Change Your Spectrum Mobile Phone Number

You can change your Spectrum Mobile phone number online through your Spectrum account. Make sure to **save your messages and voicemails** before starting this process.

1. **Sign in** to your Spectrum account.

2. Select **Services**, then select the **Mobile** tab.

3. Find the number you wish to change and select **Line Info**.

4. Select **Change Phone Number**.

5. Verify your identity using a One Time Passcode.

6. Review and/or update your ZIP code.

7. Select **Acknowledge & Continue**.

> **Note:** This action cannot be undone. You won't be able to recover your old phone number after you change your number. Your messages and voicemails won't be transferred to the new number.

8. Select **Change Number**.

9. You'll be assigned a new phone number.

To use the new number, follow these steps:

1. Turn your device off then back on.

2. Wait five minutes.

3. Turn your device off then back on.

You can also change your Spectrum Mobile phone number when you **contact us**.

> **Note**: Only the primary account holder is authorized to request a new phone number. We are unable to process requests for specific phone numbers.

If you requested a new phone number when signing up for Spectrum Mobile, a new phone number will be assigned once you've activated your device.

Learn more about activating your new device.