

SRIKANTH PILLARISETTY, PMP

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Technology Leader with over 15 years of experience and excellent track record of building, architecting, and delivering highly distributed and scalable systems over a spectrum of industries ranging from financial, airlines, and O&G. Proven ability to build, lead, coach, and inspire high-performance teams that consistently exceed goals. Strong technical knowledge of Cloud, Web, Microservices, Databases, Automation, and DevOps. Experience in developing Product Strategy in alignment with company objectives and successful agile transformations.

AREAS OF EXPERTISE

Strategist | Full Stack Developer | Cloud Certified | DevOps, Automation | Lean | Azure Solutions Developer | PMI-ACP
Agile Methodologies | Process Improvement | Program & Project Management | Product Strategy & Management
People Management | Team Building & Motivation | Emotional Intelligence | Digital Transformation | Team Leadership

EXPERIENCE

GENERAL ELECTRIC COMPANY (GE DIGITAL)

Atlanta, GA

GE DIGITAL provides IT, Data Analytics, Cloud, and Network services to all other GE Business Units

Staff Agile Transformer

2019 – Present

Agile Coach for multiple Network Architecture Teams

- Design and present two-year Agile, DevOps and Lean Transformation Roadmap to senior leadership (SVP) and obtained formal mandate to start the Agile transformation journey
- Coach four teams with total of 38 members on proper implementation of Agile and Lean best practices; reduce cycle time by 80% over two years through increasing Agile & Lean adoption and decreasing inefficiencies
- Lead the release of cloud-based, inhouse solution for proxy file delivery service across GE's worldwide locations
- Implement and release a training portal across GE to enable employees to register for external trainings
- Serve as Product Owner for Network Industrial team resulting in successful POCs and Site Migrations through efficient product backlog grooming, prioritization and MVPs
- Introduce Demand Management process to drive customer engagement and streamline work-intake pipeline

DELTA AIRLINES (DELTA TECHOPS)

Atlanta, GA

Delta TechOps provides aircraft engine maintenance, repair and overhaul for Delta and other airlines

Sr. Program Manager (Contract)

2018 – 2019

Product Owner and Scrum Master collaborating with TechOps Technology Solutions team

- Devised product strategy to integrate data from existing systems into one interface, reducing user interaction time and manual errors
- Led execution of Scrum framework in Core development team; increasing team velocity by 30% within 3 months

INFOSYS LIMITED

Houston, TX

Manager, Software Development

2016 – 2018

Led team of eight at **United Airlines (UAL)** and **Schlumberger (SLB)** to deliver FinTech and Data Migration projects from inception to deployment

- Headed development of new versions of Payment Services and Fraud Check services for UAL Payment team
- Performed multiple assessments to determine cloud readiness, security standards, and industry best practices
- Developed a cloud-based microservice architecture with message queues and Vormetric end-to-end token encryption to be used across services thereby improving response time by 25%
- Managed Data Conversion/Migration project at SLB to integrate data sources into SAP system by collaborating with client teams to assess risks and recommend overarching mitigation strategy and contingency planning
- Led initiatives to add Chase Pay, Alipay, UnionPay to UAL accepted forms of payment using APIs, SDKs
- Collaborated with cross-functional teams (Database, Security, Middleware, Tokenization, QA, DevOps) for alignment on product strategy including Scope, Architecture, Strategies, and Release timelines
- Enhanced logging and audit of payment data using ELK stack and created dashboard view for senior leadership on real-time trends in ticket bookings and Mastercard gateway connections
- Coordinated with Analytics and Digital Solutions team in collecting data into Google Cloud Platform to run real time analytics and create a Digital Information Model

UNITED AIRLINES Houston, TX
IT Project Manager/Scrum Master (Contract) 2016 – 2016
Led JCBA project (\$4.5M) for Inflight Records team (30 members) during United and Continental Airlines merger

- Instituted Scrum framework to Inflight Records team to increase productivity by 30% and quality by 25%
- Partnered with Product Management team to create program backlog and roadmap gaining PMO approval
- Introduced CI/CD pipelines with TFS, Automated Testing with Selenium, Unit Test Framework with NUnit, Load Testing, and Peer Reviews to improve operating models and maximize value-add.

FINANCIAL SOFTWARE SOLUTIONS, LLC Houston, TX
FSS provides multiple software products and banking solutions for legal community and partner banks

Support Manager 2012 – 2016

- Led a team of six to provide hardware and software support for 2K customers on multiple products
- Coordinated with partner banks to introduce automation and on-boarding process cutting manual steps by 25%
- Managed product releases such as BlueStylus Collaborative, Trustee Pages, IOS App, Trustee Marketplace

Sr. Software Engineer 2010 – 2012

- Principal Developer for release of TES 4.0; new version helped grow customer base by 30% in 3 years
- Spearheaded completion of Cloud Migration project saving \$70K in infrastructure costs
- Implemented a remote-scan check feature; decreasing user's time by 10% and reduce manual errors by 20%

Software Engineer 2007 – 2010

- Developed reporting model to increase database speed & performance and improve customer experience
- Managed maintenance, support and enhancements to legacy software products, supporting development team's focus on upcoming product releases

Software Engineer (Internship) 2006 – 2007

- In charge of TES 3.0 maintenance, support and minor enhancements

EDUCATION

EMORY UNIVERSITY, GOIZUETA BUSINESS SCHOOL Atlanta, GA
M.B.A., Evening Program May 2021

- GMAT: 760; Goizueta Business School Scholarship; Dean's List
- **Concentrations:** Strategy; Business – Analytics, Technology Management, Process Consulting; Product Management

UNIVERSITY OF HOUSTON-CLEAR LAKE Houston, TX
M.S., Computer Science May 2007

- Phi Kappa Phi; SPBA Jones Scholarship

SRI KRISHNADEVARAYA UNIVERSITY Anantapur, India
B.S., Computer Science and Information Technology April 2005

CERTIFICATIONS

- Microsoft Azure Solutions Developer Associate
- PMP (#1839089) – PMI certified Project Management Professional
- PMI-ACP (#2007279) – PMI Agile Certified Practitioner
- PSM I – Scrum.org certified Professional Scrum Master I
- MCPD – Microsoft certified Professional Developer
- Microsoft Azure Fundamentals

TECHNICAL SKILLS

- **Methodologies:** Scrum, Kanban, SAFe; **PM Software:** MS Project, MS TFS, JIRA, Confluence, Rally, AHA
- **Technologies:** JavaScript, Node.js, Python (Flask, Jinja), ReactJS, HTML 5.0, CSS, SQL, R, Terraform
- **Data Analytics and Reporting:** SQL Server, MySQL, Postgres, MongoDB, Crystal Reports, ELK Stack

ADDITIONAL INFORMATION

- Status: Final Green Card Stage (AOS Pending); EAD – (Authorized to work in US without the need for Employer visa sponsorship)