

# Srivathsaan Nakkeeran

 [srivathsaan](#) |  [srivathsaan](#) |  [srivathsaan.com](#) |  [srivathsaan11@gmail.com](mailto:srivathsaan11@gmail.com)

## SUMMARY

Cloud Operations Engineer with 2+ years of experience in managing and automating cloud infrastructure, security, and deployments. Skilled in AWS, Cloudflare, containerization, and IaC for performance and reliability optimization. Strong in CI/CD, monitoring, and incident response, ensuring high availability of critical systems and resolving complex issues in sensitive environments through cross-functional collaboration.

## EXPERIENCE

### Support Analyst

May 2023 – Present

- Provide 24×7 incident monitoring using Site24x7, Sumo Logic, and AWS CloudWatch to ensure proactive detection, incident response, and SLA adherence across 10+ client environments.
- Streamline incident and change management through ServiceNow and xMatters–PagerDuty alert integrations, handling 200+ P2,P3 resolutions and initial triage for P1 incidents.
- Optimized AWS ECS scaling policies based on CloudWatch metrics to handle high-traffic events efficiently, achieving 99.99% uptime while reducing compute overhead.
- Enhanced infrastructure security by deploying Cloudflare WAF rules and Zero Trust access controls, mitigating credential stuffing and unauthorized admin access.
- Investigated and neutralized probing activity targeting government applications using Splunk, improving system resilience.
- Collaborate with development and cloud engineering teams to refine AWS infrastructure requirements, automate environment provisioning, and ensure deployment readiness.
- Support post-incident reviews and root cause analysis by correlating telemetry from Sumo Logic and CloudWatch, driving continuous reliability improvements.
- Maintain operational excellence through detailed documentation, onboarding guides, and knowledge-sharing sessions for new analysts and cross-functional teams.

### Software Engineer Intern

Jan 2023 – May 2023

Developed a full-stack e-commerce web application using React, Node.js, and MongoDB. Gained hands-on experience with AWS, Terraform, Docker, and Kubernetes to understand cloud deployment and container orchestration fundamentals.

## PROJECTS

Automated Domain Parking Application	Python,Terraform,Docker,LetsEncrypt,AWS
Terraform Deployment Pipelines	AWS Codepipeline,Terraform Modules

## EDUCATION

### Amrita Vishwa Vidyapeetham

2019 - 2023

B.Tech Computer and Communication Engineering

(GPA: 8.87/10.0)

Awarded Silver Medal for Academic Excellence and graduated First Class with Distinction.

## CERTIFICATIONS

Google Cybersecurity Professional Certificate   SIEM,Python,Linux,SQL

## SKILLS

AWS, Cloudflare, Terraform, ServiceNow, SumoLogic, Splunk, Git, Python, Docker, Xmatters, PagerDuty, Site24x7, Kubernetes