



Class Case: Revenue Grids



A new product

A particular portugese bank has come up with with share trading services

They are offered with a fixed percent commission for each transaction to their existing customers



A pilot

They offered the services to a small pool of their existing account holders

They found that not all customers make significant profit for the bank



To discount or not to discount

They manually divided the pool in two revenue categories.

Ones which don't really make any real money for the make

And others who should be offered good discounts to retain because they turn in profits



Leveraging the pilot

Now bank wants to roll this service to rest of its customer base

Which customer should it entice with discounts on commission without compromising on profits?



Non Continuos Response

In many of the business problems, response is not as convenient as a continuous numeric variable which can be modelled through simple of multiple linear regression



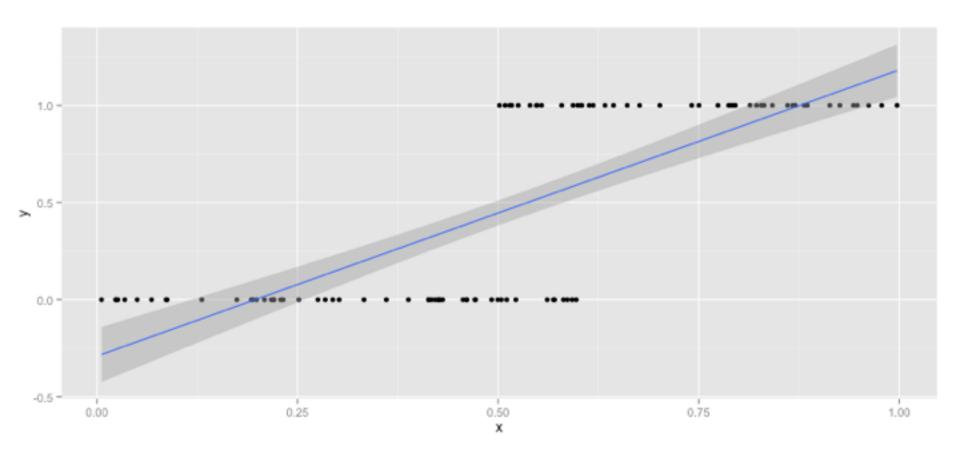
Binary Response

Response is binary. Default or non-default, success or failure, sold or not sold, good or bad etc.

This can not be modelled efficiently with multiple linear regression. WHY?



Linear Regression for binary Response





Proportions

linear function can theoretically take values between –inf to +inf.

- ➤ We'll have to find some kind of transformation for our DV/Response here. First being instead of 0/1; proportions.
- ➤ Say we have a dataset with height and gender and for height 62 inches we have 4 M and 8 F then for H=62 inches the proportion or probability of some person being male is 4/12=33%



Odds & Log(Odds)

Lets call this probability P, problem is that this takes values between 0 to 1 only.

Consider odds=P/(1-P) = (1/(1-P))-1, since P is in [0,1], odds will take values in [0,inf]. Still the range [-inf,inf] is not covered.



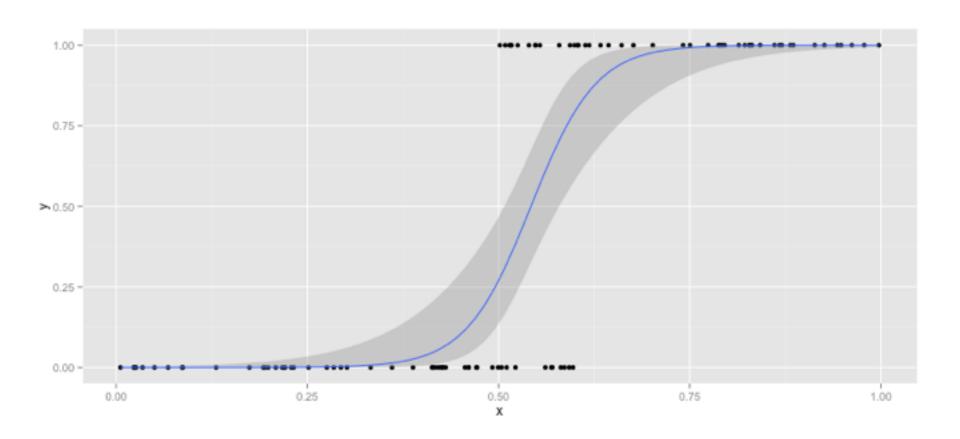
Contd..

Finally we look at log(odds) or log(p/1-p), since odds are in [0,inf]; log odds would take values in [-inf,inf]. Problem solved

➤ Now we look at the modelling equation which is very similar to MLR.



Modeling Log (Odds)



$$log(\frac{p}{1-p}) = b_0 + b_1 * x_1 + b_2 * x_2....$$



Maximum Likelihood Estimation

➤ One difference from linear regression here is that we are NOT trying to accurately predict log(p/1-p) here. So don't let the linear look of that equation tempt you to assume that we'd use same method of ordinary least squares to get estimates of parameters

➤ What we want here is the maximum separation between 1s and 0s.



Likelihood

$$P(y_i = 1) = M_i :: P(y_i = 0) = (1 - M_i)$$



$$L_i = M_i^{y_i} * (1 - M_i)^{(1 - y_i)}$$



Mi

1-Mi



Maximum Likelihood Estimation

$$L = \prod_{i=1}^{n} M_i^{y_i} * (1 - M_i)^{(1-y_i)}$$

Explanation Contd

Now this minimization is carried out with the help of numerical methods [mathematics for which would be too complex for scope of this course]

These numerical methods need to converge for efficient estimation of the parameters.



Interpretation: Odds Ratio

$$\frac{p}{(1-p)} = e^{b_0} * e^{b_1 * x_1} * e^{b_2 * x_2} \dots$$

What happens to linear regression assumptions?

Independence of errors [from the values of log(odds) and predicted values of log(odds)]

➤ Multi-co-linearity: Detection of multi-colinearity within IDVs through VIF is independent of how your DV is. Use Im and vif, ignore the parameter estimates.



What to do after we have our parameters?

➤ Goal is to move back from these estimates of log odds to your original DV 0/1

Using mathematical operations we can arrive at P, lets call estimated log odds "L", then associated probability:

$$>$$
P= exp(L)/{1+exp(L)}



Cutoff

We need to come up with a cut-off for these Probabilities so that they can be converted into a binary decision outcome. Any suggestions?



Sensitivity, Specificity

➤ Accuracy= TP+TN/P+N

Each cut-off would have different values for this terms

What does high specificity and high sensitivity imply? Give business problem example where



Summarizing

		Condition positive	Condition negative	
Test outcome	Test outcome positive	True positive	False positive (Type I error)	Precision = Σ True positive Σ Test outcome positive
	Test outcome negative	False negative (Type II error)	True negative	Negative predictive value = Σ True negative Σ Test outcome negative
		Sensitivity = Σ True positive Σ Condition positive	Specificity = Σ True negative Σ Condition negative	Accuracy



KS/Lift or Gain

- ➤ Bin your response on score /P
- ➤ Plot cumulative 0/1 for each bin
- Bin score/cut-off with maximum lift/gain is chosen as cutoff

These cut-offs can be different if we associate different costs with 0/1, response/non-response, goods/bads



ROC

➤ Plot between sensitivity and specificity [false positive rate Vs true positive rate{bin/decile wise}, each point on the ROC curve belongs to a different cutoff for the model.

➤ Point on the ROC curve which is nearest to top left corner [Sensitivity=1, Specificity=1] is considered be optimal cutoff, given your problem seeks to maximize both sensitivity and specifitivity with 1:1 cost equvialence for both the classes.

Validation

➤ Similar to MLR

Also performance of the model on validation sample is checked

