

# Intervention Recommendation Brief

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Input: data/sample\_inputs.csv

## Executive Summary

- Scenarios evaluated: 3
- SLA outcomes: 2 met, 1 missed
- Projected total cost (recommended actions): \$68,714
- Recommended actions: SCN\_001 (SITE\_A): overtime — \$5,350; SCN\_002 (SITE\_B): outsource — \$63,000; SCN\_003 (SITE\_C): overtime — \$364

## Decision Rules

- If any feasible option meets SLA, select the lowest total-cost SLA-met option.
- If no option can meet SLA, allow a controlled premium over the cheapest option.
- Within that premium window, minimize unmet units; tie-break by total cost.
- Total cost includes intervention cost, late cost, and SLA breach penalties.

## Recommended Actions (Overview)

Scenario	Site	Action	Gap	Recov	Unmet	SLA	Base	Cap	Total	Rationale
SCN_001	SITE_A	overtime	2,000	1,500	500	MET	\$5,350	\$6,152	\$5,350	Overtime recovers 1500 units (~30.0 OT hours).
SCN_002	SITE_B	outsource	3,000	2,000	1,000	MISS	\$59,940	\$68,931	\$63,000	Outsourcing recovers 2000 units.
SCN_003	SITE_C	overtime	500	500	0	MET	\$364	\$418	\$364	Overtime recovers 500 units (~9.1 OT hours).

Legend: Recov = recovered units; Base = baseline total cost; Cap = premium cap; costs in USD.

## Scenario Drilldown: SCN\_002

### Option Comparison

Option	Recovered	Unmet	SLA	Within Cap	Intervention	Service	Total
★ outsource	2,000	1,000	MISS	YES	\$14,000	\$49,000	\$63,000
reroute	1,000	2,000	MISS	YES	\$2,500	\$58,000	\$60,500
overtime	900	2,100	MISS	YES	\$1,040	\$58,900	\$59,940
temp_labor	900	2,100	MISS	YES	\$4,500	\$58,900	\$63,400
do_nothing	0	3,000	MISS	YES	\$0	\$67,000	\$67,000

★ indicates the recommended option.