Business Process Redesign (BPR) for Registrars and Direct registrants*:-

Rationale - Why now?

- 1. All business logic is now in one place (post NRC go-live) IEDR has one combined Java-based platform (MVC framework)
- 2. Up to now, the Invoicing C Program was sacrosanct. Too risky to abandon it, or attempt a rewrite, affecting the separate Registrar systems API and Console.
- 3. Trend to pay in advance of invoicing by Registrars. (See Charts & Data). The split in July '11 is 50:50 (Monthly R&R v's ADP/PIA), compared to 76:24 in Jan'09.
- 4. Overall requirement "One-touch, Pay and Renew online: AnyTime, AnyTerm, AnyMedium".

Proposed **policy** changes:-

- 1. Change to the Billing Policy:
 - a. Invoices will be issued when domains are paid for.
 - b. Invoices will no longer be issued in arrears of the renewal date/transfer date/new reg date.
- 2. Change to the Credit Control Policy:
 - a. 30 day 'billing cycle' credit terms will be eliminated for all transactions renewals, new registrations and transfers arising from Billing Policy change.
 - b. Replaced by a 29 day 'renewal cycle' i.e. 29 days from the renewal date until the deletion date. (i.e. = 1+14+14=29)
 - c. New regs and Transfers must be paid-for *before* the Tx Ticket is completed on CRS (if insufficient funds, the Tx is stalled @financial failure')
- 3. No change to Deletion Policy (in that the Deletion Policy is still to delete domains which are not paid when due). The warning period still applies.

Proposed **procedure** changes ('Business Requirements'):-

- I. Eliminate month-end batch processing procedures. Replace with real-time transaction processing (simultaneous invoicing/receipting like ADP/PIA).
- 2. Eliminate MSD process and procedures for transaction types NewReg and Transfers
- 3. Introduce new non-renewal process and procedures for renewals process (NRP). Non-renewed domains will be Mailed on RenDt+1 day (suspended after 14 days, deleted after 14 days)
- 4. Invoice procedure terminate the use of the month-end Invoice 'C Program' for R&R and for Transfers.
- 5. Invoices will now be issued only when cash receipts have been processed for renewals, new registrations and transfers.
- 6. Invoices must xml-ed to Registrars (and to the Vision Accounts Systems simultaneously).
- 7. Invoice sequencing MUST be controlled within CRS. No duplicates/no missing numbers. VAT calculations/controls must be in place within CRS.
- 8. Deposit account on CRS must be updated for all Tx, and CRS must display Statement of Tx/chronological Transaction History.
- 9. The PIA programs/code will be tweaked to reflect payment in advance of the renewal date (rather than the current, pay in advance of month-end Invoicing).
- 10. The ADP programs/code will be tweaked to reflect deposit account deduction in advance of the renewal date (rather than in advance of the current renewal/transfer invoice date).

The initial **cost benefit** analysis assessment (TBD):-

- 1. Eliminates non-value added activities/processes. Facilitates (xml-based) transmission of invoices to Registrars by email. Reduction in tx & account reconciliation efforts.
- 2. Time savings for Registrars. 'One-touch' domain management/reduction in duplication/reduction in complexity & tx costs/Faster renewal process.
- 3. Deterministic Deletion dates/synchronisation of Registrar's customers' and IEDR transactions (?)
- 4. Adverse impact on Registrar working capital/once off Cash Flow impact of faster payment/better Deposit Account management required re 'insufficient funds'

Change process to be followed:-

- 1. Full consultation with the Registrar community (using the 10 step PDP process). Impact Assessment required for Registrars (users of API and Console), for Accounts (Int.Controls, and Rev. Assurance)
- 2. ASD and Accounts to prepare a full Requirements Specification Document, to assess the impact on all API and Registrar Console code. NASK to cost the proposals (multiple iterations may be required?)
- 3. Outline project plan will be required. To be documented and addressed:
 - a. Key milestones:-
 - b. Critical success factors: take time to explain to Registrars/lots of notice/don't want to be accused of greed/acceptance from API Registrars is critically important/fast execution essential/
 - c. Risk factors:- inadequate IEDR (+NASK?) resources for fast execution/costly project?/UAT may not identify errors, corner cases/it's still not EPP/

^{*} The impact of the proposed BPR on Direct Registrants is outside the scope of this document, at this time.

Process Current Practice	Proposed Practice	Technical Impact Assessment	Business cost-benefit analysis
Process Renewals Pre-invoicing process Invoicing Process No precipting process Receipting process Transfer process Credit note process Upload/Extraction process Cleardown process pomains lawill be MSD e-mailed on the nex priday (after 1 days) and the after a further 14 days, the domains uspended (for 14 days) and the after a further 14 days. For dele domains, the "credit note" proces Transfers (from the invoiced Billd BillC) are allowed anytime postinght up to the deletion date. (See the "transfer" process) The "credit note" process = a cre (for a non-renewed Transfer-awain non-renewed Transfer-awain non-renewed MSD'd domain) is VAM, and is offset in Vision (mark Accounts staff) against the baland outstanding on the related Rene invoice. Note: there are no refunds. The 'renewal cycle' is therefore of and 104 days max. Where 'min' a 1+30+1+14+14=104. The 'billing cycle' is 59 days min: max. Where 'min' a 30 day credit terms offered. So day credit terms offered. Can pay off-line, online or from fedeposit account. (Renewal date forward one year, on receipt). Refollow the "Upload/Extraction process = Domains in the next month, domains on ungfollow the "Upload/Extraction process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Transfer-awain in the process = a cre (for a non-renewed Tr	No pre-invoicing process. Invoices issued on *receipt* of cash payment. Can pay online, credit card, from deposaccount. (Similar to PIA/ADP current processes). Receipts follow the "Upload/Extraction process". No off-line receipts allowed (no 30 day credit terms). However, off-line replenishment of deposit account is allowed (by credit transfer or by cheque to the is no invoiced domains "Cleardown" There is no invoiced domains "Cleardown process (because invoices are not issued until receipt of cash payment). On the renewal date +1 day, domains unpaid (i.e. not renewed) are labelled 'M' will be MSD e-mailed (on the renew date +1 day). If unpaid after 14 days, the domains will be suspended (for 14 days) and then deleted after a further 14 day Note:- at any time before *payment*, domain can be transferred from the current BillC to another BillC, and the "transfer" process applies. Pay for 1 ye renewal fee, *before* the Tx can be completed. (See below for the "transfer process). There is no "credit note" process (beca invoices are not issued until receipt of cash payment). Note:- there are no refunds. The renewal cycle' is therefore a fixed days (i.e. = 1+14+14=29). The 'billing cycle' is 0 days. "Upload/Extraction" process. To be explored with Accounts/ASD/GL Syster providers – DP Systems et al.	The practice change as described in the columns to the left will require technical changes to CRS-API, CRS-WEB, CRS-WS-API, NRC, ACP, CP, Batch, MYRen, ClearDown & R&R Invoicing. For instance, we propose that the CRS-API application will have four payment related commands deprecated. A refined account:pay command will be introduced which will handle the renewal payment requests from Registrars via the API. CRS-API details can be reviewed in the document ";" The clear-down procedure will be deprecated. Its logic will be refined to meet the requirements of the proposed practice such that unpaid domains which are past their renewal date will be pushed in to 'Quarantine'. Possibly a batch procedure called 'PushQ' should be introduced in to CRS-WEB which would usually be run via cron4j the java scheduler. Additionally, it may be the case that IEDR personnel want to manually interact with PushQ. The MSD procedure will be deprecated. The changing of states of a domain in quarantine will be handled by a batch type of procedure scheduled through cron4j in CRS-WEB. CRS-WEB details can be reviewed in the document "CRS-WEB. CRS-WEB details can be reviewed in the document "CRS-WEB. The requisite changes outlined above for the CRS-API imply similar changes for NRC given that we offer the same procedures via the two channels. That is to say, NRC must be refined in a similar manner. As	Business cost-benefit analysis Pros:- Eliminates the problem whereby domain in the Billing Cycle cannot be transacted upon. Un-complicates MSD massively. Move away from month-end batch processing, to daily real-time transaction processing. Less paperwork/manual handling of pape (based on XML e-mailing of invoices) instead of manually mailing invoices. The 'renewal cycle' is therefore a fixed 2 days (i.e. = 1+14+14=29). For registrars, the deletion date becomes shorter and totally predictable, a benefit for their customers. No need to wait for credit notes (112 days). Registrar customers won't have to wait months for invoices to leave their accounting systems. The renewal date disclosed by the 'who is accurate. Non-renewed domains are released mu quicker, for re-registration. From a technical perspective, the proceschange un-complicates the code. The new process eliminates the "search" through the Db transaction history, for a invoice or a receipt, before re-activation out of MSD. Reconciliation efforts by Accounts staff are substantially reduced (because the time delay between cash receipts/Reale posting and Vision G/L posting is eliminated - by simultaneous invoicing/Receipting). Feature improvements:- Registrars may customise (some of) the wording of the MSD e-mails. (TBD) Cons:- The 'billing cycle' of a possible 59 days min to the process of the posting a base of the posting a billing cycle' of a possible 59 days min to the posting a possible 59 days min to the process of the possible 59 days min to the posting a possible 50 days min to the posting and posting and possible 50 days min to the posting and posting and possible 50 days min to the posting and pos

up to 40cents.

Recoding effort could be significant (TBD).
Lots of UAT required - from Accounts.

Process	Current Practice	Proposed Practice	Technical Impact Assessment	Business cost-benefit analysis
New registrations	The pre-invoicing process = the registration	The pre-invoicing process = the	The practice change as described in the	Pros and Cons – as above for Renewals, and
 Pre-invoicing process 	procedures performed by Registration	registration procedures performed by	columns to the left will require technical	in addition:-
 Invoicing process 	Services Team. An application ticket is	Registration Services Team. An application	changes to CRS-WEB.	
 Receipting process 	"Admin passed", then "DNS tech passed"	ticket is "Admin passed", then "DNS tech	The batch C application, which makes	There is no "MSD" process (because
 MSD process 	before becoming a "live" domain in the	passed", as before, however before it	domain objects from ticket objects, will be	domains are not invoiced until they are
 Transfer process 	database, during the next rebuild.	becomes a "live" domain in the database,	deprecated.	paid for, before the ticket application is
 Credit note process 	 Invoices for new registrations are issued on 	during the next rebuild, the	 Instead, for example, ticket objects will be 	accepted).
 Upload/Extraction process 	the last calendar day of the month of	"Invoicing/Receipting" process must run.	processed by Hostmasters in CRS-WEB	There is no "credit note" process, for the
	renewal.	• The "Invoicing/Receipting" process checks	such that when they approve a domain, it	same reason.
	• 30 day credit terms offered.	the deposit account - if there are	becomes 'Admin Passed' where after, the	
	Can pay off-line, online or from Registrars	sufficient funds, the new domain is	DNS would be immediately verified by the	
	deposit account. (Renewal date is rolled-	"financial passed" and proceeds to go live	CRS-WEB DNScheck process, where upon	
	forward one year, on receipt).	during the next rebuild. (akin to the	success, the registration billing process	
	After 30 days, on the last calendar day of	current "MYR" process). The deposit account is reduced and the invoice is	within CRS-WEB would be invoked.	
	the next month, domains on unpaid invoices	raised, simultaneously.	 CRS-WEB details can be reviewed in the document "CRS-WEB BPR Design 	
	follow the "Cleardown" process. • "Cleardown" process = Domains are labelled	If there are insufficient funds, an error e-	Document"	
	'M' and will follow the "MSD" process.	mail is sent and the process will try 3	It is intended that the DNScheck C	
	• The "MSD" process = Domains labelled 'M'	more times before abandoning the	programme is deprecated and that its	
	will be MSD e-mailed on the next MSD	transaction (and rejecting the New Reg	logic is encapsulated in the core CRS-WEB	
	Friday (after 1(min) and 14 days(max). If	request).	application.	
	unpaid after 14 days, the domains will be	 There is no "MSD" process (because 	Similarly, the ACP application will be	
	suspended (for 14 days) and then deleted	domains are not invoiced until they are	deprecated and its functionality in terms	
	after a further 14 days. For deleted	paid for, before the ticket application is	of reporting or manual / automatic	
	domains, the "credit note" process is run.	accepted).	extractions of XML/CSV receipts will be	
	 "Transfer process" does not apply for new 	"Transfer process" does not apply for new	migrated to CRS-WEB.	
	regs. New domains are 'locked' until	regs. New domains must be paid for		
	payment is received, so no transfers	*before* registration can be completed,		
	allowed. (See below for the "transfer"	so no transfer is allowed. (See below for		
	process).	the "transfer" process post-payment).		
	The "credit note" process = a credit note is The "credit note" process = a credit note is The "credit note" process = a credit note is	There is no "credit note" process, for the same reason.		
	raised by VAM, and is offset in Vision	The 'new reg cycle' is therefore 0 days.		
	(manually, by Accounts staff) against the	The flew reg cycle is therefore o days. The 'billing cycle' is 0 days.		
	balance outstanding on the related New Reg invoice.	"Upload/Extraction" process = tbd.		
	The 'new reg cycle' is therefore 60 days min	Potential exists to replace the csv		
	and 104 days max. Where 'min' =	extractions with an XML process. To be		
	1+30+1+14+14=60, and 'max' =	explored with Accounts/ASD/GL System		
	31+31+14+14+14=104.	providers – DP Systems et al.		
	The 'billing cycle' is 59 days min and 73 days	,		
	max. Where 'min' = 30+1+14+14=59, and			
	'max' = 31+14+14+14=73.			
	• "Upload/Extraction" process = 1x weekly, on			
	average, Receipts batches are extracted (by			
	VAM) and uploaded to the Accounts			
	systems (Vision). Includes receipts Offline			
	(ROF), Online (RON) and ex-Deposit (RED).			
			1	

Process • Transfers (XFER) • Pre-invoicing process • Invoicing Process • Receipting process • MSD process • Credit note process • Upload/Extraction process

Note re one complexity:- Transfer Invoice extraction must be done before the R&R Invoice extraction (to avoid double-billing).

Transfers take place in respect of domains in the billing cycle and domains which are outside the billing cycle.

- For transfers within the billing cycle, the losing Registrar must get a credit note (for the earlier renewal invoice). The winning Registrar will receive a Transfer invoice.
- For transfers of domains which are outside the billing cycle, there is no credit note to the losing Registrar.
 The winning registrar will receive a Transfer invoice.

Current Practice

- The pre-invoicing process = the registration authentication procedures performed by Registration Services Team. In this case, once the transfer request is accepted by RS, the domain enters "locked status" (to ensure that there is no further transfer, until the domain is paid for).
- Transfer Invoices are issued on the last calendar day of the month of renewal.
- 30 day credit terms offered.
- Can pay off-line, online or from Registrars deposit account. (Renewal date is rolledforward one year, on receipt).
- After 30 days, on the last calendar day of the next month, domains on unpaid transfer invoices follow the "Cleardown" process.
- "Cleardown" process = Domains are labelled 'M' and will follow the "MSD" process.
- The "MSD" process = Domains labelled 'M' will be MSD e-mailed on the next MSD Friday (after 1(min) and 14 days(max). If unpaid after 14 days, the domains will be suspended (for 14 days) and then deleted after a further 14 days. For deleted domains, the "credit note" process is run.
- The "credit note" process = a credit note is raised by VAM, and is offset in Vision (manually, by Accounts staff) against the balance outstanding on the related transfer invoice.
- The 'transfer cycle' is therefore 60 days min and 104 days max. Where 'min' = 1+30+1+14+14=60, and 'max' = 31+31+14+14+14=104.
- The 'billing cycle' for transfers is 59 days min and 73 days max. Where 'min' = 30+1+14+14=59, and 'max' = 31+14+14+14=73.
- "Upload/Extraction" process = 1x weekly, on average, Receipts batches are extracted (by VAM) and uploaded to the Accounts systems (Vision). Includes receipts Offline (ROF), Online (RON) and ex-Deposit (RED).

Proposed Practice

- The pre-invoicing process = the registration authentication procedures performed by Registration Services Team. The domain does not enter "locked status",
- A Transfer request ticket is "Admin passed", as before, however before the transfer is processed in the database, during the next rebuild, the "Invoicing/Receipting" process must run.
- The "Invoicing/Receipting" process checks the deposit account - if there are sufficient funds, the transfer request is "financial passed" and the transfer is completed, during the next rebuild. The deposit account is reduced and the transfer invoice is raised, simultaneously.
- If there are insufficient funds, an error email is sent and the process will try 3 more times before abandoning the transfer transaction. (akin to the current "MYR" process).
- There is no "MSD" process (because transferred domains are not invoiced until they are paid for, before the ticket application is accepted).
- There is no "credit note" process, for the same reason.
- The 'transfer cycle' is therefore 0 days.
- The 'billing cycle' is 0 days.
- "Upload/Extraction" process = tbd.
 Potential exists to replace the csv
 extractions with an XML process. To be
 explored with Accounts/ASD/GL System
 providers DP Systems et al.

Technical Impact Assessment

- The practice change as described in the columns to the left will require technical changes to CRS-WEB.
- The batch C application, which makes domain objects from ticket objects, will be deprecated.
- Instead, for example, ticket objects will be processed by Hostmasters in CRS-WEB such that when they approve a domain, it becomes 'Admin Passed' where after, the DNS would be immediately verified by the CRS-WEB DNScheck process, where upon success, the transfer billing process within CRS-WEB would be invoked.
- CRS-WEB details can be reviewed in the document "CRS-WEB BPR Design Document"
- It is intended that the DNScheck C programme is deprecated and that its logic is encapsulated in the core CRS-WEB application.
- Similarly, the ACP application will be deprecated and its functionality in terms of reporting or manual / automatic extractions of XML/CSV receipts will be migrated to CRS-WEB.

Business cost-benefit analysis

Pros and Cons – as above for renewals/new

registrations, and in addition:-

- Customers don't wait until month-end for their transfer invoice. The transaction is completed immediately, once RS complete the pre-invoicing authentication process.
- Billing status is synchronised with the transfer status.
- The "locked" status is discontinued.
- MYR transactions are possible much earlier.
- There are no restrictions or complications regarding domains already in the billing cycle. Further transactions are not restricted by pre-existing unpaid invoices.
- Invoicing 'Sequencing' and 'Net' problems go away:-
 - Net-off of Transfer away/Transfer back (A->B, B->C, C->D). We only invoice C->D @ EOM.
 - Extract transfers 1st before R&R (to avoid billing old Registrar for a current monthly renewal (when its transferred and billed already to new BillC registrar).
- There is no "MSD" process (because domains are not invoiced until they are paid for).
- There is no "credit note" process (because domains are not invoiced until they are paid for).

Process PIA (includes single year transfer, single year renewal, single year new registration). Invoicing Process Receipting process MSD process Credit note process Upload/Extraction process The PIA Process applies for

The PIA Process applies for domains paid for in advance of the invoice date (note:- in advance of the invoice date, *not* in advance of the renewal date).

The PIA Process cannot be used for multiyear transactions MYRen, MYReg, MYR(d). Registrars must use the deposit account (ADP process) see below.

The PIA facility/code can only be used for any domain *outside* the billing cycle. (If the domain is in the current billing cycle, the existing invoice *must* be paid and cleared first).

The PIA feature is available to Registrars on both the Console and the API.

Current Practice

- Domains selected for the PIA Process must be paid-for "online" only - using credit card or deposit account (no 30 day credit terms).
 Use of "off-line" cheques or credit transfers is not permitted. However, off-line replenishment of deposit account is allowed (by credit transfer or by cheque).
- Invoices are based on receipt of online cash payment – from credit card, or from deposit account. (On receipt confirmation (from Realex or deposit account) the renewal date is simultaneously rolled-forward by the appropriate number of years).
- The "Invoicing/Receipting" process checks the deposit account - if there are sufficient funds, the request is "financial passed" and the transaction is completed, during the next rebuild. The deposit account is reduced and the PIA invoice is queued, awaiting the "Upload/Extraction" process.
- If there are insufficient funds, an error email is sent and the process will try 3 more times before abandoning the transaction. (akin to the current "MYR" process).
- There is no "Cleardown" process (because invoices are not issued until receipt of cash payment).
- There is no "MSD" process (because domains are not invoiced until they are paid for).
- There is no "credit note" process, (because domains are not invoiced until they are paid for).
- There are no refunds.
- "Upload/Extraction" process" = 1x weekly, on average, Receipts batches are extracted (by VAM) and uploaded to the Accounts systems (Vision). Includes receipts Online (PIA).
- Invoices are generated, printed out and snail-mailed to Registrars.
- Invoices and receipts are posted simultaneously to Vision and offset automatically.

Proposed Practice

- No change to the current PIA *process* is envisaged.
- However, the meaning of 'in-advance' changes from payment in advance of *invoicing* date to payment in advance of *renewal* date.

Technical Impact Assessment

- The practice change as described in the columns to the left will require technical changes to CRS-API, CRS-WEB, CRS-WS-API, NRC, ACP, CP, Batch, MYRen, ClearDown & R&R Invoicing.
- For instance, we propose that the CRS-API application will have four payment related commands deprecated.
- A refined account:pay command will be introduced which will handle the renewal payment requests from Registrars via the API.
- CRS-API details can be reviewed in the document "CRS-API BPR Design Document"
- The clear-down procedure will be deprecated. Its logic will be refined to meet the requirements of the proposed practice such that unpaid domains which are past their renewal date will be pushed in to 'Quarantine'. Possibly a batch procedure called 'PushQ' should be introduced in to CRS-WEB which would usually be run via cron4j the java scheduler. Additionally, it may be the case that IEDR personnel want to manually interact with PushQ.
- The MSD procedure will be deprecated.
 The changing of states of a domain in quarantine will be handled by a batch type of procedure scheduled through cron4j in CRS-WEB.
- CRS-WEB details can be reviewed in the document "CRS-WEB BPR Design Document"
- The requisite changes outlined above for the CRS-API imply similar changes for NRC given that we offer the same procedures via the two channels. That is to say, NRC must be refined in a similar manner. As such, CRS-WS-API will expose the CRS-API refined payment commands to NRC. NRC will require changes to layout in terms of the simplification of payments.
- NRC details can be reviewed in the document "NRC BPR Design Document"

Business cost-benefit analysis

Pros

- The PIA terminology will be clearer. No risk of confusion (regarding payment in advance of *renewal* date vs payment in advance of *invoice* date).
- PIA functionality can be used more frequently by Registrars (due to the R&R changes set out above).

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 The PIA Process (still?) cannot be used for multiyear transactions MYRen, MYReg, MYR(d). Registrars must use the deposit account (ADP process) see below.

Process Current Practice Proposed Practice Technical Impact Assessment Business cost-benefit analysis • No change to the current ADP process is • ADP (includes MYRen, MYReg. • Domains selected for the ADP Process must • The practice change as described in the • The ADP terminology will be clearer. No single year transfer, single year be paid for "online" only - using deposit envisaged. columns to the left will require technical account (no 30 day credit terms). Use of changes to CRS-API, CRS-WEB, CRS-WSrisk of confusion (regarding payment in renewal, single year new • Q:- the programming code may need to registration). "off-line" cheques or credit transfers is not be changed to reflect payment from API, NRC, ACP, CP, Batch, MYReg, MYRen, advance of *renewal* date vs payment in Invoicing Process permitted. However, off-line replenishment deposit account in advance of the ClearDown & R&R Invoicing. advance of *invoice* date). Receipting process of deposit account is allowed (by credit *renewal* date, rather than in advance of For instance, we propose that the CRS-API ADP functionality can be used more MSD process transfer or by cheque). the *Invoicing* date. The look-up criteria application will have four payment related frequently by Registrars (due to the R&R Credit note process • Invoices are issued on receipt of online cash would be different – "has the renewal commands deprecated. changes set out above). Upload/Extraction process payment – by deduction from the deposit date passed?" vs "is there an invoice in A refined account:pay command will be account. (The renewal date is the system already?"). introduced which will handle the renewal The ADP facility/code can only be simultaneously rolled-forward by the payment requests from Registrars via the used for any domain *outside* the appropriate number of years). API. billing cycle. (If the domain is in • The "Invoicing/Receipting" process checks Cons CRS-API details can be reviewed in the the current billing cycle, the the deposit account - if there are sufficient None. document "CRS-API BPR Design existing invoice *must* be paid funds, the request is "financial passed" and Document" and cleared first). the transaction is completed, during the • The clear-down procedure will be next rebuild. The deposit account is reduced deprecated. Its logic will be refined to The PIA feature is available to and the MYR invoice is queued, awaiting the meet the requirements of the proposed Registrars on both the Console and "Upload/Extraction" process. practice such that unpaid domains which the API. (Query). • If there are insufficient funds, an error eare past their renewal date will be pushed mail is sent and the process will try 3 more in to 'Quarantine'. Possibly a batch times before abandoning the transaction. procedure called 'PushQ' should be • There is no "Cleardown" process (because introduced in to CRS-WEB which would The MYR code is also used for usually be run via cron4j the java invoices are not issued until receipt of cash domains tagged 'A' or 'R' by scheduler. Additionally, it may be the case payment).

that IEDR personnel want to manually

• The MSD procedure will be deprecated.

The changing of states of a domain in

quarantine will be handled by a batch type of procedure scheduled through

 CRS-WEB details can be reviewed in the document "CRS-WEB BPR Design

• The requisite changes outlined above for

the CRS-API imply similar changes for NRC

given that we offer the same procedures

via the two channels. That is to say, NRC

must be refined in a similar manner. As

such, CRS-WS-API will expose the CRS-API refined payment commands to NRC. NRC will require changes to layout in terms of

 NRC details can be reviewed in the document "NRC BPR Design Document".
 MYReg & MYRen procedures will be

the simplification of payments.

incorporated in CRS-WEB.

interact with PushQ.

cron4j in CRS-WEB.

Document"

Registrars (Where 'A'= Auto Renew

(every year, until further notice),

and 'R' = Auto Renew (at next

Renewal Date only).

• There is no "MSD" process (because

for).

for).

• There are no refunds.

Deposit account (ADP).

automatically.

• Invoices and receipts are posted

simultaneously to Vision and offset

domains are not invoiced until they are paid

domains are not invoiced until they are paid

• There is no "credit note" process, (because

• "Upload/Extraction" process" = 1x weekly,

(by VAM) and uploaded to the Accounts

systems (Vision). Includes receipts using

on average, Receipts batches are extracted

				Impacted	by BPR pr	oposals ??									
	API Commands			No	Yes	TBD									
contacts	contact create			x											
contacts	contact info			x											
contacts	contact modify			х											
contacts	contact query admin			x											
contacts	contact query all			х											
contacts	contact query tech			х											
Authentication				х											
Authentication				X											
Domains	domain autocreate			X											
Domains	domain check			x											
Domains	domain create			X											
Domains	domain delete			X											
Domains	domain info			X											
Domains Domains	domain modify			X											
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