

Stakeholder Engagement Quiz

1. Stakeholders are one of the important elements of a business organization, which one of these corroborate this notion?
 - A. They impact company's projects by rendering assistance to show a detailed project progress with presentations to the customers.
 - B. They are the main consultants that render backups for company's development.
 - C. They proffer positive impactions as they partake in company's development by investing in the company.
 - D. All of the above.

2. To consolidate an organization's development through the engagement of stakeholders, which of these is the necessary skill needed?
 - A. Build relationships with key stakeholders with a working agreement to allow effective collaboration.
 - B. Ensure all stakeholders are engaged appropriately by updating the stakeholder registry upon changes to the project.
 - C. Foster group decision making and conflict resolution in order to maintain a good relationship among stakeholders.
 - D. All of the above.

3. To stimulate stakeholders interest in a project, which of these proves clearly to be the most necessary?
 - A. The definition of done must be agreed upon collectively with key stakeholders before carrying out the project works.
 - B. Presenting them the projects' charter to aid their understanding of the projects objectives.
 - C. Understanding their basic needs by engaging stakeholders through early and continuous knowledge sharing and active listening throughout the project lifespan.
 - D. All of the above.

4. Which one of these statements is considered false as far as an agile project is concerned?
 - A. Feature means a value delivering set of stories to consumers.
 - B. Ground Rules are unwritten rules that apply to all team members.
 - C. Fishbone Diagram is otherwise known as root cause diagram.
 - D. A project team is NOT considered a set of stakeholders.

5. The charter is one of the agile project's most important business documents, as a member of Agile who is acquainted with documentation, which one of these qualities is present on a detailed charter?
 - A. Background, objectives, vision and mission, stakeholders of a project.
 - B. Communication plan.
 - C. Success criteria.
 - D. All of the above.

6. Agile values listening; it is important in every area of business to enhance a perfect understanding of a speaker's expression, therefore, which of these levels of listening implies getting the exact message the speaker is trying to convey?

- A. Internal Listening.
- B. Focused Listening.
- C. Global Listening.
- D. Active listening.

7. The fundamentals pertaining to stakeholder engagement involves all of the following except _____

- A. Stakeholder's management.
- B. Knowledge sharing.
- C. Participatory decision models.
- D. Contest among shareholders and company's authority.

8. The simple techniques required to encourage and facilitate stakeholder involvement in decision-making process include all of these except _____

- A. Simple voting.
- B. Thumbs up.
- C. Jim Highsmith's Decision.
- D. Two to two voting system.

9. The term which implies a total compliance of a project in terms of analysis, design, coding, user acceptance, testing and delivery, and documentation according to the pre-agreed conditions is referred to as _____

- A. Validation.
- B. Done.
- C. Verification.
- D. Regulation.

10. In order to resolve any conflict so as to maintain a perfect understanding and mutual relationship between an organization, its stakeholders and customers, the efficient dispute resolution techniques required involves which of the following?

- A. Confronting.
- B. Collaboration.
- C. Sorting out differences.
- D. All of the above.

Answer Key

1. Stakeholders are one of the important elements of a business organization, which one of these corroborate this notion?
 - A. They impact company's projects by rendering assistance to show a detailed project progress with presentations to the customers.
 - B. They are the main consultants that render backups for company's development.
 - C. They proffer positive impactions as they partake in company's development by investing in the company.
 - D. All of the above.

C. Stakeholders render supports to company's project through investment. Choices A, B, and D are incorrect for this question.
2. To consolidate an organization's development through the engagement of stakeholders, which of these is the necessary skill needed?
 - A. Build relationships with key stakeholders with a working agreement to allow effective collaboration.
 - B. Ensure all stakeholders are engaged appropriately by updating the stakeholder registry upon changes to the project.
 - C. Foster group decision making and conflict resolution in order to maintain a good relationship among stakeholders.
 - D. All of the above.

D. All the aforementioned skills are necessary to enhance effective engagement of stakeholders. Choice A, B, and C only is not correct for this question.
3. To stimulate stakeholders' interest in a project, which of these proves clearly to be the most necessary?
 - A. The definition of done must be agreed upon collectively with key stakeholders before carrying out the project works.
 - B. Presenting them the projects' charter to aid their understanding of the projects objectives.
 - C. Understanding their basic needs by engaging stakeholders through early and continuous knowledge sharing and active listening throughout the project lifespan.
 - D. All of the above.

C. Understanding their basic needs by engaging them through continuous knowledge sharing. Choices A, B, and D are incorrect for this question.
4. Which one of these statements is considered false as far as an agile project is concerned?
 - A. Feature means a value delivering set of stories to consumers.
 - B. Ground Rules are unwritten rules that apply to all team members.
 - C. Fishbone Diagram is otherwise known as root cause diagram.
 - D. A project team is considered a set of stakeholders.

D. A project team is considered a set of stakeholders. Choices A, B, and C are incorrect for this question.

5. The charter is one of the agile project's most important business documents, as a member of Agile who is acquainted with documentation, which one of these qualities is present on a detailed charter?

- A. Background, objectives, vision and mission, stakeholders of a project.
- B. Communication plan.
- C. Success criteria.
- D. All of the above.
- D.** All of the aforementioned are essential qualities of a detailed project charter. Choice A, B or C only is incorrect for this question.

6. Agile values listening; it is important in every area of business to enhance a perfect understanding of a speaker's expression, therefore, which of these levels of listening implies getting the exact message the speaker is trying to convey?

- A. Internal Listening.
- B. Focused Listening.
- C. Global Listening.
- D. Active listening.
- B.** Focused Listening. Choices A, C, and D are incorrect for this question.

7. The fundamentals pertaining to stakeholder engagement involves all of the following except_____

- A. Stakeholder's management.
- B. Knowledge sharing.
- C. Participatory decision models.
- D. Contest among shareholders and company's authority.
- D.** contest entails taking sides in an organization and this shouldn't be encouraged. Choices A, B, and C are incorrect for this question.

8. The simple techniques required to encourage and facilitate stakeholder involvement in decision-making process include all of these except_____

- A. Simple voting.
- B. Thumbs up.
- C. Jim Highsmith's Decision.
- D. Two to two voting system.
- D.** Two to two voting system. Choices A, B, and C are incorrect for this question.

9. The term which implies a total compliance of a project in terms of analysis, design, coding, user acceptance, testing and delivery, and documentation according to the pre-agreed conditions is referred to as_____

- A. Validation.
- B. Done.
- C. Verification.
- D. Regulation.

B. Done is the correct choice. Choices A, C, and D are incorrect for this question.

10. In order to resolve any conflict so as to maintain a perfect understanding and mutual relationship between an organization, its stakeholders and customers, the efficient dispute resolution techniques required involves which of the following?

A. Confronting.

B. Collaboration.

C. Sorting out differences.

D. All of the above.

D. All of the aforementioned techniques are advisable and reliable in conflict resolution.

Choice A, B or C only is incorrect for this question.

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