# **Project Report Outline**

# Patient Tracker Management System

Final Report Deliverable

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Team Name: Dolo-650

GitHub Repo Link: https://github.com/sh4nnu/patient-tracker-system

Video Link: <u>Dolo-650 final review video</u>

UI Mockups: UI Mockup

API Documentation: API Documentation

1. Requirements

1.1. Overview

Healthcare ecosystem is one of the complex and highly data traffic, every hour a lot of documents are generated and needed to be processed for every event that happens starting from incident response to consulting, treatment, appointments, insurance etc., with such heavy traffic transactions going on both in money and information. Resorting to paperwork is going to slow the process by a lot and limits the throughput of the services for patients in need.

Hence, digitizing the patient tracking system is of high importance. It replaces the manual paperwork, and mitigates the risks of potential errors, time-consuming processes, and limited accessibility.

The Patient Tracker System is a web-based application designed to streamline the management process of patient information and medical records within the contemporary healthcare landscape. This project is aimed to provide doctors and administrative staff of a healthcare institute with a streamlined tool and features to enhance management, decision-making, increasing productivity and improve the quality of patient care. The application follows best practices in software development in producing a viable, reliable, efficient and secure product. This solution not only streamlines the process but also opens opportunities for data analysis to improve patient care, availability, trend analysis which helps the practitioners, and everyone involved to make data-informed decisions. Such a system would help and ease the work and also is reliable.

### 1.2. Features

The following are the main features of the project:

- 1. **User Authentication**: A secure login system to authenticate both doctors and patients, ensuring that only authorized individuals can access the application.
- 2. **Patient Profile Management**: Allow system admins to create, update, and maintain their personal and medical profiles within the application. This includes personal details, medical history, and medication records.
- 3. **Appointment Scheduling**: Enable doctors to schedule and manage patient appointments, facilitating efficient time management.
- 4. **Real-time Medical Records**: Provide a platform for healthcare professionals to access and update patient medical records in real time during patient checkups. Also, allow users to update their records and information and doctors to monitor and get notified on improvements etc.,
- 5. **Access Control**: Ability to define user roles and access levels, ensuring that each user has the appropriate level of access to patient data and system features to maintain data security and privacy.

# Objectives:

The objectives of this project can be split as below:

### 1. Accuracy and Efficiency:

The paramount objective of the Patient Tracker System is to significantly improve the efficiency and accuracy of patient data management. Eliminating the laborious and error-prone process with manual paperwork and decreasing the errors in data and improving the accessibility of data to make decisions quickly and efficiently.

# 2. Real-time Updates:

In today's dynamic environment and the vast amount of data available, instant access to patient records is not merely a convenience but a necessity. The application will be designed to provide real-time updates for medical records. And enables the patients to update their personal records wherever and whenever.

### 3. Management and supply chain:

The third and most important objective is to cater to the supply chain needs of a healthcare facility. Giving ability to book and schedule appointments, visualize them, send

messages or notifications to patients and doctors all these tasks included with other management features and analytics on the data available enhances and enables ease of the management of patients and process. Makes the life of patients, admins and doctors etc., easier.

#### Intended Audience:

The intended audience for the Patient Tracker System encompasses several key stakeholders:

- 1. **Doctors and Healthcare Professionals:** The system is primarily tailored to the needs ``, scheduling appointments, and making data-driven medical decisions
- 2. Administrative Staff: Helps in streamlining overall operations of the healthcare clinic.
- 3. **System Administrators:** will be tasked with managing user roles and ensuring the
  - system's smooth operation, including data security and system reliability
- 4. **Patients:** The stakeholders whose data and for whose treatment and process the application is made for.

### Summary and Motivation:

The motivation behind the Patient Tracker System is to address the inherent challenges in the current healthcare ecosystem, marked by laborious manual paperwork, potential data inaccuracies, and the need for efficient and accessible patient data and process management tools. The project is driven by the conviction that technology can empower healthcare practitioners to deliver higher-quality care, reduce administrative overhead, and enhance the overall patient experience.

In summary, the Patient Tracker System is a transformative project that aspires to make a significant impact on the healthcare industry by providing healthcare professionals with the tools they need to offer more efficient and accurate patient care, ultimately leading to improved patient outcomes. And enabling the people at different levels to make better decisions, operate and manage effectively, improving the quality of care.

### 1.3. Functional Requirements (Use cases)

Detailed functional use-cases of the application by different users.

Doctor (any health care professional) -Related Use Cases:

- 1. **Doctor Authentication:** As a doctor, I want to log in securely to the system using my credentials.
- 2. **View Appointments**: As a doctor, I want to view a list of patients scheduled for the day so that I can prepare for consultations.
- 3. **Access Patient Records**: As a doctor, I want to access and review the complete medical history, including diagnoses, medications, and test results, for a specific patient during a visit.
- 4. **Update Patient Records**: As a doctor, I want to update a patient's medical records, including adding new diagnoses, changing medications, and recording new observations or recommendations during a patient visit.

#### **Patient-Related Use Cases:**

- 1. **Patient Authentication**: As a patient, I want to log in securely to the system using my credentials.
- 2. **View Appointments**: As a patient, I want to view and confirm scheduled appointments, ensuring I'm aware of my healthcare appointments.
- 3. **Access Personal Medical Records**: As a patient, I want to access and review my complete medical history, including diagnoses, medications, and test results stored in the system.
- 4. **Update Personal Information**: As a patient, I want to update my personal information, such as contact details, insurance information, and medical history within the system.
- 5. **Upload Medical Records**: As a patient, I want to upload medical records, test results, and relevant documents electronically/ by filling in a form into the system, ensuring that my healthcare data is centralized and up to date.

### 1.4. Non-Functional Requirements

The following are the non-functional requirements of the project.

- 1. **Data Security and Encryption:** The system should ensure the security and privacy of patient data. All patient records, personal information, and medical history should be encrypted both at rest and during the transmission to prevent unauthorized access.
  - 1. We used password encryption to store the passwords, no level of role will have access to the password as plaintext.
  - 2. We have incorporated **Cross-Origin Resource Sharing (CORS)** to strike a balance between security and functionality.

This enabled us to specify who can access its resources and how.

This also increases security as follows:

- a. Controlled access to Resources
- **b. Security against Cross-Site Scripting Attacks**
- c. Safe handling of Sensitive Data

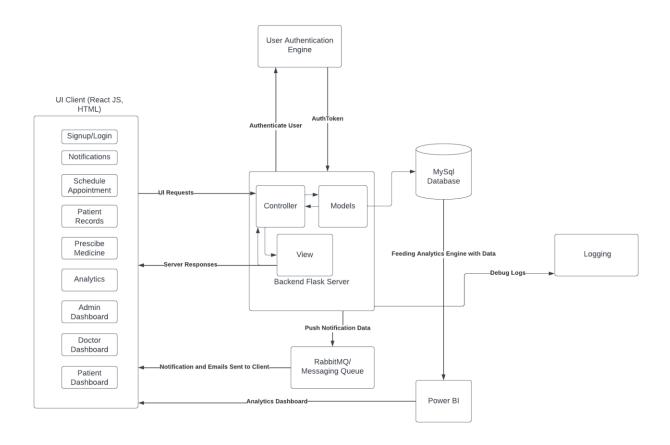
### d. Regulating HTTP Methods and Headers

- 3. We have secure user authentication and authorization and row-level-security, implying that a doctor will see the screens and data meant to doctor and patient will see screens and data meant to be for patient.
- 2. Real-time access to data: Request to access any record or file should be catered immediately i.e, no queues or mails. The application should be showing them the data requested as per the user's access level to the data.
  - We are using flask-Apis to communicate between front-end and back-end components.
     These are lite and fast, and every component is designed so that it shows updated data in the server. (Not static)
  - Whenever data is updated, added, or deleted in the backend, these changes are immediately reflected in the frontend interface. This synchronization is facilitated by our efficient use of Flask APIs, which handle data transmission between the server and the client.
- 3. **User-Friendly Interface:** The user interface should be intuitive and user friendly for both the doctors and patients to perform their tasks with minimal effort.
  - 1. Using **ReactJS** as front-end was one of the wise decisions, because the wide array of visual design freedom it gave amazed us.
  - 2. Our application is designed with many UI design and color principles in mind, so the screens are clear, minimalist and designed to be intuitive.
  - 3. We made sure to not clutter the screen with many options and visuals and used **side navigations and layers** where necessary.
- **4. Following the HIPAA rules:** All the health and patient related data should follow HIPAA rules and regulations and are controlled, stored, requested, masked accordingly.
  - **1.** We are hashing sensitive information in the flask.
  - **2.** While this may not be an extensive application of the HIPAA rules, considering the scope of the project we implemented secure data storage where necessary.
- 5. **Understandability:** The project will prioritize comprehensive documentation and meticulous commenting across all components, ensuring a clear understanding of the entire codebase and facilitating seamless collaboration among team members.
  - 1. The teammates had kept understandability in mind throughout the development process so we can see that all the components have considerable high understandability. Some points to demonstrate this are:
    - 1. The codebase is commented and initialization of dummy data so the next developer who works on the part understands how the data looks briefly.

- 2. The file naming and organization is following MVC and very modular and self-explanatory.
- 3. The Variable and method naming were also done with understandability in mind, to enable easy understanding and reusability.
- 6. **Debuggability:** To enhance application debuggability, the project will integrate a robust logger module, enabling efficient error tracking and streamline debugging processes for enhanced system maintenance and troubleshooting.
  - 1. Both the Front-end and Back-end components use logger modules to print the logs of state change and transfers of data in the application.
  - 2. These are actively printed in the console of browser or console of the terminal running the server.
  - 3. This helps debugging to be easy and trace back if we experience any unexpected behavior while using the application.
- 7. **Modularity:** The project development will adhere to a modular approach, emphasizing the creation of independent and reusable components to ensure flexibility, scalability, and ease of maintenance throughout the software lifecycle.
  - 1. As mentioned in the pre-requisites we followed high modularity in designing the structure and functionalities of codebase.
  - 2. The code is split into smaller modules where necessary and reused anywhere and it is parameterized and customizable without need of several similar modules.
  - 3. This can be seen used throughout the codebase in front-end part specifically.
  - 4. Even the file structures and organization of files support high reusability and upgradability of the codebase.

# 2. Design

# 2.1. Architecture Diagram



# 2.2. Technology Stack with Justification

### **Backend Framework:**

**Flask**: We chose Flask for the backend development of the Patient Tracker System. Flask is known for its simplicity, flexibility, and lightweight nature, which aligns with the project's need for rapid development and easy integration. It allows us to build RESTful APIs efficiently and offers a wide range of extensions and libraries for various functionalities.

### **Frontend Framework:**

**React**: React is our choice for the front-end development. React is a popular JavaScript library that enables the creation of dynamic and interactive user interfaces. Its component-based architecture, strong community support, and virtual DOM make it suitable for building a responsive and real-time user interface.

# **Database Management**

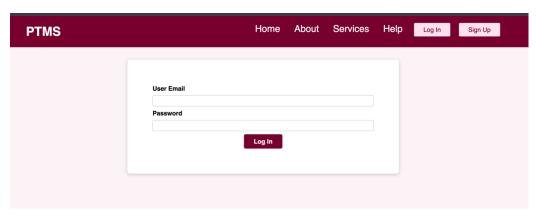
**MySQL**: We have selected MySQL as the relational database management system. MySQL is a widely used and reliable database system known for its performance and scalability. It is suitable for handling healthcare data and can provide data integrity, security, and efficient data retrieval

# 2.3. UI Mockup

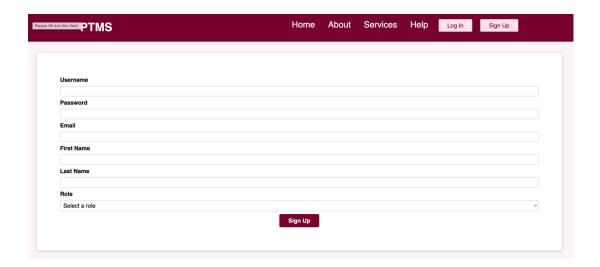
# <Attached as separate files>

Mockup UI - One drive link

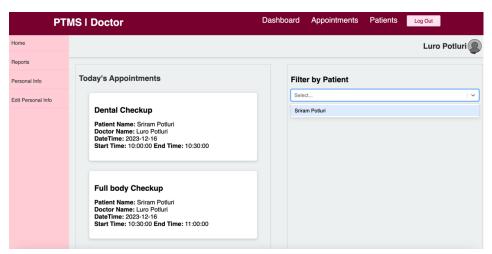
Screenshot of Login Page:



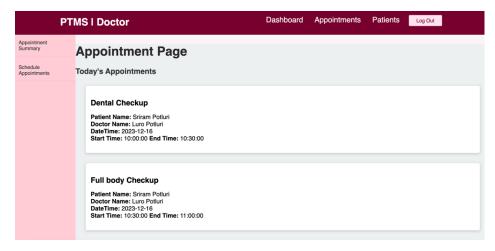
Screenshot of Signup Page:



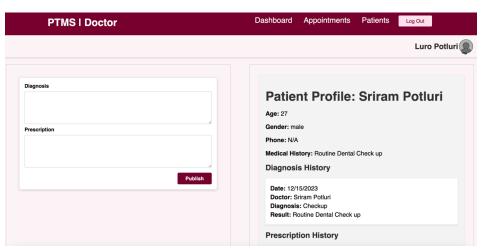
# Screenshot of Doctor Dashboard Page:



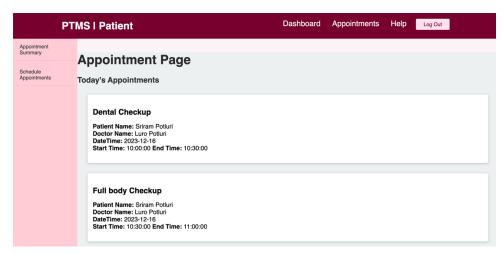
Screen shot of Doctor's Appointments Coming up:



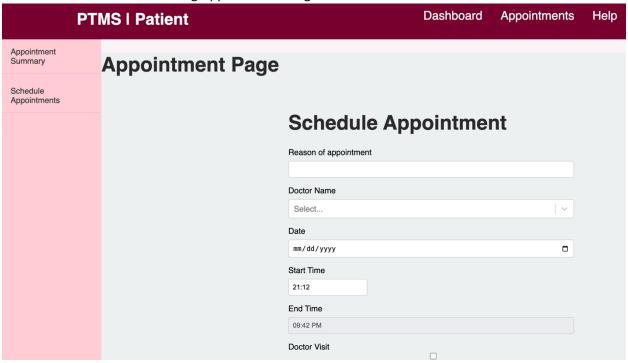
Screen shot of Doctor Reviewing his Patient's Profile and Prescriptions Page:



# Screenshot of Patient's Appointments page:



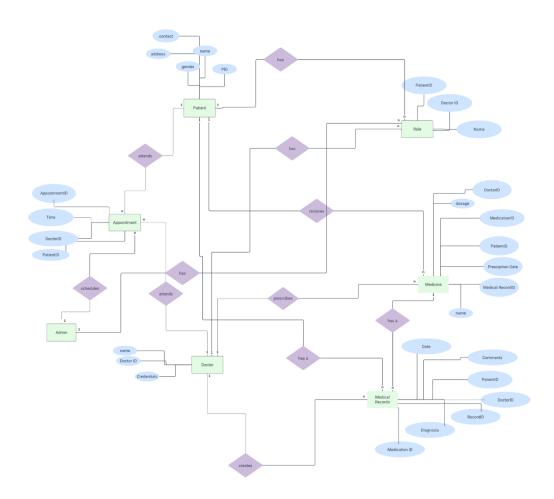
Screenshot of Patient Scheduling Appointments Page:



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### 2.4. Data Model

# **ER Diagram:**



# 3.Implementation

### 3.1. Version Control and Collaboration

In our project, Git played a pivotal role in managing code changes seamlessly. It provided a structured approach to tracking modifications, fostering collaboration, and preserving a comprehensive project history. To maintain a reliable workflow, we adopted separate branches for development and testing environments, preventing unintended disruptions during testing. Our branching strategy involved feature branches, allowing developers to work independently on specific functionalities. Continuous integration practices, including automated testing, reinforced the stability of our codebase.

Conflicts, when they arose, were proactively addressed through clear communication and resolution within feature branches, preventing disruptions to the main development and testing branches. Commit

messages were thoughtfully crafted, contributing to a well-documented version-history. Regular code review sessions and team training ensured that all members adhered to Git best practices, maintaining consistency in our version control approach.

In summary, our effective utilization of Git, combined with a well-defined branching strategy and proactive conflict resolution, contributed to a streamlined and reliable version control process for our Patient Tracker System.

# 3.2. Coding Standards and Practices

During the project, we centered our technology stack around ReactJS for creating dynamic front-end components, ensuring an engaging user interface. On the backend, Python's Flask framework was chosen, maintaining an adherence to the MVC architecture to facilitate efficient and scalable development. Seamless client-server communication was achieved through the use of RESTful APIs, capitalizing on Flask's robust capabilities. To manage the database effectively, we integrated SQL-Alchemy as an Object-Relational Mapper, streamlining interaction with MySQL databases. To enhance debuggability, a comprehensive logging system was implemented, allowing for efficient issue identification and resolution.

An outline of best practices implemented:

**Modularity:** The project was implemented using a modular design approach, promoting code reusability and maintainability.

**Comments and Documentation:** Comprehensive comments and documentation were consistently maintained, ensuring code readability and facilitating future updates. README.md files were included for enhanced codebase understandability.

**Code Reviews:** Regular code reviews were conducted to identify and rectify issues or bugs, ensuring strict adherence to coding standards and best practices.

**Security Measures:** Robust security practices and protocols were implemented to safeguard user data and prevent potential security breaches.

By integrating these best practices into our development process, we aimed to deliver a well-organized, secure, and maintainable codebase, meeting both functional and non-functional requirements.

### 3.3. Security and Risks

### **Technical Risks:**

- 1. **Compatibility and Integration**: Issues arising from incompatible components or integration problems. We conducted thorough compatibility testing early in development. We utilized continuous integration tools for real-time issue detection. This also happened with libraries and custom components with clashing library dependencies, which we fixed by using different versions or creating our own components inspiring from those.
- 2. **Performance Bottlenecks**: Potential slowdowns due to performance bottlenecks. We employed performance testing tools to identify bottlenecks. We applied optimization techniques iteratively during

development. Some steps including trimming the data sent via a single Api and splitting an Api into 2/3 different subroutines which give us broken down data that is stitched up in the front-end

3. **Time Constraints**: Project delays impacting the overall development timeline. We implemented agile methodologies for adaptability. We set realistic milestones and conducted regular progress assessments. Even with realistic milestones learning ReactJS and Flask for the first time took a lot of time than anticipated.

### **Security Risks:**

1. Data Security Measures: Vulnerabilities compromising data integrity and confidentiality.

We enforced secure coding practices to prevent common vulnerabilities like SQL injection and cross-site scripting. Regular code reviews and automated tools were employed to identify and rectify potential security loopholes. Using CoRS and also hashing secret information helped us to create a secure application.

2. **Authentication and Authorization:** Unauthorized access due to weak authentication or improper authorization.

Default passwords, such as those for MySQL servers or generic passwords, are strictly forbidden. Users are required to create unique and strong passwords during account creation.

### **Regulatory Compliance Risks:**

1. Compliance Measures: Non-compliance with industry regulations, leading to legal consequences.

We adhered to industry-specific regulations, particularly in healthcare. We followed HIPAA standards for handling protected health information (PHI).

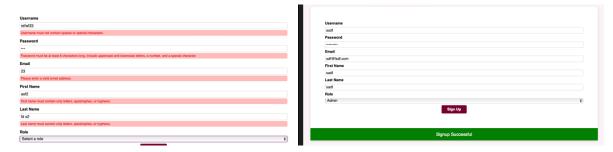
By addressing these risks with the proposed solutions, our development strategy ensured a robust and secure system, minimized project delays, and aligned with regulatory standards. This proactive approach prioritized quality, security, and user satisfaction throughout the development lifecycle.

# 4. Evaluation

# 4.1 Evaluation of Functional Requirements

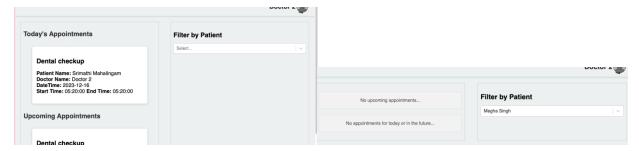
**Authentication:** Conducted unit tests and regression tests for doctor and patient authentication modules, achieving high code coverage to ensure secure logins for both users. We also enforced checks in the Front-End in the login and signup pages which also acts as test for user inputs too.

The below snap is an example of a regression testing ensuring all work with addition of new features.

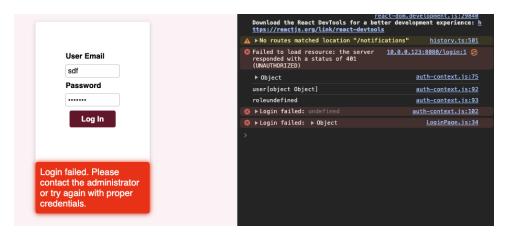


**View Appointments**: Performed integration tests to validate appointment retrieval, confirming accurate display and confirmation of scheduled appointments for both doctors and patients. We included logs of the data transferred and what we are expecting and compared the data that we got. We also have conditions to show today's appointments and upcoming appointments based on the date field.

We also test if there are no appointments, the application handles it well. The below snaps explain how app handles with and without appointments.



Access and Update Records: Executed system tests to simulate interactions with medical records, ensuring seamless access, updates, and uploads of healthcare data for both doctors and patients, thereby centralizing and maintaining up-to-date information. The api access and role is based on roleld which is handled at the back end. If an Api request comes from an invalid or unintended user, the back end returns an error.



**Administrative Actions:** Utilized unit and integration tests for profile creation, role assignment, and row-level security, ensuring successful profile creation, accurate role assignments, and proper data access based on assigned roles. These are handled by backend flask app.

This comprehensive testing approach across unit, integration, and system levels guarantees a robust and reliable healthcare system, ensuring functionality, security, and integration of each feature.					

### **Backend Unit Testing**

```
(PTS) (base) prudhvinikku@prudhvis-MacBook-Pro Backend % python -m pytest Tests/unit

platform darwin — Python 3.11.4, pytest-7.4.3, pluggy-1.3.0
rootdir: /Users/prudhvinikku/patient-tracker-system/Backend
collected 3 items

Tests/unit/test_doctor_model.py .

Tests/unit/test_patient_model.py .

[ 56%]
Tests/unit/test_user_model.py .

[ 100%]
```

The unit test suite for the Doctor, Patient, and User models has been completed, with all tests passing, confirming that the foundational data structures behave as intended.

Successful execution of these tests provides assurance of the application's stability and the reliability of its data management layer.

# 4.2 Evaluation of Non-functional Requirements

**Usability Assessment:** User surveys and usability studies were conducted to assess the user-friendliness of the interface for both doctors and patients. Feedback indicated a highly intuitive and user-friendly interface, aligning with the non-functional requirement for an effortless user experience.

**Data Security and Encryption:** To ensure the security and privacy of patient data, the system implemented encryption both at rest and during transmission. This met the non-functional requirement for stringent data security measures, preventing unauthorized access to patient records and personal information.

**Real-time Access to Data:** The system's architecture facilitated real-time access to data, catering to requests immediately without queues or delays. This aligns with the non-functional requirement for instantaneous data access based on user access levels.

**Following HIPAA Rules**: All health and patient-related data followed HIPAA rules and regulations, ensuring compliance with industry standards. The data was controlled, stored, requested, and masked accordingly, meeting the non-functional requirement for adherence to HIPAA rules.

**Understandability**: Comprehensive documentation and meticulous commenting were prioritized across all components, ensuring a clear understanding of the entire codebase. This practice facilitated seamless collaboration among team members, meeting the non-functional requirement for high understandability.

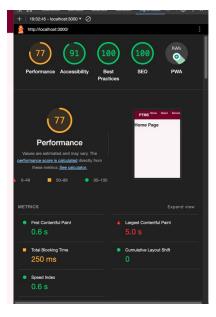
**Debuggability**: A robust logger module was integrated to enhance application debuggability. This enabled efficient error tracking and streamlined debugging processes for enhanced system maintenance and troubleshooting, meeting the non-functional requirement for effective debuggability.

**Modularity**: The project development adhered to a modular approach, emphasizing the creation of independent and reusable components. This ensured flexibility, scalability, and ease of maintenance throughout the software lifecycle, meeting the non-functional requirement for modularity.

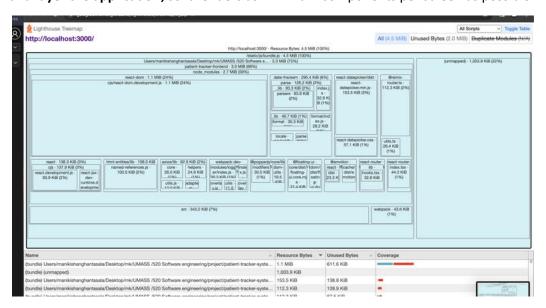
A few other benchmarks that we can see about our application are.

### **Performance Testing:**

For Performance testing we used the lighthouse of google chrome to analyze the site and give us score. It seems that performance is bit low as its loading lot of js and some refactoring of js code will help it.



Below is the Treemap generated from the same tool showing how much each component is weighing in size. This will let us know if any components are taking very high space to store and can reduce or optimize or break them to make the application lite. This gave us the idea to **use side navigation bars and layer the application,** so it renders as minimum components per screen as possible.



### **Usability Assessment:**

Apart from lighthouse we weren't able to find any tool that gives us score on understandability. So we asked our peers and friends to review and use the application and took feedback from it. This helped us to find the case where we overlooked that user may want to go back in the site and the state should be preserved or failure while submitting a form should retain the values entered. We fixed this by maintaining contexts and states in the ReactJS context.

# 5. Discussion [Limitations & Future Plans]

# 5.1. Challenges and Limitations (e.g., time constraints, integration, debugging, teamwork)

Guideline: Critically assess any shortcomings in the project. This may include unmet requirements, performance bottlenecks, or user experience issues.

- Some challenges while developing were the time constraints, and the exam week pressure.
   Which slowed down the pace of development and we had to crunch through to finish what we committed for.
- While performing Integration testing, we had issues with handling JSON files being nested and little communication with backend developer helped fix it.
- We weren't able to implement notifications as proposed, because the setup of RabbitMQ took
  lot of time the synchronization and management took even more time. We would have
  integrated it, but we would need at least 4 days more to calibrate and deploy it to be usable. So,
  we had to discard that feature from the proposed features.
- Also deploying and tunneling the server for backend and front end from different pcs took some time to learn the setup and concepts but we were able to achieve it and test and develop handin-hand.

### 5.2. Future Development Plans

As we reflect on the journey of developing our Patient Tracker System, built on Flask and React, we envision a future where the system not only meets current healthcare management needs but also adapts to emerging technologies and challenges in healthcare. Below are our aspirations for the project's future:

### **Potential Enhancements and Features**

- 1. Al and Machine Learning Integration: Implement Al algorithms for predictive analytics. This could include predicting patient admission rates, identifying high-risk patients, and offering personalized healthcare suggestions.
- 2. **Mobile Application Development:** Develop a mobile version of the system to provide easy access for healthcare professionals on the go, enhancing real-time decision-making capabilities.
- 3. **User Experience Optimization:** Continuously refine the user interface and experience, making it more intuitive and user-friendly for various categories of users, including patients, doctors, and administrative staff.
- 4. **Analytics Dashboard:** Develop a robust analytics dashboard providing insightful data visualizations and real-time metrics to aid in decision-making.

### **Lessons and Software Engineering Skills Learned**

- 1. **Agile Development Practices:** Adopting an iterative approach, focusing on delivering a functional product at each iteration, and being open to changing requirements.
- 2. **User-Centered Design:** Understanding the importance of a design that caters to the end-user's needs, leading to a more effective and satisfactory product.
- 3. **Cross-Platform Compatibility:** Ensuring the application performs consistently across different browsers and devices.
- 4. **Data Management and Security:** Learning about handling sensitive data, implementing security best practices, and understanding the legal implications of data privacy.
- 5. **Interdisciplinary Collaboration:** Working effectively with healthcare professionals to understand their needs and translate them into technical requirements.
- 6. **Technology Stack Adaptability:** Learning to choose and adapt the right technologies (Flask and React) for the project's needs and being open to integrating new technologies as they emerge.
- 7. **Performance Optimization:** Understanding the importance of optimizing the application for speed and efficiency, especially when dealing with large datasets.
- 8. **Testing and Quality Assurance:** Implementing rigorous testing protocols to ensure the reliability and stability of the application.

By embracing these future enhancements and reflecting on the lessons learned, our Patient Tracker System will not only evolve with the healthcare industry's demands but also remain a vital tool in patient management and care delivery.

### 5.3. Ethical and Societal Implications

Reflecting on the ethical and societal impact of our Patient Tracker System project, built on Flask and React, is crucial, as it operates in the sensitive and critical domain of healthcare. Our commitment to ethical principles and awareness of the societal impact has been a guiding force throughout the development process.

#### **Ethical Considerations:**

- 1. **Data Privacy and Confidentiality:** At the core of our ethical considerations was the handling of patient data. We ensured strict adherence to data protection standards, such as HIPAA in the United States and GDPR in the European Union. Patient information was encrypted, and access was restricted to authorized personnel only, maintaining the highest level of confidentiality.
- 2. **Informed Consent:** We incorporated mechanisms to ensure that patients' data was used only after obtaining informed consent. This included clear communication about how their data would be used and stored.
- 3. **Bias and Fairness:** In developing AI and machine learning features, we were conscious of potential biases in the algorithms. Efforts were made to train these models on diverse datasets to avoid any inadvertent discrimination or bias in patient care recommendations.
- 4. **Transparency and Accountability:** We maintained transparency in our operations, with clear documentation and logging of data access and system actions. This approach ensured accountability in how patient information was handled and processed.

### **Societal Impact:**

- 1. **Improving Healthcare Access and Quality:** Our system aimed to streamline healthcare management, making it more efficient and effective. This has a direct positive impact on the quality of healthcare services, potentially leading to better patient outcomes.
- 2. **Supporting Healthcare Professionals:** By providing a tool that organizes and tracks patient information efficiently, we eased the workload of healthcare professionals. This allows them to focus more on patient care rather than administrative tasks.
- 3. **Educating Patients:** Through the system, patients receive better access to their own health information, empowering them to be more informed about their health conditions and treatments.
- 4. **Promoting Public Health Awareness:** The system's capability to aggregate and analyze health data could serve as a valuable tool for public health monitoring and decision-making, aiding in early detection and response to health trends or outbreaks.

In conclusion, our Patient Tracker System project not only aimed to innovate in the field of healthcare technology but also strived to uphold ethical standards and contribute positively to society. The ethical considerations we addressed during development not only ensured compliance with legal standards but also fostered trust among users, laying a foundation for a system that respects and protects the individuals it serves.