

Activating Your Android

Before You Activate

1. Back up your existing device.
2. Unlock your existing device from your previous carrier.
3. If you're transferring your phone number to Spectrum, make sure you have your previous carrier information.
4. Remove any existing SIM card from your device.

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If you're switching your Spectrum Mobile service to a new device, follow these instructions.

1. Go to the **Activation Dashboard** and follow the instructions to activate your line. For best results, we recommend that you use a separate device that is connected to the internet. If you've already activated proceed to the next step.
2. Insert the Spectrum Mobile SIM card using the SIM ejector tool.
3. Turn on your device and connect to WiFi.
4. Send a text message and make a call to confirm activation was successful.

Return to the activation landing page.

Learn more about how to use your Android.