

Activating Your BYOD Android

Before You Activate

1. Back up your existing device.
2. Unlock your existing device from your previous carrier.
3. If you're transferring your phone number to Spectrum, make sure you have your previous carrier information.
4. Remove any existing SIM card from your device.

Activation Instructions

Your new device has an embedded SIM card (eSIM) so there is no need to insert a physical SIM card.

If you're switching your Spectrum Mobile service to a new device, follow these instructions.

1. Go to the Activation Dashboard and follow the instructions to activate your line. For best results, we recommend that you use a separate device that is connected to the internet. If you've already activated proceed to the next step.
2. Turn your new device on, connect your device to your WiFi network and complete initial setup screens.
3. Follow the prompts to download eSIM to complete device activation.
4. Send a text message and make a call to confirm activation was successful.

If you're completing activation at a later time or doing so manually, follow the

instructions below to download your eSIM.

Alternate eSIM Download Steps

Follow these instructions if you didn't get a pop-up message or chose to finish activation later:

Samsung



Google



Unable to Scan QR Code?

Samsung



Google



Learn more about [how to use your Android](#).

Return to the [Activation Page](#).

