

7100 Broadway, Suite: 6-H Denver, CO 80221 T: 303-477-7620 F: 303-477-7674 W: www.kandmcomm.com

Invoice

| Date | Invoice # |
|-----------|-----------|
| 8/30/2021 | 34904 |

Bill To Blackbox Network Services 1010 Haley Rd

Murfreesboro, TN. 37129

Job Location

Senator Hickenlooper 400 Rood Avenue

Suite: 220

Grand Junction, CO 81501

| | Rep | Due Date | | Terms | P.O. No. | S.O. No. |
|------------------|----------------|------------|--|--------|--|-----------------------------------|
| | JH | 10/29/2021 | | Net 60 | 4500015889 | CS00731568 |
| Amount | Rate | Qty Rate | | Qt | Description | |
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| | | | | | | |
| \$1,225.00 | ents/Credits | Total | | | | |
| \$0.00 | nce Due | | | | | |
| | | | | | | |

| Phone # | Fax# | E-mail |
|--------------|--------------|-----------------------|
| 303-477-7620 | 303-477-7674 | dmcneil@kandmcomm.com |



| 1 | PERFORMED: (Tech to fill | in Below) | | | - m - 10 | | |
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| Material Part # | Description Description | | Labor Hours: Tech | 1:00 | 3,30 | Travel 10 hrs | Date %- / 8 |
| Material Part # | Description: Description BY CLIENT | Quantity | Tech | 1:00 | 3'.30 3'.30 | Travel 10 hrs 10 hrs | Date %-18 |
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| Material Part # | Description Description | Quantity | Tech | 1:00 | 3'.30 3'.30 | Travel 10 hrs 10 hrs | Date %-18 |
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Email this form with client sign-off to: AccountsPayable.Centap@BlackBox.com

SAA IT SUPPORT SERVICES **WORK REQUEST**

Ticket No: IM518600 Ticket Status: Open

SLA Deadline:

Contact

Contact Name: BRINKLEY.JFFF

Full Name: Jeff Brinkley

Phone: 202-224-4407

Email: Jeff_Brinkley@saa.senate.gov

Contact Bldg/Rm: SH-121

Location: HICKENLOOPER-GRAND JUNCTION

Address: 400 Rood Avenue, Suite # 220

City:Grand Junction

State: CO Zip: 81501

Location Bldg/Rm: Federal Building

Incident Description

The techs reported that there is no network connectivity for the POC¿s office and the front desk area in Senator Hickenlooper¿s Grand Junction office

The switch in the closet does not have lights. The router is powered on

The port for the printer is working as the technician was able to get the printer on the network.

The ports at the front desk and the POC¿s office are not active.

State telecom needs to be contacted. They should be able to tell us how many LAN drops are up in the office All the ports on the switch are available.

In addition the following are the port locations: Printer is wall port 2 CISCO port plugged in is 2 Front desk wall port 13 CISCO port 13 Office port 1 CISCO port 1

Incident Details

Category: TELECOM-HARDWARE

Subcategory: LINE ISSUES

Product Type: OTHER

Problem Type: IT-SUPPORT

Severity: 3

Asset

Serial No.:

Model.:

Action Description

Primary Group: GDIT-STATE_TELECOM

Assignee Name: JEROME_BUTLER

Notification#:

Lost Service? false

Virus Alert?: false

Type:

Make:

THE WORK WAS COMPLETED TO MY SATISFACTION

Customer Representative: ___

Date: 8/18/21 Time: 2:38 pm

Remarks: _