SR No.

| Questions   |
|---|
| Difference between Selection Value (Actual Value) and Alias Value in Selection fields.  |
| Difference between AL and FLTR and ESCL with proper examples.   |
| Difference between Set Fields in Active Link and Filter and Escalation.   |
| Difference between Push Fields in AL and FLTR and ESCL.   |
| What is the use of 'Allow any user to submit'?  |
| How 'Help Text' can be used and how it differs based on the type of user (Admin User and End User) lo   |
| How Window Open, Window Loaded, Display, Un-display Execute On conditions work?   |
| Flow of Active Link Execute On Conditions.  |
|   |
| When You close a window you should get a dialog box having button YES and NO, if YES save Request and Close window, if No Close Window without any system message |
| What is difference between Service action in AL and FL?   |
| There are 3 button each having AL, when you click on 1 button its AL should fire as well as AL on 3 butt  |
| Set a Default Value on Display only form. ( whats its meaning?)   |
| Create an attachment having only 100kb size.  |
| Create an attachment where we cannot attach PDF file.   |
| In 100 record there are 50 record with attachment how will you find? (Do not use workflows achieve in   |
| If a field is out of view and we need to search a data basis on that field how will you do?   |
|   |
| Create a button on the form which will route you to the 'Home Page'.  |
| Edit the values in the table itself and save it to the supporting form and refresh the table.   |
| What is the use of 'Merge' action in Filter? Give an example.   |
| What is the use of 'Customize' group?   |
| Calculate marks of the student in the table. Consider more than one student records are available in th   |

| Write workflows to extract numbers from Character field.               |
|--|
| Explain 'Filter Phasing' with proper example.                          |
| Why Active Link phasing is not available?                              |
| Write workflows to extract a particular character, word from a string. |
| What is the difference between Development and Production Cache mode?  |
| Explain in brief 'Floating License'.                                   |
| List behavioural differences between WUT and Mid-Tier.                 |

| How to check installed version of Mid-Tier, Email Engine and BMC Remedy ITSM Suite?   |
|---|
| How to enable 'Object List' in Mid-Tier? Explain in brief.  |
| Explain all ARS configuration options on 'Configuration' tab.   |
| What is 'Email Notification Web Path'?  |
| Export a 'Deployable Application' with data.  |
| Consider an User is member of two groups having Group Type 'View' and 'Change' respectively.  A form and its fields has access to both Groups. Check the functionality. |

| How to convert a Local Application to Deployable Application and Vice Versa?   |   |
|--|---|
| How to Localize a form lables? (Hint- ARLabel).  |   |
| Create custom Data Dictionary Menu (Without using OOB Data Dictionary Menu).   |   |
| Consider two tables with only one column. Create a button to copy selected row from 1st table to 2nd table and another button to copy all records from 1st table to 2nd table. | d |
| Find Highest value in a column using table loop and set 2nd Highest value in another field.  |   |

| Create a button to login to BMC Remedy User. Please make sure you skip the Login promt for usename     |
|--|
| and password. (Hint: Use Run Process Action)   |
| Create a form to capture Personal Details. Once user enters First Name the workflow should guide him   |
| to go to next field. (Hint: Use Guides and Wait Action).   |
| Create an AR Report and open it using a button   |
| Create form and three groups. Each group will submit their request on that form. Whenever a user login |
| from any group he should to see their request only on that form.                                       |
| Write workflows to find out user's client type. (WUT, MidTier etc)                                     |

What is VERSION keyword in ARS? How it works?

What is SET-CHANGE-FLAG / GET-CHANGE-FLAG and how to use it?

Enhance the Data Dictionary Menu you've created where user will be able to select only Regular, Join etc. forms

Enhance the Data Dictionary Menu you've created where user will be able to select only Data, View, Table etc. fields.

Create a custom form to change the User's password. (Do not modify User form)

Try to create a View form.

What is Mid - Tier?

What is Admin and User Preference?

Explore associations in details.

What is the use of Instance Id field? How to set Instance Id using Run Process?

Explain archiving policy.

What is Authentication string?

How AR System stores dates in DB?

What is a Packing List?

Create an AL which will pop-up a message only if the form is in SEARCH mode.

Why an AL is called as Client Side workflow and FLTR as Server Side workflow? Prove with an example.

Find out if a string is PALINDROME? (For instance 'was / saw')

What are the central configurations?

What is BMC Remedy Email Engine?

Explain Application Service Password, Mid Tier Administration Password and DSO Password.

What is License Release Timeout ([30 - 300] Seconds)\* in Mid-Tier?

How would you check if Email Server is working properly? (Logs)

What is 'Record Object Relationship'?

| Explain follow the associations in archiving.   |
|---|
| A licensed AR server has how many fixed, floating and read licenses?                      |
| What is the difference between Read and Restrcited Read License?                          |
| Explian the types of Applications   |
| What are and ID's for menus and where you can find it?                                    |
| Can we see two reslut list when you run the form on mid tier?                             |
| How the join form stored in the database and how the request ids stored in the join form? |

| Expected Features  |
|--|
| Behavioral difference between AL & FLTR while consuming Selection Field  |
| Why AL and FLTR called as Client and Server side workflows respectively?   |
| How and Where AL / FLTR / ESCL sets the field values? Helps to understand Why AL and FLTR called as Client and Server side workflows respectively? |
| Behavioral difference between AL & FLTR / ESCL while using Push Field.   |
| Why and When to use this feature?  |
| Behavioral difference of Help Text for both the users  |
| Behavioral difference and Order of these Execute On conditions   |
| If used all Execute On conditions what would be the Order of execution?  |
|  |
| Use of Open Window, Commit Changes, Run-Process Actions. Use of Change Flag settings etc.  |
| How Service can be used to call Filter? How it affects Server?   |
| How to call Als using Run Process?   |
| Set Default Value for a field and open the form in Dialog Mode. Check for all types of forms.  |
| Explore Attachement Pools and Attachement Fields properties.   |
| Use of AL for Attachment Field   |
| Use of Advanced Search Bar in User tool.   |
| Use of Advanced Search Bar in User tool.   |
|  |
| Use of Run Process   |
| Explore Table Properties, Push Field and Change Field  |
| Explore Import Tool, Export data from User tool, Various file formats etc  |
| Use of Customize Group. Explore properties.  |
| Explore AL, AL Guides, Table Loop Feature  |

Use of Functions in Set Fields.

Explore Filter Phasing. How to avoid Filter Phasing? Check filter logs etc

Understand Access Control, AL Validations etc

Use of Functions in Set Fields.

Understand Cache Mode, its Importance and Impact on various other things

Understand Floating License, Floating License Pool, Group Priorities. How System allocates Floating License to user? How it checks if a Floating License is available / freed.

Behavioral difference in terms of Features, Form Fields, Workflows etc

Use logs, configuration files, system forms to check versions

Import Object Definitions, Mid-Tier Configuration, URL to see all forms

Check AR Server Configurations, Usage and Impact.

Check AR Server Configurations, Usage and Impact.

Understand 'Deployable Application' and its feature. Export Object Definitions etc.

Understand Access Control Model in ARS. Group Types, Group Categories, Group IDs etc.

Understand Local / Deployable Application. Sharing Objects between Applications etc.

Understand Form Views, Locale, ARS Utilities etc.

Understand Menus, DB Structure of ARS etc.

Understand AL, AL Guides, Table Loop feature etc.

Understand AL, AL Guides, Table Loop feature, Functions etc

Understand ARS Command Line Utilities and its use.

Understand AL, AL Guide and Wait Action

Understand Report Feature, Reporting Forms, Open Window Action

Understand Row-Level Security feature and Assignee Groups

Understand KEYWORDS in workflows

## Understand KEYWORDS in workflows

Use of Run Process

Understand Menus, ARS DB Structure

Understand Menus, ARS DB Structure

Understand use of Reserved Fields

Understand View form, its features and Integration aspects

Understand Mid-Tier and its importance

**Understand ARS Preferences and its features** 

Understand types and the cardinality of associations.

Understand Reserved Fields and their usage

Understand archiving process and the policy in details.

Understand Reserved Fields and their usage

**Understand ARS DB Structure** 

**Undertand Advanced ARS Objects** 

Understand Run-If Qualifications, OPERATION and other KEYWORDS

Explore AL / FLTR / ESCL in depth.

User of Functions in Set Fields.

Understand central configurations, to create backup of it and restoring.

Understand Email Engine, importance, architecture etc.

Understand Various Passwords and their impact on ARS Functionality

Understand Licnese behaviour in Mid Tier

Understand Email Engine Issues and its resolution methods

Understand ARS configuarations and its importance

| Understand types and working of associatins in archiving. |
|---|
| Understand Licneses in Mid Tier                           |
| Understand Licneses in Mid Tier                           |
| Undertsand Applications                                   |
| Undertsand Menus  |
| Understand Result list field                              |
| Understand join form                                      |
|   |