CRM APPLICATION THAT HELPS TO BOOK A VISA SLOT

INTRODUCTION:

OVER VIEW:

A Visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applicants.

PURPOSE:

1] Salesforce is very big platform

2] It helps you to generate more revenue

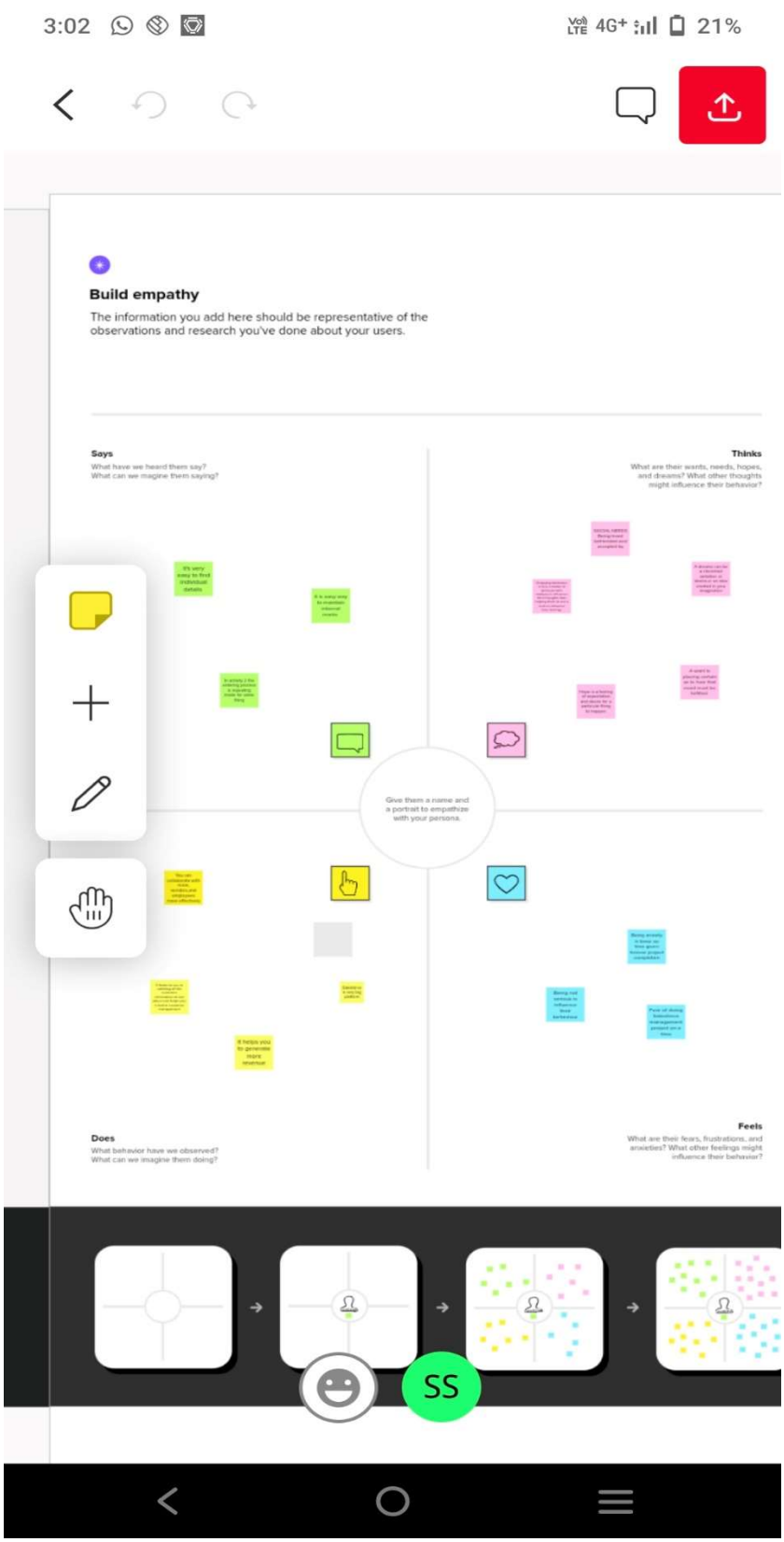
3] Its very easy to find individual details

4] Being not serious is influence their behaviour

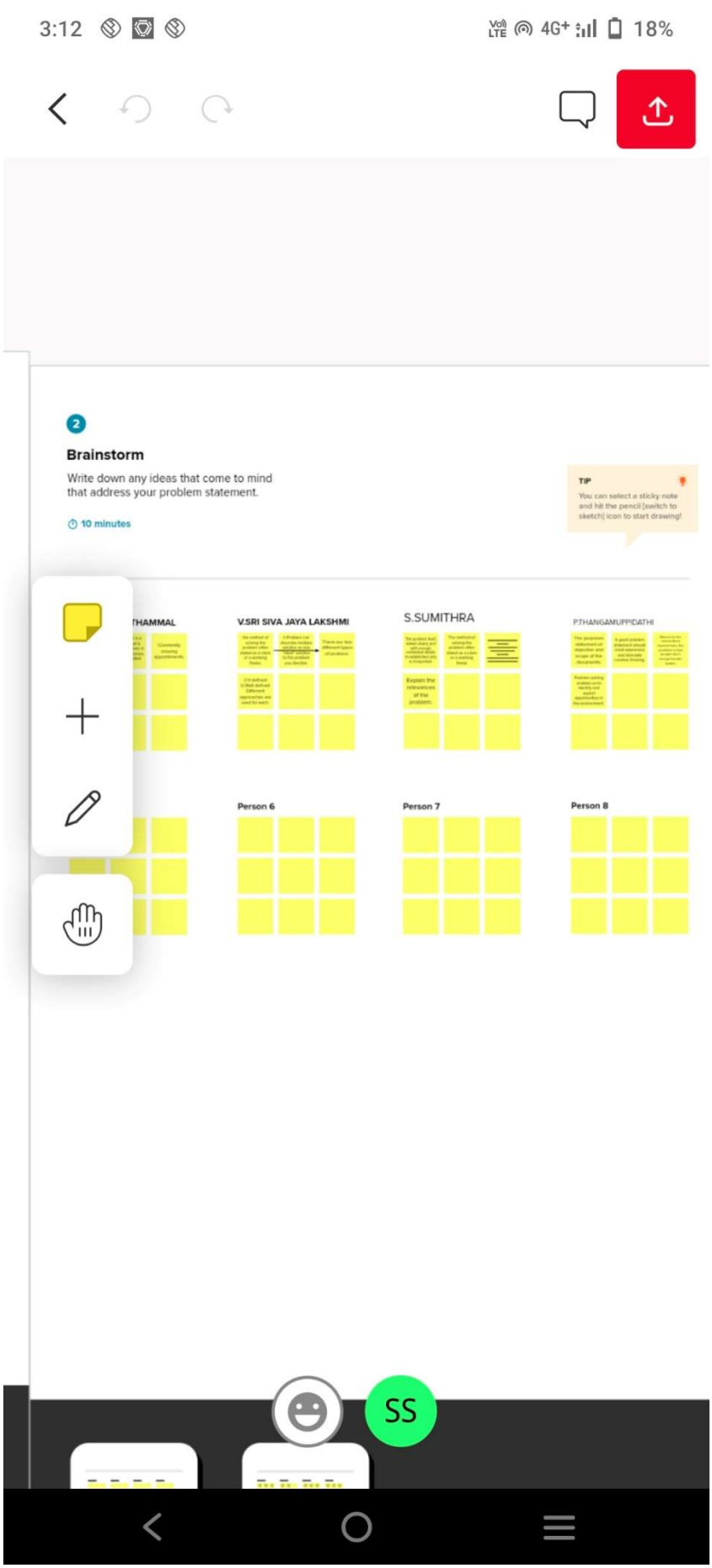
5] Fear of doing Salesforce management project on a time

PROBLEM DEFINITION &DESIGN THINKING:

EMPATHY MAP:



IDEATION @BRAINSTORMING MAP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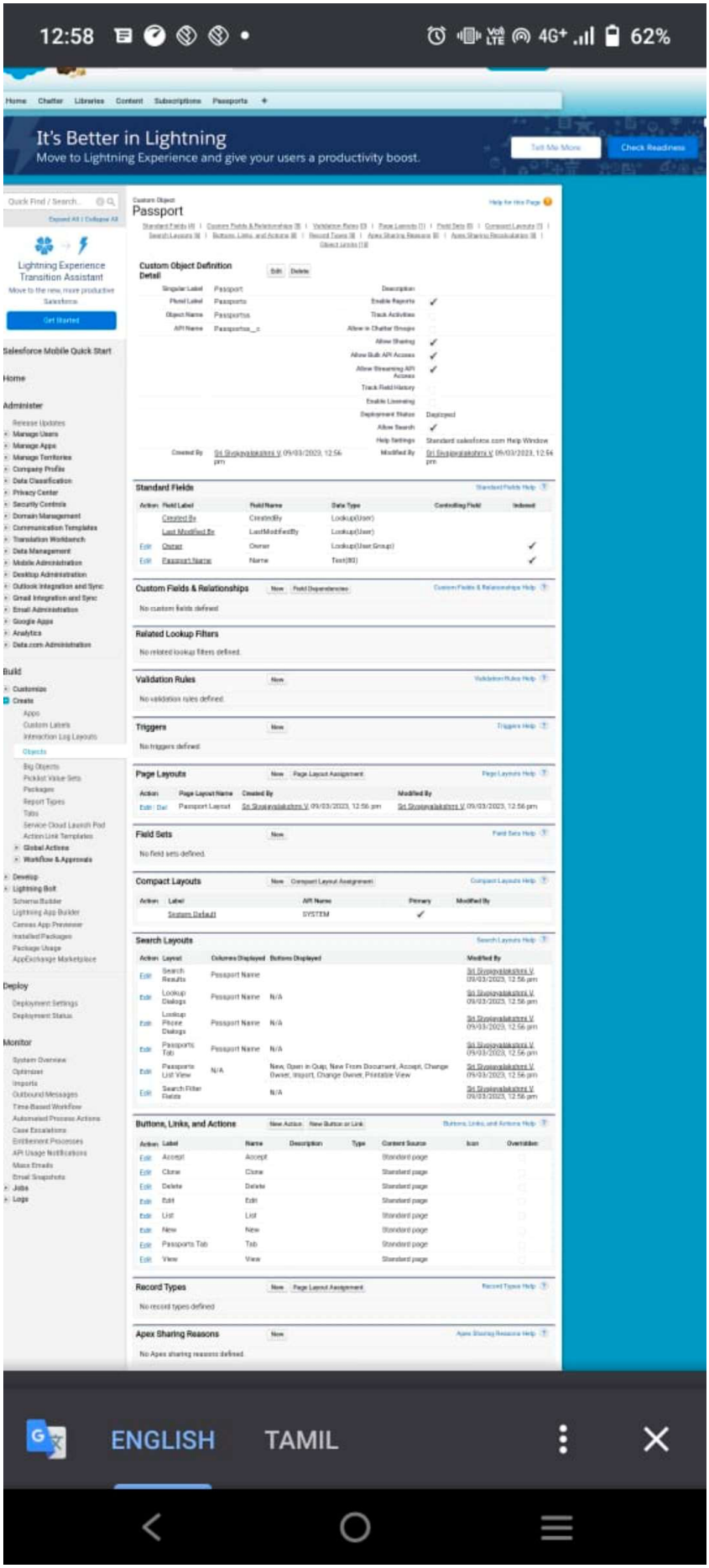
18%
2
Brainstorm
Write down any ideas that come to mind that address your problem statement.
10 minutes
TIP
You can select a sticky note and hit the pencil [switch to sketch] icon to start drawing!
THAMMAL
V.SRI SIVA JAYA LAKSHMI
S.SUMITHRA
PTHANGAMUPPIDATHI
Person 6
Person 7
Person 8
SS

RESULT:

DATA MODEL:

<table>
<tr><td>OBJECT NAME</td><td>FIELDS IN THE OBJECT</td></tr>
<tr><td>OBJ 1
PASSPORT
VISASLOT</td><td><table><tr><td>FIELD LABEL</td><td>DATA TYPE</td></tr><tr><td>FULL NAME</td><td>TEXT</td></tr><tr><td>LOCATION</td><td>TEXT</td></tr></table></td></tr>
<tr><td>OBJ 2
PAYMENT
RESCHEDULE</td><td><table><tr><td>FIELD LABEL</td><td>DATA TYPE</td></tr><tr><td>PAYMENT MODE</td><td>TEXT</td></tr><tr><td>PASSPORT NUMBER</td><td>NUMBER</td></tr></table></td></tr>
</table>

ACTIVITY & SCREENSHOT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Home
Chatter
Libraries
Content
Subscriptions
Passports
It's Better in Lightning
Move to Lightning Experience and give your users a productivity boost.
Tell Me More
Check Readiness
Passport
Custom Object Definition Detail
Edit
Delete
Standard Fields
Custom Fields & Relationships
Related Lookup Filters
Validation Rules
Triggers
Page Layouts
Field Sets
Compact Layouts
Search Layouts
Buttons, Links, and Actions
Record Types
Apex Sharing Reasons
ENGLISH
TAMIL

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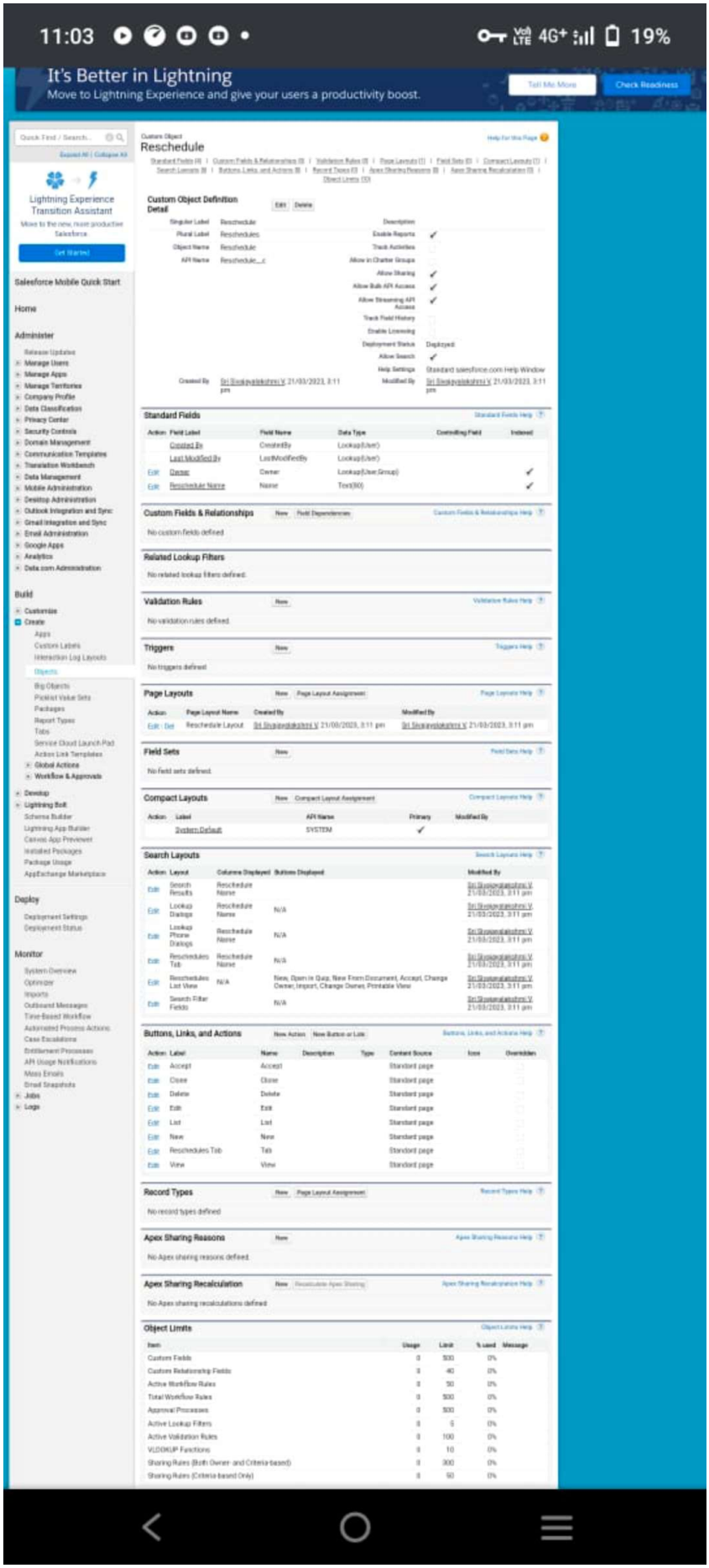
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Move to Lightning Experience and give your users a productivity boost.
Tell Me More
Check Readiness
Lightning Experience Transition Assistant
Get Started
Salesforce Mobile Quick Start
Home
Administer
Build
Deploy
Monitor
Custom Object
Reschedule
Custom Object Definition Detail
Edit
Delete
Standard Fields
Custom Fields & Relationships
No custom fields defined.
Related Lookup Filters
No related lookup filters defined.
Validation Rules
No validation rules defined.
Triggers
No triggers defined.
Page Layouts
Reschedule Layout
Field Sets
No field sets defined.
Compact Layouts
System Default
Search Layouts
Buttons, Links, and Actions
Record Types
No record types defined.
Apex Sharing Reasons
No Apex sharing reasons defined.
Apex Sharing Recalculation
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Object Limits

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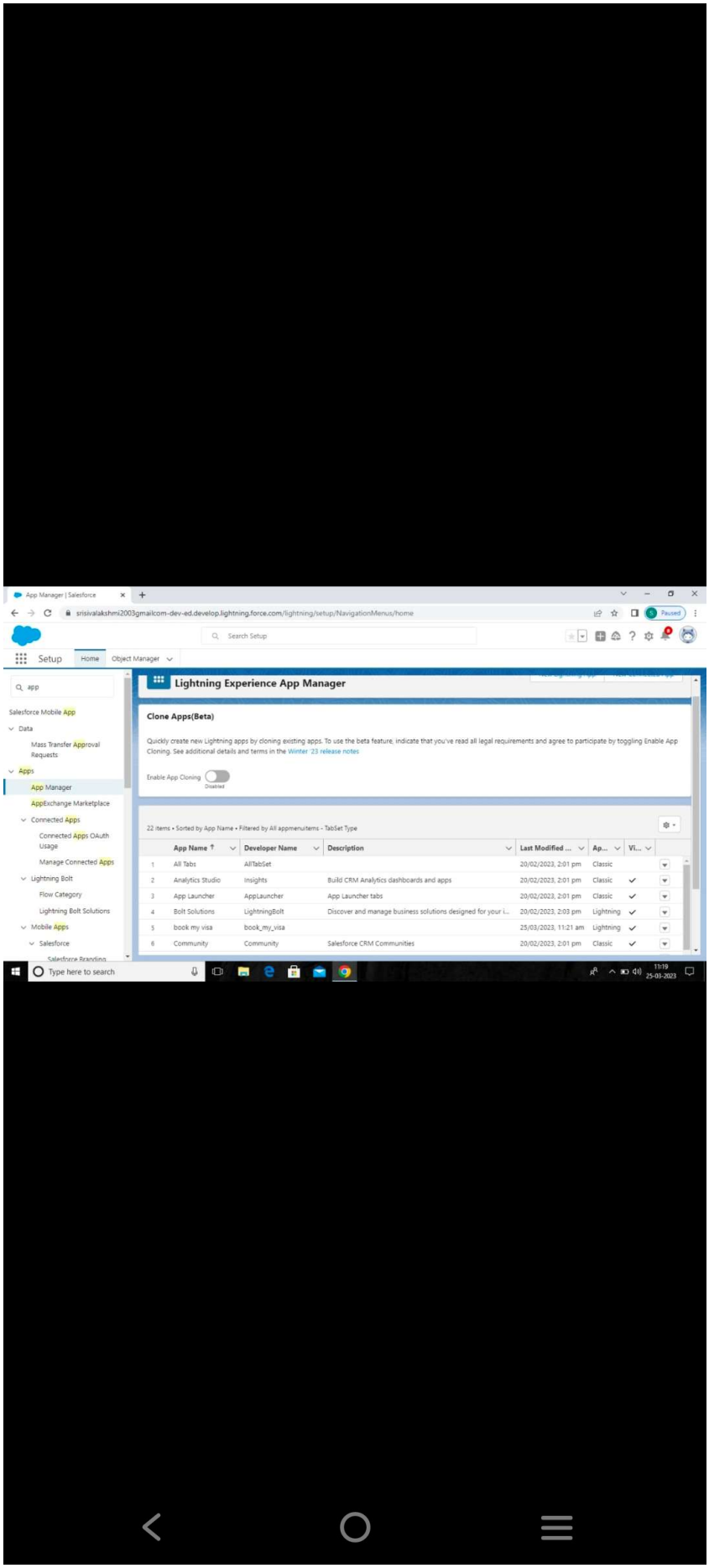
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Search Setup
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Salesforce Mobile App
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Mass Transfer Approval Requests
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AppExchange Marketplace
Connected Apps
Connected Apps OAuth Usage
Manage Connected Apps
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Flow Category
Lightning Bolt Solutions
Mobile Apps
Salesforce
Lightning Experience App Manager
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Quickly create new Lightning apps by cloning existing apps. To use the beta feature, indicate that you've read all legal requirements and agree to participate by toggling Enable App Cloning. See additional details and terms in the Winter '23 release notes
Enable App Cloning
Disabled
22 items • Sorted by App Name • Filtered by All appmenuitems - TabSet Type
App Name
Developer Name
Description
Last Modified ...
Ap...
Vi...
1 All Tabs AllTabSet 20/02/2023, 2:01 pm Classic
2 Analytics Studio Insights Build CRM Analytics dashboards and apps 20/02/2023, 2:01 pm Classic
3 App Launcher AppLauncher App Launcher tabs 20/02/2023, 2:01 pm Classic
4 Bolt Solutions LightningBolt Discover and manage business solutions designed for your i... 20/02/2023, 2:03 pm Lightning
5 book my visa book_my_visa 25/03/2023, 11:21 am Lightning
6 Community Community Salesforce CRM Communities 20/02/2023, 2:01 pm Classic
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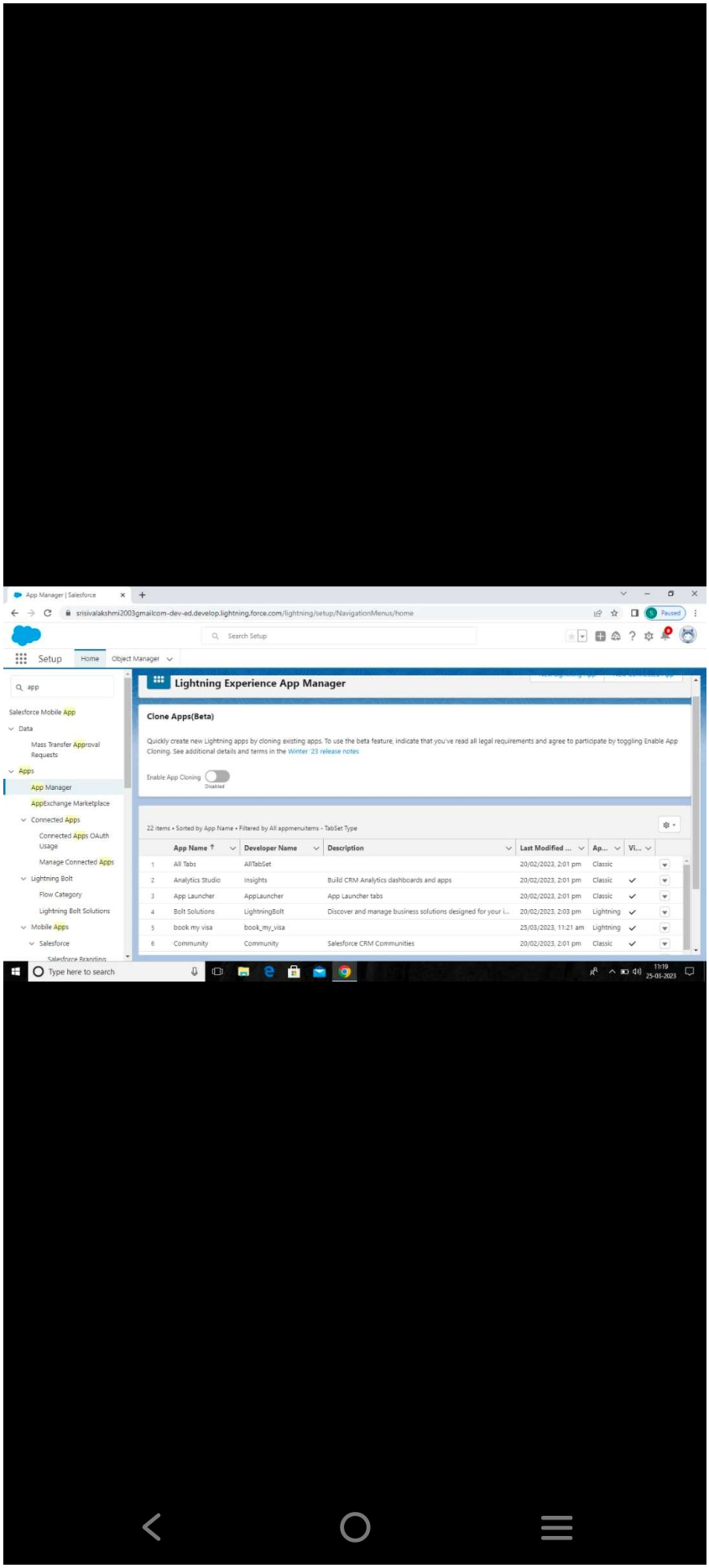
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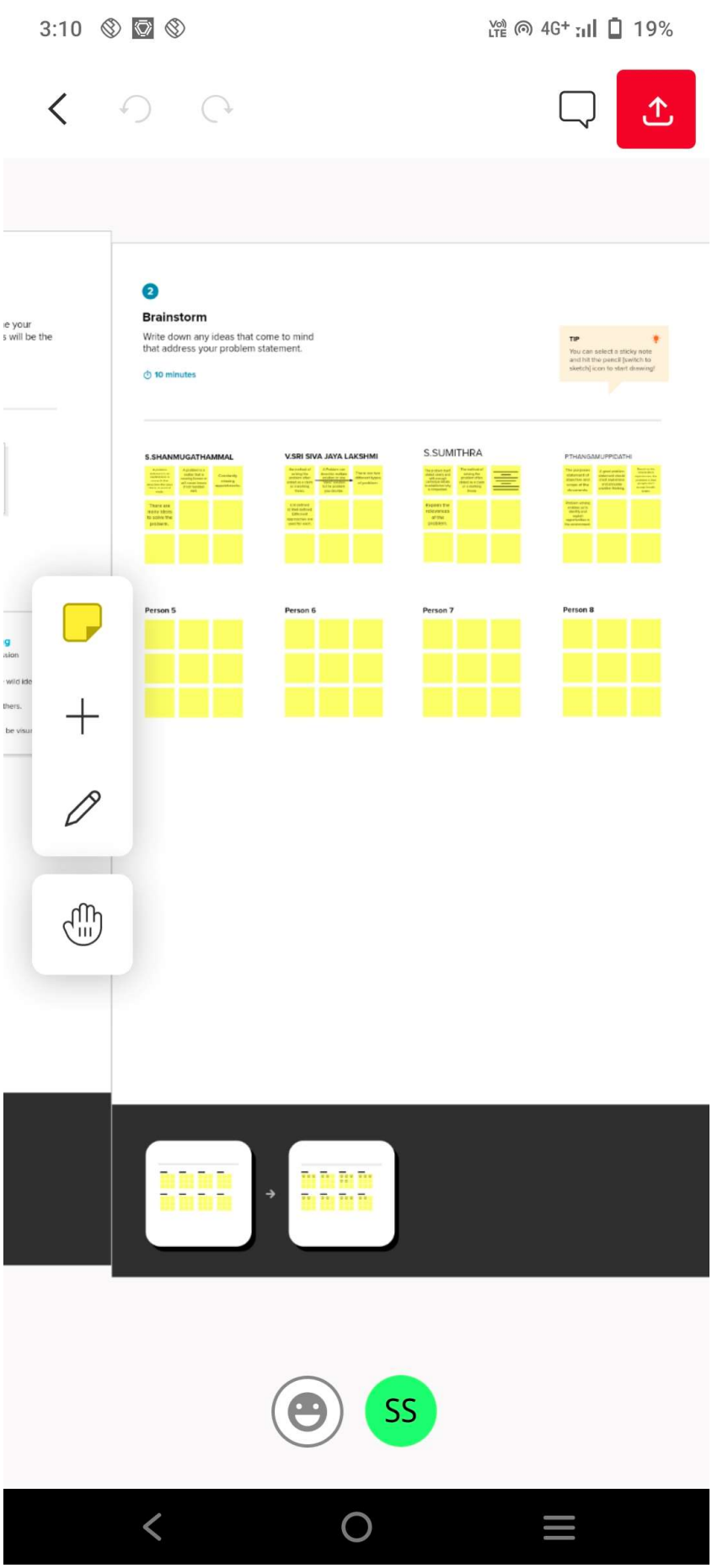
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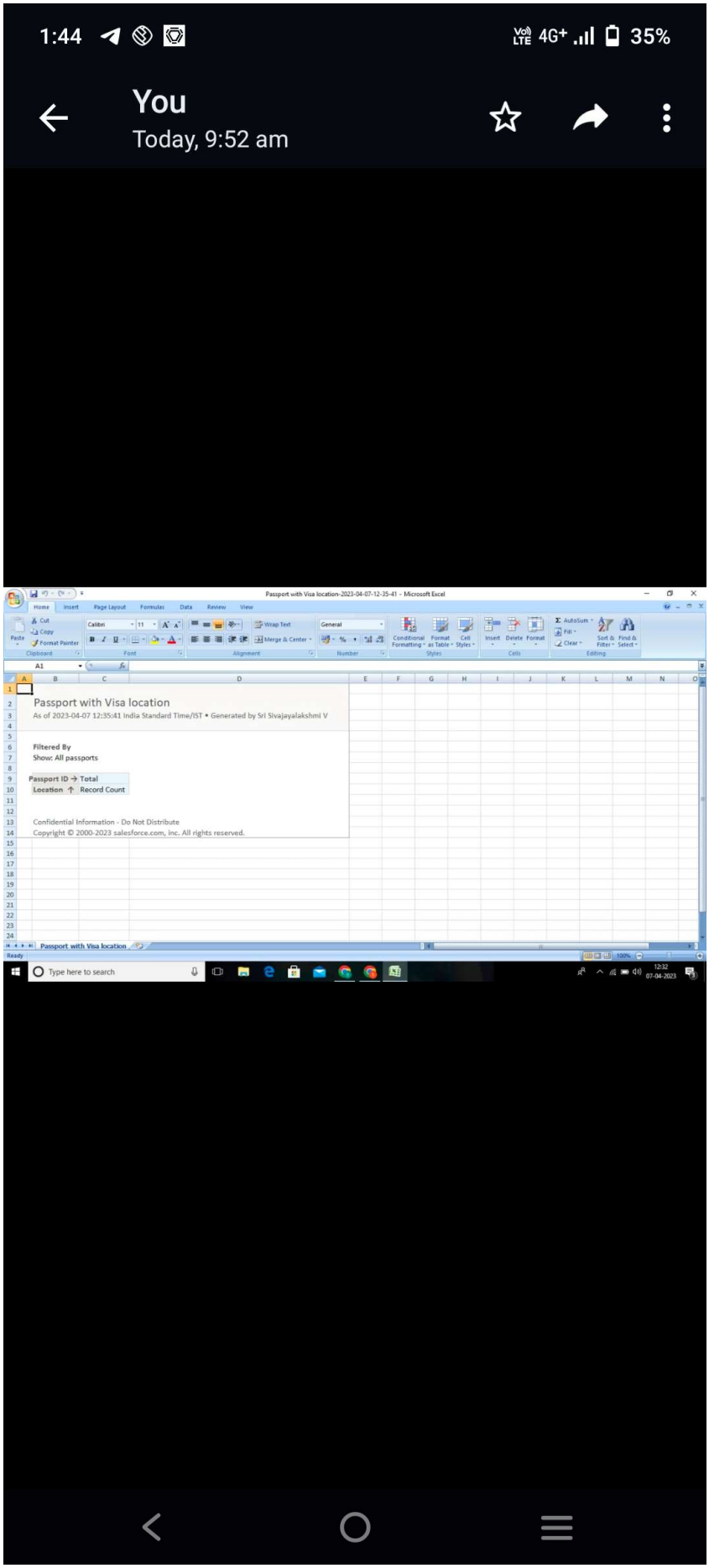
Person 5
Person 6
Person 7
Person 8
SS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Today, 9:52 am
Passport with Visa location-2023-04-07-12-35-41 - Microsoft Excel
Passport with Visa location
As of 2023-04-07 12:35:41 India Standard Time/IST • Generated by Sri Sivajayalakshmi V
Filtered By
Show: All passports
Passport ID → Total
Location ↑ Record Count
Confidential Information - Do Not Distribute
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Passport with Visa location
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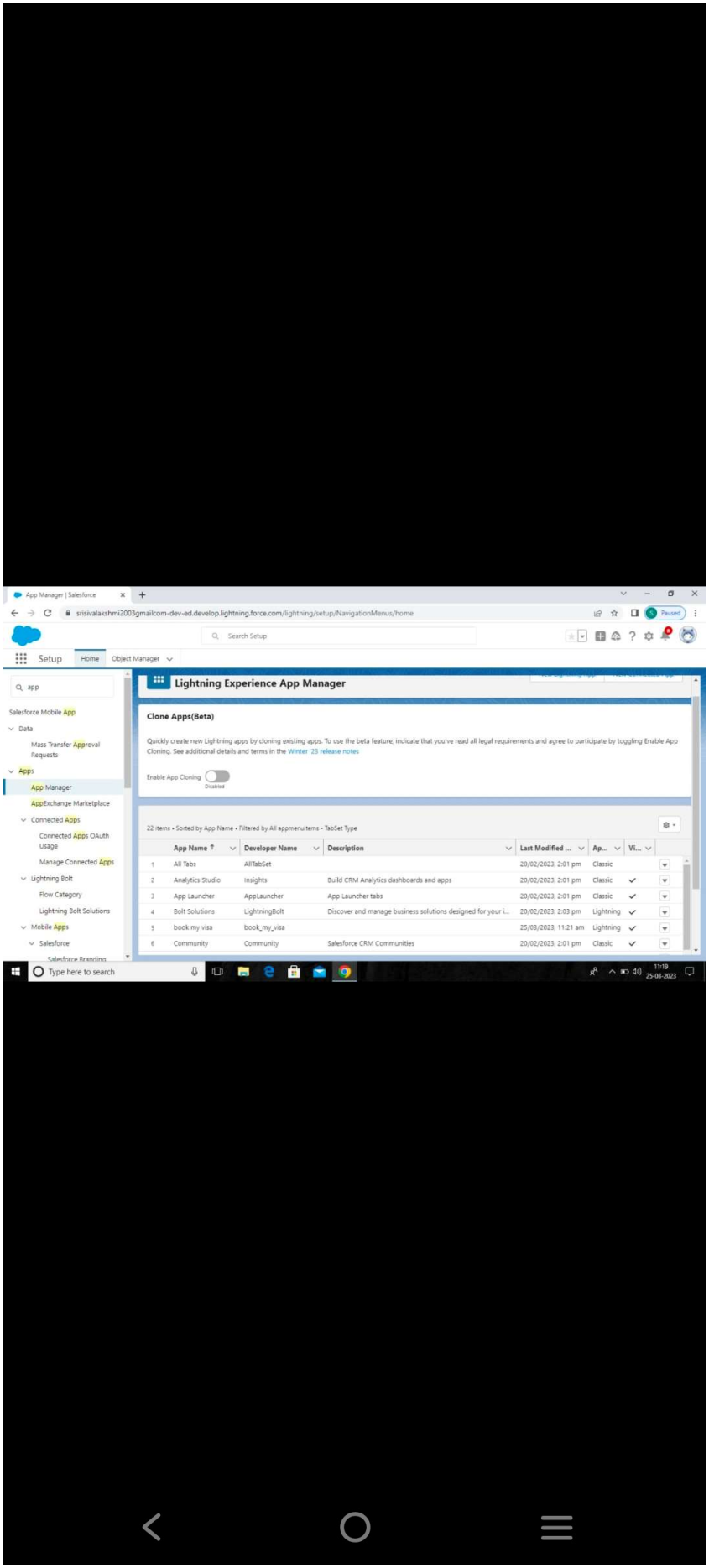
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TRAILHEAD PROFILE PUBLIC URL:

Team Lead-https://trailblazer.me/id/ssshanmugathammal

Team Member 1-https://trailblazer.me/id/srisv4

Team Member 2-https://trailblazer.me/id/sssumithra

ADVANTAGE:

Having huges amounts of data on customer interactions enables an organisation to build up a clearer picture of its customers.

A CRM system integrated within a marketing campaign allows insights into the interests of prospective customers.

DISADVANTAGE:

If staff come to rely too heavily on CRM software, it reduces their flexibility in dealing with customer queries.

There are risks associated with keeping a lot of data in one place.

CONCLUSION:

A good CRM helps you understand your market and the needs of your customers. A CRM saves important data in extensive customer and contact lists.