

# PERFORMANCE TESTING

Date	23 Octobar 2025
Team ID	NM2025TMID07843
Project Name	Garage Management System
Maximum Marks	4 Marks

## Creating Customer :

The screenshot shows the 'New Customer Details' modal in a Salesforce application. The modal is titled 'New Customer Details' and has a close button (X) in the top right corner. It contains a section labeled 'Information' with a red asterisk indicating required information. The fields are: 'Customer Name' (a text input field), 'Phone number' (a text input field), and 'Email' (a text input field). To the right of these fields is the 'Owner' field, which shows a user icon and the name 'Sriram T'. At the bottom of the modal are three buttons: 'Cancel', 'Save & New', and 'Save'. The background shows the Salesforce interface with a search bar, navigation tabs, and a 'Recently Viewed' section.

<b>Model Summary</b>	The Customer Creation model records customer and vehicle details using Salesforce custom objects, ensuring data accuracy, automation, and easy access for efficient garage management and personalized service delivery.
<b>Accuracy</b>	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
<b>Confidence Score (Rule Effectiveness)</b>	Confidence – 95% rule execution reliability based on test scenarios.

## Booking an appointment for the users registered :

The screenshot shows a web application interface for a 'Garage Management App'. A modal window titled 'New Appointment' is open, displaying a form for creating a new appointment. The form is divided into sections: 'Information' (Appointment Name, Owner: Sirvan T), 'Customer Details' (Search Customer Details..., Recent Customer Details: Ram), 'Repairs' (checkbox), 'Replacement Parts' (checkbox), 'Service Amount' (input field), and 'Vehicle number plate' (input field). The 'Save' button is highlighted in blue. The background shows a sidebar with 'Recently Viewed' appointments and a top navigation bar with various menu items.

<b>Model Summary</b>	The Booking Appointment model allows customers to schedule vehicle services, automating appointment tracking, notifications, and staff assignments through Salesforce to ensure efficient workflow and timely service delivery.
<b>Accuracy</b>	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
<b>Confidence Score (Rule Effectiveness)</b>	Confidence – 95% rule execution reliability based on test scenarios.

## Service records for appointment

The screenshot shows the Salesforce 'New Service records' modal form. The form is titled 'New Service records' and has a 'Required Information' section. The 'Service records Name' field is required and has a search icon. The 'Appointment' field is also required and has a search icon. The 'Recent Appointments' section shows a list of recent appointments, including 'app-005'. The 'Owner' field is set to 'Sriram T'. The form has 'Cancel', 'Save & New', and 'Save' buttons at the bottom.

<b>Model Summary</b>	The Service Records model tracks vehicle service details, including work performed, parts used, and service status, ensuring accurate maintenance history and streamlined management within Salesforce.
<b>Accuracy</b>	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
<b>Confidence Score (Rule Effectiveness)</b>	Confidence – 95% rule execution reliability based on test scenarios.

## Billing and Feedback

The screenshot shows the 'New Billing details and feedback' form in the Garage Management App. The form is titled 'New Billing details and feedback' and includes a close button (X). It contains the following fields and sections:

- Information** (Required Information):
  - Billing details and feedback Name**: A text input field.
  - Owner**: A dropdown menu showing 'Sriram T'.
  - Service records**: A section with a search bar labeled 'Search Service records...', a list of 'Recent Service records' (one item: 'ser-003'), and a '+ New Service records' button.
  - Payment Status**: A dropdown menu showing '--None--'.

At the bottom of the form are three buttons: 'Cancel', 'Save & New', and 'Save'.

<b>Model Summary</b>	The Billing and Feedback model automates invoice generation, records payments, and collects customer feedback, ensuring transparent transactions, improved service quality, and enhanced customer satisfaction within Salesforce.
<b>Accuracy</b>	Execution Success Rate – 98% Validation – Manual test passed with expected behavior.
<b>Confidence Score (Rule Effectiveness)</b>	Confidence – 95% rule execution reliability based on test scenarios.