

Activate Your iPhone (X and older)

Before You Activate

1. Back up your existing device.
2. Unlock your existing device from your previous carrier.
3. If you're transferring your phone number to Spectrum, make sure you have your previous carrier information.
4. Remove any existing SIM card from your device.

Activating Your iPhone

If you're switching your Spectrum Mobile service to a new device, follow these instructions.

1. Go to the Activation Dashboard and follow the instructions to activate your line. For best results, we recommend that you use a separate device that is connected to the internet. If you've already activated proceed to the next step.
2. Use the SIM ejector tool or a paperclip to open the SIM slot and then insert your SIM card.
3. Turn your device on, connect your device to your WiFi network and complete initial setup screens.
4. Send a text message and make a call to confirm activation was successful.

Return to the activation landing page.

Learn more about how to use your iPhone.

