SRISRI T

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OBJECTIVE:

I am seeking challenging assignments where my technical, creative skills and abilities as certified Scrum fundamentals, QA Lead(SDET) with functional and automation can be effectively utilized with industrial best Quality analysis practices.

PROFESSIONAL SUMMARY:

- Has **10 years** of experience in Agile Methodologies, transforming workspaces with SCRUM implementation, Business Analysis, Quality Assurance, Functional Testing, User Acceptance Testing, and Automation with Selenium web driver, Cucumber BDD,POM and Java. Expertise on domains like **Sales force Cloud service, Sales Community**, Core Banking, financial services, insurance (Prepaid card systems, **BFSI** Wall Street Exchange Center Dubai project), Healthcare, and online interview platforms services.
- Using the BDD approach, Cucumber Hybrid framework POM and the programming language is Java.
- Worked on Salesforce **Sales Community** automation using Selenium Java Hybrid framework Cucumber and Page object model, which easy to know the scenarios for the team as in plain English language.
- Reports are implemented in several ways Cucumber html, surefire and PDF. Reports are shared with Cucumber html online, which can be accessed by onshore and offshore team.
- Have coached with industrial QA standards and played key role in team building and maintaining the project in a stable state.
- Working on Western Union USA Project build QA team for automation and manual testing resources and met client expectations on tight time schedule and live on more than 40 countries.
- Facilitate and Coordinate scrum ceremonies including Sprint Planning, Daily Standups, Sprint Retrospectives, Sprint Reviews, and coach the team in following SCRUM values to deliver committed work. I always believe lean management leads to progressive workspaces and eliminating waste is an integral part of improving the focus towards project goals. Developing process improvements and re-engineering solutions to integrate new systems and processes.
- Prepared Test Plan, Test Strategy, Effort estimation with Agile process, Manual Testing, Automation Testing, Load Testing on **Web Based applications, AI based applications, Block Chain based applications, Android, and iOS applications**.
- Introduced Selenium Cucumber BDD framework using and successfully delivered with test results in the sprint releases.
- **Scrum fundaments certified** (**SFC**).
- Good exposure to **SDLC, STLC** and **Bug Life Cycle**.
- Good expertise in Business Operations, UAM, Call Centre, Branch and Customer Portal in Banking Domain.
- Have Knowledge of **Card Management System**, Dispute Management and Reports Module.
- Expertise in Manual Testing, Functional Testing/Valid & Invalid/Positive & Negative Testing.
- Performed Sanity, Regression and End to End testing with respect to STLC model.
- Experience in the developing and execution of Test Cases and had knowledge on Test Plans, Test strategy, Defect Management on **JIRA** with **TM4J, Selenium, JMeter, QTest, Test Link, Redmine** tool.
- Good exposure in understanding and analyzing requirements.
- Involvement in preparation of Test scenarios, Test cases and executing the same.

WORK EXPERIENCE:

Previous working company	**: XTG Global – Progressive partnering USA**
URL	: https://xtglobal.com/
Payroll	: XTG Global

Previous working company	**: Kairo Technologies Pvt Ltd, Skil.AI**
URL	: https://kairostech.com/
Payroll	: Kairos Technologies Pvt Ltd

Previous working company:	**: Cognitive Innovations Labs Pvt Ltd**
URL	: https://cognitiveinnovations.in/
Payroll	: Cognitive Innovations Labs Pvt Ltd.

Previous working company	**: Amzur Technologies**
URL	: http://www.amzur.com/
Payroll	: Amzur Infotech Private Limited.

Previous worked company	**: Yalamanchili Software Exports**
URL	: http://www.yalamanchili.com.sg/international.html
Payroll	: Pavithira solutions Pvt ltd. A seed company of Yalamanchili software exports.

EDUCATIONAL QUALIFICATION:

Educational Qualification	Stream	Name of the institution	University / Board	Year of passing	Percentage %
MCA	MCA	MRPG COLLEGE	ANDHRA UNIVERSITY	2014	**83**
BSc	Computer science	Satya degree college	Andhra university	2011	**66**
Intermediate	Maths, Physics, Chemistry	Sri vidya junior college	Intermediate Board of Secondary School.	2008	**84.5**
S.S.C	GENERAL	BPMM High school	State Board of Secondary Education	2006	**74**

SOFTWARE SKILLS:

Certification: Scrum Fundamentals Certified (**SFC**)
Software Testing: Manual Testing, Automation with Selenium WebDriver with Cucumber BDD framework, JMeter.
Testing Concepts: SDLC, STLC, Testing Levels, Testing Types, Test Management.
Databases: Oracle-SQL.
Development skills: MS Office.
Bug tracking tools: Redmine, Jira, QTest, Test Link.
Cross Browser Tool: lambdatest, Browser stack.

PROJECT PROFILE:

PROJECT # 1

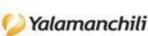|	
Title	**: Quest Diagnostics**
Client	**: Quest Diagnostics**
Team	**:** 5 Members

Duration   : December 2020 to March 2022
Project Description:

      Data which is received in large scale is updated in the **Sales force community** site which we have provided. The application enables the end user to share information regarding the institution information, physician information and patients' information. The data which is collected is subjective to privacy and security. We're making an impact on healthcare in all kinds of innovative and exciting ways. So why not spend a little time discovering more about the ground-breaking work we're doing in diagnostic and genetics-based testing? It's a great way to prepare for your interview with us.

Contribution:
- Working among the team of 7 members, towards best output and results for Quality assurance.
- Providing the Test Strategy and resource management.
- Automation scripts are implemented in Cucumber BDD approach so that product owner and the team is aware of scenarios in plain English language.
- The framework which is used Cucumber BDD hybrid framework using Java as programming language.
- The pattern is page object model and the reports Cucumber html reports which can be accessed by the entire team.
- Day to day reports to the team, Test Case management and Defect management.
- Coordinating with deployment team and completing the QA on tight time schedules.
- Working close to the project management and development team to make sure we are meeting the client satisfaction on providing the quality outputs.

PROJECT # 2

Title   : **Western Union**
Client   : **Skil**
Team   : 5 Members
Duration   : December 2020 to present
Project Description:

      Western Union is an organization where it provides platforms for customers financial services sector by driving quality, convenience, and customer service to new levels of excellence. It serves more than 60,000 agent locations where customers can pick up cash, send money online, check exchange rates and pay bills etc.

      We, the LISA team implement and turn the services into digitalized more covenant to end customers. LISA provides its ultimate chatbot services where customers can interact with a chatbot and get instant responses. We are together made ultimate solutions to reduce human support on agent services, where automated FAQ system and automated Money transfer status with customer inputs. We have enabled our chatbots in more than 40 countries on Western union web pages and will be delivering more. Customers can find support on money transfers, agent locations, find exchange rates, report fraud, and moreover chat with an agent instantly through our chatbot.

Contribution:
- I am working as Sr Software Automation Test Engineer, handling the entire application automation scripts end to end maintenance.
- Facilitate and Coordinate scrum ceremonies including Sprint Planning, Daily Standups, Sprint Retrospectives, Sprint Reviews, and coach the team in following SCRUM values to deliver committed work. I always believe lean management leads to progressive workspaces and eliminating waste is an integral part of improving the focus towards project goals.
- Using the BDD approach, Cucumber Hybrid framework POM and the programming language is Java.
- Reports are implemented in several ways Cucumber HTML, Surefire and PDF. Reports are shared with Cucumber HTML online, which can be accessed by onshore and offshore team.
- Developing process improvements and re-engineering solutions to integrate new systems and processes.
- Providing the Test Strategy and resource management.
- Analyze business support and automated manual testing process, load testing using JMeter etc.
- Day to day monitoring the production support and data.
- Day-to-day reports to the team, Test Case management and Defect management.

PROJECT # 3
Title   **: iTech, OV, Bot Meetings, ExoIS,**
Client   **: Skil**
Team   **:** 7 Members
Duration   **:** December 2020 to March 2021
Project Description:

Data which is receiving in large scale will be classified into Tiffs, Pdfs. These will be classified and will be trained by our models to extract the required data. Clients required data will be processed by enhanced OCR and machine learning algorithms.

LISA Chat bots which help in various areas like recruiting the candidates, Tech support, where the candidate will be interviewed through the AI enabled SME. Seamless support to recruiters, talent pools, subject matter experts, scheduling screenings and manage the changes. Live interaction and resource screening made easy Voice and Text based screenings, machine learning based questions, assessment of skills and assessment report generation.

Contribution:
- Leading the team of 7 members towards best output and results for Quality assurance.
- Providing the Test Strategy and resource management.
- Day to day monitoring the production support and data.
- Day to day reports to the team, Test Case management and Defect management.
- Coordinating with deployment team and completing the QA on tight time schedules.
- Working close to the project management and development team to make sure we are meeting the client satisfaction on providing the quality outputs.

PROJECT # 3

Title   **: WSEC (Wall Street Exchange Center)**
Client   **: Wall Street Exchange Center**
Team   **:** 10 Members
Duration   **:** March 2020 to December 2020
Project Description:
Since 1982, Wall Street Exchange Centre LLC (Wall Street), a member of Emirates Post Group, has been providing a wide range of foreign exchange, money transfer and related services across the world. Wall Street is 100% owned by the Emirates Post Group a leading organization owned by the Federal Government of UAE, it operates in one of the most competitive foreign exchange markets in the world. The company has grown to become one of the pre-eminent foreign exchange and money transfer companies in the UAE and Hong Kong.

Contribution:
- Leading the team of 10 members towards best output and results for Quality assurance.
- Providing the Test Plan, Test Strategy, and resource management.
- Introduced the tools JMeter (Performance tool), Selenium with Web driver with cucumber framework for automation.
- Design and execution of performance/load using JMeter tool.
- Performed distributed systems using JMeter to test more load on the application.
- Solved issues like Heap dumb, Thread dump issues while performance execution.
- Providing effort estimates for the new features from testing perspective.
- Responsible for executing the test cases for New Features, Sanity and Regressions on all the products.
- Prepared and presented test status reports to assess the progress in testing effort.
- Execution of test cases for the application and Tracking the Raised Issues.

PROJECT # 4

Title   **: eTeki**
Client   **: eTeki**

Team   **:** 4 Members
Duration **:** May 2018 to Dec 2018
Project Description:
eTeki, an on-demand technical interviewing platform, addresses the challenges of technical screening and IT talent acquisition. If you need to screen large numbers of technical talent quickly or you lack access to technical experts in-house, we can help. Unlike conventional video interviewing tools available today, eTeki is powered by a network of trained and certified IT specialists offering services to assess each candidate's technical skills in real time.

PROJECT # 5

Title   **: Vital Point Product**
Client   **: Optum (United Health Group)**
Team   **:** 6 Members
Duration **:** February 2018 to May 2018
Project Description:
Optum offers several systems to provide added value to its client's based of insurance companies and claims professionals. One of such systems is VitalPoint, which is a web-based portal that allows client Claim Examiners to review claim files and manage their claimants' use of certain medications and/or prescriptions. The VitalPoint system allows adjusters to perform many services for the claims they monitor like running reports, locating pharmacies, creating pharmacy cards, communicating with Clinical Staff, review ref sources on medications, manage bills from pharmacies that are not Optum members and access the Clinical Escalation Alerts and Clinical Action Plan systems.

PROJECT # 6

Title   **: Prepaid Cards Product**
Client   **: AXIS BANK**
Team   **:** 4 Members
Duration **:** June 2015 to Jan 2018
Project Description:
This project comprises of the Prepaid Card which is re-loadable & consist of the modules - User Access Management, Business Operations, Card Inventory, Call Center, Corporate, Financial Postings, and Branch, Reports, Dispute management & the Customer Module.
Contribution:
- Providing effort estimates for the new features from a testing perspective.
- Responsible for executing the test cases for New Features, Sanity and Regressions on all the products.
- Prepared and presented test status reports to assess the progress in testing effort.
- Execution of test cases for the application and Tracking the Raised Issues.
- Injecting SQL queries using database Oracle 9i and SQL Developer.
- Worked closely with Development team during test execution to ensure proper communication to resolve the issues and to ensure that the software met client specifications.
- Reviewed all financial postings for all kinds of transactions by doing integration testing.
- Involved in Compatibility and Security testing.
- Retesting the raised issues and Tracking the Raised Issues.
- Working in **Card Management System,** card generation end to end cycle.

ACHIEVEMENTS:

- **Scrum Fundamentals Certified** (SFC) in Agile methodologies by **SCRUMstudy**. Credentials ID: **816032**.
- Trained & certified in manual, automation testing from STC in Hyderabad Qedge Technologies
- Secured 1st rank in intermediate level of education.
- Secured 2nd rank in School level of SSC education.

CO-CURRICULAR ACTIVITIES:

- Participated in Project seminar in MCA.
- Organized events in deaf & dumb, orphan's school.
- I participated and received state level certifications in paintings of School education.
- Leading the Church activities and preaching gospel in villages.

PERSONAL PROFILE:

Name	: Srisri Tummu
Father's Name	: Srinivas Rao Tummu (late)
Gender	: Male
Marital Status	: Married
Nationality	: Indian
Languages	: Telugu, English

I do hereby declare that the details specified above are true to the best of my knowledge and belief.

Place: Visakhapatnam
Date: 21-10-2024   **T. SRISRI**