

SRI RAKUMARI MENDU

rakumarimha@gmail.com | +1 (947) 226-0650 | LinkedIn profile -[Rakumari LinkedIn](#)

A passionate healthcare professional with 10 years of extensive experience, hailing from a village without medical facilities, became a committed doctor dedicated to improving healthcare access. Now pursuing a master's in healthcare administration degree to serve further and empower communities.

ACHIEVEMENTS

Award for Excellence in Service to the Community/Profession (2024)
Graduate Student Outstanding GPA (2024)
Foster G. McGaw Scholarship (2022)
Shalya Tantra Subject Silver Medal [state level] (2014)
Agada Tantra Subject Gold Medal (2012)
Padartha Vignanam Subject Silver Medal (2011)

PROFESSIONAL EXPERIENCE

Grand Valley State University Grand Rapids, MI

8/2023 - 4/2024

Graduate Research Assistant

Contributions:

- Collaborated with Professor Priscilla Kimboko to design and develop a course.
- Conducted research to incorporate the latest findings into the course curriculum.
- Participated in weekly meetings with the Professor to discuss course objectives, outline lesson plans, and establish assessment criteria.
- Created assignments and reading materials to facilitate effective teaching and student engagement.
- Worked with Professor Larry Warkoczeski to compile student study materials, further enhancing the learning experience.

Learnings:

- Developed course design and content creation skills.
- Enhanced collaboration and communication abilities through regular meetings.
- Gained experience in integrating cutting-edge research into course curriculum.

Guardian Angel Home Care and Hospice Rochester Hills, MI

5/2023-8/2023

Digital Intake Coordinator

Contributions:

- Coordinated efficient patient care through streamlined referral processes.
- Ensured accurate data entry and verification of patient insurance coverage.
- Facilitated consistent and timely communication among healthcare professionals.

Learnings:

- Developed skills in referral coordination and data management.
- Gained insight into insurance verification processes.
- Enhanced communication abilities in a fast-paced healthcare environment.

Interprofessional Education Intern

Contributions:

- Coordinated and facilitated interprofessional education events for healthcare professionals.
- Conducted literature reviews and research to support education materials.
- Ensured successful interprofessional education events through effective collaboration.
- Conducted thorough PHQ audits using EPIC, ensuring accuracy and compliance with established protocols.

Learnings:

- Developed skills in event coordination and literature reviews.
- Gained experience in interprofessional collaboration.
- Enhanced organizational and planning skills.

Andhra Hospitals, Vijayawada, India

6/2016 - 11/2021

Physician

Contributions:

- Provided primary healthcare services and emergency responses.
- Coordinated efficient patient care and maintained accurate documentation.
- Educated patients and ensured compliance with hospital policies.
- Contributed to creating study materials for clinical and non-clinical staff during the NABH accreditation process.
- Managed a team of two nurses, one ECG, and one TMT technician in the Cardiac Outpatient Department.
- Worked 12-hour shifts even during the COVID-19 pandemic, providing critical healthcare services.

Learnings:

- Developed expertise in emergency response and patient education.
- Enhanced coordination skills in a multidisciplinary medical team.
- Maintained compliance with policies and regulations.

Sri Surya Clinic, India

9/2015 - 5/ 2016

Ayurvedic Intern

Contributions:

- Developed customized treatment plans on Ayurvedic principles.
- Administered Ayurvedic treatments and therapies, ensuring quality assurance.
- Collaborated with healthcare professionals to provide comprehensive care.

Learnings:

- Developed skills in Ayurvedic patient assessment and treatment planning.
- Gained experience in maintaining quality assurance.
- Enhanced collaborative healthcare practices.

Government Ayurvedic Hospital, India

8/2014 - 8/2015

Intern

Contributions:

- Assisted senior doctors in providing medical care.
- Conducted patient consultations and provided Ayurvedic treatments.
- Participated in medical rounds and administrative tasks.

Learnings:

- Gained hands-on experience in patient care and Ayurvedic treatments.
- Developed administrative and teamwork skills.
- Enhanced knowledge through seminars and workshops.

ADDITIONAL EXPERIENCE

Grand Valley State University Grand Rapids

8/2022- 4/2023

Simulation Lab Assistant

Contributions:

- Prepared and maintained simulation equipment, ensuring seamless activities.
- Assisted with the setup and breakdown of simulation scenarios and activities.

Learnings:

- Developed skills in simulation lab setup and operation.
- Gained experience in maintaining records and scheduling.

Simulation Lab Ambassador

2/2023 - 4/2023

Contributions:

- Provided overviews of the lab to visitors, students, and their family members.
- Actively promoted the simulation lab to highlight its capabilities.
- Collaborated with staff to ensure adherence to policies.

Learnings:

- Developed communication and promotional skills.
- Gained insight into lab management and policy adherence.
- Enhanced collaborative efforts in a team-oriented healthcare environment.

Standardized Patient

8/2022 - 4/2023

Portrayed various patient roles with different conditions and emotional states in inpatient and outpatient settings.

Assisted students in practicing skills, including communication and physical assessment skills, in a safe environment.

Contributed to the testing and evaluating of students' clinical skills and performance.

EDUCATION

Grand Valley State University

1/2022 - 4/2024

Master in Healthcare Administration

Acharya Nagarjuna University

10/2019 - 10/2020

Post Graduate Diploma in Hospital and Healthcare Management

Acharya Nagarjuna University

1/ 2017 - 1/2019

Master of Food and Nutritional Science

Dr. NTR University of Health Sciences

9/2009 - 8/2014

Bachelor of Ayurvedic Medicine and Surgery

CERTIFICATIONS

Lean Six Sigma Black Belt (May 2024 - No expiration date)
Responsible Conduct of Research, CITI (January 2022 - January 2025)
Basic Life Support - BLS (August 2022 - August 2024)
Certified Specialist Payment & Reimbursement (CSPR) (March 2023 – March 2025)
Lean Six Sigma Yellow Belt (March 2023 – No expiration date)
Certified Specialist Physician Practice Management (HFMA) - (February 2024 - February 2026)

SKILLS

1. Communication 2. Critical Thinking 3. Problem Solving 4. Knowledge of Privacy Compliance HIPAA 5. Project Management 6. Technical Proficiency 7. Team Leadership 8. Quality Improvement 9. Library Research 10. Social media Marketing 11. Hospital Management 12. Canva 13. Decision making 14. MS Office 15. Data collection 16. Project Coordination 17. Strategic thinking 18. Risk Assessment 19. Workload Prioritization

VOLUNTEER EXPERIENCE

Kent County (CSFP) – January 2023 - present
Kauffman Interfaith Institute – February 2023 - present
Grand Valley State University - August 2023 - present
Bharat Scouts & Guides - June 2004 - August 2006

LANGUAGES

1. Telugu 2. Hindi 3. English 4. Sanskrit

PROFESSIONAL DEVELOPMENT & ACCOMPLISHMENTS

Grand Valley State University

Served as Vice President of Communications for the Healthcare Professional Graduate Student Alliance
Participated in Pediatric Interprofessional Case Study Simulation event - Feb 2023
Developed analysis of the strategic planning and management practices of a non-profit organization - 2022

Mary Free Bed Education Academy

- be nice. Four Simple Steps to Recognize Depression and Prevent Suicide - Oct 2022
- Healing Through Breathwork - Sep 2022
- Certification in Adult Mental Health First Aid USA by Mental Health First Aid Trainings - Sep 2022

LinkedIn Learning

- B2B Marketing Foundations (2017) - Jan 2023
- Marketing Analytics: Setting and Measuring KPIs - Jan 2023
- Project Management Skills for Leaders - Dec 2022
- Human Resources: Diversity Recruiting - Sep 2022

Participated in a Free medical camp for the underserved in Kankipadu, Andhra Pradesh - 2012

Chinmaya Mission

- Participated in Secret Powers for Success Camp - Nov 2009

Dakshina Bharat Hindi Prachar Sabha

- Madhyamika First Class - Feb 2005

Viswa Hindu Parishad

- First Prize in District Level Bhagavad Geetha Competitions - Dec 2002

Rotary Club Vuyyuru

- Second Prize Junior Level Yogasanas - Sep 2001

NEWSLETTER CRAFTING PORTFOLIO