

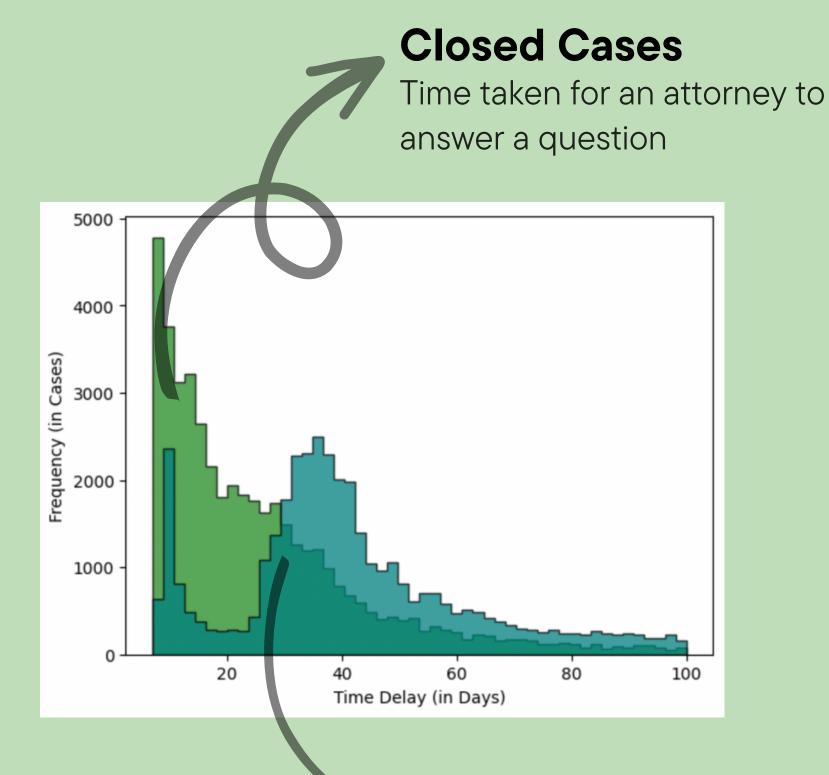


### System Inefficiencies:

# Why do certain client questions experience significant time lags?

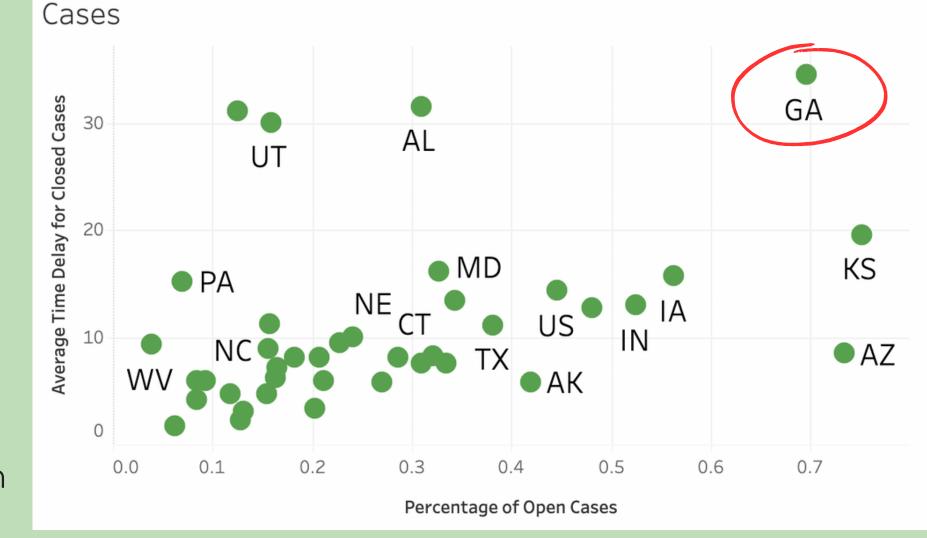
#### **BOO(LEAN) BUSTERS**

JOSHUA SUSANTO, SRINJANA SRIRAM LE TUAN KHANG NGUYEN, SUMEDHA GOYAL KRITHIK JATAVALLABHULA



**Georgia** is the state with attorneys taking the longest time to complete cases, and a lot of cases not even being accepted.

Percentage of Open Cases vs Average Time Delay for Closed



#### **Open Cases**

Time taken for the system to close an unanswered question

## Hidden Features Within Georgia's Question Posts (with high time lags)

```
dealer told told dealerships dealerships shop said be vehicle accident pay bought loan hit
```

```
driver policy
vehicle damages
damage
insurance
claims injury
accident liability hit
fault
company coverage insured
```

```
suspended

dmv

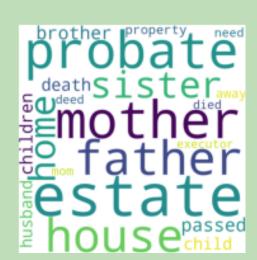
fineslicense

ticket birth
reinstatement
reinstatement
suspension
pay court certificate
driver
driver
state driving
drivers traffic
need speeding
```

```
rentagreement

tour deposit eviction

landlord
apartment
house lease
rental tenant
deposit evicted paid
pay unit
```



### Client to Attorney Ratio per State

