## **HELP DESK REPORT**

| ITEM ID | CREATED    | REQ BY   | USER  | APPLICATION      | ISSUE       | DETAIL          | SYSTEM#  | STATUS | TIME |
|---------|------------|----------|-------|------------------|-------------|-----------------|----------|--------|------|
| 9       | 05/10/2013 | Asdf     | Admin | eABC             | Mike Test 2 | test            | Valvista | Open   | 0.00 |
| 10      | 05/10/2013 | Mike     | Admin | Archer           | Tes compt   | test            |          | Open   | 0.00 |
| 13      | 05/10/2013 | Get      | Admin | Archer           | get         | get             | Valvista | Open   | 0.00 |
| 14      | 05/10/2013 | Test     | Admin | eABC             | test 5      | test            |          | Open   | 0.00 |
| 15      | 05/10/2013 | 43343    | Admin | Not Applicable   | 4545        | tsetts          | Valvista | Open   | 0.00 |
| 16      | 05/10/2013 | 4545     | Admin | Not Applicable   | 454588      | 4545435         |          | Open   | 0.00 |
| 17      | 05/10/2013 | 44       | Admin | eABC             | test44      | ddd             |          | Open   | 0.00 |
| 20      | 05/10/2013 | Sadfasdf | Admin | Not Applicable   | erwer       | adsf            |          | Open   | 0.00 |
| 23      | 05/10/2013 | Chris    | Admin | Archer           | test        | test<br>summary |          | Open   | 0.00 |
| 24      | 06/12/2013 | Tes      | Admin | Access unlimited | test        | tewst           |          | Open   | 0.00 |
|         |            |          |       |                  |             |                 |          | TOTAL  | 0.00 |