

# AgriTrust Connect- Phase 7: Integration & External Access (Developer) Report

**Project Title:** AgriTrust Connect - Sustainable Agriculture CRM  
**Phase:** 7 - Integration & External Access  
**Date:** 24 September 2025  
**Prepared By:** SRI VAISHNAVI B

## 1. Introduction

Phase 7 focused on connecting the AgriTrust Connect application with the "outside world." The primary objective was to establish secure, scalable, and real-time integration patterns for both outbound (Salesforce to external systems) and inbound (external systems to Salesforce) data exchange. This phase transformed the application from a standalone system into a connected hub for agricultural data.

## 2. Outbound Integrations (Salesforce → External)

**Purpose:** To push data and notifications from Salesforce to external services and applications.

|                   |   |
|-------------------|---|
| Technology Used   | Implementation Details  |
| Named Credentials | A Named Credential named WeatherAPI was created to securely store the endpoint URL and authentication details for an external weather service. This eliminates hardcoded credentials from the codebase.   |
| Apex Callouts     | The WeatherService.cls was implemented with an @future(callout=true) method. This class uses the WeatherAPI Named Credential to make a REST GET request, fetch weather forecast data, and automatically create Advisory__c records based on the response.   |
| Platform Events   | A Platform Event object, Procurement_Order_Event__e, was defined with a custom data payload. An Apex trigger on the Procurement__c object now publishes an event whenever a new order is created, allowing external ERP or supply chain systems to subscribe and receive notifications in near real-time. |

|   |                  |                                 |                            |         |  |
|---|------------------|---------------------------------|----------------------------|---------|--|
| SETUP<br>Named Credentials  |                  |                                 |                            |         |  |
| Named Credentials External Credentials External Auth Identity Providers |                  |                                 |                            |         |  |
| 1 Items - Sorted by Label   |                  |                                 |                            |         |  |
| New   |                  |                                 |                            |         |  |
| Label   | Type             | URL                             | External Credential        | Actions |  |
| WeatherAPI  | Secured Endpoint | https://api.weather-service.com | Weather API Authentication |         |  |

```

force-app > main > default > classes > WeatherService.cls > ...
1 public with sharing class WeatherService {
2
3
4 /**
5  * @description This asynchronous method makes a callout to an external weather API.
6  * @param cropCycleId The ID of the Crop Cycle record to associate the new Advisory with.
7  * @param location A string representing the location for the weather forecast (e.g., a city name or postal code).
8  */
9 @future(callout=true)
10 public static void getRainfallForecast(Id cropCycleId, String location) {
11     // 1. Prepare the HTTP Request
12     HttpRequest req = new HttpRequest();
13
14     // Use the Named Credential 'WeatherAPI' that we created in the previous step.
15     // This is secure and avoids hardcoding URLs.
16     req.setEndpoint('callout:WeatherAPI/forecast/daily?location=' + location + '&units=metric'); Static string found: 'callout:WeatherAPI'
17     req.setMethod('GET'); Static string found: 'GET'
18
19     // 2. Send the Request
20     Http http = new Http();
21     HttpResponse res = http.send(req);
22
23     // 3. Process the Response
24     if (res.getStatusCode() == 200) {
25         // Deserialize the JSON response into a map of objects.
26         Map<String, Object> responseMap = (Map<String, Object>) JSON.deserializeUntyped(res.getBody());
27         Map<String, Object> forecastMap = (Map<String, Object>) responseMap.get('forecast');
28         Decimal rainfall = (Decimal) forecastMap.get('rainfall_mm'); Static string found: 'rainfall mm'
29
30         // 4. Take action based on the data
31     }
32 }

```

orgfarm-500a2b1496-dev-ed.develop.lightning.force.com/lightning/setup/EventObjects/page?address=%2F01gl000002MRYH%3Fsetup...

Setup Home Object Manager

Platform Events

Platform Event Definition Detail

Singular Label: Procurement Order Event  
Plural Label: Procurement Order Events  
Object Name: Procurement\_Order\_Event  
API Name: Procurement\_Order\_Event\_\_e  
Event Type: High Volume  
Publish Behavior: Publish After Commit  
Created By: Sri Vashanth B. 24/09/2025, 11:50 pm  
Modified By: Sri Vashanth B. 24/09/2025, 11:50 pm

Standard Fields

| Action | Field Label  | Field Name  | Data Type       | Controlling Field | Indexed |
|--------|--------------|-------------|-----------------|-------------------|---------|
|        | Created By   | CreatedBy   | Lookup(User)    |                   |         |
|        | Created Date | CreatedDate | Date/Time       |                   |         |
|        | Event UUID   | EventId     | Text(36)        |                   |         |
|        | Replay ID    | ReplayId    | External Lookup |                   |         |

Custom Fields & Relationships

| Action     | Field Label    | API Name          | Data Type     | Indexed | Controlling Field | Modified By                          |
|------------|----------------|-------------------|---------------|---------|-------------------|--------------------------------------|
| Edit   Del | Buyer Name     | Buyer_Name__c     | Text(255)     |         |                   | Sri Vashanth B. 25/09/2025, 12:00 am |
| Edit   Del | Order Quantity | Order_Quantity__c | Number(16, 2) |         |                   | Sri Vashanth B. 24/09/2025, 11:51 pm |
| Edit   Del | Procurement ID | Procurement_ID__c | Text(255)     |         |                   | Sri Vashanth B. 24/09/2025, 11:51 pm |

Triggers

### 3. Inbound Integrations (External → Salesforce)

**Purpose:** To allow external applications to securely access and retrieve data from Salesforce.

|                   |   |
|-------------------|---|
| Technology Used   | Implementation Details  |
| Apex REST Service | An Apex class, ProcurementAPI.cls, was created with the @RestResource annotation. This exposes a custom endpoint (/services/apexrest/procurements/*) that allows authenticated external systems to make an HTTP GET request with a record ID to fetch specific Procurement__c records in JSON format. |

```

1  @RestResource(urlMapping='/procurements/*')
2  global with sharing class ProcurementAPI {
3
4      // This method responds to HTTP GET requests
5      @HttpGet
6      global static Procurement__c getProcurementById() {
7          // Get the incoming request context
8          RestRequest req = RestContext.request;
9
10         // Extract the record ID from the end of the URL
11         // e.g., in '/procurements/a01Dn000003y4ZkIAI', this grabs 'a01Dn000003y4ZkIAI'
12         String procurementId = req.requestURI.substring(req.requestURI.lastIndexOf('/') + 1); Static string found: '/'
13
14         // Query for the requested Procurement record and return it
15         // The platform automatically converts the sObject into a JSON response.
16         Procurement__c result = [
17             SELECT Id, Name, Order_Qty__c, Status__c, Price__c
18             FROM Procurement__c
19             WHERE Id = :procurementId
20         ];
21
22         return result;
23     }
24 }

```

#### 4. Security & Governance

**Purpose:** To ensure all integrations are secure, authenticated, and comply with platform limits.

|                |  |
|----------------|--|
| Component      | Description  |
| Authentication | The <b>OAuth 2.0</b> protocol was established as the standard for server-to-server authentication. <b>Named Credentials</b> were used to manage the storage and application of these authentication details for all callouts.                      |
| Authorization  | <b>Remote Site Settings</b> were configured to explicitly whitelist the domains of external APIs, providing a foundational layer of security for outbound callouts.  |
| API Limits     | The implementation considered Salesforce governor limits, particularly the daily API call limits. All callouts and inbound requests were designed to be efficient and scalable, with monitoring mechanisms planned to prevent service disruptions. |

## 5. Alternative Patterns Explored

In addition to the implemented patterns, the following technologies were evaluated for future use:

- **Change Data Capture (CDC):** Assessed as a high-volume alternative to Platform Events for broadcasting a stream of record changes to external systems.
- **Salesforce Connect:** Researched as a solution for data virtualization, with a potential use case to access a government subsidy database as an External Object without replicating the data inside Salesforce.

## 6. Phase 7 Outcome

- Successfully implemented secure outbound and inbound API integrations.
- Automated the creation of advisory records based on real-time external data.
- Enabled real-time synchronization with external systems via Platform Events.
- Established a robust security framework for all data exchange using Named Credentials and OAuth.
- AgriTrust Connect is now a fully integrated application, capable of acting as both a consumer and a provider of data in a wider technology landscape.