

Auto Pay Information

Spectrum Mobile makes paying your bill simple with Auto Pay. Your credit card on file will automatically be charged every month for the amount owed on your account.

We accept American Express, Visa, MasterCard and Discover.

Note: Your monthly Auto Pay charges will appear on the statement of the credit card used to order Spectrum Mobile service. You can [sign in](#) to your Spectrum Mobile account to [update the credit card](#) on file.

Important Information About Auto Pay

- **Payment Method:** Auto Pay is required for Spectrum Mobile service. All Spectrum Mobile payments will be charged automatically to your credit or debit card on file. We don't accept cash payments for Spectrum Mobile service. Non-reloadable prepaid cards can't be used for Auto Pay.
- **Your Statement:** [Sign in](#) to your Spectrum Mobile account online or using the My Spectrum App to view your monthly statement. Instead of seeing a due date on your bill, you'll see an Auto Pay date. Your automatic payment is processed 20 days after your billing cycle ends.
- **Date of Monthly Payment:** You can view your Auto Pay date under the **Billing** section of your account. Your billing cycle end date can't be changed.
- **Primary Account Holder:** Only the primary account holder can make changes to Auto Pay. To update your Auto Pay method, sign in as the primary account holder.
- **Changing Your Payment Information:** The primary account holder can

change Auto Pay information (method of payment, credit or debit card expiration date) at any time. [Learn more](#) about updating your payment method. Additionally, [mobile customers can update payment methods](#), as needed.

- **Auto Pay Failure:** Starting May 14, 2025, a \$5 fee will be applied for Auto Pay failures. To help you avoid having to pay this fee, we will notify you immediately if your payment fails. We'll give you three days to update your account with a valid electronic payment method before the fee is applied.

For more information about Auto Pay, view our [Billing FAQs](#). There are many different options for you to pay your bill, follow these instructions to [pay online, by phone or by one of our other approved methods](#).

[Learn more](#) about how to cancel Auto Pay on your account.

