



## mobile services

Mr Mudavath Srinivas  
Kirusa Software Pvt Ltd  
No 1289/1090e  
1st Floor, 18th Cross,  
Sector-3, hsr Layout

Bangalore 560102  
KAR

Landmark:



8105079567

1152994303

To update your e-mail id, SMS EMAIL <email id> to 121

airtel number 8105079567  
relationship number 1152994303  
bill number 787684698  
bill date 04-Apr-2015  
bill period 02-Mar-2015 to 01-Apr-2015  
pay by date **22-Apr-2015**  
credit limit ₹ 5,300.00  
security deposit ₹ 0.00

get Itemized bill free of cost for any of the last six bill Invoices, sms ebill <email id> <month> to 121 (toll-free) for e.g ebill abc@yahoo.com jan

### your account summary

| previous balance | payments | adjustments | this month's charges | amount due on or before 22-Apr-2015 | amount due after 22-Apr-2015 |
|------------------|----------|-------------|----------------------|-------------------------------------|------------------------------|
| 270.87           | - 270.87 | - 0.00      | + 842.70             | = 842.70                            | 942.70                       |

### this month's charges

|                             | amount (₹) |
|-----------------------------|------------|
| 1 one time charges          | 0.00       |
| 2 monthly charges           | 750.00     |
| 3 usage charges             |            |
| call charges                | 0.00       |
| value added services        | 0.00       |
| mobile internet usage       | 288.55     |
| roaming                     | 0.00       |
| 4 discounts                 | -288.55    |
| 5 last bill period late fee | 0.00       |
| 6 taxes                     | 92.70      |
| this month's charges        | ₹ 842.70   |

see overleaf for details

**SHARE YOUR  
POSTPAID PLAN  
WITH UP TO  
5 FAMILY MEMBERS**  
**Call 0-88000-88000**

To know more, log on to airtel.in/myplanfamily

security alert: calls announcing lottery/other prizes & demanding processing fee via TV recharge coupons/other modes are fraudulent. please ignore such calls.

service tax registration no. : AAACB2894GST036 under Category TELECOMMUNICATION SERVICE

✂ please detach this slip and return with payment ✂

#### Pay on the go

- \* Pay using my airtel app. Text 'myairtel' to 54321
- \* Pay using airtel money from your mobile. Dial \*400#
- \* Log onto www.airtel.in and click on 'pay my bills'

#### Walk-ins

- \* Any airtel recharge outlet / Easy Bill outlet (cash)
- \* airtel relationship centre (cash/cheque/credit card)
- \* ATM payments - for PNB debit card holders
- \* For a list drop boxes, please text 'CHQ <pincode> to 121'

airtel number 8105079567

bill number 787684698

relationship number

1152994303



amount due 842.70

pay by date 22-Apr-2015

to make payments, kindly make crossed cheque/dd/pay order in favour of "airtel mobile no. - 8105079567"

cheque / dd / pay order no. \_\_\_\_\_ amount ₹ \_\_\_\_\_ pay by date \_\_\_\_\_

cash received \_\_\_\_\_ airtel outlet \_\_\_\_\_ signature & stamp \_\_\_\_\_

This is an electronically generated statement and does not require any signature

**Kirusa Software Pvt Ltd**  
**Mr Mudavath Srinivas**

airtel number 8105079567  
relationship number 1152994303  
bill number 787684698  
bill date 04-Apr-2015

## your charges in detail

### your basic bill plan

your bill plan(as on 04-apr-2015) 4g lte 750 data plan(without voice and sms)  
bill plan charges including rental ₹ 750  
incoming - home free

|  | voice   |          | sms       |              | video     |         |
|--|---|----------|-----------|--------------|-----------|---------|
|  | local (₹)                                       | std (₹)  | local (₹) | national (₹) | local (₹) | std (₹) |
| to airtel mobile                             | na  | na       | na        | na           | na        | na      |
| to other mobile                              | na  | na       | na        | na           | na        | na      |
| to landline                                  | na  | na       | na        | na           | na        | na      |
| to airtel cug                                | na  | na       | na        | na           | na        | na      |
| national roaming - outgoing to airtel mobile | na  | na       | 1/msg     | 1.5/msg      | na        | na      |
| national roaming - outgoing to other mobile  | na  | na       | 1/msg     | 1.5/msg      | na        | na      |
| national roaming - outgoing to landline      | na  | na       | 1/msg     | 1.5/msg      | na        | na      |
| national roaming - outgoing to airtel cug    | na  | na       | 1/msg     | 1.5/msg      | na        | na      |
| national roaming - incoming to airtel mobile | 0.75/min  | 0.75/min | na        | na           | na        | na      |
| national roaming - incoming to other mobile  | 0.75/min  | 0.75/min | na        | na           | na        | na      |
| national roaming - incoming to landline      | 0.75/min  | 0.75/min | na        | na           | na        | na      |
| national roaming - incoming to airtel cug    | 0.75/min  | 0.75/min | na        | na           | na        | na      |
| outgoing isd - voice / video                 | for country specific tariff,visit www.airtel.in |          |           |              |           |         |
| outgoing sms intl (home/national roaming)    | na / na   |          |           |              |           |         |

### 1. monthly charges

| description   | from date  | to date    | amount        | discounts   |
|---|------------|------------|---------------|-------------|
| bill plan charges 4g lte 750 data plan(without voice & sms) | 02/03/2015 | 01/04/2015 | 750.00        | 0.00        |
| <b>total</b>  |            |            | <b>750.00</b> | <b>0.00</b> |

### 2. usage charges

| description                  | duration | number/volume | chargeable usage<br>(as per bill plan) | amount        | less discounts |
|------------------------------|----------|---------------|--|---------------|----------------|
| <b>mobile internet usage</b> |          |               |  |               |                |
| mobile internet - usage      |          |               |  |               |                |
| mobile internet 2g           |          | 93            | 12726                                  | 127.26        | -127.26        |
| mobile internet 4g           |          | 10            | 16129                                  | 161.29        | -161.29        |
| <b>total</b>                 |          | <b>103</b>    | <b>28855</b>                           | <b>288.55</b> | <b>-288.55</b> |

### 3. discount

| description                            | units left | amount         |
|--|------------|----------------|
| 4 gb 4g lte free (after 4gb,100% free) |            | -288.55        |
| <b>total</b>                           | <b>0</b>   | <b>-288.55</b> |

please detach this slip and return with payment

#### Reach Us

- 1.) for query, call 121
- 2.) for complaints, call 198
- 3.) email at 121@in.airtel.com
- 4.) website- www.airtel.in/airtelpresence if dissatisfied with the response received at any of the above channels, pls contact our appellate authority (mon to fri, 9:30am to 6:30pm) at 9972544865, email id - appellate.kk@in.airtel.com

#### Complaints and service requests

- 1.) To log a complaint: visit www.airtel.in/airtelpresence, select service & enquiry type and fill the required details,
- 2.) To check status of complaint: visit www.airtel.in/airtelpresence or click the "Need Help" tab on home page of www.airtel.in

#### Charges

- 1.) Itemised Bill (local calls): ₹50/Bill
- 2.) Duplicate Bill : ₹50/Bill (Free for last 2 months)
- 3.) Duplicate SIM : ₹25/SIM
- 4.) Cheque/ECS/SI decline : ₹200
- 5.) Late fee (Bill > ₹300): ₹100 or 2% of whichever is higher

#### NDNC - Avoid unwanted telemarketing SMS

- 1.) Call 1909
  - 2.) SMS START (preference 0-7) to 1909
- To receive airtel communication, SMS START 6 to 1909  
Turn around time for activation is 7 days

#### Quick Help - SMS the following short codes to 121

- For e-mail update: UPDATEEMAIL EMAIL ID  
To start e-bill: STOPPAPER EMAIL ID  
To start paper bill: STOPEBILL  
To know bill plan: BP

#### Other information

Address Change: Carry your Identity & Address proof to nearest outlet  
Credit Limit: Is an indicator of your usage. If usage exceeds credit limit, interim payment to be made. This limit is at sole discretion of airtel.  
SMS: One SMS is of max.160 characters including spaces.  
Tariff Plan: Increase in any tariff line item not permitted (except ISD) till 6 months from plan enrolment date, airtel reserves the right to revise the terms and conditions applicable to tariff plans from any.  
For details, visit www.airtel.in  
Billing: Any disagreement in the statement should be informed within 60 days of its receipt, failing which all charges will be considered as valid.  
Disconnection: In case of permanent disconnection, security which you shall be paid an interest @10% p.a.



**Kirusa Software Pvt Ltd**  
**Mr Mudavath Srinivas**

|                     |             |
|---------------------|-------------|
| airtel number       | 8105079567  |
| relationship number | 1152994303  |
| bill number         | 787684698   |
| bill date           | 04-Apr-2015 |

### *your charges in detail*

#### 4. tax details

| description   | amount       |
|---|--------------|
| service tax @12%  | 90.00        |
| education cess(on service tax) @2%                      | 1.80         |
| secondary and higher education cess(on service tax) @1% | 0.90         |
| <b>total</b>  | <b>92.70</b> |



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airtel number 8105079567  
relationship number 1152994303  
bill number 787684698  
bill date 04-Apr-2015

your itemised statement

| s.no                  | date        | number                | duration<br>(min:sec) | volume(kb) | pulse | amount |
|-----------------------|-------------|-----------------------|-----------------------|------------|-------|--------|
| mobile internet usage |             |                       |                       |            |       |        |
| 1                     | 10-Mar-2015 | mobile internet usage |                       | 15922      | 1593  | 15.83  |
| 2                     | 13-Mar-2015 | mobile internet usage |                       | 99504      | 9955  | 98.46  |
| 3                     | 16-Mar-2015 | mobile internet usage |                       | 38608      | 3863  | 38.51  |
| 4                     | 18-Mar-2015 | mobile internet usage |                       | 8508       | 852   | 8.49   |
| 5                     | 20-Mar-2015 | mobile internet usage |                       | 74744      | 7511  | 70.10  |
| 6                     | 21-Mar-2015 | mobile internet usage |                       | 34599      | 3476  | 33.54  |
| 7                     | 22-Mar-2015 | mobile internet usage |                       | 23995      | 2418  | 23.62  |
| Total                 |             |                       |                       | 295880     | 29668 | 288.55 |