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Patient Safety, Medical Errors & Adverse Events

§§482.21(a)(1), 482.21(a)(2), 482.21(c)(2), & 482.21(e)(3)

§482.21(a) Standard: Program Scope.

(1) The program must include, but not be limited to, an ongoing program that shows measurable improvement in indicators for which there is evidence that it will ... identify and reduce medical errors.

(2) The hospital must measure, analyze, and track...adverse patient events....

§482.21(c) Standard: Program Activities...

(2) Performance improvement activities must track medical errors and adverse patient events, analyze their causes, and implement preventive actions and mechanisms that include feedback and learning throughout the hospital.

§482.21(e) Standard: Executive Responsibilities. The hospital's governing body (or organized group or individual who assumes full legal authority and responsibility for operations of the hospital), medical staff, and administrative officials are responsible and accountable for ensuring the following:...

(3) That clear expectations for safety are established.