Objective

My career aspiration is to continuously advance, taking on broader senior leadership roles and eventually reaching the zenith of my professional journey. To achieve this, I am dedicated to talent development, where I will coach and mentor individuals, helping them succeed in their careers while also ensuring they are well-prepared for the future. Additionally, I am committed to giving back to communities by sponsoring individuals for higher education and providing coaching and mentoring support. Also continue to learn and take up new challenges.

BODA SRINIVAS
Strategic IT Professional

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✉ srinivasbanu30@gmail.com

🏠 Hyderabad

🎓 Education

2012
Master's Degree in IT Finance
Singapore Management University

1994
B.E. (Mechanical)
Osmania University Hyderabad

Core Competencies

- IT Infrastructure Management
- Software Development & Ops.
- ITIL Process Implementation
- Project/ Delivery Management
- Change Management
- Capacity & Performance Management
- Incident & Problem Management
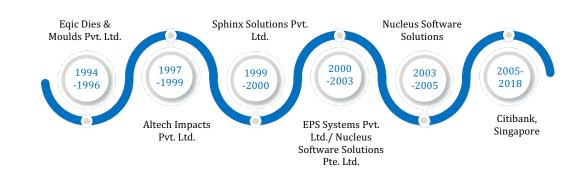- Cross-functional Coordination
- Stakeholder Management

👤 Profile Summary

- A highly experienced IT executive who has demonstrated the ability to lead diverse teams of professionals to design and implement various IT Hardware and software projects, thus improving efficiency, service reliability and reducing costs in infrastructure. Strong technical and business qualifications with an impressive track record of more than 20+ years, of strategic planning, implementation, project management, and system engineering strategies

- Lastly associated as the **Vice President at Citibank Singapore**, led large IT infrastructure projects and managed complex IT environments, ensuring seamless operations and client satisfaction

- Possess extensive experience in providing support to Centers of Excellence (COE) locations and managing Datacenters across multiple geographical regions. This experience includes overseeing diverse teams that operate across various time zones, ensuring seamless coordination and efficient management

- In my executive capacity, I excel at managing and delivering complex programs characterized by multiple intricate streams, showcasing my ability to orchestrate multifaceted initiatives with precision.

- Service Delivery Manager, played vital role implementing framework to align IT Services with business needs, Change management, Capacity Management, Incident Management, Problem Management and Financial Management. Ensuring a positive customer experience and maintaining the organization's reputation for delivering high-quality services.

- Managed roles of combination of people management, process improvement, and customer-focused activities.

- Strong background in financial planning, budgeting, product management, and cost optimization initiatives. My ability to navigate vendor negotiations and cultivate supplier relationships has proven instrumental in optimizing resource allocation.

- My primary focus is on promoting and elevating the maturity of engineering and operational practices within the defined landscape. This involves a commitment to continuous improvement

- Overseeing vendor personnel, including teams from **TCS and Wipro**, and successfully collaborating with industry leaders such as **IBM and HP** to expedite the deployment of cutting-edge cloud technologies.

- Successfully led the transformation of **Mainframe and Distributed applications** to **cloud-based infrastructure,** optimizing performance and cost-effectiveness, resulting in significant savings and improved operational efficiency.

🏅 Certifications

- Advance Certification in Cyber Security from IIIT Bangalore
- ITIL Foundation V3.0
- 7 Habits of Highly Effective People
- z/OS performance tuning and capacity planning by IBM WSC
- Pivotal Cloud Foundry (PCF)
- ChatGPT & Prompt Engineering
- BMC and PVCS Dimension (Version Control)

📈 Career Timeline

Eqic Dies & Moulds Pvt. Ltd.		Sphinx Solutions Pvt. Ltd.		Nucleus Software Solutions	
1994 -1996	1997 -1999	1999 -2000	2000 -2003	2003 -2005	2005- 2018
	Altech Impacts Pvt. Ltd.		EPS Systems Pvt. Ltd./ Nucleus Software Solutions Pte. Ltd.		Citibank, Singapore

⚙ Technical Skills

- **Hardware:** Mainframes, VMWare
- **Operating Systems:** Windows, z/OS, UNIX
- **DevOps:** Git, Jenkins, Ansible, Docker, Kubernetes
- **Cloud Computing:** AWS, AZURE
- **Programming:** Python, C, COBOL, Java
- **Cyber Security:** Information Security, Applied Crytogrpahy using Kali-Linux, Wireshark, Zenmap, Burpsuite, SQLMAP
- **Other Software:** Mainframe Parallel Sysplex, CICS, JCL, WLM, RMF, SAS Enterprise, Splunk, IBM Visual Age Java, IBM WebSphere, WebLogic, CA-Wily, **Scripting:** PowerShell
- **MS Office Suite**

💼 Previous Experience

- **May'03 – Jul'05 | Change Manager | Nucleus Software Solutions, Singapore**
- **Mar'00 – Apr'03 | Systems Analyst | EPS Systems Pvt. Ltd., Singapore**
- **Feb'99 – Jan'00 | Web Designer | Sphinx Solutions Pvt. Ltd., Hyderabad**
- **Dec'97 – Jan'99 | Web Designer | Altech Impacts Pvt. Ltd., Hyderabad**
- **Dec'94 – Feb'96 | Trainee Mechanical Engineer | Eqic Dies & Moulds Pvt. Ltd., Hyderabad**

💼 Major Projects

- **Infrastructure Planning:** Infra Onboarding, Vendor Management, ITIL Service Delivery, Hardware Upgrades and Senior Management Reviews, Regulatory Reports and Audits
- **Mainframe z/OS:** Planning, Bank of China acquisition, Common Code Implementation, Workload migration to Cloud
- **Cloud Migrations:** Framework, Onboarding, Key Metrics, and Integration
- **Capacity Management:** Major upgrades (Mainframe, Distributed & Cloud), Statistical modelling, Capacity OnDemand Management, Publish Weekly Management Dashboard, Monitoring & Alerting and Problem Reporting
- **Chargeback:** Framework, Chargeback Modelling, Customer interaction, and Annual Budget Planning & Forecasting

📇 Personal Details

- **Date of Birth:** 20th January 1971
- **Languages Known:** English, Hindi, Telugu & Malaysian (Basic)
- **Address:** MyHome Bhooja BLK K-1403, Gachibowli, Hyderabad - 500032, Telangana

💼 Work Experience

Vice President/ ASPAC – Delivery Manager

Aug'05 – Mar'18 | Citibank, Singapore

Growth Path:

- *Aug'05 – Jul'10 | AVP/ Lead – TI Chargeback Operations*
- *Aug'10 – Jul'13 | Vice President/ Global Lead – Project & Capacity Management*
- *Aug'13 – Mar'18 | Vice President/ ASPAC – Delivery Manager*

Key Result Areas:

As Vice President/ ASPAC – Infrastructure Planning

- Successfully managed complex IT projects, including Acquisitions, Mainframe workload relocation, Operationalize Common Code for all the countries, transformation of distributed and mainframe applications to cloud-based infrastructure, ensuring seamless migration and minimal downtime
- Championed IBM Mainframe upgrades and facilitated on-demand capacity allocation to support business promotions, culminating in enhanced system performance and optimized resource utilization
- Managed the outsourcing of the Mainframe optimization function to a vendor and took charge of the Optimization and Productivity division. In this capacity, I was responsible for leveraging data and reporting to provide actionable insights, enabling the identification, tracking, and timely delivery of these initiatives while ensuring the realization of their associated benefits
- led efforts in identifying opportunities for automation aimed at achieving Mainframe CPU (MIPS) and headcount reductions and operational efficiencies. Also, consistently delivered comprehensive country level reports on the outcomes of these assessments, including agreed-upon action plans and associated timelines for implementation.
- As part of the senior management committee, spearheaded weekly service delivery meetings to proactively escalating the risk, compliance issues, and promptly take accountability to mitigate it.
- led a team comprising internal Mainframe technical team as well as vendor-supplied resources. My responsibilities encompassed comprehensive management of both the commercial and operational performance of these teams, ensuring seamless collaboration and optimization of vendor resources to achieve our organizational goals
- Exercise vigilant oversight over financial operations to ensure the realization of planned objectives while spearheading cost reduction efforts through productivity initiatives and strategic cost optimization
- Responsible for the establishment of rate cards for all infrastructure components, encompassing Mainframe MIPS, Storage, Cloud infrastructure, and various other products. This entails close collaboration with business leaders and finance teams to ensure alignment with the annual budgetary framework
- Migrated infrastructure to the cloud, optimizing datacenters for efficiency and cost savings, leading to significant operational cost reductions
- Managed client relationships and expectations during technology transformations, ensuring clear communication and alignment of objectives
- Proactively improved processes and optimized operations, leading to increased efficiency and effectiveness of IT infrastructure management

Vice President/ Global Lead – Service Delivery:

- Worked with business and technology units to ensure the organization's IT infrastructure (**Mainframe**, **Distributed** and **Cloud**) could handle current and future demands, resulting in improved performance and scalability.
- Monitored system performance, identified bottlenecks, and optimized IT infrastructure performance, leading to improved system reliability and user satisfaction.
- Designed and implemented scalable and reliable IT infrastructure solutions, contributing to the organization's capability to meet current and future demands
- Governance and framework for service delivery management, align IT services with the business.
- Collaborated with business stakeholders to align capacity planning with business goals, resulting in improved resource utilization and cost-effectiveness.
- Managed relationships with vendors to ensure capacity demands were met, leading to timely delivery of resources and minimal impact on business operations
- Addressed incidents related to capacity issues and implemented corrective actions, ensuring minimal downtime and disruption to business operations
- Gathered and analyzed data to provide insights into capacity trends and performance metrics, contributing to informed decision-making and resource allocation
- Identified potential capacity-related risks and developed strategies to mitigate them, ensuring the continued stability and reliability of IT infrastructure
- Collaborated with finance teams to allocate budgets for capacity upgrades and expansions, ensuring cost-effective resource allocation and infrastructure management