DS3000: Entrepreneurship & Management functions

Session 10

https://sites.google.com/a/iiitdm.ac.in/sudhirvs/courses/entrepreneurship-management



- Dr Sudhir Varadarajan
- Dr Suresh Varadarajan

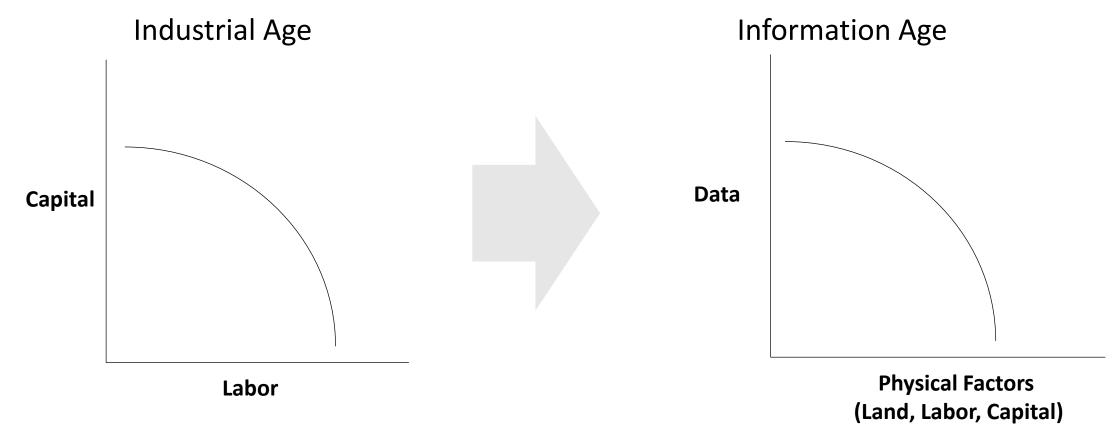
Contents

Data / Information / Knowledge as an asset

IPR and Knowledge Management

Designing Enterprise Information Systems

Growing importance of information in enterprises



Labor-intensive -> Capital-intensive -> Information/Knowledge-intensive

Understand information needs of the business and the implicit hierarchy

Information to guide strategic decisions

KNOWLEDGE/INSIGHT

Information to guide managerial decisions

INFORMATION

Information to support operations (customers, compliance & cost)

DATA

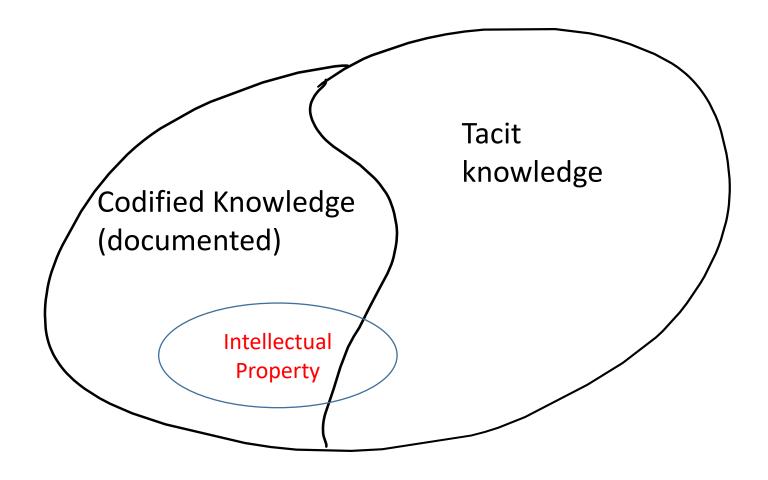
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Knowledge Management and IPR

Designing Enterprise Information Systems

Elements of Industrial Knowledge



Intellectual Property Rights

- Intellectual property (IP) refers to creations of the mind: inventions; literary and artistic works; and symbols, names and images, whether used in commerce or otherwise.
 - It includes all categories of intellectual property covered under Sections 1 to 7 of Part II of the Agreement on Trade Related Aspects of Intellectual Property Rights (TRIPS).
- Intellectual Property Rights: means ownership and associated rights relating to Intellectual Property, either registered or unregistered, and including applications or rights to apply for them and together with all extensions and renewals of them, and in each and every case, all rights or forms of protection having equivalent or similar effect anywhere in the world.

Types of Intellectual Property recognized in India

- Patent: Defined under Section 2(m) of the Patents Act, 1970
 - "patent" means a patent for any invention granted under this Act
 - "invention" means a new product or process involving an inventive step and capable of industrial application;
 - "inventive step" means a feature of an invention that involves technical advance as compared to the existing knowledge or having economic significance or both and that makes the invention not obvious to a person skilled in the art;

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(54) Title of the invention: WHOLISTIC WEARABLE DEVICE FOR MONITORING OF POST ANGIOPLASTY STATUS OF PATIENTS

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A61B0005160000

(86) International :NA Application No :NA Filing Date

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:NA Application Number :NA Filing Date

Filing Date (62) Divisional to Name of Applicant : NA Address of Applicant : NA

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(57) Abstract:

Abstract Wholistic wearable device for monitoring of post angioplasty status of patients The invention provides a wearable solution for monitoring the health and performance of patients post-angioplasty surgery. There is an overcoat module (11), (1) and (2) are PCBs consisting of an IMU wherein (2) additionally has a transmission device, and microcontroller. (110) is wrist band module. (3) is the extension pads placed on the fingers. (4) is the wrist band connected to the pulse sensor. (31) are the galvanic skin response sensors. (41) is the case holding PCB containing transmission device and microcontroller. The device keeps track of the pulse rate, psychological stress, posture, and activity status of the patient. This data is stored and can be viewed by the doctor to understand the rises and falls in patient performance over time, which will allow them to assess risks to patient health and recommend a recovery plan. The usage of the device is intended to be an alternative to stress testing done in the 4-7 weeks post surgery. Fig1

No. of Pages: 15 No. of Claims: 3

What is not an invention as per Indian Patent Act

- (a) an invention which is frivolous or which claims anything obviously contrary to well established natural laws; (b) an invention the primary or intended use or commercial exploitation of which could be contrary to public order or morality or which causes serious prejudice to human, animal or plant life or health or to the environment;
- (c) the mere discovery of a scientific principle or the formulation of an abstract theory or discovery of any living thing or non-living substance occurring in nature; (d) the mere discovery of a new form of a known substance which does not result in the enhancement of the known efficacy of that substance or the mere discovery of any new property or new use for a known substance or of the mere use of a known process, machine or apparatus unless such known process results in a new product or employs at least one new reactant
- (e) a substance obtained by a mere admixture resulting only in the aggregation of the properties of the components thereof or a process for producing such substance; (f) the mere arrangement or re-arrangement or duplication of known devices each functioning independently of one another in a known way;
- (h) a method of agriculture or horticulture; (i) any process for the medicinal, surgical, curative, prophylactic diagnostic, therapeutic; (k) a mathematical or business method or a computer programme per se or algorithms; (l) a literary, dramatic, musical or artistic work or any other aesthetic creation whatsoever including cinematographic works and television productions; (m) a mere scheme or rule or method of performing mental act or method of playing game; (n) a presentation of information; (o) topography of integrated circuits;

Types of Intellectual Property recognized in India

- **Design:** As defined under Section 2 (d) of the Designs Act, 2000
 - "design" means only the features of shape, configuration, pattern, ornament or composition of lines or colours applied to any article whether in two dimensional or three dimensional or in both forms, by any industrial process or means, whether manual, mechanical or chemical, separate or combined, which in the finished article appeal to and are judged solely by the eye; but does not include any mode or principle of construction or anything which is in substance a mere mechanical device, and does not include any trade mark as defined in clause
 - Semiconductor Integrated Circuit: As defined under Section 2(r) of the Semiconductor Integrated Circuits Layout Design Act, 2000

Copyright:

 Copyright is a right given to creators of literary, dramatic, musical and artistic works and producers of cinematograph films and sound recordings. It also applies to architectural works and computer program/software. Works are as defined under the Copyright Act, 1957

Trade Mark:

 As defined under Section 2(zb) of the Trade Marks Act, 1999 ... It means a mark capable of being represented graphically and which is capable of distinguishing the goods or services of one person from those of others and may include shape of goods, their packaging and combination of colors प्रारूप आरजी - 2 Form RG - 2





क्रमांक

No. 2670599

भारत सरकार Government of India

व्यापार चिन्ह रजिस्ट्री Trade Marks Registry

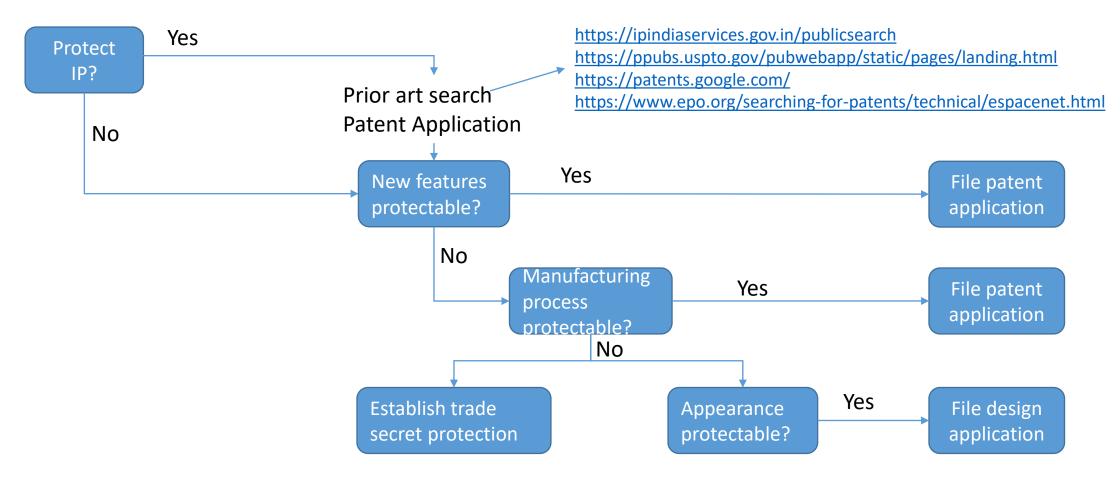
व्यापार चिन्ह अधिनियम, 1999						
		Trade Mark	s Act, 199	9		
	व्यापार चिन्ह के	रजिस्ट्रीकरण का प्रत	माणपत्र, धारा 23	(2), नियम 56	(1)	
Cert	ificate of Regist	tration of Trad	le Mark, Secti	on 23 (2), Ri	ule 56 (1)	
व्यापार चिन्ह संख्या / Trade Mark	No. 4563132	दिनांक	/Date 09/07/2020	1	ਯ. ਣਾਂਡਾਗ /J. No. 1968	
यह प्रमाणित किया जाता है कि जिस	प्रकार चिन्ह की समाकृति इ	इसके साथ संलग्न है, वह				
के बारे में दिनांक				नाम	सं रजिस्ट्रीकृत हो चुका है	
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academies [education]						
मेरे निर्देश पर आजक .	मास के		IDYA स पर मुद्रा लगायी गई			
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प्रीक्षानुस्थान आरोदन की आरोब से 1 - वर्ष के मिल्राईसराज आरोदन की आरोब से कि नहीं के सिल्राईसरोज in the TO years from the date of any amment 18th extended it with a first This confidition is not for use in legal proce (Revell - इस स्थापन शिव्ह के स्थापित में मांडे Nobe: Upon any change of ownership of the	fapplication and may then be re र या विदेश में रिकेस्ट्रीकरण अभिकाप sedings or for obtaining Registrati इपरिवर्तन होने पर, या कारोबार के स्	newed for a period of 10 year त करने के लिए नहीं है ion abroad. मुख्य स्थान के पते में या झारत ह	s and also at the expiration o	of each period of 10 year स होने पर परिवर्तन के जिए	5	

IIITDM IPR Policy

- The IP over which the Institute shall have full ownership comprises:
 - a. all Works generated by computer hardware or software owned or operated by the Institute;
 - b. all Works created with the aid of Institute facilities including (by way of example only)
 films, videos, photographs, multimedia works, typographic arrangements, and field and
 laboratory notebooks;
 - c. all Works funded by the Institute;
 - d. all Institute Commissioned Works of any kind, whether or not covered under (a)-(c)
 - e. know-how and information associated with the above.

http://old.iiitdm.ac.in/img/Innovation_Initiatives/IIITDM-IPR-Policy-Version-2-20Apr2022.pdf

Typical approach to patenting a technology



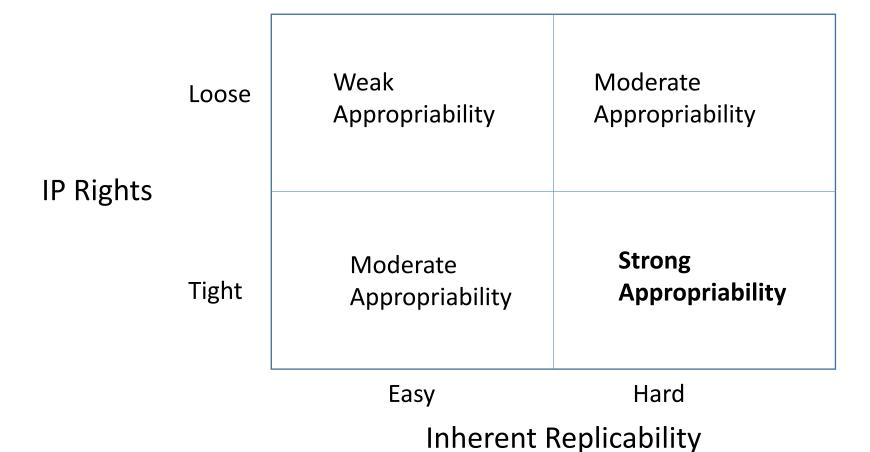
Source: David Teece (2000), Managing Intellectual Capital

Activity (to be added to the final business plan submission):

• Analyze your product concept using the Indian Patent guidelines and the Patent Process chart (Slides 8, 10, 11, 14)

 If it does not satisfy any criteria of patenting or design, pls rethink for PTP

Appropriability regimes for knowledge assets



Source: David Teece (2000), Managing Intellectual Capital

Innovation and Organization

	Type of Innovation			
	Autonomous	Systemic		
Capabilities exist in-house	Silicon Valley Type (Startup)	Multi-product Integrated		
Capabilities exist outside	Virtual	Alliances		
Capabilities must be created	Alliances Silicon Valley Type (Startup)	Silicon Valley Type (Startup)		

Source: David Teece (2000), Managing Intellectual Capital

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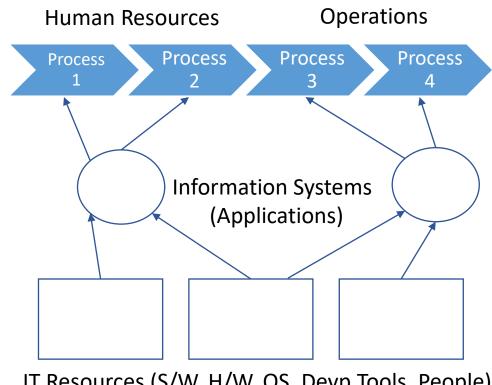
Knowledge Management and IPR

Designing Enterprise Information Systems

How do firms manage information?

Using Information Systems:

 An information system is a unique configuration of IT resources and organizational processes whereby the IT resources and the information they provide are applied to support specific business processes



IT Resources (S/W, H/W, OS, Devp Tools, People)

Advances in IT & Enterprise Information Systems

1960s 1970s 2000s 2020s 1980s 1990s **2010s** Maintrames Moore's Law, Mini **Networking** Cloud & Context **Expert** (Centralized Decentralize Computers & & the Digital Aware & Costly d & End User **Systems IO Devices Platforms** Computing Internet MIPS) computing • BYOD Cyber- Electronic Management Decision Strategic Ecommerce Support & Alignment (BI) Physical-Social Data Reporting (Internet, Digital **Processing** (MIS) Expert CRM) Systems – • Enterprise Platforms / Wearables, AR (Payroll) **Systems** Cloud Systems Business (Packaged Process Multi-channel ERP) Management Integration & Workflow User Operational Automation Experience Intelligence (BPM) IT-OT Supply Chain integration Management (SCM) HR Finance / Operations Multi-user Enterprise-wide & Value Information Digital / (Managerial Decision Making) chain & Stakeholder Multi-functional Integration Distributed engagement

Align the IT Strategy with the Business Strategy

Strategic Alignment Framework

Illustrative

Refocus business on I&C / new houses

National footprint

Move to a position of multiple customers

Retain easy domestic work

Coordination role & offer bundled services

 Compliance to regulatory obligations of customers Improve scalability to support changing business size

Reduce Total costs to business

Flexibility to meet regulatory, customer/market

Time to market (speed to develop, quick & concurrent)

Improve Resilience and performance

Maintain independence (keep the options open – 75%)

 Scope (Identify & focus on core systems, Focus on design / implementation of change)

design / implementation of

Reduced jobs but higher workload per job

Integrated end-to-end processes

 Reduce disruptions to users in the shortterm

Re-engg processes to suit new realities

Option A: Upgrade Existing System & exploit it for all processes

 Option B: Upgrade System for existing & a strategic solution for new requirements

 Option C: Re-engineer non-std System & new requirements into a strategic solution (modest change)

 Option D1: Build a new bespoke solution (significant changes)

 Option D3 + C: Shift to a BPM type of solution (an integrated workflow across core systems) IT Strategy

IT Architecture

Business Process

Define the IT sourcing strategy

	Strategy	Change the Business (Development, Implementation & Testing)	Run the Business (Maintenance & Support)
In-House			
External (Outsourced)			

Variable Cost Approx 35%

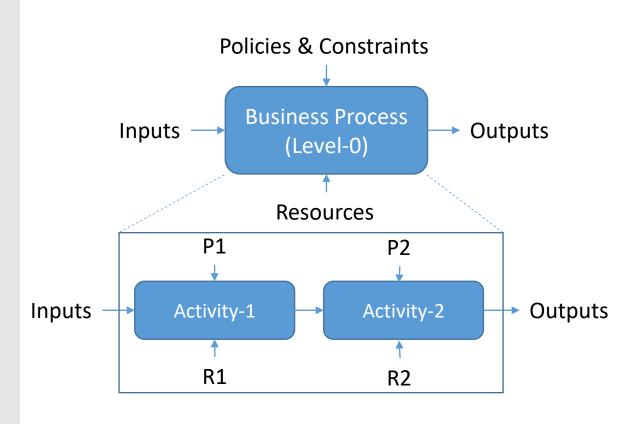
Fixed Cost Approx 65%

Define the business requirements

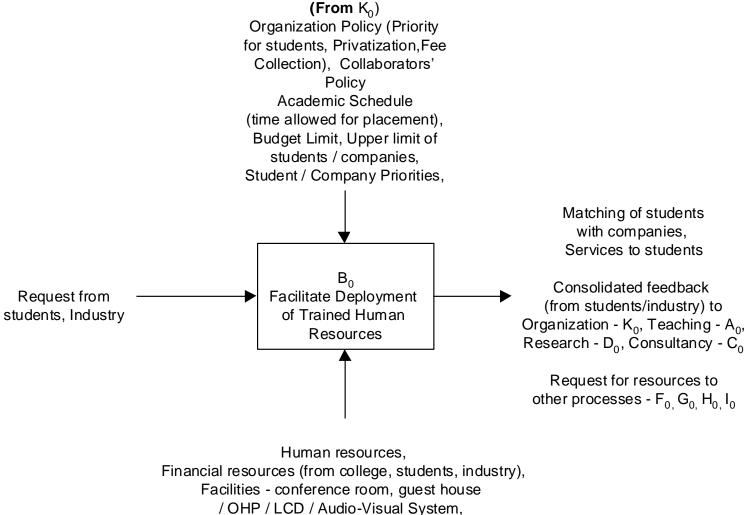
- Different methods used to model requirements at each level
- Initially dominated by software methods like SSADM. Example,
 - Entity-Relationship Diagrams, Data Flow Diagrams
- Later shifted to using management frameworks & organizational models.
 Example
 - Operations: Business Process Modeling / Enterprise Modeling using IDEF / Swim Lanes
 - Managerial Decision Making: Financial ratios, ABC, Business Process Metrics, OR Models
 - Strategy: Strategic Alignment Framework (Operations & Strategy integration), BSC

Modeling a business process

- A business process can be presented in a hierarchical way (Level 0, level-1, level-2)
 - Process->Activity->Task
 - Level-3 models become inputs for information systems design
- Methodologies like IDEF and related tools can be used to model business processes
- Once you have defined the process, assign process measures and estimate resource requirements ... Very similar to project management



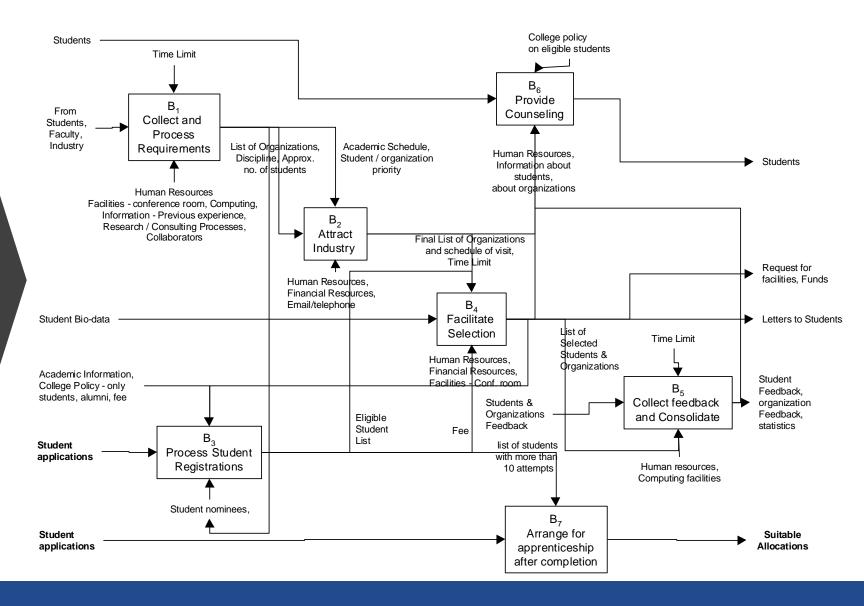
Example: Placement in a CFTI (level 0)



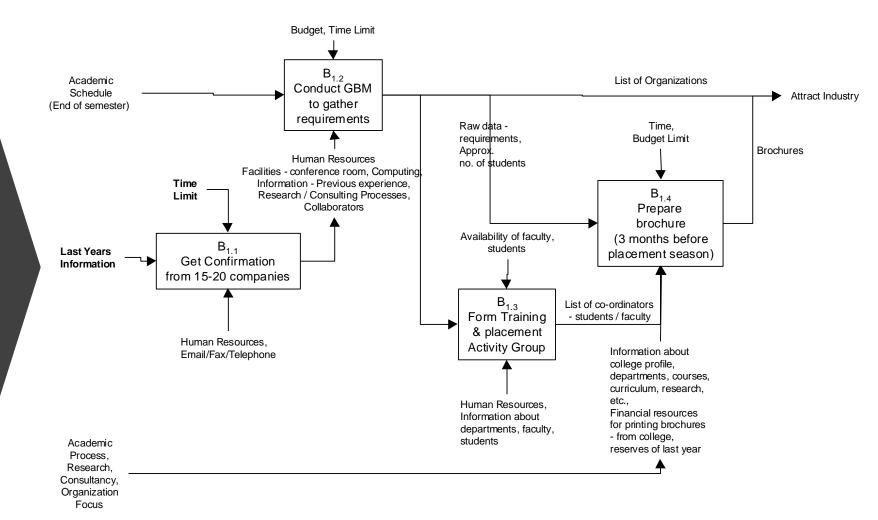
Information about companies / students / college-focus and operational processes Competitor Analysis

From A₀, C₀, D₀, F₀, G₀, H₀, I₀, J₀, K₀

Example: Placement in a CFTI (level 1)



Example: Placement in a CFTI (level 2)



ENTERPRISE ARCHITECTURE:

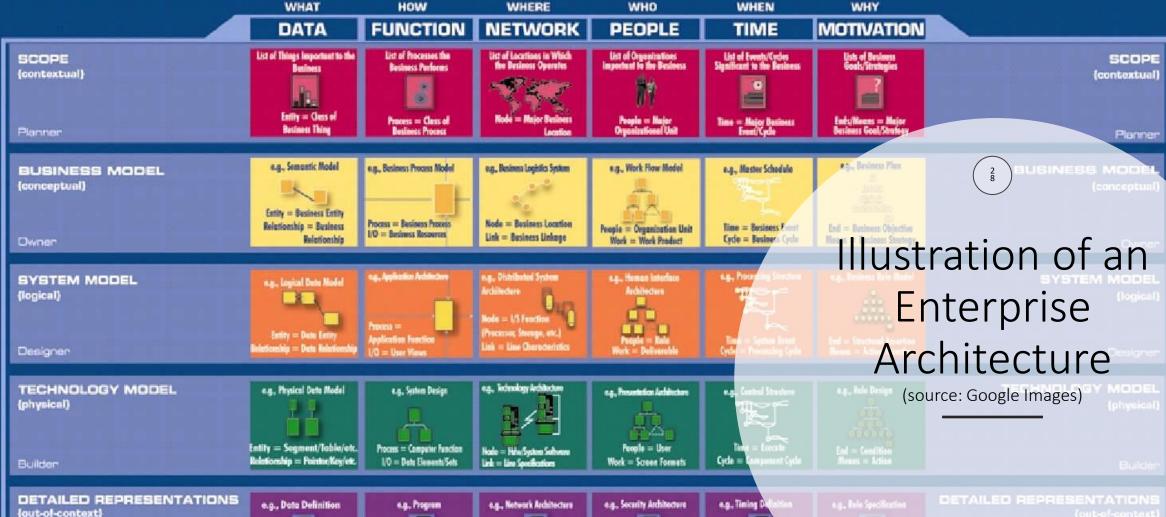


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A FRAMEWORK TM



Subcontractor

Entity = Field

Relationship = Address

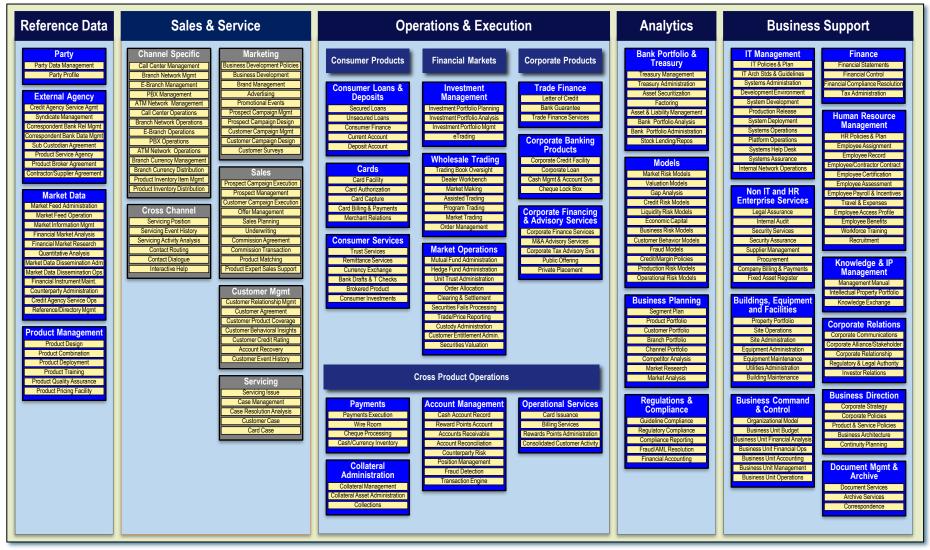
Process = Language Statemen 1/0 = Control Block

Node = Address Link = Protoco

People = Identifi Work = Jeb

Time = Interrupt Cycle = Mechine Cycle

Banking Industry Architecture Network



https://bian.org/wp-content/uploads/2017/03/banking_without_channel_White-Paper_070413-2.compressed.pdf

Implementation and Change Management is extremely important for Enterprise Applications



A BIG CHALLENGE



TRAINING USERS
AND ENSURING
COMPLIANCE



MANAGERS
MAKING IT A
DISCIPLINE TO
USE THE SYSTEM
AND REDUCE
DEVIATIONS



ENSURING DATA
QUALITY
(INTEGRITY,
ACCURACY,
TIMELINESS)



AVOIDING THE TRAP OF LEGACY SYSTEMS

The END



...and here is a list of excuses you can't use.
I have copyrighted them.

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