| B-Tech (Computer Science) | KIIT University Bhubaneswar | 2011 |
| 12th | Loyola High School, Patna | 2005 |
| 10th | ST. Karen’s high School, Patna | 2003 |
| **Overall Expertise in Operating System / Tools & Technology / Languages, etc** | **Languages**:   Java, SpringBoot, J2EE  **Database**: Oracle DB  **Technology**: Middleware, API, Messaging (XML and JSON), SOA (web services and REST services), Oracle | | |
| **Tools**:  **Middleware** - TIBCO BWCE, TIBCO BW, TIBCO Administrator, TIBCO Hawk, Tuxedo adapters, Server Administration (Weblogic, JBOSS, WebSphere, Apache Tomcat), PCF, Docker, Kubernetes, SPLUNK, AppDynamics  **API**: Apigee  **Messaging**: IBM-MQ, RabbitMQ, TIBCO EMS,  **CI/CD**: Bitbucket, Jenkins, Maven, GIT, GITHUB, SVN, SONAR, apache ant, SVN, Splunk, VSS, perforce,GITLAB  **Utilities**: SQL Developer, Tuxedo Adapter, HP Quality Centre, Eclipse, Soap UI, Github, PIER, JIRA, Tibco GEMS, slack , splunk, SNOW  **OS**: Linux (multi flavors), Windows  **MIM(Incident management):** Good knowledge on ITIL Major Incident (MI) process.  Independently handling MIM (Major Incidents) that require skilled and quick investigation and solutions.  Represent team in all major discussions and communicate progress/challenges/risks to management and Clients. | | |
| **Overall Experience** | Having 9+ years of industry experience in telecom and banking & financial domain. Senior Middleware Administrator with experience in contributing both Prod and non-prod environments and applications. Supported projects with complex environments, architectures and applications. Current Role comprises of providing L2/L3 support to a team where we support more than 150+ applications residing on Tibco CE cloud platforms, Tibco BW and Weblogic in prod and non-prod with 5 end to end environments, close to ten minor environments. The main objective is to make sure the Team deliver’s stabilized environments and support’s operations in different environments in parallel by working closely with developers and Testers. Single point of contact for all configuration Management issues, Maintenance issues (quarterly patching/certificate update, password SOX Compliance, etc). Individual contributor for working on all type of defects (prod and non-prod) within SLA, joining critical bridges for P1/P2 in prod and war room in non-prod. Currently Working as operation Technical Lead handling a team of 30. | | |

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| **Summary of Experience with different Companies** | | |
| **Employer Name** | **Roles & Responsibilities** | **Tenure of association with the company** |
| HCL Technologies Ltd. | **Project: Toyota Financial Services**  Roles and responsibilities:  **Technical Lead**  **Recently got opportunity to handle production support team working on different tools for Toyota Financial Services**.  Tools Include:  Tibco, Tibco EMS, Tibco Active Spaces  MFT  RightFax  DMS (Document management Service)  ECMS (Enterprise Content Management)  RPA  CribMaster  Activities comprises of leading and coordinating the Go-Live activities including the execution of the deployment Plans and checklists. Joined P1, P2 war room to resolve issues. Send daily status to management with status of SNOW tickets. Also joined daily meeting with clients.  **Duration – 2 months** | 01/09/2020 – Current |
| HCL Technologies Ltd. | **Project: E.ON Digital Attacker**  Roles and responsibilities: **Senior Devops Engineer** | 05/01/2020 – 30-08-2020 |
|  | * Provide technical analysis for creating multiple pipelines on Salesforce, Dell Boomi and crushFTP apps. * First time setup of many important alerts and dashboards on splunk, integrating it with JIRA webhook and mail for E.ON multiple applications which avoided escalations and got appreciation from Clients. |  |
|  | * Create and Maintains TAG for SIT deployment * Creating New Release branch and tag after every production release * SF Pipelines Deployment in SIT, PreProd, Prod, Running the pipelines and check any errors * SF pipelines for MIGRATION and training Environments, Configuring and testing the pipelines as and when required * Gitlab issues related to SF, issues related to Develop and Integration branches and various other adhoc requests * Crushftp Monitoring logs as per the Incidents helping Boomi adhoc requests * SF Pipelines -Pipelines Enhancement, Pipelines Configuration, branching and Tagging * Executing Destructive pipelines. This invloves merging feature to release branch during PREPROD, PROD Releases   **Duration – 8 months** |  |
| HCL Technologies Ltd. | **Project: T-Mobile**  Roles and responsibilities: **Senior Consultant**   * Provide technical analysis and solutions to issues and technical direction. * Utilize technical expertise to manage multiple assignments, including large and critical projects to assure timely delivery. * Lead and co-ordinate the Go-Live activities including the execution of the deployment Plans and checklists * Single point of contact for all Centralized Configuration Management tasks in production. * Manage risks and resolves issues that affect release scope, schedule and quality. * Leading shift with a team of 40 members with their tasks/responsibilities. * Join critical bridges for all P1/P2 incidents and provide proper RCA to leadership * Handles all server maintenance activities, SOX compliance for password change activity, Raise CR for any changes in production etc. * Install and configure the SSL certificates for handshake between Client and Server. * Configure and deploy app spaces app nodes and applications. * Mentor team members in deployment & analysis activities. * Tools and Technology used: TIBCO BWCE, TIBCO BW, Tuxedo Adapter, SpringBoot, MongoDB, Cassandra DB, Bitbucket, Jenkins, Putty, Gems, Soap UI,   Duration: 15 months | 18/06/2018 – 31/12/2019 |
| Amdocs India Pvt Ltd | **Project: T-Mobile**  Roles and responsibilities: **Advanced Technology Integration Engineer**   T-Mobile US provides wireless voice, messaging and data services in United States. TIBCO/Weblogic middleware is used to communicate between two or more applications developed in different platforms. Working as Tibco/Weblogic Admin on deployment requests, server monitoring, Defect handling, patching activities, and automating process. We perform basic sanity after deployment through SOAP UI. We supported Lifeline/Defect Calls and war room bridges whenever required with Testers.   * TIBCO Admin, Weblogic Admin, NCLM tool, Venafi , Tibco EMS, Tibco Hawk, UNIX Shell Scripting, Python, Ansible, JIRA, HP-QC, BMC Remedy etc. * Created “Patching automation scripts”, “Tibco ears monitoring tool” and “Log rotation” for which I got appreciation from the Client and Project Managers. * Created script to check CERTIFICATE EXPIRY and in a process to automate identity cert renewal. * Created various jobs in Jenkins to monitor EMS. * Created Ansible playbooks to install/monitor various applications for a QAT/Dev Env.   **Tibco Specific Responsibility**   * Tibco EMS * New EMS instance creations. * Manually create/delete/update/purge queue/topics/bridges/route, etc. * Manually manage EMS log files. * Certificate renewal/migration activities. * EMS monitoring using scripts/tools. * Troubleshooting and analyzing the issue for DEV/SIT/UAT environments and specially providing valuable   Suggestions to the application teams during any outage.   * Tibco BW * New BW instance creations. * Application process and Hawk deployments. * Troubleshooting issues. * Resolving Support Managed tickets for DEV/SIT/UAT. * Weekend checkouts after server reboot/patching activities. * Tibco Hawk * Configuring Hawk alerts for status check, memory status, and queue/topic threshold for Tibco EMS. * Configuring Hawk alerts for status of BW Applications.   Duration: 3 years 5 months | 05/01/2015-15/06/2018 |
| Tata Consultancy Services Limited | **Project: JPMC, INTESA Sanpaolo, BNP PARIBAS** **HSBC, EUROCLEAR, BNYM**   * Roles and responsibilities: **Senior** **Systems Engineer** * TCS Bancs is a software product of TCS and is a solution for Banking and Financial Requirements Corporate Actions, Securities Processing, Core Banking. * Handled the task of integrating source control system into release process. Installation of TCS Internal Messaging Engine (Systems Integrator) with WebSphere MQ and integrating it with BaNCS. Responsible for Build and Packaging process of the software. Responsible for maintaining source code repositories using version management tools Microsoft VSS and GIT to track, document and control changes to source code. Develop scripts to automate the daily deployment tasks using Shell, Ant, and Jenkins. * Got an onsite opportunity to setup TCS BaNCS Environments at Milan for Corporate Action with Application layer, System Integration Messaging Layer, Batch layer and database layer for Intesa-Sanpaolo (Milan, Italy) and completed it successfully within 18 days and got client appreciation.   Duration: 3years 1 month | 28/09/2011- 29/12/2014 |