Coffee Shop Sales Analysis Documentation

Project Overview

This project involved analysing the sales performance of a coffee shop using transactional data and creating an interactive dashboard using Microsoft Excel's Power Query and Pivot Tables. The analysis aimed to identify trends, optimize sales strategies, and enhance decision-making.

Tools and Technologies Used

- Microsoft Excel: Used for data analysis, transformation, and dashboard creation.
- Power Query: For extracting, transforming, and loading (ETL) data.
- **Pivot Tables**: For summarizing data and generating insights.

Data Cleaning and Transformation

Steps in Data Preparation:

- 1. Data Import:
 - Transactional data was imported into Power Query for preprocessing.
- 2. Column Extraction:
 - Added a new column Size derived from product_details to categorize items (e.g., Sm = Small, Lg = Large).
- 3. Bill Calculation:
 - o Created a new column Total_Bill by multiplying transaction_qty and unit_price.
- 4. Time Correction:
 - Cleared incorrect date values in the transection_time column, retaining only time values.
- 5. Temporal Dimensions:
 - o Extracted fields like Month, Weekdays, and Hours for temporal analysis.
- 6. Sorting Helper Columns:
 - o Added numeric representations for weekdays and months for proper sequence-based sorting

Analysis Highlights

Transaction Insights:

- Peak Hours: High transactions occur between 8 AM and 10 AM.
- Low Activity: Post 8 PM sees the lowest sales.

Weekly Trends:

- High Sales Days: Thursday and Friday are the most profitable.
- Low Sales Day: Sunday has the least sales activity.

Monthly Performance:

- Best Month: June recorded the highest sales.
- Slowest Month: February had the lowest revenue.

Top Products:

- Leading Category: Coffee accounts for the largest sales.
- Bestseller: Barista Espresso is the most popular item.

Store Analysis:

- **Top Location:** Astoria generates the highest revenue.
- Footfall Leader: Astoria also leads in customer visits.

Key Metrics and Visualizations

1. **Total Sales:** \$6,98,812.33

2. **Total Footfall:** 1,49,116

3. Average Bill per Person: ₹4.69

4. Average Orders per Person: 1.44

Visual Components:

• Hourly Sales: Trends to identify peak times.

• **Product Categories:** Revenue distribution pie chart.

Top Products: Revenue by top-selling items.

• Store Analysis: Footfall and sales by location.

Security and Access

1. **Protected Dashboard:** The Excel file requires a password for access.

2. Password: 12345