

# Bring Your Own Device to Spectrum Mobile

Spectrum Mobile supports select devices from other carriers.

**Apple, Samsung and Google phones**, as well as LG phones previously purchased from Spectrum Mobile, may be used on our network.

[Find out if your device is compatible.](#)

**Note:** If you have a [dual SIM device](#), you'll need to enter the primary IMEI (IMEI1) associated with your device to confirm its eligibility.

## Eligibility

Before making the switch to Spectrum Mobile, please make sure:

- You've [backed up](#) your device, so you don't lose any data in the transfer. Learn more about backing up your device and [other device features](#).
- Your device is paid off in full.

Your device is not locked from your current carrier.

- your device is unlocked from your current carrier.

**Note:** Unlocked devices bought from a third-party (such as Best Buy, Apple or Amazon) may still need to be unlocked from the carrier on which it was last activated. Please contact your current carrier for more information.

- You've installed the latest software on your device.
- Your tablet is cellular-enabled and not WiFi-only.
- Your Apple Watch is GPS and cellular-enabled.

**Note:** When you bring your own Apple Watch, you'll need to pair it to an Apple iPhone 6 or newer.

If you're transferring your phone number, you'll need your account information from your previous carrier. [Learn more](#).

If your phone isn't compatible with Spectrum Mobile, you can shop for a new phone or [trade in your old phone](#) when you sign up for Spectrum Mobile service.

## New Customers

When you bring your own device, you'll need to get a new Spectrum Mobile SIM card. A SIM card is included at no additional charge when you sign up for Spectrum Mobile service.

To get a new SIM card, visit [Spectrum.com](https://www.spectrum.com) or a [Spectrum Mobile store](#) near you.

In order to activate your device on the Spectrum Mobile network, you'll need to use the Spectrum Mobile SIM card that's associated with your device. Each Spectrum Mobile SIM card has a unique ICCID number that can be used to correctly identify which phone it should be used in.

## Existing Customers

If you're already a Spectrum Mobile customer and want to swap or change your device, you can:

- Bring your own device
- Add a new line of service
- Upgrade an existing line

**Note:** New lines of service can only be opened by the primary account holder. When you add a new line of service, a Spectrum Mobile SIM will be provided. Switching devices can be done between eSIMs, pSIMs, or a combination of both.

If you're an existing customer and want to bring your own device to swap, you may be able to do so using

your Spectrum online account or the My Spectrum App. If you're swapping devices, it must be done on an existing line.

### To swap a device on an existing Spectrum Mobile line of service:

1. Sign into your online account or My Spectrum App.
2. Select **Settings**, and then select the mobile tab.
3. Select the line for which you want to swap devices.
4. Select **Switch Device**.
5. On your mobile device, type **\*#06#** or navigate to your device's **Settings** menu and find your IMEI number. Enter the IMEI to confirm your device can be used on Spectrum Mobile.
6. If compatible, select **Switch Device**.
7. Follow the prompts to activate your new device.

If you're replacing a device on an existing line of service, you can continue to use your Spectrum Mobile SIM in the new device. If you're upgrading your device from 4G to 5G, you'll need a new 5G SIM.

## eSIM Activation

Spectrum Mobile now supports the use of eSIMs on certain devices, allowing you to connect to our mobile network and activate your device more easily than with a physical SIM card. [Learn more](#) about the benefits of eSIM and how to activate your specific device.

