

<p><b>As an existing customer AND valid Credentials AND Logged In</b></p> <p><b>When I, I choose un-Freeze Card from the virtual debit card summary screen</b></p> <p><b>Then, I can enable all card activity</b></p>	<p><b>Story Page - Freeze / unfreeze Promotional Content</b></p> <ul style="list-style-type: none"> <li>- On tapping the Freeze Card quick action, user should be redirected to the story board screen with promotional content / feature of freeze or unfreeze card account functionality</li> <li>i.e., Story Board - should show the respective promotional story board content based on Freeze or Un-freeze status</li> <li>- Un-Freeze - Option should be displayed in each story card, if the card is already frozen</li> </ul> <p><b>Accessing the Unfreeze Card Option</b></p> <ul style="list-style-type: none"> <li>- The Unfreeze Card button should only be available for frozen virtual debit cards credit cards.</li> <li>- Tapping on Unfreeze Card should initiate a service to 'Temporarily Block' the card and display the toast message 'Your Virtual Card was Un-frozen' once successfully unblocked</li> </ul> <p><b>Unfreezing the Card</b></p> <ul style="list-style-type: none"> <li>- The card's visual icon should be updated to indicate active status and a Frozen label is removed from the card</li> <li>- The Quick Actions menu is updated - The Unfreeze Card button should now change to Freeze Card</li> </ul>
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**RCM-1404 - Virtual Debit Card - Card Themes** APPROVED

Card Theme	
<p><b>As an existing customer AND valid Credentials AND Logged In</b></p> <p><b>When I, open Card Theme from the virtual debit card summary screen</b></p> <p><b>Then, I can personalize my virtual card's look</b></p>	<p><b>Exploring designs</b></p> <ul style="list-style-type: none"> <li>- On tapping the Card theme quick action, the customer is taken to the card themes page</li> <li>- The card themes are shown in a gallery view with the card in its current theme displayed at the center</li> <li>- The card themes are shown in a horizontal scrolling list below</li> <li>- Available card themes are displayed normally and locked themes are displayed with a padlock icon and grey overlay</li> <li>- Tapping a locked theme pops up a message displaying the action required by the user to unlock the theme</li> </ul> <p><b>Applying themes</b></p> <ul style="list-style-type: none"> <li>- Choosing an unlocked theme and tapping Save (from the drawer) instantly updates the card art and shows a toast "New theme applied"</li> <li>- If user's card is saved in Apple/Samsung Wallet, a message "Your wallet art will update within 24 h" appears</li> </ul>

**RCM-1403 - Virtual Debit Card - Reset PIN** APPROVED

Reset PIN	
<p><b>As an existing customer AND valid Credentials AND Logged In</b></p> <p><b>When I, choose Reset PIN from the virtual debit card summary screen</b></p> <p><b>Then, I can set a new 4-digit PIN</b></p>	<p><b>Initiating Reset PIN</b></p> <ul style="list-style-type: none"> <li>- On selecting Reset PIN in the More pop-up section of quick actions, the customer is taken to the Reset Card PIN page (Enter New PIN &amp; Reset PIN)</li> </ul> <p><b>Enter New PIN</b></p> <ul style="list-style-type: none"> <li>- The customer should be taken to the Enter New PIN page.</li> <li>- The screen should contain two input fields - New Card PIN, Confirm New Card PIN</li> <li>- The New Card PIN and Confirm New Card PIN should match</li> <li>- If they do not match, an inline error message should be displayed - "PINs do not match. Please re-enter"</li> <li>- Upon successful validation, the customer should be allowed to proceed to OTP authentication</li> </ul> <p><b>OTP Authentication</b></p> <ul style="list-style-type: none"> <li>- The customer should be required to enter a One-Time Password (OTP) sent to their registered mobile/email</li> <li>- If authentication fails, an error message should be displayed - "Incorrect OTP. Please try again."(Existing OTP validations should apply)</li> <li>- If authentication succeeds, the customer should be redirected to the success screen.</li> </ul> <p><b>Success Screen &amp; Confirmation</b></p> <ul style="list-style-type: none"> <li>- The success screen should display - "Your card PIN has been reset successfully"</li> <li>- A confirmation that the new PIN is now active</li> <li>- The success screen should provide two redirection options - Home Navigates to the mobile app's Home Dashboard, Go-To Cards Navigates back to the Card Products Page</li> <li>- In case of failure, System should provide the service error message with Home -&gt; Navigates to the mobile app's Home Dashboard, Try Again - Navigates back to the last 4-digit card number screen</li> </ul>

**Rating**