

Sri Tikkiseti

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EDUCATION

Virginia Commonwealth University (VCU)

Richmond, VA

Bachelor of Science: Information Systems; Minor in AI

Fall 2026

GPA: 3.77

Relevant Coursework: Winning Presentations, Business Problem Solving/Analysis, Intro to Word of Business, Intro to IS Development Technologies, Essentials of AI, Info Technology Infrastructure, Basic Practice of Statistics

Dean's List: Spring 2023, Fall 2023, Spring 2024, Fall 2024

RELEVANT SKILLS

Technical: HTML, CSS, PHP, JavaScript, REXX, JCL, USS, Linux, PDS, Docker, Mainframe z/OS, AWS, SQL

Non-technical: Communication, Problem Solving, Time Management, Work Ethic, Creativity, Leadership

IT EXPERIENCE

VCU School of Education IT Services

Richmond, VA

Special Projects Assistant

September 2024 – Present

- Installing and updating software to 95% functionality (e.g., word processing, antivirus).
- Troubleshoot desktop, laptop, printer, and operating system issues, achieving 90% operational efficiency.
- Resolved internet and network issues for the School of Education, boosting staff productivity by 95%.
- Managing equipment checkout and lab operations, and performing other duties assigned by the ITS.

IBM

Richmond, VA

IBM Z Student Ambassador

July 2024 – Present

- Learn and apply basic, advanced, and complex Mainframe/OS concepts through hands-on lab modules.
- Organized an IBM-Fundamentals badge workshop, resulting in over 60 people getting introduced to mainframe, and over 30% accomplishing 75% of the badge within the workshop.
- Enhanced professional/technical skills as an ambassador, improving communication and problem-solving.

VCU – VIP (Vertically Integrated Projects) – Software for Social Good (SSG)

Richmond, VA

Application Developer/Research Assistant

January 2024 - Present

- Worked on software-IT related projects proposed by clients of local IT-firms/organizations.
- Brainstormed and implemented, as a team, a GUI AI-chatbot application (prototype) for SBSD (Department of Small Business and Supplier Diversity (SBSD) using Figma. Enhanced the chatbot with a filtering mechanism. Proposed the idea to the organization, resulting in positive feedback/reception.

WORK EXPERIENCE

VCU – Math Department

Richmond, VA

Math TA - Math 129: Intro to College Algebra

January 2024 - Present

- Served as the primary contact for students during class, enhancing problem-solving and public speaking skills, which improved student engagement and understanding by 95% percent.

BUSINESS CASE STUDIES/PROJECTS

INFO 361 – System Proposal (Velo)

August 20th – December 9th, 2024

- Developed and implemented an information system proposal for Velo, a bike accessory company, including Use Cases, ERDs, DFDs, and UI prototypes to optimize operations.
- Concluded project with a reflective executive summary identifying system successes and areas for future improvement in usability and scalability.

STUDENT ORGANIZATIONS/LEADERSHIP

- VCU TechConnect (Technical Committee Director) – Host 2 technical workshops per semester, introducing IT skills through inter-disciplinary methods.
- Hosted a workshop on Ear Sketch (coding with music), resulting in greater attendance/interest in the organization, with a 5% increase.