

10. The importance of perseverance and optimism for a successful and fulfilling life is explained using the example of?

- (A) Thomas Edison
- (B) Flourishing
- (C) Grit
- (D) Limitations

11. What is the message conveyed in the last paragraph of the passage?

- (A) Always aim for the best
- (B) Live life king size
- (C) Through mindfulness we can overcome the negative impact of failure
- (D) Social intelligence is crucial for a successful life

12. What is the antonym for the word "Zest?"

- (A) Enthusiasm
- (B) Apathy
- (C) Fervor
- (D) Enjoyment

29. a. Compile a Feasibility report from the data collected by you as the area manager; on starting a new outlet of Ibaco near SRM campus, Kattankulathur. 12 6 5 10

(OR)

b. Assume yourself as the chief investigating officer and write a report on a fire accident, due to leakage of electric current in your industry's power plant. 12 4 5 10

30. a. A leading private sector company in Srilanka needs a computer engineer for its new project. Apply to the HR Manager with a cover letter and suitable resume. 12 4 5 10

(OR)

b. Construct a group discussion of five candidates on "Will sports survive without media?" with four exchanges. 12 6 4 10

31. a. Write an essay on "Is poverty the reason behind most crimes?" 12 5 3 10

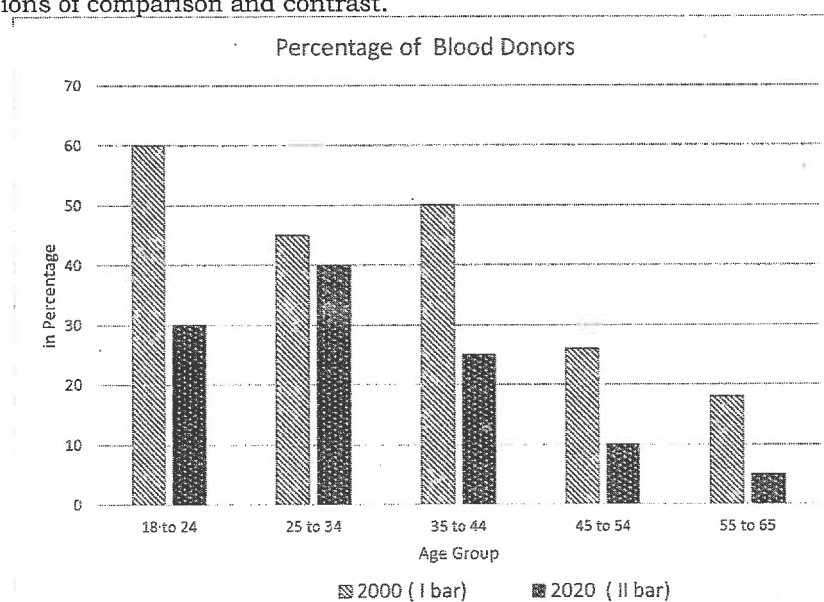
(OR)

b. Explain the four language skills with examples. 12 5 3 10

32. a. Assume yourself as the coordinator of the national conference which is going to be organized by your department. Draft a notice, agenda and minutes of the third meeting. 12 4 5 10

(OR)

b. Examine the bar chart and write a paragraph presenting the information in it using expressions of comparison and contrast. 12 4 2 10



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Reg. No.

B.Tech. DEGREE EXAMINATION, JUNE 2023

First and Second Semester

18LEH101J – ENGLISH

(For the candidates admitted from the academic year 2018-2019 to 2021-2022)

Note:

(i) **Part - A** should be answered in OMR sheet within first 40 minutes and OMR sheet should be handed over to hall invigilator at the end of 40<sup>th</sup> minute.

(ii) **Part - B & Part - C** should be answered in answer booklet.

Time: 3 hours

Max. Marks: 100

**PART - A (20 × 1 = 20 Marks)**

Answer **ALL** Questions

- |   | Marks | BL | CO | PO |
|---|-------|----|----|----|
| 1. Communication is a nonstop _____.<br>(A) paper (B) process<br>(C) programme (D) plan   | 1     | 1  | 1  | 10 |
| 2. _____ communication includes tone of voice, body language, facial expression etc.<br>(A) non verbal (B) verbal<br>(C) letter (D) Proxemics   | 1     | 1  | 1  | 10 |
| 3. _____ is an aggressive behavior and will most likely bring a negative response from the speaker.<br>(A) Interrupting (B) Yawning<br>(C) Slapping (D) Arguing   | 1     | 2  | 1  | 10 |
| 4. Letter, e-mail and telephone are examples of _____.<br>(A) message (B) feedback<br>(C) channel (D) encoding  | 1     | 2  | 1  | 10 |
| 5. Choose the correct synonym for the word: Bolster<br>(A) Bulletin (B) Remand<br>(C) Allow (D) Reinforce   | 1     | 1  | 2  | 10 |
| 6. Choose the correct antonym for the word: Melancholy<br>(A) Exuberant (B) Composed<br>(C) Lugubrious (D) Esteemed   | 1     | 1  | 2  | 10 |
| 7. Which of the following is not an initialism?<br>(A) FBI (B) CID<br>(C) DVD (D) NASA  | 1     | 2  | 2  | 10 |
| 8. Choose the exact meaning of the underlined Idiom:<br>All the political parties are <u>tarred with the same brush</u> .<br>(A) Treated equally (B) Profess the same policies<br>(C) Possess the same defects (D) Have the same merits | 1     | 1  | 2  | 10 |
| 9. A circular or notice may be issued by only the _____ designated for the purpose.<br>(A) Peon (B) Clerk<br>(C) CEO (D) Officer  | 1     | 2  | 3  | 10 |
| 10. Effective paraphrasing avoids the risk of _____.<br>(A) changing (B) noting<br>(C) copying (D) plagiarism   | 1     | 3  | 3  | 10 |
| 11. What is the correct order of occurrence in a flowchart?<br>(A) feedback, output, input, process (B) input, process, output, feedback<br>(C) process, output, feedback, input (D) input, feedback, process, output                   | 1     | 1  | 3  | 10 |
| 12. Analytical essays are not _____.<br>(A) facts (B) summary<br>(C) logical data (D) subjective  | 1     | 2  | 3  | 10 |
| 13. In the structure of a business letter what comes first.<br>(A) Reference (B) Data<br>(C) Salutation (D) Heading   | 1     | 1  | 4  | 10 |
| 14. Advertisement not only advertises a product but also _____ people.<br>(A) educates (B) collapses<br>(C) hinders (D) hampers   | 1     | 2  | 4  | 10 |
| 15. Which of the following could cause massive professional damage at work place?<br>(A) Assertiveness (B) Aggressiveness<br>(C) Secretiveness (D) Self-regard  | 1     | 3  | 4  | 10 |
| 16. Respecting the _____ of others is an important aspect of office etiquette.<br>(A) privacy (B) flaw<br>(C) stress (D) strained relationships   | 1     | 2  | 4  | 10 |

17. The language of the report should be		1	2	5	10
(A) Informal	(B) Formal				
(C) Casual	(D) Ambiguous				
18. Plagiarism is		1	1	4	10
(A) quoting from a source without citing it	(B) stealing someone's expensive goods				
(C) passing in an exam through malpractice	(D) quoting one's own work				
19. Project proposal is a _____		1	2	5	10
(A) specifically designed report	(B) document that presents a plan of action				
(C) report written for specific purpose	(D) document for granting fund				
20. Good research proposal will always _____		1	2	5	10
(A) consider all possible research that had previously been done on the topic	(B) provide respondent names and addresses				
(C) focus on style	(D) focus on addressing the research objectives				

**PART - B (5 × 4 = 20 Marks)**  
Answer **ANY FIVE** Questions

	Marks	BL	CO	PO
21. Discuss the barriers of communication with suitable examples.	4	4	1	10
22. Explain the importance and the different types of reading skills	4	5	1	10
23. Make notes on the given passage Traffic congestion in many cities around the world is severe. One possible solution to this problem is to impose heavy taxes on car drivers and use this money to make public transport better. This essay will discuss the benefits and drawbacks of such a measure. One of the first benefits of such a measure is that the heavy taxes would discourage car owners from using their cars because it would become very expensive to drive. This would mean that they would begin to make use of public transport instead, thus reducing traffic problems and pollution as well. Another benefit would be that much more use would be made of public transport if it was improved. It is often the case that public transport in cities is very poor. For example, we often see old buses and trains that people would rather not use. High taxes would generate enough money to make the necessary changes. Nevertheless, there are drawbacks to such a solution. First and foremost, this would be a heavy burden on the car drivers. At present, taxes are already high for a lot of people, and so further taxes would only mean less money at the end of the month for most people who may have no choice but to drive every day. In addition, this type of tax would likely be set at a fixed amount. This would mean that it would hit those with less money harder, whilst the rich could likely afford it. It is therefore not a fair tax. To conclude, this solution is worth considering to improve the current situation, but there are advantages and disadvantages of introducing such a policy.	4	3	2	10
24. Prepare an attractive advertisement using the hints given: Hurry – 50% off – Group tours – limited seats – Tamil Travels – Europe – Australia – USA.	4	6	3	10
25. Define (a) WhatsApp, (b) Power bank using single sentence definition and define ATM using extended definition.	4	1	3	10
26. Assume yourself to be a student volunteer and write an email to the Municipal Chairman of Kattankulathur complaining about the poor maintenance of roads and suggest measures to rectify the problem.	4	4	4	10
27. What is a report? Define any three types of report with examples.	4	1	5	10

**PART - C (5 × 12 = 60 Marks)**  
Answer **ALL** Questions

28. <b>Read the passage given below and answer the questions:</b> Have you ever failed at something so miserably that the thought of attempting to do it again was the last thing you wanted to do? If your answer is yes, then you are “not a robot.” Unlike robots, we human beings have feelings, emotions, and dreams. We are all meant to grow and stretch despite our circumstances and our limitations. Flourishing and trying to make our dreams come true is great when life is going our way. But what happens when it's not? What happens when you fail despite all of your hard work? Do you stay down and accept the defeat or do you get up again and again until you are satisfied? If you have a tendency to persevere and keep going then you have what experts call, grit. Falling down or failing is one of the most agonizing, embarrassing, and scariest human	12	2	1	10
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experiences. But it is also one of the most educational, empowering, and essential parts of living a successful and fulfilling life. Did you know that perseverance (grit) is one of the seven qualities that have been described as the keys to personal success and betterment in society? The other six are: curiosity, gratitude, optimism, self-control, social intelligence, and zest. Thomas Edison is a model for grit for trying 1,000 plus times to invent the light bulb. If you are reading this with the lights on in your room, you know well he succeeded. When asked why he kept going despite his hundreds of failures, he merely stated that what he had been not failures. They were hundreds of ways not to create a light bulb. This statement not only revealed his grit but also his optimism for looking at the bright side.

Grit can be learned to help you become more successful. One of the techniques that help is mindfulness. Mindfulness is a practice that helps the individual stay in the moment by bringing awareness of his or her experience without judgment. This practice has been used to quiet the noise of their fears and doubts. Through this simple practice of mindfulness, individuals have the ability to stop the self-sabotaging downward spiral of hopelessness, despair, and frustration.

What did you do to overcome the negative and self-sabotaging feelings of failure? Reflect on what you did, and try to use those same powerful resources to help you today.

1. The reason why you are not a robot is that:

- (A) You fail miserably at tasks
- (B) Failure and success can affect your emotions
- (C) You work hard
- (D) You have limitations

2. What is the tone of the following context: “Falling down or failing is one of the most... educational, empowering, and essential parts of living a successful and fulfilling life.”

- (A) Humorous
- (B) Optimistic
- (C) Horrifying
- (D) Solemn

3. Which of the following is relevant for the title of the passage?

- (A) Dreams Always Come True
- (B) Failure and Grit Go Hand in Hand
- (C) Humans vs Robots
- (D) Falling Down and Getting Up

4. \_\_\_\_\_ was created after many attempts.

- (A) electricity
- (B) light bulb
- (C) current
- (D) tube light

5. Which of the following sentences makes the correct use of “grit”, as used in the passage?

- (A) Get rid of that grit in your shoes.
- (B) She had a bit of grit in her eye.
- (C) The road had been covered with grit.
- (D) Her grit never made her give up.

6. To develop perseverance one must:

- (A) become more aware
- (B) work hard
- (C) be in the moment and be aware without judgement
- (D) seek guidance

7. How does mindfulness help?

- (A) It creates awareness
- (B) It quietens the noise of fears and doubts
- (C) It helps one become successful
- (D) It helps develop focus

8. What do you understand from this line, “Falling down or failing is one of the most agonizing, embarrassing, and scary human experiences.”

- (A) Falling down makes us angry.
- (B) Failure can deeply affect our emotions
- (C) Stay positive and be optimistic
- (D) Self-control is empowering

9. Choose the option that correctly states the meaning of ‘social intelligence’ as implied in the passage:

- (A) Knowing others
- (B) Knowing oneself and others
- (C) Knowing oneself
- (D) Knowing one's surroundings