

Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.



Build empathy

The information you add here should be representative of the observations and research you've done about your users.

Thinks Says What have we heard them say? What are their wants, needs, hopes, What can we magine them saying? and dreams? What other thoughts might influence their behavior? visa is an official the earlier you book document or a stamp your appointment put in your password the more likely you which allows you to are to be able to get enter or lease a the interview data particular country and time you want CRM application that helps to book a visa slot

the benefits of getting a password include easier visa application

Does

What behavior have we observed? What can we imagine them doing?

your main
purpose in
coming to book
visa processed
free of charge

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?







